

# Fact Sheet



## Reporting a Safety Concern, Fire Hazard or Code Violation

### How May We Serve You!

Members of the Utah State Fire Marshal's Office are pleased to assist in resolving hazardous conditions that are specifically in violation of the Utah State Fire and Building Codes, Utah State Administrative Rules and Utah State Code Annotated in regards to Fire and Life Safety concerns.

The State Fire Marshal's office is committed to be a leader in the prevention of fires, determination of fire causes and enforcement of safety programs throughout the State of Utah.



### The State Fire Marshal's Office:

- Automatic Fire Suppression and Fire Extinguisher Concern Licensing, Certification and Inspection.
- Certification, Inspection and Enforcement of Fire Compliant Standard Cigarettes.
- Ensuring Firefighter Certification, Education, Training and Safety.
- Fire Cause Determination, Enforcement and Prosecution.
- Fire Code Enforcement, Building Plan Review and Inspection for State Owned Buildings.
- Liquefied Petroleum Gas, Licensing, Certification and Inspection.
- Local Fire Service Assistance where needed.
- Pyrotechnic and Firework Licensing, Certifications for vendors and operators.
- State Fire Service Prevention and Public Education.
- The Interpretation, Analysis and Development of Utah State Fire and Building Codes in association with Utah Statutes and Administrative Rules regarding fire and life safety.
- Utah Fire Incident Reporting and Archiving.

## What Information Do I Need to Report a Fire Code or Building Code Violation?

Should you identify fire code and or building code violations, please be prepared to provide us with:

- 🌐 Your name and phone number (not required but helpful for follow-up information.)
- 🌐 The exact street address or details to help us find the location.
- 🌐 A precise description of the suspected hazard or concern and where it exists.
- 🌐 If known, the name, phone number and mailing address of the legal property owner or responsible party.

## Who Do I Call?

Often, your local Fire Prevention Service can answer most Fire and Building Code matters. Your nearest "Neighborhood Fire Station" is your primary point of contact for fire and life safety questions and public safety education.

The phone number and contact persons may be found through your local city or county offices.

You can call the USFM office and report a suspected fire code or building code violation by calling: 801-284-6350

- 🌐 Please make a note of the date and time of your call, and who it was that took your call.
- 🌐 We will investigate the complaint and inspect the hazard at our earliest convenience, usually within 24 hours after your call.
- 🌐 If a violation is found, a Fire/Life Safety Violation Notice will be issued to the responsible party. The USFM Notice will contain a deadline by which the hazardous condition must be corrected.

🚒 **The 9.1.1 operator** handles all Fire, Life Safety, Police/Utah Highway Patrol, Public Works emergency response calls. *(Do not call 9.1.1 for answers to code questions!)*

## Can I Find Out How the Situation Was Resolved?

In most cases, the person that handles your call can provide the results of the complaint investigation. Because the USFM office is staffed by a number of skilled and qualified investigators, it may take a little time for the call taker to retrieve the requested information, however, generally the information can be retrieved the day of your call. (It is important to understand however, that should the case proceed to Hearing or Court, the retrieval of information may be restricted and unavailable until the Hearing or Court case is resolved.)

## Who Can Answer My Technical Questions about the Fire or Building Code or Utah State Administrative Rules?

- |                                     |                        |
|-------------------------------------|------------------------|
| 🌐 Utah State Fire Marshal's Office  | 801-284-6350 Telephone |
| 5272 South College Drive, Suite 302 | 801-284-6351 Fax       |

firemarshal.utah.gov