



Disruptive Innovation

The Good News...



The Bar is Low



EXPECTATIONS

How do we embrace Disruptive Innovation within a City Organization?



How do we embrace Disruptive Innovation in our Community?



Disruptive Trends

Government

Private Sector

- Energy
Generation/Storage
- Genomics
- Autonomous
Vehicles
- Advanced Robotics
- 3D Printing
- Cloud Technology



Reaction to Disruptive Trends

Government

- Fear
- Legislation to prevent
- Rejection
 - Uber
 - Vanderhall
 - Airbnb

Private Sector

- Investment
- Praise
- Recognition



DMV









DIRECTORY



Business License



BUSINESS LICENSE APPLICATION

351 W CENTER, PROVO, UT 84601

Office Use Only

License # _____
Date _____
CSR Initials _____

BUSINESS INFORMATION

Business Name John Curtis

Business Address _____ Apt/Suite No. _____

City _____ State _____ Zip Code _____

Business Telephone _____ Email _____

Contact Telephone number _____

Mailing Address: (if different) _____

Ownership Type: Corporation Partnership Proprietorship LLC

Type of Business: Commercial Home Occupation-Walk-in traffic? Yes No

Number of Employees at location _____ (If you are the owner, DO NOT count yourself.)

Opening Date _____ Business Hours From _____ To _____ M T W TH F S SU

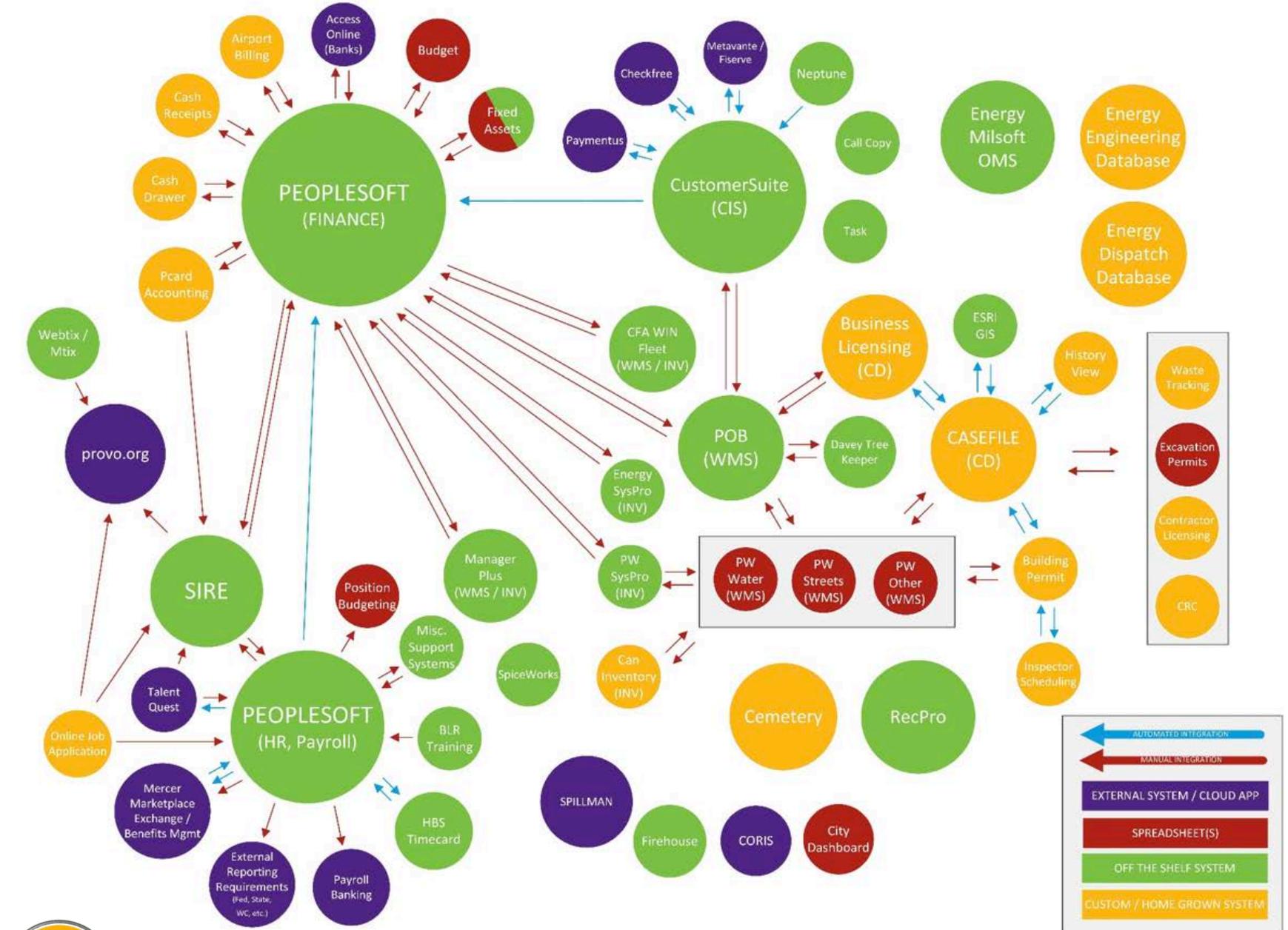
Kind of Business (if applicable): Nonprofit Taxi Restaurant
 Mobile Food Truck Towing Other

Nature of Business: Manufacturing Retail Day Care/Preschool-# of children _____
 Wholesale Services Other _____

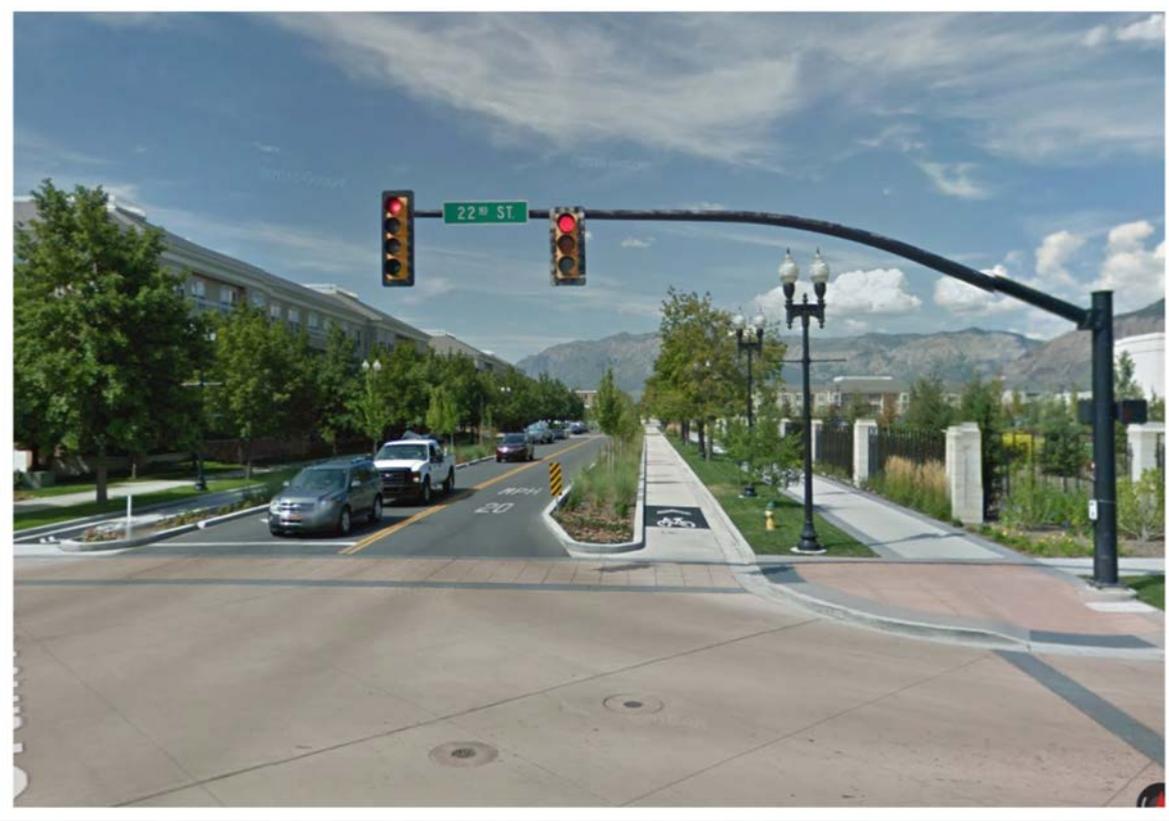
The Problem...

- Our tools are out dated
- We hate change









Government Disruptive Trends Waiting to Happen

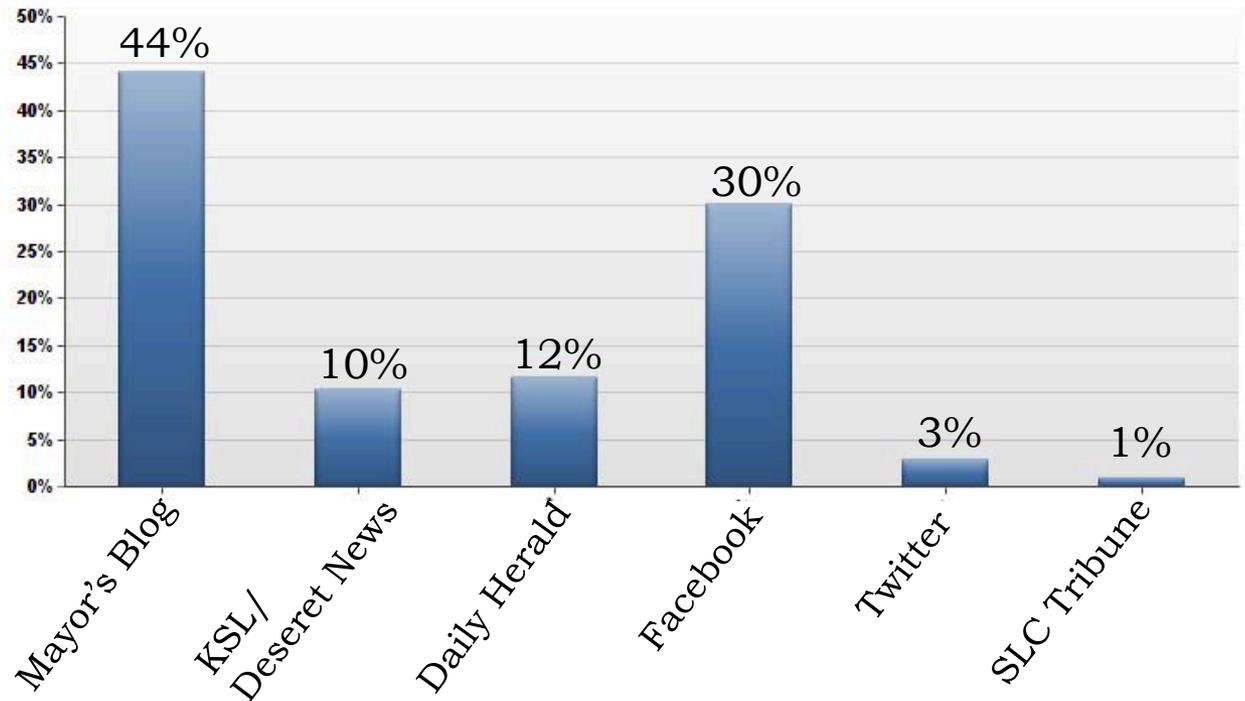
- Post Office
- Voting
- Communication
- Transportation



Social Media



How do like to receive information about Provo City?



Are You Ready for Disruption?

- Are you willing to make a mistake?
- Are you willing to rethink the way you do things?
- Are you willing to be uncomfortable?
- Are you willing to let the “old way” be exposed and fail?



Two Choices

- Embrace Innovation
- Run from Innovation

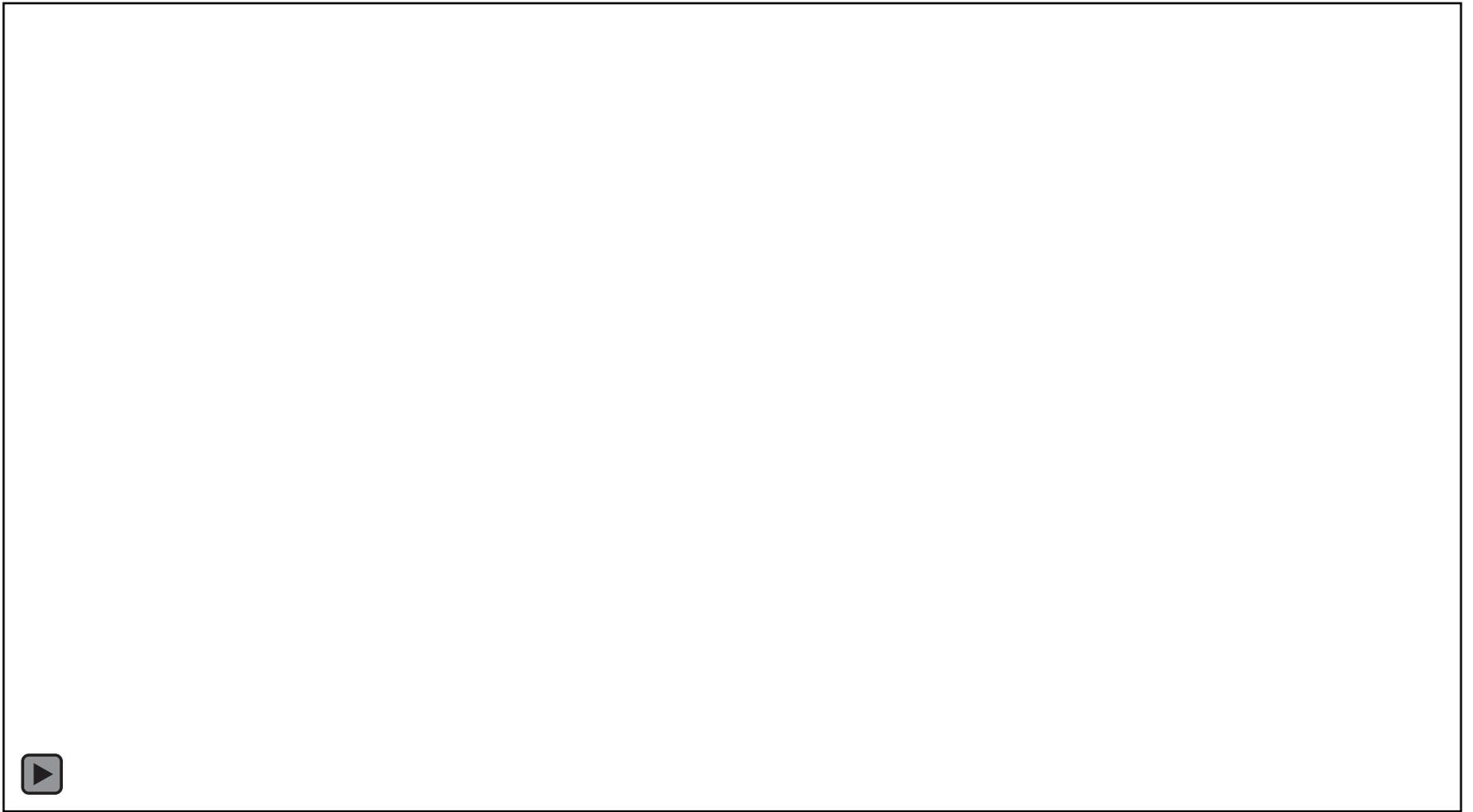


Embrace Innovation and Take it Head On or



Run from it...





Link to sloth youtube video:

<https://www.youtube.com/watch?v=0oMbwWqceNw>