

Public Service Commission • 2005 Annual Report

for the period July 1, 2004 to June 30, 2005



Electricity • Natural Gas
Telecommunications • Water



2005 Annual Report

for the period July 1, 2004 to June 30, 2005

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State of Utah

Public Service Commission

Honorable Jon M. Huntsman, Jr.

Governor, State of Utah

Honorable Members of the Senate

Honorable Members of the House of Representatives

November 5, 2005

It is a pleasure to present you the Annual Report for Fiscal Year 2005 of the Public Service Commission of Utah. This report has been prepared in accordance with Utah Code § 54-1-10, which requires the Commission submit to you a report of its activities during the fiscal year ending June 30, 2005.

This annual report highlights the issues and activities the Commission has focused on during the year.

We look forward to your continued support as we serve the citizens of Utah.

Respectfully submitted,

Ric Campbell, Commission Chairman

Ted Boyer, Commissioner

Ron Allen, Commissioner

Public Service Commission



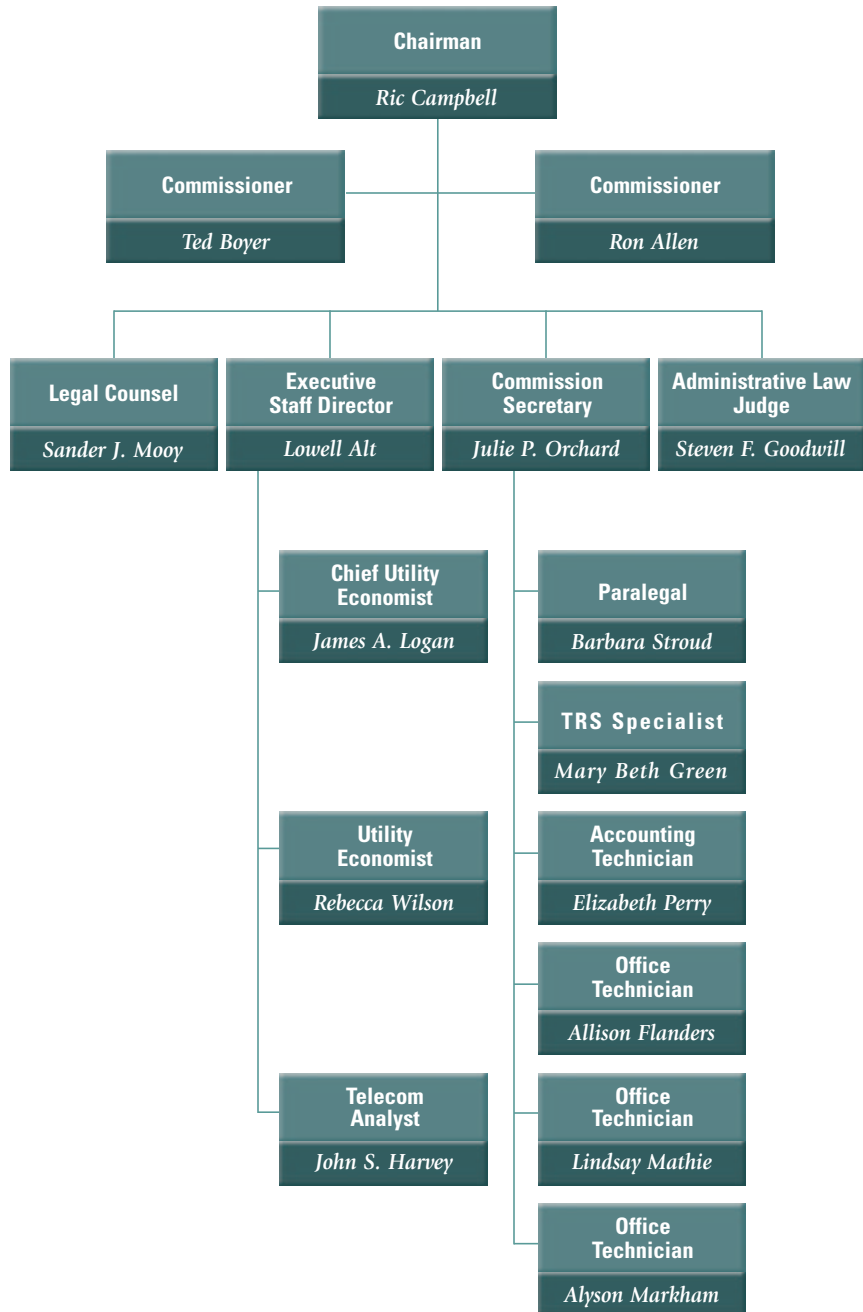
Personnel

June 30, 2005

- Chairman Ric Campbell
- Commissioner Ted Boyer
- Commissioner Ron Allen
- Commission Secretary Julie P. Orchard
- Executive Staff Director Lowell Alt
- Legal Counsel Sander J. Mooy
- Administrative Law Judge Steven F. Goodwill
- Telecommunications Analyst John S. Harvey
- Chief Utility Economist James A. Logan
- Utility Economist Rebecca Wilson
- Paralegal Barbara Stroud
- TRS Specialist Mary Beth Green
- Accounting Technician Elizabeth Perry
- Office Technician Allison Flanders
- Office Technician Lindsay Mathie
- Office Technician Alyson Markham

PSC Organization

June 30, 2005





Ric Campbell
Commission Chairman

Original Term:

March 1, 2001 - March 1, 2007

Designated Chairman: June 1, 2003

Ric Campbell was appointed to the Public Service Commission on March 1, 2001 and was designated chairman of the Commission on June 1, 2003. His term expires March 1, 2007. Chairman Campbell is a member of the National Association of Regulatory Utility Commissioners (NARUC) and serves on the Committee on Electricity.

Prior to his appointment, he was an advisor to Governor Michael O. Leavitt on energy issues and had served as the Director of the Utah Division of Public Utilities since 1995. While at the Division, Ric also served as a member of the Utah Telecommunications Advisory Council and on the Utah Rural Telecommunications Task Force. He was also a member of the Staff Subcommittee of Executive Directors for NARUC.

Before joining the Division, Ric was the Executive Director of the Utah Health Policy Commission. This Commission was charged with recommending market-based health care reforms. Prior to Ric's public service in state government, he worked for Shell Oil Company. Ric has a B.S. degree in Accounting from Brigham Young University and a M.S. degree in Economics from the University of Utah.



Ted Boyer
Commissioner

Original Term:

June 20, 2003 - March 1, 2009

Ted Boyer was appointed to his first term as a commissioner of the Public Service Commission on June 20, 2003 by Governor Michael O. Leavitt. His term expires March 1, 2009.

Commissioner Boyer is a member of the National Association of Regulatory Utility Commissioners (NARUC) and serves on the Telecommunications Committee and International Committee, as well as Chair of the Telecommunications Committee of the Western Conference of Public Service Commissioners (WCPSC).

Prior to his appointment, Commissioner Boyer served on the Cabinet of Governor Leavitt as Executive Director of the Utah Department of Commerce and before that as Director of the Utah Real Estate Division. After receiving his BS and MS degrees from Brigham Young University, he earned his Juris Doctorate from the University of Utah and practiced law in Salt Lake City for over 20 years.



Ron Allen
Commissioner

Original Term:

March 18, 2005 - March 1, 2011

Ron Allen was appointed to his first term as a Commissioner of the Public Service Commission of Utah by Governor Jon M. Huntsman on March 18, 2005. His term expires March 1, 2011.

Prior to his appointment he served as a Utah State Senator representing Magna, West Valley and Stansbury Park. While in the senate he served as Minority Whip and on the Executive Appropriations and Executive Management Committees. Ron also served on the Utah Tax Review Commission and on the Privatization Review Board. He also served on the Energy and Electric Utilities Committee for the National Conference of State Legislatures.

Ron is formerly a self-employed business and technology consultant and has owned and operated several Utah businesses, making the list of Utah's 100 fastest growing firms several times. Ron has a B.S. degree in Accounting and an M.A. degree in Art History from the University of Utah

PSC History & Regulatory Process

Origins of the PSC

Since its origin in the Public Utilities Act of 1917, the Commission has served the citizens of the State through technical, economic regulation of Utah’s public utility companies. These privately owned but government-regulated companies provide the telecommunications, electricity, natural gas, water, and sewerage systems over which important services are delivered to Utah households and businesses.

Utility systems are key structural elements of Utah’s economy. Collectively, all such structural elements, whether provided by public authorities or regulated private companies, are known as “infrastructure.” Roads, railways and other modes of transportation, and communications and other network-based services like electricity, natural gas and water, facilitate the flow of goods and services between buyers and sellers, making this infrastructure a prerequisite for economic growth.

Utility companies are certificated monopolies. With recent exceptions primarily in the telecommunications industry, each is the sole provider of utility service in designated geographic areas of the State called “certificated service territories.”

Because there is no competition, Federal and State law obligates the Commission to promote and protect the public interest by ensuring that public utility service is adequate in quality and reliability, and is available to everyone at just and reasonable prices. This is the Commission’s goal. The prices, terms and conditions of utility service affect the quality of the State’s infrastructure.

Organization of the Regulatory Function in Utah Today

Since 1983, when the legislature last reorganized Utah’s public utility regulatory function, the Commission has been an independent entity with a small clerical, legal, and technical advisory staff. The office of the Commission consists of a three-member commission, each commissioner appointed by the Governor to a six-year term; an administrative secretary and clerical staff; an executive staff director and technical staff; a legal counsel and paralegal staff; and an administrative law judge. Currently the Commission employs 15 persons.

The Division of Public Utilities, Department of Commerce, performs public utility audits and investigations, helps to resolve customer complaints, and enforces Commission orders. Since the 1983 reorganization, the Division has been empowered to represent an impartially determined, broad public interest before the Commission. It does so with legal assistance from the Office of the Attorney General. Also functioning within the Department of Commerce is the Committee of Consumer Services, the state agency advocate before the Commission for the

Public Service Commission of Utah

Commissioners

Yrs. of Service	Name	Home Town
1917–21	Henry H. Blood	Kaysville
1917–23	Joshua Greenwood	Nephi
1917–25	Warren Stoutner	Salt Lake City
1921–23	Abbot R. Heywood	Ogden
1923–37	Elmer E. Corfman	Salt Lake City
1923–37	Thomas E. McKay	Huntsville
1925–33	George F. McGonagle	Salt Lake City
1933–35	Thomas H. Humphreys	Logan
1935–37	Joseph S. Snow	St. George
1937–41	Ward C. Holbrook	Clearfield
1937–41	Otto A. Wiesley	Salt Lake City
1937–40	Walter K. Granger	Cedar City
1941–43	George S. Ballif	Provo
1941–49	Oscar W. Carlson	Salt Lake City
1941–51	Donald Hacking	Price
1943–52	W. R. McEntire	Huntsville
1949–73	Hal S. Bennett	Salt Lake City
1951–56	Stewart M. Hanson	Salt Lake City
1952–72	Donald Hacking	Price
1956–57	Rue L. Clegg	Salt Lake City
1957–63	Jesse R. Budge	Salt Lake City
1963–65	Raymond W. Gee	Salt Lake City
1965–67	D. Frank Wilkins	Salt Lake City
1967–69	Donald T. Adams	Monticello
1969–72	John T. Vernieu	Richfield
1972–75	Eugene S. Lambert	Salt Lake City
1972–76	Frank S. Warner	Ogden
1973–79	Olof E. Zundel	Brigham City
1975–76	James N. Kimball	Salt Lake City
1976–77	Joseph C. Folley	Ogden
1976–82	Milly O. Bernard	Salt Lake City
1977–80	Kenneth Rigtrup	Salt Lake City
1979–85	David R. Irvine	Bountiful
1980–89	Brent H. Cameron	Salt Lake City
1982–95	James M. Byrne	Salt Lake City
1985–92	Brian T. Stewart	Farmington
1989–91	Stephen F. Mecham	Salt Lake City
1991–92	Stephen C. Hewlett*	Salt Lake City
1992–95	Stephen C. Hewlett	Salt Lake City
1992–2003	Stephen F. Mecham	Salt Lake City
1995–2005	Constance B. White	Salt Lake City
1995–2001	Clark D. Jones	Salt Lake City
2001–Present	Richard M. Campbell	Riverton
2003–Present	Theodore Boyer	Salt Lake City
2005–Present	Ronald Allen	West Valley City

*Commissioner Pro Tempore

Secretaries

Yrs. of Service	Name	Home Town
1917–23	Thomas E. Banning	Salt Lake City
1923–35	Frank L. Ostler	Salt Lake City
1935–36	Theodore E. Thain	Logan
1936–38	Wendell D. Larson	Salt Lake City
1938–40	J. Allan Crockett	Salt Lake City
1941–43	Charles A. Esser	Salt Lake City
1943–44	Theodore E. Thain	Logan
1945–48	Royal Whitlock	Gunnison
1949–49	C.J. Stringham	Salt Lake City
1949–56	Frank A. Yeamans	Salt Lake City
1956–59	C.R. Openshaw, Jr.	Salt Lake City

Appointment Dates of Commissioners

● Appointment Years **D**— Democrat **R**— Republican **I**— Independent

Year	Commissioner 1	Commissioner 2	Commissioner 3
1973	● Bennett - R (49-73) Zundel - R (73-79)	Warner - D (72-76)	Lambert - D (72-75)
1974			
1975		●	Kimball - D (75-76)
1976		Bernard - D (76-82)	Folley - D (76-77)
1977			● Rigtrup - I (77-80)
1978			
1979	● Irvine - R (79-85)		
1980			Cameron - D (80-89)
1981		●	
1982		Bryne - D (82-95)	
1983			●
1984			
1985	● Stewart - R (85-92)		
1986			
1987		●	
1988			
1989			● Mecham - R (89-91)
1990			
1991	●		Hewlett - R (91-95)
1992	Mecham - R (92-03)		
1993		●	
1994			
1995		White - I (95-05)	● Jones - R (95-01)
1996			
1997	●		
1998			
1999		●	
2000			
2001			● Campbell - R (01-)
2002			
2003	● Boyer - R (03-)		
2004			
2005		● Allen - D (05-)	
2006			
2007			●

Yrs. of Service	Name	Home Town
1959–60	Frank A. Yeamans	Salt Lake City
1960–70	C.R. Openshaw, Jr.	Salt Lake City
1970–71	Maurice P. Greffoz*	Salt Lake City
1971–72	Eugene S. Lambert	Salt Lake City
1972–77	Ronald E. Casper	Salt Lake City
1977–79	Victor N. Gibb	Orem
1979–81	David L. Stott	Salt Lake City
1981–83	Jean Mowrey	Salt Lake City
1983–86	Georgia Peterson	Salt Lake City
1986–91	Stephen C. Hewlett	Salt Lake City
1991–Present	Julie Orchard	Bountiful

* Acting Secretary

interests of residential, small commercial and agricultural customers. The Committee, established by the legislature in 1977, consists of six citizens appointed by the Governor. It employs a director and an eight-member clerical and technical staff. Legal assistance is provided by the Attorney General.

How the Commission Works

As a regulatory decision making body, the Commission exercises a delegated legislative power. Each regulatory decision is reached quasi-judicially — that is to say, the decision must be based on evidence of record gathered in open public hearings in docketed proceedings. All dockets are closely scheduled, but the due process rights of parties, carefully observed by the Commission, mainly govern their timing.

In the course of a hearing, parties participating may include the subject public utility, the Division of Public Utilities (representing an impartial view of the overall public interest), and the Committee of Consumer Services (representing the particular group interests of residential, small commercial, and agricultural customers).

Parties present the sworn testimony and evidence of expert witnesses on matters at issue. Witnesses will be cross-examined by the attorneys assisting each party.

In cases where tens of millions of dollars may be at stake, or important issues of regulatory policy arise, a number of other intervenors, representing interests as diverse as low-income customers and large industrial customers, may also participate. They too will employ expert witnesses and attorneys. They will want to be involved because regulatory decisions distribute outcomes as gains or losses to particular parties. Cases raise issues of law, economics, accounting, finance, and engineering.

Reaching decisions, which balance the often-competing interests of concerned parties, in pursuit of outcomes, which protect and promote the overall public interest, is the Commission’s task. These decisions, reviewable by the Utah Supreme Court, must be drawn directly from the evidentiary record created in open public hearings.

During fiscal year 2005, 497 cases were docketed. Of these, 132 were resolved by written Commission order, following hearing and deliberation on the evidentiary record. Many of the remaining cases were handled informally. The more important cases, whether for regulatory policy or financial implications, are highlighted in discussions of electricity, natural gas, telecommunications, and water, which follow in the next section of the report.

ELECTRICITY



PacifiCorp provides more than 80 percent of the electricity consumed by Utah's households and businesses. Thus, most of the Commission's work in the electric industry arises from regulation of PacifiCorp.

Overview of Electric Utility

The principal electric utility regulated by the Commission is PacifiCorp, an investor-owned utility doing business in the state as Utah Power and Light Company. PacifiCorp also serves retail customers in five other western states and wholesale customers throughout the west. PacifiCorp provides more than 80 percent of the electricity consumed by Utah's households and businesses. Other Utah customers are served either by municipal utilities, which are not regulated by the Commission, or by rural electric cooperatives, which are subject to minimal state regulation. Thus, most of the Commission's work in the electric industry arises from regulation of PacifiCorp.

Holiday Power Outage

About 190,000 Utah customers lost power service following a series of storms beginning December 26, 2003. The Commission received a record number of concerned customer calls and immediately launched an investigation to gain an understanding of factors contributing to the outage and to the utility's lengthy efforts to restore power. Both PacifiCorp and the Division of Public Utilities provided reports on the outage to the Commission on May 18, 2004. Both reports are available on the Commission's website.

The reports identify over forty actions PacifiCorp will undertake to avoid or lessen the likelihood of experiencing similar outages in the future and by which it may improve the efficacy of its restorative efforts.

On June 24, 2005 the Commission issued a letter to parties of record concluding this investigative docket. In this letter, the Service Quality Task Force created in Docket No. 04-035-42 is tasked with addressing issues that warrant further examination to determine whether a change in utility operations is required. These efforts are expected to derive more detailed cost-benefit analyses examining increasing the design and operational limits in Utah Power's distribution



network, including a focus on the various Utah service areas which experience more frequent and severe outages. The Service Quality Task Force is also expected to consider the "major event" definition used in network performance reporting and the network's reliability statistics or measurements to determine whether the application and information provided is the most useful in assessing the provision of electric service consistent with regulatory policy and public interest goals.

Planning for Least Cost and Reliable Power Supply

As required by the Commission, PacifiCorp hosted public input meetings and filed its biennial Integrated Resource Plan 2004 ("IRP 2004") final report and action plan with the Commission on January 20, 2005. Through the IRP, PacifiCorp evaluates additional power supply options and energy efficiency programs to determine the least cost way to provide adequate and reliable service. IRP 2004 presents PacifiCorp's most recent plan to supply and manage growing demand for electricity throughout its six state service territory over a 20 year planning horizon. The report identifies as its least cost plan, investment in a diversified portfolio of power plants and power purchases, coupled with customer

efficiency programs and direct-control load management. The type, timing and magnitude of resource additions is noted and an action plan provided.

Based on its assumptions of power plant lives, purchase power contract lengths, short and intermediate-term firm power purchases, and load growth, PacifiCorp identifies a deficiency between existing resources and peak system requirements plus a 15% planning margin that grows from 73 megawatts in 2008 to 2,777 megawatts in 2014.

PacifiCorp identifies "Portfolio E with Class 1 DSM" as its least cost plan or "Preferred Portfolio" to meet this deficiency. The Preferred Portfolio identifies power purchases, wind power, natural gas plants, coal plants, and energy efficiency programs as least cost to meet growing customer demand. Additions in the near term come from wind power, cogeneration projects, firm power purchases of less than 5 years duration and demand side management. The next large thermal generating plant, a 525 megawatt natural gas-fired power plant, is selected for summer, 2009. PacifiCorp bases this selection on its analysis of the present value of future revenue requirement, load growth uncertainty, fuel and market price volatility, firm transmission transfer capability, hydro variability, potential environmental costs and lead time required for plant construction or bidding.

In April and May 2005, the Commission received comments from regulators, interested parties and PacifiCorp on whether to acknowledge that this IRP and its associated action plan meet the required standards and guidelines for IRP.

Additional Power Supply

In November 2004, following a competitive bidding process, the Commission granted PacifiCorp a Certificate of Convenience and Necessity to construct the Lake Side Power Project at the Geneva Steel site in Vineyard, Utah. The electric power generation plant is a 534 megawatt natural gas-fired combined cycle combustion turbine and is planned for service in the summer of 2007.



Energy Resource Procurement Act

In March 2005, the Utah State Legislature passed Senate Bill 26, "Energy Resource Procurement Act," Utah State Code 54-17-101. The new law requires PacifiCorp use a solicitation process to construct or acquire significant energy resources, defined as 100 megawatts or more with a dependable life of ten years or more, or request a waiver. The law also requires the participation of an independent evaluator, appointed by the Commission, to actively monitor the solicitation process for fairness and compliance with state law. The law also requires PacifiCorp use a solicitation process that is approved by the Commission and allows PacifiCorp to request Com-

mission approval of its significant energy resource decision prior to construction or binding agreement to acquire the resource and provides for cost recovery of an approved resource decision.

Utah Power Rates

In August 2004, PacifiCorp filed a request for a \$111 million rate increase based on a future test period beginning April 1, 2005 and ending March 31, 2006. Following investigation of the reasons for the increase and settlement meetings among interested parties, the rate case concluded in February with the Commission accepting an unopposed settlement of all issues by parties in the case and authorizing a \$51 million increase and a 10.5 percent rate of return, effective March 1, 2005. The average customer rate increase is about 4.7% percent.

Electric Utility Dockets

04-028-01

In the Matter of the Application of Garkane Energy Cooperative for a Declaratory Ruling Regarding the Proposed Acquisition of the Electric Utility Assets of Kanab City

Order issued August 10, 2004. Garkane Energy Cooperative may purchase the utility assets of Kanab City's municipal electric utility operations and incorporate the assets and customers into its operations as proposed.

04-035-53

In the Matter of the Application of PacifiCorp for Approval of a Power Purchase Agreement with Tesoro Refining and Marketing Company

Order issued October 4, 2004. We enter this order approving the Agreement between PacifiCorp and Tesoro Refining and Marketing Company as discussed herein.

04-035-04

In the Matter of the Petition of Desert Power, L.P. for Approval of a Contract for the Sale of Capacity and Energy From its Proposed QF Facilities

Order issued October 7, 2004. The Commission approves the contract for the sale to PacifiCorp of electric energy and capacity from Desert Power's proposed Qualifying Facility.

04-035-60

In the Matter of the Application of PacifiCorp for Approval of a Power Purchase Agreement Between PacifiCorp and Kennecott Utah Copper Corporation

Order issued October 25, 2004. Approving the Agreement between PacifiCorp and Kennecott Utah Copper Corporation as discussed herein.

Key:

Docket Number

Short Title

Status as of June 30, 2004

03-035-28

In the Matter of Comcast Cable Communications, Inc., claimant, a Pennsylvania Corporation vs. PacifiCorp, an Oregon Corporation, respondent

Order issued November 9, 2004. granting PacifiCorp's Motion to Submit Late-Filed Exhibits.

03-035-28

In the Matter of Comcast Cable Communications, Inc., a Pennsylvania Corporation vs. PacifiCorp, d.b.a. Utah Power, an Oregon Corporation

Order issued November 12, 2004. Order granting PacifiCorp's Motion to Strike Affidavit of Gary Goldstein and declining to enter the Affidavit, and those portions of Comcast's Brief discussing the Affidavit, into the record.

04-035-30

In the Matter of the Application of PacifiCorp for a Certificate of Convenience and Necessity Authorizing Construction of the Lake Side Power Project

Order issued November 12, 2004. The Commission grants a certificate of public convenience and necessity authorizing PacifiCorp to construct a 534 megawatt natural gas-fired combined cycle combustion turbine electric generation plant for service in the summer of 2007 at the Geneva Steel site in Vineyard, Utah.

04-035-45

In the Matter of the Formal Complaint of Wasatch Plaza Holdings II, LLC Complainant, vs. Utah Power And Light, Respondent

Order issued November 12, 2004. Complainant having failed to appear to prosecute this matter, the Commission dismissed the same.

02-035-04

In the Matter of the Application of PacifiCorp for an Investigation of Inter-Jurisdictional Issues

Order issued December 14, 2004. In this order the Commission approves a stipulation by parties supporting the use of the Revised Protocol method in conjunction with rate mitigation measures for apportioning PacifiCorp's costs and revenues among its various jurisdictions for determining Utah revenue requirement. The stipulation provides for a method that permits PacifiCorp to plan and operate as a single integrated company doing business in six states.

03-035-38

In the Matter of the Petition of US Magnesium LLC for Approval of a Contract for the Sale of Capacity and Energy from Its Existing Proposed QF Facilities

Order issued December 16, 2004. Order approves the Agreement between PacifiCorp and US Magnesium.

03-035-19

In the Matter of the Application of US Magnesium LLC for Determination of Long-Term Economic Development Rates and Conditions of Interruptible Service.

Order issued December 16, 2004. By this Order, the Commission approves an Electric Service Agreement between PacifiCorp and US Magnesium LLC. The Electric Service Agreement specifies the rates, terms and conditions under which PacifiCorp will provide interruptible electric service to US Magnesium.

Electric Utility Dockets (cont.)

03-035-28

In the Matter of Comcast Cable Communications, Inc., a Pennsylvania Corporation, Claimant, vs. PacifiCorp, an Oregon Corporation, Respondent

Order issued December 21, 2004. The Commission ordered Comcast Cable Communications to pay PacifiCorp the applicable per pole back rent and unauthorized attachment charges for each PacifiCorp pole on Comcast to pay its pro rata share of the cost of the 2002/2003 Audit. The Commission ordered PacifiCorp to refund to Comcast any amount previously paid to PacifiCorp in excess of the \$3,773,330.47 Comcast owes to PacifiCorp in unauthorized attachment, back rent, and 2002/2003 Audit charges. The Commission acknowledged that Comcast may continue to provide PacifiCorp reasonable evidence of authorization or non-ownership of attachments claimed by PacifiCorp to be unauthorized and to obtain a refund of applicable charges previously paid to PacifiCorp. The Commission determined that, as of the date of this Order, all Comcast attachments identified by the 2002/2003 Audit on PacifiCorp poles in Utah are deemed authorized for purposes of all future Comcast and PacifiCorp joint-use operations.

04-035-68

In the Matter of the Application of PacifiCorp, d/b/a Utah Power & Light Company for Approval of the Supply of Supplementary, Maintenance and Back-up Electric Service to Kennecott Utah Copper Corporation

Order issued January 20, 2005. A Protective Order issued in this matter.

04-035-20

In the Matter of the Application of PacifiCorp for Approval of the Supply of Supplementary, Maintenance Back-up Electric Service to Kennecott Utah Copper Corporation

Order issued February 10, 2005. Order Approving Service Agreement, approves the proposed agreement on a tentative basis.

03-035-28

In the Matter of PacifiCorp, dba Utah Power & Light Company vs. US Magnesium LLC

Order issued February 10, 2005. Order on Stipulated Motion for Voluntary Dismissal, the Commission Dismissed the matter with prejudice in accordance with the terms of the Parties' motion.

05-2035-01

In the Matter of the Acknowledgment of PacifiCorp Integrated Resource Plan 2004

Order issued February 10, 2005. Request for Comments regarding this plan.

04-035-42

In the Matter of the Application of PacifiCorp for Approval of its Proposed Electric Service Schedules and Electric Service Regulations

Order issued February 10, 2005. Order approving a stipulation regarding revenue requirement, revenue spread and rate design increasing PacifiCorp's annual revenue requirement by \$51 million, effective March 1, 2005, based on a projected April 2005 – March 2006 test year and an allowed rate of return on equity of 10.5 percent.

05-035-08, 05-035-09

In the Matter of the Petition of Spring Canyon LLC for Approval of a Contract for the Sale of Capacity and Energy from its Proposed QF Facilities

In the Matter of the Petition of Pioneer Ridge LLC & Mountain Wind for Approval of a Contract for the Sale of Capacity and Energy from its Existing and Proposed QF Facilities: Protective Order Issued in this matter.

05-030-01

In the Matter of the Approval of Moon Lake Electric Association Revolving Line of Credit

Order issued March 14, 2005. Report and Order tentatively approving the proposed issuance of debt by Moon Lake Electric Association in the form of a loan from the National Rural Utilities Finance Corporation with a cap of \$10,000,000.00 for a period of not more than 30 years.

04-035-21

In the Matter of HELP, Electric Lifeline Program Evaluation

Order issued March 16, 2005. Order Granting Intervention to Light and Truth.

03-035-14, 05-035-09, 05-035-08

In the Matter of the Petition of Spring Canyon LLC for Approval of a Contract for the Sale of Capacity and Energy from its Proposed QF Facilities; In the Matter of the Petition of Pioneer Ridge LLC & Mountain Wind for Approval of a Contract for the Sale of Capacity and Energy from its Existing and Proposed QF Facilities; In the Matter of the Application of PacifiCorp for Approval of an IRP-based Avoided Cost Methodology for QF Projects Larger than One Megawatt

Order issued March 17, 2005. Order Granting Intervention to ExxonMobil Production Company.

05-035-09, 05-035-08, 03-035-14

In the Matter of the Application of PacifiCorp for Approval of an IRP-based

Avoided Cost Methodology for QF Projects Larger than One Megawatt; In The Matter of the Petition of Spring Canyon LLC for Approval of a Contract For the Sale of Capacity and Energy From Its Proposed of Facilities In The Matter of the Petition of Pioneer Ridge LLC & Mountain Wind For Approval of a Contract For the Sale of Capacity and Energy from its Existing and Proposed of Facilities

Order issued April 1, 2005. The Commission determines that QF pricing contained in the Stipulation approved in Docket No. 03-035-14 may be used for negotiating a QF contract between PacifiCorp and Spring Canyon. The Commission determines, pursuant to the Stipulation, 100 MW of QF capacity remains available for such a contract. The Commission directs PacifiCorp and Spring Canyon to attempt to negotiate a contract consistent with this Report and Order. The Commission lifts its suspension of PacifiCorp's obligation under Electric Service Schedule 38 to respond within thirty days to a request for indicative pricing. The Commission sets a conference in Docket No. 03-035-14 to schedule proceedings intended to establish transparent, final avoided cost pricing methods.

05-035-28

In the Matter of the Request of Utah Power and Light for an Exemption to the Deposit Criteria for Bryan Scott

Order issued May 12, 2005. The Public Service Commission of Utah grants Utah Power and Light's request for an exemption from the security deposit criteria specified in the Company's Schedule 300 and authorizes UP&L to charge a \$500.00 security deposit to Bryan Scott.

Key:

Docket Number

Short Title

Status as of June 30, 2004

Electric Utility Companies Operating in the State of Utah under the Jurisdiction of the Public Service Commission



Investor Owner

PacifiCorp

825 NE Multnomah St, Suite 2000
Portland OR 97232
Tel: (503) 813-5000
Fax: (503) 813-5900
Web: www.pacificorp.com

PacifiCorp

dba Utah Power & Light Company

One Utah Center
201 S Main St, Suite 2300
Salt Lake City UT 84140
Tel: (801) 220-2000
Fax: (801) 220-2798
Tel: (801) 220-2190 Doug Larson
Fax: (801) 220-4804 Doug Larson

Retail Cooperative

Bridger Valley Electric Association Inc

40014 Business Loop I-80
PO Box 399
Mountain View WY 82939-0399
Tel: (307) 786-2800
(800) 276-3481
Fax: (307) 786-4362
Web: www.bvea.net

Dixie Escalante Rural Electric Association Inc

71 E Hwy 56
HC 76 Box 95
Beryl UT 84714-5197
Tel: (435) 439-5311
Fax: (435) 439-5352

Empire Electric Association Inc

801 N Broadway
PO Drawer K
Cortez CO 81321-0676
Tel: (970) 565-4444
(800) 709-3726
Fax: (970) 564-4404
Web: www.empireelectric.org
Web: www.eea.coop

Flowell Electric Association Inc

495 North 3200 West
Fillmore UT 84631
Tel: (435) 743-6214
Fax: (435) 743-5722

Garkane Energy Cooperative Inc

120 West 300 South
PO Box 465
Loa UT 84747
Tel: (435) 836-2795
(800) 747-5403
Fax: (435) 836-2497
Web: www.garkaneenergy.com

Moon Lake Electric Association Inc

188 West 200 North
PO Box 278
Roosevelt UT 84066-0278
Tel: (435) 722-2448
SLC: (801) 619-3700
(800) 437-9056
Fax: (435) 722-3752
Web: www.mleainc.com

Mt Wheeler Power Inc

1600 Great Basin Blvd
PO Box 151000
Ely NV 89301-1000
Tel: (775) 289-8981
(800) 977-6937
Fax: (775) 289-8987
Web: www.mwpower.net

Raft River Rural Electric Cooperative Inc

250 N Main St
PO Box 617
Malta ID 83342-0617
Tel: (208) 645-2211
(800) 342-7732
Fax: (208) 645-2300

Wells Rural Electric Company

1451 N Humboldt Ave
PO Box 365
Wells NV 89835-0365
Tel: (775) 752-3328
Fax: (775) 752-3407
Web: www.wellsrec.com

Wholesale Coop

Deseret Generation & Transmission Cooperative

10714 South Jordan Gtwy, Suite
300
South Jordan UT 84095-3921
Tel: (801) 619-6500
(800) 756-3428
Fax: (801) 619-6599
Web: www.deseretgt.com

Others

Strawberry Electric Service District

803 North 500 East
PO Box 349
Payson UT 84651
Tel: (801) 465-8020
Fax: (801) 465-8017
Web:
www.strawberryelectric.com

Strawberry Water Users Association

745 North 500 East
PO Box 70
Payson UT 84651-0070
Tel: (801) 465-9273
Fax: (801) 465-4580

NATURAL GAS



About 70 percent of the total cost of providing natural gas service to customers in Utah, some \$650 million annually, is for the gas itself.

Overview of Gas Utility

Questar Gas Company is the only operating natural gas utility regulated by the Utah Public Service Commission. Questar Gas currently serves over 745,000 customers in Utah. Questar Gas is a local natural gas distribution company that also owns natural gas production property that provides about half of its supply needs.

Questar Gas Rates

Twice annually, as permitted by law, Questar Gas files a “pass-through” application to adjust the commodity and associated cost portions of its Utah natural gas rates. The remaining costs are recovered in general rate case proceedings. About 70 percent of the total cost of providing natural gas service to customers in Utah, some \$650 million annually, is for the gas itself. Expedited pass-through proceedings allow timely recovery of gas costs actually incurred. New rates are established on a projected basis. When actual costs vary from those projected, the difference is maintained in a special balancing account and an appropriate rate adjustment is made in the following pass-through proceeding.

During this fiscal year, Questar Gas’s rates changed two times. On August 30, 2004, the Commission approved an approximately \$25 million rate refund to customers for gas-processing costs found to be imprudently incurred. On May 31, 2005 the Public Service Commission approved a \$115.4 million gas cost pass-through rate increase (14.42%). This rate change is driven by higher wholesale natural gas prices.

Natural Gas Utility Companies in the State of Utah under the Jurisdiction of the Public Service Commission

Questar Gas Company

180 East 100 South
PO Box 45360
Salt Lake City UT 84145-0360
Tel: (801) 324-5555
(801) 324-5111, (800) 323-5517
– Customer Service
(800) 541-2824—Emergency

Tel: (801) 324-5491—Barrie McKay
Fax: (801) 324-5485—Barrie McKay
Tel: (801) 324-3167—Darren Shepherd
Fax: (801) 324-3816—Darren Shepherd
Tel: (801) 324-5938—Legal
Fax: (801) 324-5131—Legal
Web: www.questar.com

Wendover Gas Company

PO Box 274
Wendover, UT 84083-0274

460 Mesa St
West Wendover, NV 89883
Tel: (775) 664-2291
Fax: (775) 664-4422

Natural Gas Utility Dockets

04-057-06

In the Matter of the Complaint of Renato C. Lao vs. Questar Gas Company

Order issued November 1, 2004.
Complaint dismissed.

98-057-12, 99-057-20, 03-057-05 & 01-057-14

In the Matter of the Application of Questar Gas Company to Adjust Rates for Natural Gas Service in Utah

Order issued August 30, 2004. The Commission determined that Questar Gas Company failed to meet its burden of proving it acted prudently in response to increasing deliveries of low heat content coal-seam gas to its distribution system by affiliate Questar Pipeline Company. The Commission rejects the parties’ carbon dioxide stipulation, denies Questar Gas Company’s request for carbon dioxide processing plant rate recovery. The Commission will conduct further proceedings, in a separate docket, to address treatment of funds collected from ratepayers and address a long term solution to coal-seam gas delivered to customers.

04-057-11

In the Matter of the Application of Questar Gas Company to adjust rates for natural gas service in Utah

Order issued September 29, 2004. Now, therefore, it is hereby ordered that the proposed rate increase in the annualized amount of \$77,212,000 requested by Questar Gas Company by be placed in effect on an interim basis as of October 1, 2004.

Key:

Docket Number
Short Title

Status as of June 30, 2004

05-057-01, 04-057-09, 04-057-13, 04-057-11 & 04-057-04

In the Matter of the Application of Questar Gas Company to Adjust Rates for Natural Gas Service in Utah; Application of Questar Gas Company for a Continuation of Previously Authorized Rates and Charges Pursuant to its Purchased Gas Adjustment Clause; In the Matter of the Investigation of Questar Gas Company’s Gas Quality; Application of Questar Gas Company for Recovery of Gas Management Costs in its 191 Gas Cost Balancing Account.

Order issued March 7, 2005. Protective Order granted to Questar Gas Company in the above matters.

05-057-02

In the Matter of the Application of Questar Gas Company for Approval of a Firm Transportation Agreement with PacifiCorp

Order issued March 7, 2005. Protective Order granted in this matter.

05-057-05

In the Matter of the Application of Questar Gas Company for Approval of a Firm Transportation Agreement with PacifiCorp

Order issued May 24, 2005. The Commission finds the proposed firm transportation agreement between Questar Gas Company and PacifiCorp to be in the public interest and approves the same.

05-057-06

In the Matter of the Application of Questar Gas Company to Adjust Rates for Natural Gas Service in Utah

Order issued May 31, 2005. Interim order.

05-057-03

In the Matter of the Formal Complaint of Kasey Burgess vs. Questar Gas

Order issued June 27, 2005. Complainant having failed to demonstrate that Questar Gas Company violated any provision of statute, rule, tariff, we dismiss.



During the 2004/05 fiscal year Utah continued to see some interest on the part of potential competitors to compete in the state.

TELECOMMUNICATIONS

Overview of Telecommunications Utilities

Industry Changes

The 1995 Utah Telecommunications Reform Act and the 1996 Federal Telecommunications Act substantially altered the purposes and practices of telecommunications regulation and practice in Utah and set in motion the process that has resulted in the development of competition for local phone service along the Wasatch Front. During the 2004/2005 fiscal year Utah continued to see some interest on the part of potential competitors to Qwest in qualifying to compete in the state. Since Qwest received federal approval to move into long-distance markets in Utah (2001) it has begun offering new options to its customers, and its potential customers. Qwest is now compet-

ing “head-to-head” with competitors by offering bundled services, including local, long-distance, wireless, and internet services at various rates. In January of 2005 the State Legislature amended the 1995 Utah Telecommunications Reform Act. This legislation removed most of the incumbent tariff obligations from Qwest and placed it on a level with the competitive local exchange carriers (CLECs) that compete against it. With the exception of being required to offer a basic residential phone line at existing tariff rates, Qwest has received pricing flexibility for all other residential and business services.

In the previous two fiscal years most of the FCC’s rules that had governed the basic obligations of Qwest (and other major carriers in the US) to make portions of its network available to competitors were overturned in federal court. Since that time the FCC has issued new rules that dramatically reduce the obligations Qwest has to lease portions of its network to CLECs. As a result, Qwest could face reduced competition from CLECs unless the CLECs are capable of building a network of their own, or the CLECs are willing to enter into commercial agreements with Qwest. The Commission will continue to review the level of competition to ensure that consumers are protected.

Price or Rate Regulation

Under the 2005 amendments to state law, Qwest has pricing flexibility for all retail level services except for the basic residential line. For customers that choose not to add any features, or bundled services, Qwest is obligated to continue providing that line at the existing tariffed rate. The law allows the companies to implement new prices five days after filing them, but it also allows the Commission

to review them either during the five days, or after the change takes place.

Certificates of Public Convenience and Necessity and Interconnection Agreements

Currently 89 competitive telecommunications companies currently hold a Certificate of Public Convenience and Necessity (CPCN) from the Commission allowing them to provide local telephone service to Qwest’s customers (an increase of 4 from our last report). The Commission continues to both arbitrate and reviewed “interconnection agreements” and “commercial agreements”— terms by which the incumbent and the competitor will interconnect facilities to provide effective and efficient service. The agreements, both interconnection and commercial, facilitate competition by providing a means for the competitors and Qwest’s networks to communicate.

State of the Industry

Of the approximately 400 telecommunications dockets the Commission addressed this year a significant portion of them dealt with either the entry of competitors, or the interaction between Qwest and competitors as the market transitioned from monopoly to competition. These dockets addressed topics such as certificate applications, mergers and acquisitions, approval and enforcement of interconnection agreements, resolution of inter-carrier complaints, approval of special contracts for regulated services, and other service issues.

As may be noticed in the following enumeration of orders, such cases were in addition to the Commission’s other regulatory responsibilities.

Telecommunications Utilities Dockets

Qwest Major Orders

88-049-07

In the Matter of the Investigation into the Reasonableness of the Rate and Charges of The Mountain States Telephone And Telegraph Company

Order issued October 6, 2004. In a memo dated October 1, 2004 the Division of Public Utilities recommended that the Commission order the discontinuation of Qwest's obligation to file its Separated Results of Operations required by Commission Order in Docket No. 88-049-07. The Commission concurs with the recommendation and so orders.

05-049-26

In the Matter of the Request of Qwest Corporation for Waiver of Price Cap Compliance Filing

Order issued March 4, 2005. Order Waiving Price Cap Compliance Filing Requirement: This Order granted the request of Qwest Corporation for waiver of the Price Cap Compliance Filing requirement of R746-352-7 is granted.

05-049-68

In the Matter of the Joint Application of Qwest and FirstDigital Telecom, LLC for Approval of Purchase of Sale of Farmington Ranches Assets

Order issued May 23, 2005. The Commission find the proposed purchase by Qwest of FirstDigital Telecom's assets in the Farmington Ranches subdivision to be in the public interest and approves the same.

04-049-T21

In the Matter of the Tariff filing of Qwest Corporation regarding the grandfathering of Local Area Data Service (LADS)

Order issued February 1, 2005 approving the tariff.

Key:

Docket Number
Short Title

Status as of June 30, 2004

04-049-T20

In the Matter of the Tariff filing of Qwest Corporation regarding the restructuring of switched access elements on a revenue neutral basis: Order approving the tariff

Order issued February 1, 2005 approving the tariff.

05-049-28

In the Matter of the filing under protest of the Interconnection Agreement between Qwest Corporation and Metropolitan Telecommunications of Utah, Inc.

Order issued May 12, 2005. The Interconnection Agreement at issue being defective as involving a non-certificated carrier, the Commission rejects the Interconnection Agreement.

Independent ("Rural") Incumbent Local Exchange Carriers' Dockets

04-2419-01

In the Matter of the application of Direct Communications Rockland, Inc. and its subsidiary, Direct Communications Cedar Valley, LLC, meet the statutory and other administrative requirements for issuance of a Certificate of Public Convenience and Necessity

Order issued August 9, 2004. Subject to the conditions explained in the Order, the Commission approves the application.

04-2218-01

In the Matter of the Petition of Frontier Telephone Company for One-Time Distribution for Robins and Kim McPherson of Lynndyl, Utah

Order issued August 23, 2004. The Public Service Commission of Utah grants a one-time distribution from the State Universal Public Telecommunications Service Support Fund to facilitate the provision of telecommunications service, by Frontier Communications of Utah, for service to Robins and Kim McPherson of Lynndyl, Utah.

04-053-03

In the Matter of the Application of Uintah Basin Telecommunications Association, Inc., and UBET Telecom, Inc. for an Order of the Commission Approving the Combination, Merger and Consolidation of UBET Telecom, Inc., and Uintah Basin Telecommunications Association, Inc.

Order issued November 26, 2004. The Commission finds the proposed combination, merger, and consolidation of Uintah Basin Telecommunications Association, Inc. with its subsidiary, UBET Telecom, Inc. to be in the public interest and approves the same. The Commission also modifies the existing certified service territory of UBET Telecom as requested by UBET Telecom and Qwest Corporation

04-053-05

In the Matter of the Request for USF of Bobby Hayes in the Service Territory of UBET

Order issued May 12, 2005. The Public Service Commission of Utah grants a one-time distribution from the State Universal Public Telecommunications Service Support Fund to facilitate the provision of telecommunications service, by UBTA-UBET Communications, Inc., to Bobby Hayes in Duchesne County, Utah.

05-052-01

In the Matter of the Request of Sharon Cooke for USF from South Central Utah Telephone

Order issued May 13, 2005. The Public Service Commission of Utah grants a one-time distribution from the State Universal Public Telecommunications Service Support Fund to facilitate the provision of telecommunications service, by South Central Utah telephone Association, to Sharon Cooke and customers in the immediate surrounding area of Elephant Butte.

05-052-01

In the Matter of Extended Area Service (EAS) for Sanpete County

Order issued June 7, 2005. Manti Telephone, Gunnison Telephone Company and Central Utah Telephone undertake a TSLRIC study in the manner described in this order.

05-2302-01

In the Application for Increase of Rates and Charges and USF Eligibility for Carbon/Emery Telcom, Inc.

Active docket.

Policy Issues Orders

04-2383-01

In the Matter of the Comcast Serving Area

Order issued September 20, 2004. This docket is converted to an informal administrative proceeding pursuant to Administrative Rule 746-110. This order will become final and effective, without further Commission action, 20 days from its issuance date, unless meritorious protest is submitted to the Commission during the 20 period. This docket will be closed on the effective date of this order, unless the order is suspended by the Commission. The Commission concludes that no further proceedings are needed as it has determined that Comcast is providing telephone services in those areas in which it represents telephone service is available.

04-2424-01

In the Matter of the Federal Communications Commission's Assignment of 811 to One Call Notification Centers for Advanced Notice of Excavation Activities

Order Issued May 16, 2005. The Federal Communications Commission found that assignment of the 811 dialing code to be a single source for information regarding utilities' facilities potentially damaged by excavation activities to be in the public interest and designated 811 to be used accordingly. The Utah Public Service Commission Orders that 811 be assigned to Blue Stakes in Utah, and provides a method to implement the FCC's Order.

05-999-06

In the Matter of the Utah Rural Telecom Association's Request for Suspension of Wireline to Wireless Number Portability Obligations Pursuant to Section 251(f)(2) of the Communications Act of 1924, as Amended

Order Issued June 2, 2005. The Commission denies the petition to suspend the deadlines for compliance with intermodal local number portability set forth in the Stipulation and Settlement approved by the Commission on July 7, 2004.

03-049-62

In the Matter of Qwest Corporation's Land Development Agreements (LDA) Tariff Provisions

Order Issued June 6, 2005. This order implements provisions of the 2005 rewrite of Utah Telecommunications Law with Respect to Facility Construction.

Telecommunications Utilities Dockets (cont.)

01-049-75

In the Matter of: the Formal Complaint of Beaver County, Box Elder County, Cache County, Carbon County, Davis County, Duchesne County, Emery County, Garfield County, Grand County, Iron County, Juab County, Kane County, Morgan County, Piute County, Rich County, Salt Lake County, Millard County, San Pete County, Sevier County, Summit County, Tooele County, Uintah County, Utah County, Wasatch County, Washington County, Wayne County, Weber County, and all other Persons or Entities Similarly Situated vs. Qwest Corporation fka US West Communications, Inc., fka Mountain States Telephone & Telegraph Services, Inc.

Order issued June 17, 2005. Order granting motion for Summary Judgment.

Arbitration Orders

04-2277-02

In the Matter of the Petition of DIECA Communications, Inc. d/b/a Covad Communications Company, for Arbitration to Resolve Issues Relating to an Interconnection Agreement with Qwest Corporation

Order issued February 8, 2005. This Arbitration Report and Order contains the arbitration agreement between Covad and Qwest Corporation.

04-2277-02

In the Matter of the Petition of DIECA Communications, Inc., D/B/A Covad Communications Company, for Arbitration to Resolve Issues Relating to an Interconnection Agreement with Qwest Corporation

Order issued April 13, 2005. Order on Reconsideration: Upon reconsideration, the Commission affirms its prior Arbitration Order with respect to Issues 1, 2, and 5; clarifies Qwest's notice obligations under Issue 1; concludes that Qwest is required to commingle Section 251(c)(3) elements with Section 271 elements; and requires Qwest to provide a 45-day payment period to Covad so long as Qwest fails to provide electronic invoices containing circuit identification numbers.

Certificates of Public Convenience and Necessity for New Telecommunications Companies

04-2426-01

In the Matter of the Petition of X5 SLC, LLC d/b/a X5 Solutions, for Authority to Compete as a Telecommunications Corporation and to Offer Public Local Exchange and Interexchange Telecommunication Services Request for Agency Action

Order issued July 12, 2004. By this Report and Order, the Public Service Commission of Utah grants the request of X5 SLC, LLC for a Certificate of Public Convenience and Necessity authorizing Applicant to provide public telecommunications services within the State of Utah, excluding those local exchanges having fewer than 5,000 access lines of an incumbent telephone corporation with fewer than 30,000 access lines in the state.

03-2416-01

In the Matter of the Public Convenience And Necessity to Provide Dedicated Private Line Service within the State of Utah for Questar Infocomm, Inc.

Order issued July 12, 2004. By this Report and Order, the Public Service Commission of Utah grants the request of Questar Infocomm, Inc. for a Certificate of Public Convenience and Necessity authorizing Applicant to provide public telecommunications services within the State of Utah.

03-2323-01

In the Matter of the Application of OnFiber Carrier Services, Inc. for Authority to Provide Competitive Facilities-Based and Resold Local Exchange and Interexchange Telecommunication Services within the State of Utah

Order issued July 19, 2004. By this Report and Order, the Public Service Commission of Utah grants the request of OnFiber Carrier Services, Inc., for a Certificate of Public Convenience and Necessity authorizing Applicant to provide public telecommunications services within the State of Utah, excluding those local exchanges having fewer than 5,000 access lines of an incumbent telephone corporation with fewer than 30,000 access lines in the state.

04-2387-01

In the Matter of the Application of RSA Corporation for a Certificate of Public Convenience and Necessity to Provide Local Exchange, Inter-exchange Access, and Interexchange Telecommunications Services

Order issued August 2, 2004. RSA Corp having filed Chapter 7 bankruptcy and no longer provides services in Utah rendering cancellation of its authority to operate as a telecommunications service provider in the state of Utah, the Commission orders the cancellation of the Company's Certificate of Public Convenience and Necessity.

04-2429-01

In the Matter of the application of CommPartners, LLC for a Certificate of Public Convenience and Necessity authorizing to provide public telecommunications services in the State of Utah

Order issued August 16, 2004. By this Report and Order, the Public Service Commission of Utah grants the request of CommPartners, LLC for a Certificate of Public Convenience and Necessity authorizing Applicant to provide public telecommunications services within the State of Utah, excluding those local exchanges having fewer than 5,000 access lines of an incumbent telephone corporation with fewer than 30,000 access lines in the state.

04-2427-02 & 04-2427-01

In the Matter of the Application of Southwestern Bell Communications d/b/a/ SBC Long Distance For a Certificate of Public Convenience and Necessity to Provide Resold and Facilities-Based Local Exchange Services within the State of Utah

Order issued September 22, 2004. The Commission granted the request of SBC Long Distance for a Certificate of Public Convenience and Necessity authorizing Applicant to provide public telecommunications services within the State of Utah, excluding those local exchanges having fewer than 5,000 access lines of an incumbent telephone corporation with fewer than 30,000 access lines in the state.

04-2433-01

In the Matter of the Application of E-Pinnacle Communications, Inc. for a Certificate of Public Convenience and Necessity to Provide Resold and Facilities-Based Local Exchange Services within the State of Utah

Order issued October 20, 2004. The Commission granted the request of E-Pinnacle Communications, Inc. for a Certificate of Public Convenience and Necessity authorizing Applicant to provide public telecommunications services within the State of Utah, excluding those local exchanges having fewer than 5,000 access lines of an incumbent telephone corporation with fewer than 30,000 access lines in the state.

04-2432-01

In the Matter of the Application of Global Connection, Inc. of America as a reseller of long distance service

Order issued November 17, 2004. The Commission granted the request of Global Connection, Inc. for a Certificate of Public Convenience and Necessity authorizing Applicant to provide public telecommunications services within the State of Utah, excluding those local exchanges having fewer than 5,000 access lines of an incumbent telephone corporation with fewer than 30,000 access lines in the state.

04-2442-01

In the Matter of the Application of UCN, Inc. for a Certificate of Public Convenience and Necessity to Provide Resold and Limited Facilities-Based Competitive Local Exchange Services within the State of Utah

Order issued February 4, 2005. Order grants the request of UCN, Inc. for a Certificate of Public Convenience and Necessity.

04-2446-01

In the Matter of the Application of VCI Company for a certificate authorizing it to provide local exchange services

Order issued February 25, 2005. By this Report and Order, the Public Service Commission of Utah grants the request of VCI Company, for a Certificate of Public Convenience and Necessity authorizing Applicant to provide public telecommunications services within the State of Utah, excluding those local exchanges having fewer than 5,000 access lines of an incumbent telephone corporation with fewer than 30,000 access lines in the state.

Telecommunications Utilities Dockets (cont.)

05-2450-01

In the Matter of the Application of Preferred Long Distance for a Certificate of Public Convenience and Necessity to Provide Facilities-Based and Resold Local Exchange and Interexchange Services

Order issued March 9, 2005. Order grants the request of Preferred Long Distance, Inc. for a Certificate of Convenience and Necessity.

04-2431-01

In the Matter of the Application of Trans National Communications International, Inc. for a License to Provide Resale Facilities-Based UNE-P Service and Basic Local Exchange Service throughout the State of Utah in the Zone and Exchange Areas served by Qwest

Order issued March 10, 2005. Order grants the request of Trans National Communications International, Inc. for a Certificate of Public Convenience and Necessity.

04-2441-01

In the Matter of the Application of Paetec for Certificate of Public Convenience and Necessity to Provide Facilities Based Local Exchange Service in the State of Utah

Order issued March 30, 2004. By this Report and Order, the Public Service Commission of Utah grants the request of Paetec Communications, Inc. for a Certificate of Public Convenience and Necessity authorizing Applicant to provide public telecommunications services within the State of Utah, excluding those local exchanges having fewer than 5,000 access lines of an incumbent telephone corporation with fewer than 30,000 access lines in the state.

04-2445-01

In the Matter of the Application for Certificate of Public Convenience and Necessity for NextG Networks of California, Inc. d/b/a NextG Networks West

Order Issued March 30, 2005. By this Report and Order, the Public Service Commission of Utah grants the request of NextG Networks of California, Inc. d/b/a NextG Networks West, for a Certificate of Public Convenience and

Key:

Docket Number
Short Title

Status as of June 30, 2004

Necessity authorizing Applicant to provide telecommunications services within the State of Utah, excluding those local exchanges having fewer than 5,000 access lines of an incumbent telephone corporation with fewer than 30,000 access lines in the state.

04-2434-01

In the Matter of the Application of Lightyear Network Solutions, LLC for a Certificate of Public Convenience and Necessity to Provide Resold and Facilities-Based Local Exchange Services within the State of Utah

Order issued April 7, 2005. By this Report and Order, the Commission of Utah grants the request of Lightyear Network Solutions, LLC, for a Certificate of Public Convenience and Necessity authorizing Applicant to provide public telecommunications services within the State of Utah, excluding those local exchanges having fewer than 5,000 access lines of an incumbent telephone corporation with fewer than 30,000 access lines in the state.

Cancelled Certificates of Public Convenience and Necessity

04-2387-01

In the Matter of the Application of RSA Corporation for a Certificate of Public Convenience and Necessity to Provide Local Exchange, Interexchange Access, and Interexchange Telecommunications Services

Order issued August 2, 2004. RSA Corp having filed Chapter 7 bankruptcy and no longer provides services in Utah rendering cancellation of its authority to operate as a telecommunications service provider in the state of Utah, the Commission orders the cancellation of the Company's certificate of public convenience and necessity

04-2259-01

In the Matter of ICG Telecom Group Inc., Application for Authority to Discontinue Certain Public Telecommunications Operations Within the State of Utah

Order issued September 17, 2004. ICG's request to permit the discontinuance of various services is granted, despite its failure to fully comply with Rule 746-350.

01-2381-01

In the Matter of the Application of TDI Communications, Inc. for a Certificate of Public Convenience and Necessity to Operate as a Non-Facilities-Based Resold Interexchange Telecommunications Services Provider

Order issued October 28, 2004. TDI Communications, Inc., having requested withdrawal of their Application, withdrawal is approved.

04-2230-02

In the Matter of the Formal Request to cancel the Certificate of Public Convenience and Necessity of Intermedia Communications, LLC

Order issued January 25, 2005. This Order cancels the company's Certificate of Public Convenience and Necessity.

05-2248-01

In the Matter of the Cancellation of Service of Teligent

Order issued March 14, 2005. Applicant having sought voluntary certificate cancellation, and no detriment to the public interest appearing, the Commission canceled the certificate.

Non-Compliant Carrier Orders

04-049-112

In the Matter of the Interconnection Agreement between Qwest Corporation and Lightyear Network Solutions, Inc.

Order issued February 18, 2005. Order to Show Cause, if any, why Lightyear Network Solutions, LLC has operated as a public utility without a certificate of public convenience and necessity, and further to show cause why Lightyear Network Solution LLC should not be fined for operating without a certificate, and have other remedies imposed on Lightyear Solution LLC and its officers.

05-049-07

In the Matter of the Resale Interconnection Agreement between Qwest Corporation and eAcceleration Corp.

Order issued April 14, 2005. The Interconnection Agreement at issue being defective as involving a non-certificated carrier, the Commission rejects the Interconnection Agreement.

05-049-09

In the Matter of the Interconnection Agreement between Qwest Corporation and New Rochelle Telephone Corporation

Order issued April 14, 2005. The Interconnection Agreement at issue being defective as involving a non-certificated carrier, the Commission rejects the Interconnection Agreement.

05-049-11

In the Matter of the Interconnection Agreement between Qwest Corporation and New Rochelle Telephone Corporation fka Peconic Telco, Inc.

Order issued April 15, 2005. The Interconnection Agreement at issue being defective as involving a non-certificated carrier, the Commission rejects the Interconnection Agreement.

05-049-31

In the Matter of the Interconnection Agreement between Qwest Corporation and Pipertel Communications

Order issued May 12, 2005. The Interconnection Agreement at issue being defective as involving a non-certificated carrier, the Commission rejects the Interconnection Agreement.

05-049-30

In the Matter of the Interconnection Agreement between Qwest Corporation and Metropolitan Telecommunications of Utah, Inc.

Order issued May 12, 2005. The Interconnection Agreement at issue being defective as involving a non-certificated carrier, the Commission rejects the Interconnection Agreement.

05-049-29

In the Matter of the Interconnection Agreement between Qwest Corporation and Metropolitan Telecommunications of Utah, Inc.

Order issued May 12, 2005. The Interconnection Agreement at issue being defective as involving a non-certificated carrier, the Commission rejects the Interconnection Agreement.

05-049-28

In the Matter of the Interconnection Agreement between Qwest Corporation and Metropolitan Telecommunications of Utah, Inc.

Order issued May 12, 2005. The Interconnection Agreement at issue being defective as involving a non-certificated carrier, the Commission rejects the Interconnection Agreement.

Telecommunications Utilities Dockets (cont.)

05-049-55

In the Matter of the filing under protest of the Interconnection Agreement between Qwest Corporation and Metropolitan Telecommunications of Utah, Inc.

Order issued May 12, 2005. The Interconnection Agreement at issue being defective as involving a non-certificated carrier, the Commission rejects the Interconnection Agreement.

05-049-42

In the Matter of the filing under protest of the Interconnection Agreement Between New Rochelle Telephone Corp. fka Pconic Telco, Inc. and Qwest Corporation for the Provision of Qwest Platform Plus Service

Order issued June 17, 2005. The Interconnection Agreement at issue being defective as involving a non-certificated carrier, the Commission rejects the Interconnection Agreement.

05-049-54

In the Matter of the filing under protest of the Interconnection Agreement Between Vycera Communications, Inc. and Qwest Corporation for the Provision of Qwest Platform Plus Service

Order issued June 17, 2005. The Interconnection Agreement at issue being defective as involving a non-certificated carrier, the Commission rejects the Interconnection Agreement.

05-049-37

In the Matter of the Interconnection Agreement Between Prime Time Ventures, LLC and Qwest Corporation

Order issued June 20, 2005. The Interconnection Agreement at issue being defective as involving a non-certificated carrier, the Commission rejects the Interconnection Agreement.

05-049-39

In the Matter of the Interconnection Agreement Between Prime Time Ventures, LLC and Qwest Corporation

Order issued June 20, 2005. The Interconnection Agreement at issue being defective as involving a non-certificated carrier, the Commission rejects the Interconnection Agreement.

05-049-56

In the Matter of the filing under protest of the Interconnection Agreement Between Prime Time Ventures, LLC and Qwest Corporation for the Provision of Qwest Platform Plus Service

Order issued June 20, 2005. The Interconnection Agreement at issue being defective as involving a non-certificated carrier, the Commission rejects the Interconnection Agreement.

05-049-38

In the Matter of the Interconnection Agreement Between Prime Time Ventures, LLC and Qwest Corporation

Order issued June 21, 2005. The Interconnection Agreement at issue being defective as involving a non-certificated carrier, the Commission rejects the Interconnection Agreement.

05-049-53

In the Matter of the filing under protest of the Interconnection Agreement between Qwest Corporation and Pipertel Communications, LLC

Order issued June 21, 2005. The Interconnection Agreement at issue being defective as involving a non-certificated carrier, the Commission rejects the Interconnection Agreement.

Merger and Reorganization Orders

02-2208-01

In the Matter of the Application of XO Utah, Inc., XO Long Distance Services and XO Communications Services, Inc. For Approval of Internal Corporate Reorganization

Order issued August 31, 2004. The Commission approves the Applicants proposed merger and authorizes the transfer of XO Utah Inc.'s operating certificate to XO Communications Services Inc.

04-2230-01

In the Matter of the Request of Intermedia Communications, Inc. For Approval of its Merger into Intermedia Communications LLC

Order issued September 21, 2004. Based upon the foregoing, the Commission issues this order approving the merger of Intermedia Communications, Inc. into Intermedia Communications LLC.

04-2439-01

In the Matter of the Application of MCCC ICG Holdings LLC and ICG Communication, Inc. For Approval of Transfer of Control

Order issued October 10, 2004. The Commission approves the Applicants' proposed transfer of control of ICG Telecom.

04-2292-01

In the Matter of the Transfer of Control of QuantumShift Communications, Inc.

Order issued October 25, 2004. The Order authorizes transfer of control.

04-2248-01

In the Matter of the Stock Sale Transaction Involving Teligent, Inc. and Transfer of Control of Teligent Services Inc.

Order issued October 25, 2004. The Order authorizes transfer of control.

00-2271-01

In the Matter of the Notice of Williams Communications, LLC Name Change to WilTel Communications, LLC

Order issued January 7, 2005. Order approving the proposed name change.

05-2257-01

In the Matter of the Application for Name Change of Z-Tel Communications, Inc. to be known as Trinsic Communications, Inc.

Order issued January 21, 2005. No detriment to the public interest appearing, the Commission approved the proposed name change.

04-2427-03

In the Matter of the Application for Name Change of Southwestern Bell Communications, Inc d/b/a SBC Long Distance to be known as SBC Long Distance, Inc.

Order issued January 26, 2005. No detriment to the public interest appearing, the Commission approved the proposed name change.

04-2427-04

In the Matter of the Joint Petition of SBC Telecom, Inc. and Southwestern Bell Communications Services Inc. d/b/a/ SBC Long Distance for Approval of a Proposed Corporate Reorganization

Order issued March 4, 2005. The Commission finds the proposed corporate reorganization of SBC Telecom, Inc.

and Southwestern Bell Communications Services Inc. d/b/a SBC Long Distance to be in the public interest and approves the same.

05-2427-01

In the Matter of the Joint Application of SBC Telecom, Inc. and AT&T Corp. for Approval of a Agreement and Plan of Merger

Order issued May 25, 2005. The Commission finds the proposed merger of SBC Telecommunications, Inc. and AT&T Corp. to be in the public interest and approves the same.

05-2427-01

In the Matter of the Joint Application of SBC Telecom, Inc. and AT&T Corp. for Approval of a Agreement and Plan of Merger

Order issued May 25, 2005. The Commission finds the proposed merger of SBC Telecommunications, Inc. and AT&T Corp. to be in the public interest and approves the same.

Complaint Orders

04-094-01

In the Matter of the Investigation of Customer Complaints and Compliance with FCC Rules, Commission Administrative Rules and State Statutes by Sprint Communications Company LC

Order issued October 6, 2004. The Settlement Agreement is accepted and approved, and is adopted as part of this Order. Sprint shall pay to the State of Utah \$20,000 within 30 days of the date of this Order. The Petition in this matter is dismissed with prejudice.

05-2224-01

In the Matter of the Formal Complaint of Yongchang Wang Complainant, vs. USTEL, Respondent

Order issued March 15, 2005. The subject matter of this complaint being international long distance telephone service rates over which this Commission does not have jurisdiction, we dismiss.

05-087-10

In the Matter of the Formal Complaint of Bonnie L. Reynolds Complainant, vs. AT&T Communications of the Mountain States, Respondent

Order issued May 24, 2005. Order granting motion to dismiss.

Service and Equipment Distribution Program

Fiscal Year 2005 has been filled with great change and advances with respect to telecommunications and services for people who are deaf, hard of hearing, and speech disabled. There are more choices than ever for people who are unable to use a standard telephone with services such as Video Relay, Internet Protocol Relay, and captioned telephones, in addition to the various means of using the traditional Telecommunications Relay Service (TRS) which has now been available for more than 15 years.

This most recent legislative session also saw the passage of House Bill 145 which was sponsored by Senator Brent Goodfellow. "Amendments to Hearing and Speech Impaired Telecommunications Program" passed unanimously through the Senate and is groundbreaking with respect to funding interpreter training programs to increase the number of certified sign language interpreters across the state. There was also a huge response to presentations across the state which is evident through the growth in requests for specialized telecommunications equipment.

Outreach

The Public Service Commission once again utilized the services of an advertising agency to help with outreach, marketing, and public relations for Relay Utah and the equipment distribution Program. Penna Powers Brian Haynes/Proclix (PPBH) agreed to a new one year contract with the goal to increase awareness of relay services in Utah. As a result of the increased outreach and public relation efforts, the equipment program has expanded tremendously. During Fiscal Year 2004, there were 70 pieces of specialized telecommunications equipment delivered. During Fiscal Year 2005, this number increased almost six-fold with the distribution of 409 pieces of equipment. Not only was this due to increased efforts in making presentations across the state, but a commercial aired on the local Utah ABC and FOX affiliates as well as brochures being distributed statewide. With PPBH's assistance, the Public Service Commission made many presentations throughout the state to increase knowledge of the available programs. The presentations were made at retirement centers, senior citizen centers, Utah Speech and Hearing Association conferences, Self Help for the Hard of Hearing meetings, schools, and emergency response training centers. Following is the presentation schedule for Fiscal Year 2005:

The majority of Outreach presentations have been made at Senior Centers throughout Utah due to efforts to reach more remote areas of Southeastern, Southwestern and Northern Utah. It is important to increase awareness of Relay Utah, the equipment distribution program and other services that are available to all Utahns. The Provo Senior Companions program is a good example of the outreach efforts made. Eighty senior companions attended this presentation where in turn each companion assisted anywhere from 5 to 10 individuals who were homebound. The outreach effort is a valuable grass roots effort in reaching Utah citizens who are isolated often times because of hearing loss. These increased outreach efforts have also identified many individuals not only with hearing loss but vision problems as well. The success of the PSC outreach program is reflected in the increased number of inquiries as well as the number of applications for amplified telephones and captioned telephones during Fiscal Year 2005.

House Bill 145

The 2005 State Legislature enacted House Bill 145 "Amendments to Hearing and Speech Impaired Telecommunications Program" related to training persons to qualify as certified interpreters. This bill was sponsored by Senator Brent Goodfellow, and as a result, the Public Service Commission is authorized to provide funds to programs qualified to train persons to become certified interpreters. A qualified provider has an interpreter training program that is approved by the Utah State Board of Regents, or is a program that contracts with the Division of Services for the Deaf and Hard of Hearing (DSDHH).

There is great demand for certified sign language interpreters in the State of Utah, as well as the rest of the country, and currently there is a shortage of qualified certified inter-



Art Valdez demonstrates a TTY telephone, which is a piece of equipment that is distributed by the PSC to qualified applicants.

Relay Utah Presentations Completed in FY 2005

10/12/2004	West Jordan Senior Center	30 attendees	3/24/2005	Golden Age Center (Vernal)	60-80 attendees
10/18/2004	Tenth East Senior Center (Salt Lake City)	70-75 attendees	4/4/2005	Farr West Center	55 attendees
10/19/2004	Weber Human Services	10 attendees	4/20/2005	Hyrum Senior Citizen's Center	50-60 attendees
10/21/2004	Spanish Fork Senior Center	225 attendees	4/22/2005	Santaquin Senior Citizen's Center	70-75 attendees
10/25/2004	Midvale Senior Center	50 attendees	4/25/2005	Enterprise Senior Center	35 attendees
10/27/2004	Banding Senior Center	60-65 attendees	4/26/2005	St. George Senior Center	5 attendees
11/15/2004	Senior Companions (Provo)		4/27/2005	Hurricane Senior Center	50 attendees
12/7/2004	Liberty Senior Center (Central City)	50 attendees	5/9/2005	Options for Independence (Logan)	
12/14/2004	Sunday Anderson Westside Senior Center	35 attendees	5/18/2005	Professionals for Seniors (Logan)	
1/20/2005	Morgan Senior Center	30 attendees	5/24/2005	Ferron Senior Center	30 attendees
1/27/2005	Ephraim Senior Center	20 attendees	5/25/2005	Green River Senior Center	20 attendees
1/28/2005	Cedar City Senior Center	100 attendees	5/26/2005	Karl Peterson Senior Center (Price)	100 attendees
1/31/2005	Huntington Senior Center	20 attendees	5/27/2005	East Carbon Senior Center	25 attendees
2/01/2005	Castledale Senior Center	30 attendees	6/2/2005	Gateway Senior Center (Duchesne)	60-65 attendees
2/04/2005	Payson Senior Center	40-50 attendees	6/15/2005	Coalville Senior Center	35-40 attendees
2/11/2005	Cache County Senior Center (Logan)	60-80 attendees	6/17/2005	Tremonton Senior Citizens Center	35 attendees
3/9/2005	Brigham City Senior Center	100 attendees	6/22/2005	Emery Friendship Center	40 attendees
3/17/2005	Roy Hillside Center	40-50 attendees			

preters. This is due in large part because of the growing use of Video Relay Service (VRS). The state has its own certification process but also recognizes national certification from organizations such as the Registry of Interpreters for the Deaf (RID). There are 3 levels of certified interpreters: Novice, Intermediate, and Master. Novice level interpreters tend to have below entry-level skills, so generally Intermediate and Masters level interpreters are considered to be "qualified." According to the Utah DSDHH, there are only 74 interpreters in the State at the Intermediate and Master Level. These 74 individuals work mainly in the private sector rather than in education due to it being more lucrative. DSDHH states that there is a need for approximately 400 more interpreters than are currently available. Sorenson Communications, Inc., one provider of VRS, states that it could hire up to 300 certified Master Level interpreters in Utah.

The Utah Public Service Commission is excited and anxious to implement House Bill 145 in a manner that increases the number of certified interpreters in the State of Utah at all skill levels. All eyes are on Utah to see if a program such as this is successful in meeting the demands of people who are deaf who depend upon sign language and sign language interpreters in order to communicate at school, on the job, and over the telephone line.

Video Relay Service

Video Relay Service (VRS) is one of the most exciting developments in the field of telecommunication relay services, and it has experienced tremendous growth throughout the state of Utah, as well as throughout the nation. VRS is a method of communication that allows a deaf individual to communicate with sign language using a certified American Sign Language Interpreter. This Video Interpreter (VI) is obtained using a computer or television, a web camera, and a high-speed internet connection such as DSL, cable modem, or ISDN. The VI is at a remote location and can see the deaf person on a screen. The phone conversation is interpreted in

real time which allows deaf people to clearly express their message in their own language without delay. Sprint was the first company to establish a video relay service in July, 2002. People who are deaf and hard of hearing can access Sprint's VRS by connecting with the web page www.utvrs.com. Utah Video Relay Service continues to gain momentum as more companies set up services for the deaf in Utah and throughout the country. In 2003, a local Utah company, Sorenson

Communications, entered the VRS arena and is realizing tremendous growth throughout the United States. Sorenson VRS has grown over 500% since 2003, and by the end of fiscal year 2004 had processed approximately 200,000 calls per month. They have 45 Utah based interpreter employees who work either full or part-time. Because of its success, Sorenson now has 35 video relay centers across the U.S. with 10 more in the planning stages. Sorenson is the largest provider of VRS in the country, conducting seven out of every ten calls made. They have also introduced new technology that will impact how VRS develops in the future. Sorenson VRS can be contacted at www.sorensonvrs.com.



CapTel

A new technology known as the CapTel, or captioned telephone, was developed for people who are hard of hearing. It was developed by Ultratec and is only distributed through them. It was introduced in Utah in the fall of 2003 when Utah was included in the trial testing period. Ultratec allowed the Public Service Commission to distribute 10 phones per month to test its capabilities and to make suggestions for improving technology. The CapTel allows hard of hearing individuals to not only hear, but also read the information being spoken by the person he or she is calling. This technology makes having a conversation more natural and enjoyable for everyone involved. Both the CapTel and VRS are considered by many to be the most functionally equivalent form of communication that has been introduced for deaf and hard of hearing individuals.

Local Exchange Carriers that Remitted a Surcharge to the State of Utah’s Public Service Commission in FY 05 include:

AT&T	Carbon Emery Telecom	Gunnison Telephone Company	Qwest	Uintah Basin Telephone ASN
All West/World Connect	Central Utah Telephone	Hankville Telecom	SBC Telecom	Universal Access, Inc.
America Fiber Network	Citizens Telecom of Utah	Integra Telecom	Skyline Telecom	Vartec Telecom, Inc.
Beehive Telephone Company	Comcast Phone of Utah	Manti Telephone Company	South Central Utah Telephone	XO Utah, Inc.
Bear Lake Communications	Comm South Companies	MCI	TCG Utah	Z-Tel, Inc
	Electric Lightwave	Navajo Communications	UBET Telecom	
	Emery Telecom			



IP Relay

Internet Protocol Relay, IP Relay, allows people with hearing or speech disabilities to communicate through an Internet connection. An individual can access IP Relay using a computer and the internet rather than the text telephone (TTY) and a telephone or through the Video Relay Service. People using IP Relay do not need to invest in a TTY but can use a computer to communicate. One can access IP Relay through providers such as Sprint at www.sprintip.com or Sorenson at www.siprelay.com. A benefit of IP Relay is that it is available to anyone who has access to the Internet via a computer, a personal digital assistant, Web-capable telephone, or some other device. IP Relay is available when a TTY may not be available, and some say it is easier than using a TTY because of typing on a computer keyboard which can be faster. One can see more of the conversation than is normally viewed on a TTY screen and one can print out or save conversations. It is available 24 hours a day, 7 days a week just like Telecommunications Relay Service.

Funding

Funding for Relay Utah and the Equipment Distribution Program comes from a monthly surcharge on Utah residential and business telephone lines, with a mandated maximum not to exceed \$.25 per month per land telephone line. This rate is set by Public Service Commission rule. The current surcharge is \$.10 per line per month. During the FY 05 the total amount received from the local exchange carriers was approximately \$1,273,000. The surcharge collections pay for Relay Utah services, finances the equipment distribution programs, and administrative costs for the program.

Community Feedback

In the Utah Code 54-8b-10 (7) it states, “The commission shall solicit the advice, counsel, and physical assistance of severely hearing or speech impaired persons and the organizations serving them in the design and implementation of the program.” In order to comply with this rule, in FY 04 the Public Service Commission held quarterly meetings (Relay Utah Consumer Council or RUCC) with representatives and organizations who include individuals who are deaf, hard of hearing, or speech disabled.

The RUCC meetings are held in conjunction with Sprint who provides the Telecommunications Relay Services in Utah. The members of the RUCC are very active in providing feedback and ideas of how the needs of the relay consumers in Utah could be better served. Through these meetings and continued contact with relay consumers, the Public Service Commission is able to gather information to better design and implement the Telecommunications Relay Service.

The Public Service Commission is committed to improving and maintaining the quality of the Relay Utah service. Telecommunications Relay Service is in a period of rapid growth and change. With the introduction of VRS and Cap-Tel, steps are being taken, in Utah, to provide the most functionally equivalent form of telecommunication for deaf and hard of hearing people that is technologically possible. All of the new rules and increased services that have come about in the last year bring Utah Relay closer to what standard telephone users experience and enjoy every day. These new rules and services expand Relay Utah to many new groups who were unable to use Telecommunication Relay Services in the past. We look forward to the development of new technologies and better customer service so that we may serve those in need more actively.



CLECs Operating in the State of Utah under the Jurisdiction of the Public Service Commission

Competitive Local Exchange Carriers

1-800-Reconex Inc
2500 Industrial Ave
PO Box 40
Hubbard OR 97032
Tel: (503) 982-8000
(800) 732-6639
Fax: (503) 982-9000
Web: www.reconex.com

360networks (USA) inc
867 Coal Creek Circle
Suite 160
Louisville CO 80027-4670
Tel: (303) 854-5000
(800) 576-1959
Fax: (303) 854-5100
Web: www.360.net

AboveNet Inc
fka MFN of Utah LLC
360 Hamilton Ave
White Plains NY 10601
Tel: (914) 421-6700
(888) 636-2778
Fax: (914) 421-7688
Web: www.mfn.com

ACN Communications Services Inc
32991 Hamilton Court
Farmington Hills MI 48334
Tel: (248) 699-4000
(877) 226-1010
Fax: (248) 489-5917
Web: www.acninc.com

All West / Utah Inc
dba All West World Connect
50 W 100 N
PO Box 588
Kamas UT 84036-0588
Tel: (435) 783-4361
(866) 255-9378
Fax: (435) 783-4928
Web: www.allwest.net

American Fiber Network Inc
dba AFN
9401 Indian Creek Pky
Suite 140
Overland Park KS 66210-2005
Tel: (913) 338-2658
(800) 864-0583
Fax: (913) 661-0538
Web: www.afnlttd.com

American Fiber Systems Inc
100 Meridian Centre
Suite 250
Rochester NY 14618-3979
Tel: (716) 340-5400
Fax: (716) 756-1966
Web: www.americanfibersystems.com

AT&T Communications of the Mountain States Inc
1875 Lawrence St
Suite 1405
Denver CO 80202-1847
Tel: (303) 298-6741
Fax: (303) 298-6301
Web: www.att.com

Broadweave Networks of Utah LLC
3940 N Traverse Mountain BL
Suite 100
Lehi UT 84043-4984
Tel: (801) 407-6000
Fax: (801) 407-6005

BT Communications Sales LLC
fka Concert Communications Sales LLC
11440 Commerce Park Dr
Reston VA 20191-1555
Tel: (703) 755-6730
Fax: (703) 755-6740
Web: www.bt.com

BullsEye Telecom Inc
25990 Greenfield Road
Suite 330
Oak Park MI 48237
Tel: (248) 784-2500
(877) 638-2855
Fax: (248) 784-2501

CeriStar Inc
50 W Broadway St
Suite 2100
Salt Lake City UT 84101
Tel: (801) 350-2017
Fax: (801) 933-5640

CI2 Inc
200 Galleria Pky NW
Suite 1200
Atlanta GA 30339
Tel: (770) 425-2267
(888) 657-3278
Fax: (770) 425-1338
Web: www.ci2.com

Ciera Network Systems Inc
c/o New Access Communications
801 Nicollet Mall, Suite 350
Minneapolis MN 55402
Tel: (800) 525-9510

Cogent Communications of Utah Inc
fka Allied Riser of Utah Inc
1015 31st St NW
Washington DC 20007
Tel: (202) 295-4200
(877) 726-4368
Fax: (202) 338-8798

Comcast Phone of Utah LLC
fka AT&T Broadband Phone of Utah LLC
440 Yaeger Way SW
Olympia WA 98502-8153
Tel: (360) 705-2537
ext 3404
(800) 288-2085
Fax: (360) 754-5811
Web: www.comcast.com

CommPartners, LLC
3291 N. Buffalo Dr, Suite 3
Las Vegas, NV 89129
Tel: (702) 367-8647
Fax: (702) 365-8647
Web: www.commpartners.us

Computer Network Technology Corp.
c/o Windfall Resources
7144 N. Harlem Ave
Suite 323
Chicago, IL 60631
Tel: (763) 268-6000
(800) 752-8061
Fax: (763) 268-6800
Web: www.CNT.com

Comm South Companies, Inc
8035 E. RL Thornton
Suite 410
Dallas, TX 75228
Tel: (214) 355-7000
(214) 355-7005
Ms. Pringle
Fax: (214) 355-7259
Web: www.commsouth.com

ComTech 21, LLC
One Barnes Park South
Allingford, CT 06492
Tel: (877) 312-5560
Fax: (877) 312-5544
Web: www.comtech21.com

Cypress Communications Operating Company Inc
15 Piedmont Center
3575 Piedmont Rd, Suite 100
Atlanta GA 30305
Tel: (404) 869-2500
(888) 528-1788
Fax: (404) 869-2525
Web: www.cypresscom.net

DIECA Communications Inc
dba Covad Communications Company
7901 Lowry Blvd
Denver CO 80230-6906
Tel: (408) 616-6500
(888) 462-6823
Fax: (408) 616-6501
Web: www.covad.com

Direct Communications Cedar Valley
PO Box 324
Rockland ID 83271-0324
Tel: (208) 548-2345
Fax: (208) 548-9911
Web: www.dcdi.net

dPI Teleconnect LLC
2997 LBJ Fwy, Suite 225
Dallas TX 75234
Tel: (972) 488-5500
(800) 687-6727
Fax: (972) 488-8636
Web: www.dpiteleconnect.com

DSLnet Communications LLC
545 Long Wharf Dr
5th Floor
New Haven CT 06511
Tel: (203) 772-1000
(877) 375-6691
Fax: (203) 624-3612
Web: www.dsl.net
Schula Hobbs

Electric Lightwave Inc
4 Triad Center
Suite 200
Salt Lake City UT 84180-1413
Tel: (801) 924-3000
(888) 521-3001
Fax: (801) 524-0640
Web: www.eli.net

Competitive Local Exchange Carriers (cont.)

VarTec Solutions, Inc
(formerly eMeritus)

1600 Viceroy Dr
Dallas TX 75235
Tel: (214) 424-1000
(800) 583-8811
Fax: (214) 424-1510
Web: www.emerituscop.com

Emery Telecommunications & Video Inc
dba Emery Telecommunications

450 E Hwy 29
PO Box 550
Orangeville UT 84537-0550
Tel: (435) 748-2223
Fax: (435) 748-5222
Web: www.etv.net

e-Pinnacle Communications, Inc.

4692 North 300 West,
Suite 114
Provo UT 8 932-1274
(877) 355-2394
Fax: (801) 932-1276
Web: www.e-pinnacle.net

Eschelon Telecom of Utah Inc

730 Second Ave South
Suite 1200
Minneapolis MN 55402-3400
Tel: (612) 376-4400
(866) 372-4356
Fax: (612) 376-4411
Web: www.eschelon.com

Excel Telecommunications Inc

1600 Viceroy Dr
Dallas TX 75235
Tel: (214) 424-1000
(800) 583-8811
Fax: (214) 424-1510
Web: www.excel.com

FirstDigital Telecom LLC

90 South 400 West
Suite M-100
Salt Lake City UT 84101
Tel: (801) 456-1000
Fax: (801) 456-1010
Web: www.firstdigital.com

France Telecom Corporate Solutions LLC

2300 Corporate Park Drive
Mailstop SPO606
Herndon VA 20171
Tel: (703) 375-4919
Fax: (703) 375-4905

Frontier Communications of America
aka Citizens Telecommunications Company

dba Citizens Long Distance
4 Triad Center
Suite 200
Salt Lake City UT 84180-1413
Tel: (801) 924-6360
(888) 535-4354
Fax: (801) 924-6363
Web: www.czn.com

Global Connection of America

3957 Pleasantdale Rd
Atlanta GA 30340
Tel: (678) 966-8444
Fax: (770) 458-6773
Web: www.globalc-inc.com

Global Crossing Telemanagement Inc

1080 Pittsford Victor Rd
Pittsford NY 14534
Tel: (585) 245-1427
(800) 414-1973
Fax: (585) 381-7592
Web: www.globalcrossing.com

Granite Telecommunications LLC

234 Copeland St
Quincy MA 02169
Tel: (617) 847-1500
Fax: (617) 847-0931
Web: www.granitenet.com

GTC Telecom

3151 Airway Ave
Suite P-3
Costa Mesa CA 92626-4626
Tel: (714) 549-7700
Fax: (714) 549-7707

ICG Telecom Group Inc

161 Inverness Dr West
Suite 100
Englewood CO 80112
Tel: (303) 414-5000
(888) 424-1144
Fax: (303) 414-5817
Web: www.icgcomm.com

IDACOMM INC

350 N. Mitchell
PO Box 1162
Boise ID 83701
Tel: (208) 388-5710
Fax: 208) 381-0011
Web: www.idacomm.com

Integra Telecom of Utah Inc

1201 NE Lloyd BL
Suite 500
Portland OR 97232-6902
Tel: (503) 453-8000
(888) 621-4239
Fax: 503) 453-8221
Web: www.integratelecom.com

Intermedia Communications Inc

201 Spear St
9th Floor
San Francisco CA 94105
Tel: (415) 228-1072
(800) 893-7589
Fax: (415) 228-1094
Web: www.intermedia.com
Web: www.mci.com

Intrado Communications Inc

1601 Dry Creed Dr
Longmont CO 80503-6493
Tel: (720) 494-5800
(877) 856-7504
Fax: (720) 494-6600
Web: www.intrado.com

Ionex Communications North Inc

2020 Baltimore Avenue
Kansas City MO 64108
Tel: (816) 300-3000
(888) 472-4724
Fax: (816) 300-3350
Web: www.birch.com

KMC Telecom V Inc

1755 N Brown Rd
3rd Floor
Lawrenceville GA 30043
Tel: (908) 470-2100
(888) 562-8431
Fax: (908) 719-8775
Web: www.kmctelecom.com

Level 3 Communications LLC

1025 Eldorado Blvd
Broomfield CO 80021-8869
Tel: (720) 888-1000
(877) 453-8353
Fax: (720) 888-5134
Web: www.level3.com

MCI Metro Access Transmission Services LLC

201 Spear St
9th Floor
San Francisco CA 94105
Tel: (415) 228-1072
(800) 893-7589
Fax: (415) 228-1094
Web: www.mci.com

MCI WorldCom Communications Inc

201 Spear St, 9th Floor
San Francisco CA 94105
Tel: (415) 228-1072
(800) 893-7589
Fax: (415) 228-1094
Web: www.mci.com

McLeodUSA Telecommunications Services Inc

6400 C St SW
PO Box 3177
Cedar Rapids IA 52406-3177
Tel: (319) 790-7055
(800) 500-3453
Fax: (319) 790-7901
Web: www.mcleodusa.com

NetTronix Inc
dba NuChoice Telecom

2825 E Cottonwood Pky
Suite 500
Salt Lake City UT 84121
Tel: (801) 990-3222
(800) 840-8708
Fax: (801) 943-2847
Web: www.choicetelephone.com

New Edge Network Inc
dba New Edge Networks

3000 Columbia House Blvd
Suite 106
Vancouver WA 98661-2969
Tel: (360) 693-9009
(877) 725-3343
Fax: (360) 737-0828
Web: www.newedgenetworks.com

North County Communications Corporation

3802 Rosecrans St
Suite 485
San Diego CA 92110
Tel: (619) 364-4750
Fax: (619) 364-4777
Web: www.nccom.com

NOW Communications Inc

1375 S. Semoran Blvd
Bldg. 5, Suite 1348
Winter Park FL 32792-5513
Tel: (719) 633-3059
(888) 565-1011
Fax: (719) 623-0287
Web: www.mynowline.com

o1 Communications of Utah LLC

1515 K St
Suite 100
Sacramento CA 95814-4052
Tel: (916) 554-2100
(888) 444-1111
Fax: (916) 554-2163
Web: www.o1.com

Pac-West Telecomm Inc

1776 W March Ln
Suite 250
Stockton CA 95207
Tel: (209) 926-3300
(800) Pac West
Fax: (209) 926-4585
Web: www.pacwest.com

Competitive Local Exchange Carriers (cont.)

Preferred Carrier Services Inc

14681 Midway Rd
Suite 105
Addison TX 75001-3147
Tel: (972) 503-3388
(800) 288-0910
Fax: (972) 503-3385
Web: www.phonesforall.com

Premiere Network Services Inc

1510 N Hampton Rd
Suite 120
DeSoto TX 75115
Tel: (972) 228-8881
(888) 739-4734
Fax: (972) 228-8889
Web: www.rewireit.com

**QuantumShift
Communications Inc**

88 Rowland Way
Suite 300
Novato CA 94945
Tel: (415) 893-7180
(888) 800-1490
Fax: (415) 893-0569
Web: www.quantumshift.com

Questar InfoComm, Inc.

180 East 100 South
PO Box 45433
Salt Lake City UT 84145-0433
Tel: (801) 324-5938
(800) 729-6790
Fax: (801) 324-5131
Web: www.questarinfo.com

**Regulatory / Legal
Qwest Communications
Corporation**

1801 California
Denver CO 80202
Tel: (303) 965-3524
Fax: 303) 992-6433

**Reliant Communications Inc
fka HJN Telecom Inc**

801 International Parkway
5th Floor
Lake Mary FL 32746
Tel: (800) 830-5582
Fax: (800) 774-9216
Web: www.reliantrates.com

SBC Telecom Inc

1010 N St Mary's
Room 13K
San Antonio TX 78215
Tel: (210) 246-8750
(877) 430-7228
Fax: (210) 246-8759
Web: www.sbctelecom.com

Sierra Pacific Communications

5860 S Pecos Rd
Bldg G, Suite 100
Las Vegas NV 89120-5429
Tel: (702) 949-7947
(800) 931-1791
Fax: (702) 949-7929
Web: www.spfiber.com

Sorenson Media Inc

4393 S Riverboat Rd, Suite 300
Salt Lake City UT 84123
Tel: (801) 287-9400
Fax: (801) 287-9401
Web: www.sorenson.com

**Sprint Communications
Company LP**

6391 Sprint Pkwy
MS:KSOPHT0101-Z2400
Overland Park KS 66241-2400
Tel: (913) 315-4279
(800) 829-0965
Fax: (913) 315-3303
Web: www.sprint.com

Suburban Access LLC

590 Burbank St
Suite 255
Broomfield CO 80020
Tel: (303) 466-1723
Fax: (303) 469-9510
Web: www.suburbanaccess.com

Talk America Inc

6805 Route 202
New Hope PA 18938
Tel: (407) 313-1353
(877) 474-4926
Fax: (407) 658-6312
Web: www.talk.com

TCG Utah

1875 Lawrence St
Suite 1405
Denver CO 80202-1847
Tel: (303) 298-6741
Fax: (303) 298-6301
Web: www.att.com

Teligent Services Inc

460 Herndon Pky
Suite 100
PO Box 649
Herndon VA 20170-0649
Tel: (703) 326-4496
(888) 411-1175
Fax: (703) 326-4500
Web: www.teligent.com

Tel West

Communications LLC
3701 S Norfolk St
Suite 300
PO Box 94447
Seattle WA 98124-6747
Tel: (206) 933-1119
(877) 463-9366 ext 302
Fax: (206) 933-1117
Web: www.telwestcommunications.com

**Time Warner Telecom
of Utah LLC**

15303 Dallas Pkwy
Suite 610
Addison TX 75001
Tel: (972) 455-7833
Fax: (972) 455-7801
Web: www.twtelecom.com

**Syniverse Networks, Inc.
(TSI Telecom)**

One Tampa Center
Suite 700
Tampa FL 33602
Tel: (813) 273-3307
(800) 892-2888 Customers:
Fax: (813) 273-3077
Web: www.syniverse.com

**United Communications Hub Inc
dba UC Hub Inc**

10390 Commerce Center Dr
Suite 250
Rancho Cucamonga
CA 91730-5860
Tel: (909) 945-8563
(800) 862-9970 ext 209
Fax: (888) 525-5266
Web: www.uchub.net

**Universal Access Inc
Sears Tower**

233 S Wacker Dr, Suite 600
Chicago IL 60606-6307
Tel: (312) 660-5000
(888) 747-1744
Fax: (312) 660-6241
Web: www.universalaccess.net

**US TelePacific Corp
dba TelePacific Communications**

515 S Flower St
47th Floor
Los Angeles CA 90071-2201
Tel: (213) 213-3000
(877) 487-8722
Fax: (213) 213-3027
Web: www.telepacific.com

VarTec Telecom Inc

1600 Viceroy Dr
Dallas TX 75235
Tel: (214) 424-1000
(800) 583-8811
Fax: (214) 424-1510
Web: www.vartec.com

Western CLEC Corporation

3650 131st Ave SE
Suite 400
Bellevue WA 98006
Tel: (425) 586-8700
(800) 545-5982
Fax: (425) 586-8666
Web: www.wireless.com

**WiTel Communications LLC
fka Williams**

Communications LLC
One Technology Center
Mail Drop TC-7B
Tulsa OK 74103
Tel: (918) 547-6000
(800) 924-8903
Fax: (918) 547-9446
Web: www.witelcommunications.com

Winstar Communications LLC

1850 M St NW.
Suite 300
Washington DC 20036
Tel: (202) 367-7600
(888) 946-7827
Fax: (202) 659-1931
Web: www.winstar.com

X5 Solutions

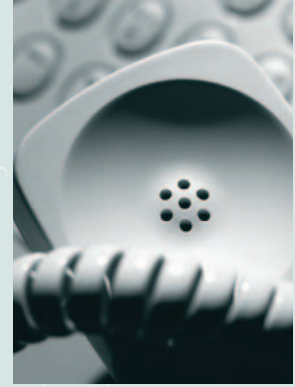
1520 4th Ave
Suite 500
Seattle WA 98101
Tel: (206) 973-5800
(888) 588-1501
Fax: (206) 973-5899
Web: www.x5solutions.com

XO Utah Inc

111 E Broadway
Suite 1000
Salt Lake City UT 84111
Tel: (801) 983-1600
(886) 963-9696
Fax: (801) 983-1667
Web: www.xo.com

Z-Tel Communications Inc

601 S Harbour Island Blvd
Suite 220
Tampa FL 33602
Tel: (813) 273-6261
(800) 511-4572
Fax: (813) 273-6861
Web: www.z-tel.com



ILECs Operating in the State of Utah under the Jurisdiction of the Public Service Commission

Incumbent Local Exchange Carriers

Albion Telephone Company Inc
dba ATC Communications
225 W North St
PO Box 98
Albion ID 83311
Tel: (208) 673-5335
Fax: (208) 673-6200
Web: www.atcomm.com
Web: www.atcnet.net

All West Communications Inc
dba All West Communications
50 West 100 North
PO Box 588
Kamas UT 84036-0588
Tel: (435) 783-4361
(888) 292-1414
Fax: (435) 783-4928
Web: www.allwest.net

Bear Lake Communications Inc
35 S State St
PO Box 7
Fairview UT 84629
Tel: (435) 427-3331
(800) 427-8449
Fax: (435) 427-3200
Web: www.cutel.com

Beehive Telephone Company Inc
2000 E Sunset Rd
Lake Point UT 84074-9779
Tel: (801) 250-6639
(800) 629-9993
Fax: (801) 250-4420
Web: www.beehive.net

Carbon / Emery Telecom Inc
455 E Hwy 29
PO Box 421
Orangeville UT 84537-0421
Tel: (435) 748-2223
Fax: (435) 748-5222
Web: www.emerytelcom.net

Central Utah Telephone Inc
35 S State St
PO Box 7
Fairview UT 84629
Tel: (435) 427-3331
(800) 427-8449
Fax: (435) 427-3200
Web: www.cutel.com

CenturyTel of Eagle Inc
100 CenturyTel Dr
PO Box 4065
Monroe LA 71211-4065
Tel: (318) 388-9000
(800) 562-3956
Fax: (318) 388-9602
Web: www.centurytel.com

Citizens Telecommunications Co of Utah
dba Frontier Communications of Utah
4 Triad Center, Suite 200
Salt Lake City UT 84180-1413
Tel: (801) 924-6360
(800) 373-5627
Fax: (801) 924-6363
Web: www.frontieronline.com

Emery Telephone
dba Emery T1com
455 E Hwy 29
PO Box 629
Orangeville UT 84537-0629
Tel: (435) 748-2223
Fax: (435) 748-5222
Web: www.emerytelcom.net

Farmers Telephone Company Inc
26077 Hwy 666
PO Box 369
Pleasant View CO 81331-0369
Tel: (970) 562-4211
(877) 828-8656
Fax: (970) 562-4214
Web: www.farmerstelcom.com

Gunnison Telephone Company
29 S Main St
PO Box 850
Gunnison UT 84634-0850
Tel: (435) 528-7236
Fax: (435) 528-5558
Web: www.gtclco.net

Hanksville Telecom Inc
455 E Hwy 29
PO Box 711
Orangeville UT 84537-0711
Tel: (435) 748-2223
Fax: (435) 748-5222
Web: www.emerytelcom.net

Manti Telephone Company Inc
34 W Union St
Manti UT 84642
Tel: (435) 835-3391
(877) 835-3391
Fax: (435) 835-7192

Navajo Communications Company Inc
dba Frontier Navajo Communications Co
4 Triad Center Ste 200
Salt Lake City UT 84180-1413
Tel: (801) 924-6360
(800) 373-5627
Fax: (801) 924-6363
Web: www.frontieronline.com

Qwest Corporation
250 Bell Plaza, Room 1603
Salt Lake City UT 84111
Tel: (801) 237-7200
(888) 642-9996
(801) 237-7634
– Michael Dalebout
(801) 237-7769 – Jim Farr
(801) 237-6010
– Dave Sjoberg
(206) 345-6224 – Phil Grate
Fax: (801) 237-6542
Web: www.qwest.com

Skyline Telecom
35 S State St
PO Box 7
Fairview UT 84629
Tel: (435) 427-3331
(800) 427-8449
Fax: (435) 427-3200
Web: www.cutel.com

South Central Utah Telephone Association Inc
dba South Central Communications
45 North 100 West
PO Box 555
Escalante UT 84726
Tel: (435) 826-0225
Fax: (435) 826-0826
Web: www.socen.com

UBET Telecom Inc
211 East 200 North
PO Box 398
Roosevelt UT 84066
Tel: (435) 646-5007
(888) 546-8282
Fax: (435) 646-5011
Web: www.ubtanet.com

Uintah Basin Telecommunications Association Inc
dba UBTA Communications
211 East 200 North
PO Box 398
Roosevelt UT 84066
Tel: (435) 646-5007
(888) 546-8282
Fax: (435) 646-5011
Web: www.ubtanet.com

Union Telephone Company
850 N Hwy 414
PO Box 160
Mountain View WY 82939
Tel: (307) 782-6131
(800) 646-2355
Fax: (307) 782-6913
Web: www.union-tel.com



Utah residents, primarily in sparsely populated rural areas, who receive their water from privately owned water utilities are subject to Commission jurisdiction.

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Overview of Water Utilities

Water Service

There is no utility service more crucial to Utah's citizens than safe, clean, culinary water at affordable rates. For this reason, privately owned water companies have been under the Commission's jurisdiction since its inception.

However, for the overwhelming majority of Utahns, culinary water is delivered either by municipal systems or quasi-governmental special improvement or water districts. The Commission has no jurisdiction over such entities. Irrigation water, delivered by irrigation cooperatives, is likewise not subject to Commission jurisdiction.

Nevertheless, there are Utah residents, primarily in sparsely populated rural areas, who receive their water from privately owned water utilities are subject to Commission jurisdiction. In recent years, relatively few new culinary water companies have been organized, and most of these have been formed more with a view toward serving as a marketing tool for real estate development than as economically viable enterprises in their own right.

Water Companies

This being the case, many of the new water companies have been set up as non-profit cooperatives with the intent that control and ownership, with all the responsibilities attendant thereto, will transfer to the lot owners as the lots are sold. In the meantime, many developers subsidize their water companies to enable them to offer attractive rates.

The Commission's policy is to exercise its jurisdiction, which under the law it is required to do, so long as the developer retains effective voting control of the water company. Once the lot owners/water users have attained voting control, the Commission relinquishes jurisdiction — again as required by law.



In uncontested cases, the Commission adjudicates the status of a water company informally, and those companies, which appear to be bona-fide cooperatives, are issued informal letters of exemption without the formal entry of a Commission order. Those companies found to be subject to Commission jurisdiction are issued Certificates of Convenience and Necessity by formal Commission order. Currently there are 35 certified water companies.

Commission Jurisdiction

As with other utilities, the Commission exercises regulatory jurisdiction over rates. Rate cases in the water context are relatively infrequent. Filing and

prosecuting a rate case is somewhat costly, so companies tend to apply only when the need for an increase is acute. The Commission also entertains consumer complaints regarding water companies as it does other utilities.

During fiscal 2005, the Commission issued two new Certificates of Convenience and Necessity.

Water Dockets



04-2364-01

In the Matter of the Iron Town Property Owners Rate Proposal

Order issued September 2, 2004. Iron Town Property Owners' Association proposed rates are approved as set forth supra, effective the date of this Order.

03-2417-01

In the Matter of the Application for a Certificate of Convenience and Necessity to Operate as a Public Utility Rendering Service, or for an Exemption from PSC Regulation, for Wolf Creek Water Conservancy

Order Adjusting Interim Rates issued September 7, 2004. Petitioner, having submitted additional information concerning its proposed rate structure and conservation plan, the Commission set interim rates and approved a conservation plan as indicated.

04-2438-01

In the Matter of the Application for a Certificate of Convenience and Necessity for Pineview West Water Company for Culinary and Secondary Water Services

Order issued September 30, 2004. Applicant, having demonstrated its fitness to serve, and no opposition to the application appearing, the Commission grants the certificate and approves rates as indicated.

04-2438-01

In the Matter of the Application for a Certificate of Convenience and Necessity for Pineview West Water Company for Culinary and Secondary Water Services

Order issued October 12, 2004. This clarifying order specifies that the Pineview West Water Company's certificated service area in Radford Hills and Pineview West No. 1 subdivision located in Weber County, Utah.

04-2254-01, 04-2254-02

In the Matter of the Formal Complaint of Jackie Clements, vs. Boulder King Ranch Estates Water; In the Matter of the Formal Complaint of Bradley and Stephanie Timothy vs. Boulder King Ranch Estates Water

Order issued March 3, 2005. Boulder King Ranch Estates Water shall, effective the date of this Order, cease billing its customers in advance for water service. Henceforth, Boulder King Ranch Estates Water shall not send bills to its customers for the preceding quarter's water service until the last business day of the quarter and shall provide customers a twenty (20) day period following said billing date in which to pay their bills with no late fee, penalty, or interest. Boulder King Ranch Estates Water shall remove from customers' accounts all charges for interest applied under its previous advance billing procedure, except that interest charges accruing after 20 days following the end of the quarter for which service was provided may continue. Boulder King Ranch Estates Water shall file a tariff consistent with this Report and order within 30 days of the date of this Order. The DPU shall review the revised tariff sheets for compliance with this Report and Order. Boulder King Ranch Estates Water shall amend its billing and other records to reflect one fully paid connection fee for Lot 7, recognize that Ms. Clements maintains one water service connection on Lot 7, and henceforth bill Ms. Clements for water use on Lot 7. Boulder King Ranch Estates Water shall treat Lot 6 as a dry lot in accordance with its approved tariff. Boulder King Ranch Estates Water shall accept the .20 acre-foot water share granted by the Timothies and credit \$600.00 to the Timothies' account in accordance with out Order and the Settlement Agreement approved in Docket No. 02-2254-01. Boulder King Ranch Estates Water shall reverse any interest accrued on said \$600.00 commencing July 1, 2004.

05-071-01

In the Matter of the Proposed Transfer of Sewer Operations from Wolf Creek Water and Sewer Company

Order issued March 4, 2005. The Commission approves the proposed amendment of the Wolf Creek Water and Sewer Company Certificate of Convenience and Necessity to remove authorization to provide sanitary sewer services.

05-2428-T01

In the Matter of the Tariff Filing of Harmony Mountain Ranch Water Company Association

Order issued March 16, 2004. Applicant, having filed a tariff that does not comply with previous Commission order, we reject the same.

05-019-01

In the Matter of the Application for Name Change of Wilkinson Water Company, to be known as Wilkinson Cottonwood Mutual Water Company and the Matter of the Proposed Rate Change.

Order issued April 1, 2005. No detriment to the public interest appearing, the Commission approved the proposed name change.

The Public Service Commission is not prepared to make a decision about the Company's proposed rate change at this time. A decision will be made in this matter when a recommendation from the Division of Public Utilities has been received.

Key:

Docket Number

Short Title

Status as of June 30, 2004

Water Utilities Operating in the State of Utah under the Jurisdiction of the Public Service Commission

**Boulder King Ranch Estates
Water Company**
30 E Center St, Suite 200
Kanab UT 84741
Tel: (435) 335-7441
Fax: (928) 645-3354

Bridgerland Water Co Inc
PO Box 314
Logan UT 84323-0314
Tel: (435) 755-3006
Fax: (435) 755-3009

Chekshani Water Company Inc
Chekshani Cliffs Corporation
10921 Keymar Dr
Las Vegas NV 89135
Tel: (702) 878-7528
Fax: (702) 878-1032

**Color Country Owners
Association**
PO Box 912
Cedar City UT 84721-0912
Tel: (435)
Fax: (435) 865-1090

Community Water Company Inc
C/O The Canyons Utah
1840 Sun Peak Dr
Park City UT 84098
Tel: (435) 615-4840
Fax: (435) 615-4855
Tel: (435) 615-3304
Glen Crowell, Con
Tel: (435) 615-4846
Fran Amendola

Dammeron Valley Water Works
1 Dammeron Valley Dr East
Dammeron Valley UT 84783
Tel: (435) 574-2295
Fax: (435) 627-1478
www.dammeronvalley.com

Duck Creek Pines LLC
*dba Duck Creek Pines Water
Company*
2230 N University Pky, Suite 7B
Provo UT 84604
Tel: (801) 377-0400
Fax: (801) 377-0630

**Durfee Creek Homeowners
Association Inc**
1941 East 6925 North
Liberty UT 84310
Tel: (801) 972-8666
Fax: (801) 974-5653

**Elk Ridge Estates Water
Company**
PO Box 723
Cedar City UT 84721-0723
Tel: 435 682-2515
Fax: (435) 682-2520

**Falcon Crest
Water Company LLC**
2333 S Falcon Way
Huntsville UT 84317-9735
Tel: (801) 668-6889

**Harmony Heights
Water Company**
722 East 200 South
PO Box 487
New Harmony UT 84757
Tel: (435) 586-9208
Fax: (435) 586-9208

Hidden Creek Water Company
5225 S Alvera Cir
Salt Lake City UT 84117-7105
Tel: (801) 272-3525
Fax: (801) 277-6691

Highlands' Water Company Inc
5880 Highland Drive
Morgan UT 84050
Tel: (801) 876-2510
Cell: (801) 391-1105

**Homespun Village Water
Company**
2021 Hideout Cir
Riverton UT 84065
Tel: (801) 254-9050
Fax: (801) 254-1522

**Horseshoe Mountain
Ranch Estates**
10160 Roseboro Rd
Sandy UT 84092
Tel: (801) 572-4728
Fax: (801) 572-7456

**Iron Town Property
Owners' Association**
2568 Elizabeth St, Suite 5
Salt Lake City UT 84106
Tel: (801) 484-4220

KWU Inc
dba Kayenta Water Users
800 N Kayenta Pky
Ivins UT 84738
Tel: (435) 628-7234
Fax: (435) 628-7707

**Lake Front Estates
Water Users Association**
PO Box 567
Panguitch UT 84759
Tel: (435) 676-2349

**Lake Mountain Mutual
Water Company Inc**
50 W Broadway Ste 600
Salt Lake City UT 84101
Tel: (801) 363-1215 ext 131
Fax: (801) 292-6062

Lakeview Water Corporation
932 Ski Lake Dr
Huntsville UT 84317-9414
Tel: (801) 745-3004
Fax: (801) 745-3131

Legacy Sweet Water Inc
276 West 100 North
PO Box 201
Springville UT 84663
Tel: (801) 491-9414
Fax: (801) 491-8704

**Apple Valley Water
Company Inc**
2894 S Cartland Dr
Box 225-9
Apple Valley UT 84737
Tel: (435) 877-1023
(435) 877-1072

**Long Valley Estates
Water Company**
4067 Cody Road
Sherman Oaks CA 91403
Tel: (818) 788-9271
Fax: (435) 644-5352

**Mountain Valley Ranches Water
Service**
2226 W 5875 N
Cedar City UT 84720-5917
Tel: (435) 586-2436

New Paria Water Company
71 South 7th Avenue
Page AZ 86040-0340
Tel: (928) 645-9478
Adrian Powell
Fax: (928) 645-5745

Pine Valley Irrigation Company
132 East 100 South
Pine Valley UT 84781-2112
Tel: (435) 574-2715

Pineview West Water Company
1568 Connecticut Drive
Salt Lake City UT 84103
Tel: (801) 521-7330 (Pineview)

Shadow Mountain Estates
dba Danny A Stevens
2350 North 1250 East
Monroe UT 84754
Tel: (435) 896-9096

Sherwood Water Company
3140 North 2000 West
PO Box 565
Delta UT 84624-0565
Tel: (435) 864-2896
Fax: (435) 864-4947
Cell: (435) 864-7913

**South Duchesne
Culinary Water Inc**
289 W Main St
PO Box 294
Duchesne UT 84021-0294
Tel: (435) 738-6000
Fax: (435) 738-6003

**Wanship Cottage Site
Water Company**
340 S Main St
PO Box 176
Coalville UT 84017-0176
Tel: (435) 336-5584
Fax: (435) 336-2380

West Slope Water Company
94 East 2530 North
PO Box 1081
Cedar City UT 84721-1081
Tel: (435) 586-7688
Fax: (435) 867-1001

White Hills Water Company Inc
PO Box 9440
Salt Lake City UT 84109-0440
Tel: (801) 485-5274

Wilkinson Water Company Inc
2985 W Old Hwy Rd
Morgan UT 84050
Tel: (801) 876-3113

**Winchester Hills
Water Company Inc**
1090 West 5830 North
Saint George UT 84770
Tel: (435) 673-9403

**Wolf Creek Ranch
Water System**
1132 South 500 West
Salt Lake City UT 84101
Tel: (801) 844-0101
Fax: (801) 975-0900
Web: www.wolfcreekbranch.com

Combination Water and Sewer

Storm Haven Water Company Inc
4782 S Cove Ln
Heber City UT 84032-9641
Tel: (435) 654-3119

**Wolf Creek Water
& Sewer Co Inc**
3718 N Wolf Creek Dr
PO Box 658
Eden UT 84310
Tel: (801) 745-3435
Fax: (801) 745-3454

Sewer

Mountain Sewer Corporation
932 South 6525 East
Huntsville UT 84317
Tel: (801) 745-3004
Fax: (801) 745-3131

Complaint Resolutions

Operating Utilities

Monopolies

If a privately owned company is a monopoly, it is in position to exploit its customers. Since that company will be the sole source of a good or service, its dissatisfied customers have nowhere else to turn to acquire the monopolized service or product at better price or quality. The customer takes what the monopoly offers or does without. This picture changes in the case of services provided by regulated public utility companies, as it must, not least because public utility services are necessities of modern life. Households and businesses cannot do without these services. The Commission is the intermediary between public utility monopolies and customers.



The Role of the Division

A dissatisfied customer who cannot resolve service problems through contact with the utility comes to state regulators for help. Walk-in, a local call, or a toll-free 800 number connects the customer with the staff of the Division of Public Utilities. Division staff constructs a factual statement, through discussions with both the complainant and the utility, of the problem. Often, this is enough to resolve the difficulty.

In other instances, the utility itself takes action to correct the problem upon Division contact. At times, a customer facing service difficulty may ask the Committee of Consumer Services for help. Though following the same sort of process the Division does, if the Committee learns that other customers face similar problems, it may petition the Commission for action in a manner having wider applicability. An example might be changes in late payment arrangements to assist low-income customers or others having difficulty paying their bills.

The Role of the Commission

Oftentimes customers contact the Commission to converse directly with a Commissioner, the administrative secretary or a member of the technical staff. This has the dual benefit, whether or not the complaint is resolved this way, of giving the customer direct contact with either an expert or a decision-maker, while it keeps the Commission aware of circumstances of utility service current in the community. But in

cases where informal processes do not satisfy the customer, he or she is free to pursue formal action at the Commission.

Formal Complaints

In cases involving factual disputes over which the Commission has jurisdiction, the Commission resolves a formal complaint by hearing before the administrative law judge, who establishes the facts on the record and renders a recommended decision.

Docketed complaint cases resolved by the Commission through formal processes during the fiscal year are listed below. By far most customer complaints are resolved, however, in the informal ways mentioned.

The following table shows the number of informal complaints processed by the Division of Public Utilities in FY 2005. Of these, 16 became formal complaints before the Commission during FY 2005 requiring a hearing by an Administrative Law Judge.

Informal Complaints

Utility Complaint	for the year 2005
Electric.....	376
Natural Gas.....	180
Telecom – ILEC.....	499
Telecom – CLEC.....	610
Telecom – Long Distance.....	109
Water and Sewer.....	2
TOTAL.....	1,776

Performance of Utah's Regulated Utilities

Price Changes of Utah's Utilities

A July 15, 2005 *Deseret News* article describes how prices for different goods and services have changed along the Wasatch Front compared to the nation in the past seventeen years. Wells Fargo Bank's analysis looks at ten different categories of goods and services and shows that utilities is one of only four categories that show percentage increases less for the Wasatch Front than nationally. The percentage increase over the seventeen years for Wasatch Front Utilities was half that of the nation.

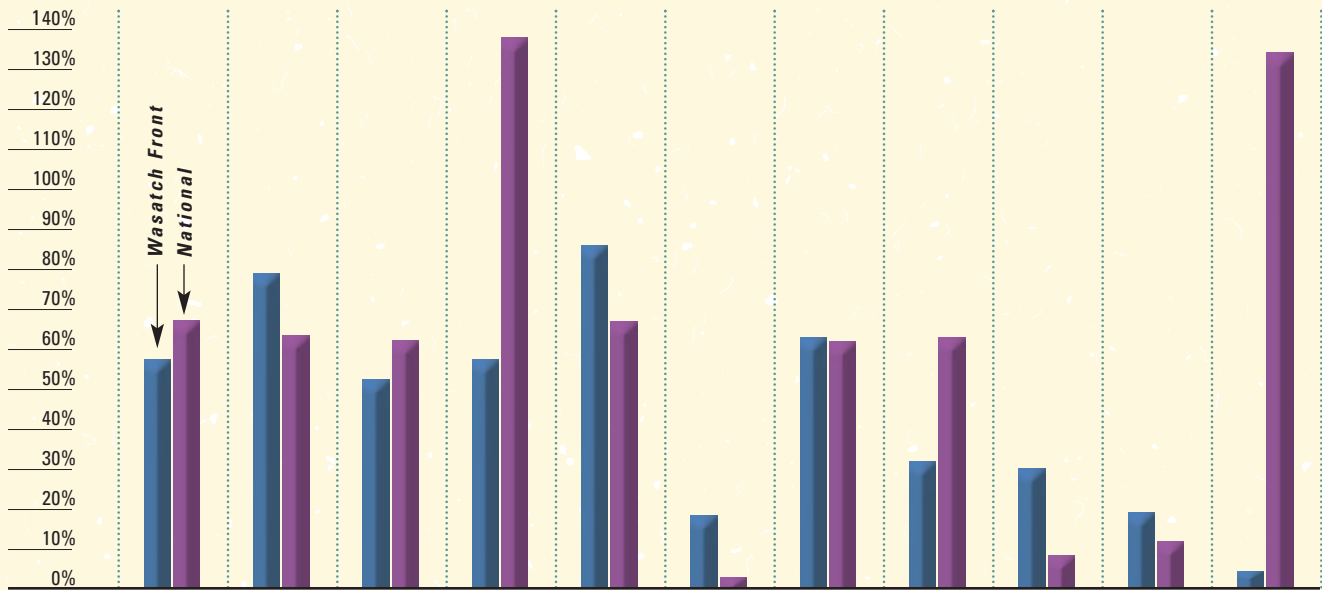
Looking solely at utility service regulated by the Utah Public Service Commission, the

typical residential customer has experienced an 11% decline in Utah Power electric bills since 1988 and a 91% increase in Questar Gas Company natural gas bills. About half of Questar Gas's rates are determined by the cost of the natural gas

commodity, which is passed through to consumers at cost. The natural gas commodity market has become much higher priced in recent years partly due to increased use for electric generation.

C O S T O F L I V I N G I N C R E A S E

March 1988 - June 2005



Index: March 1988 = 0%
Source:
Deseret News 7-17-05

Wasatch Front	57.3%	78.5%	52.3%	57.2%	85.7%	18.1%	62.2%	31.4%	29.9%	18.7%	4.2%
National	67.1%	62.7%	61.0%	137.0%	66.4%	2.9%	61.2%	62.7%	8.4%	11.5%	132.7%

The Public Service Commission of Utah

P.O. Box 45585 • 160 East 300 South • Salt Lake City • Utah 84145-0585

www.psc.utah.gov • (801) 530-6716 • Toll Free (800) 874-0904