

# Utah Consumer Bill of Rights Regarding Towing

Effective 1/1/2025

The consumer has the right to know they are being charged an appropriate fee. Towing fees are established by the Utah Department of Transportation under Utah Code Annotated §72-9-603 and Utah Administrative Code R909-19. <http://site.utah.gov/connect/business/motor-carriers/tow-trucks/towing-fee-schedule/>

## Rates for Vehicles with a Gross Vehicle Weight Rating (GVWR) of 10,001 lbs. to 26,000 lbs.

### Non-Consent Police Generated Tow

### Non-Consent Non-Police Generated Tow (PPI)

|                                |                               |                                |                               |
|--------------------------------|-------------------------------|--------------------------------|-------------------------------|
| Tow Fee                        | \$341 per hour                | Tow Fee                        | \$341 Maximum                 |
| Storage Fee (outside)          | \$61 per day                  | Drop Fee                       | \$170.50                      |
| Administrative Fee             | \$43 Maximum                  | Storage Fee (outside)          | \$61 per day                  |
| Fuel Surcharge (if applicable) | See R909-19-16                | Administrative Fee             | \$43 Maximum                  |
| After Hours Fee                | Up to \$75                    | Fuel Surcharge (if applicable) | See R909-19-16                |
| Credit Card Fee                | Up to 3% of transaction total | After Hours Fee                | Up to \$75                    |
|                                |                               | Credit Card Fee                | Up to 3% of transaction total |

All non-consent tows must be reported to the Utah Motor Vehicle Division via the Impound Vehicle System before payment can be collected as per Utah Code Annotated § 41-6a-1406 and §72-9-603. The consumer can verify it has been reported at [www.tow.utah.gov](http://www.tow.utah.gov). The consumer has a right to ask for documentation that the vehicle has been entered into the Impound Vehicle System showing the date and time storage began.

The tow truck motor carrier, driver(s) and vehicle(s) must comply with Federal Motor Carrier Safety Regulations. <http://udot.utah.gov/connect/business/motor-carriers>

The consumer has the right to file a complaint alleging: overcharges, inadequate certifications for the driver, truck, company and violations of Federal Motor Carrier Safety Regulations, Utah Code Annotated or Utah Administrative Code. A complaint may be filed with the Utah Department of Transportation, at <http://udot.utah.gov/connect/business/motor-carriers/tow-trucks>.