# Teaching the Tough Stuff

Dan Limmer

#### Welcome!

Much of EMS training and education is based on tradition.

I do what my instructor did.

In many ways this tradition has served us well.

We can always improve.

#### The Old Model

Patient has a history of a condition

Patient has a prescribed medication for that condition

EMT can assist with the prescribed medication.

Study finds paramedics skilled in identifying strokes

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The big message first:

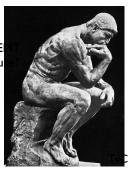
A lot of programs are adding more hours to do more of what they always do.

This is an opportunity to change what we do to become more effective.

We complain.
But will we do the work necessary to create meaningful change?

90% of Emergency Medicine is in the Cognitive Domain

What is the most important quality in the E that comes to YOUR hou



Providing quality EMS is a series of important decisions

We've been teaching scene safety all wrong



10

#### Wrong things we learned

Oxygen is the wonder drug

MOI = backboard

Suction for only 10-15 seconds

The brain begins to die in 4 - 6 minutes



20, 21, 22, 23

# Importance of Clinical Problem Solving

- Unique environment
- -Uncontrolled situations
- Rapid decision making and action
- -Lack of information
- Attention divided between multiple tasks



# Importance of Clinical Problem Solving

Errors are common; significant

Diagnostic errors are the most common & difficult to detect.

- Critical vs. noncritical patients
- Inaccurate initial diagnosis
- Recognizing patient deterioration



#### Connoisseurship

A wine connoisseur detects subtle differences between wines.

His senses tell him the type, brand, and year.

Appreciation of differences develops through reflection on experience.

SAM

#### Connoisseurship in EMS

Subtle differences in patient presentation allow differentiation between problems.

Detecting differences requires active, critical reflection on experiences.

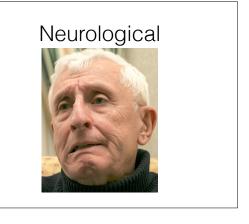
diff

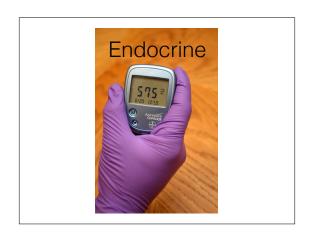
#### Medical Model

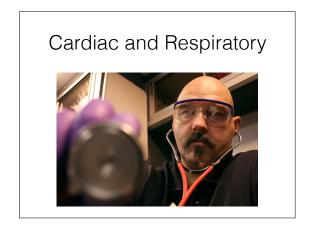
Differential diagnosis

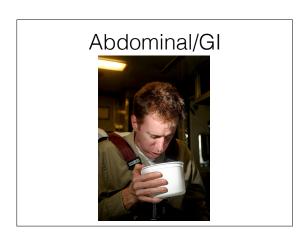
Possibilities to probabilities

Assess body systems based on differential approach.













# Differential Diagnosis

р2р

Think of all the things that could be wrong.

Possibilities to Probabilities

Narrow it down to the most likely causes.

try

#### Let's Try It...

A 54-year-old woman passes out while climbing a ladder. A 54-year-old man passes out while watching the football game.

A 16-year-old patient calls because his inhaler isn't working

A 74-year-old female awoke from sleep with difficulty breathing.

A 67-year-old male has difficulty breathing and increased mucus production.

A 62-year-old female is short of breath and has been sick for 2 days. How does a student identify criticality?

What does the new EMS class look like?

#### Class models

Class meetings per week

Semester schedule

Length of class

Clinicals?

"Traditional" models may not work

#### The Five Tips:

Ditch the PowerPoints

Match Your Student's Lifestyle

Have your students BYOD

Change your lecture:active ratio

Let the students teach

# ONE Ditch the PowerPoints

#### I don't have to say why...

While PowerPoint can be interactive...

There is a reason it is called "Death by PowerPoint."

And, quite frankly, it is easy.



### When might you use PowerPoint?

Project anatomy art

Project onto dry erase board and "draw" on slides

Student or instructor created custom presentations to supplement active learning processes or PBL.

#### PowerPoint Slides Can

guide you in what to say

ask questions

present cases

give instructions

be interactive

#### What are the Alternatives?

PowerPoints are far from the best for learning.

Remember, teachers teach and students learn.

What did we do before PowerPoint and slides?

Let's go back there!

#### Thinking Strategies



#### Two groups:

One group develops a trauma scenario to specific criteria

The other group has to choose the "perfect" equipment to bring to the scene.

#### Assigned Self-Study

Aids in note-taking skills

Focus

Relate importance of material in class

#### TWO

Make Your Class Match Your Student's Lifestyle.

#### Today's Students

Connected

Multiple Devices

Tech competent to savvy

Live with and by tech



#### It's Not That Easy...

Educators may be less connected than their students

We can't stereotype students or educators

A certain level of tech competence is required in EMS in 2017 and beyond

#### Technology

**Podcasts** 

Video

Narrated PowerPoints

What else?

#### General Concepts

Keep it relevant

Shorter bites are generally better

Match the medium to the message

Be wary of file size

#### Easy Podcast Recording

\$59 and up (Amazon)

Allows you to record audio

Easily edited in free programs (Audacity)

Students always have headphones in their ears.



#### Podcast Tips

Outline first, don't script

Find a quiet place with minimal interruptions

Minimize other noise (shuffling papers, chair squeaks)

Use cloth and carpet to improve your sound.

#### Lecture Capture App

Inexpensive: \$0.99

Allows you to save as MPEG video

Save where you choose

Easy and simple recording





**THREE** 

Have Your Students BYOD

#### Bring Your Own Device

We have been hesitant to have students use their electronic devices in class.

Distraction

Inappropriate materials

Why not take control of it?

#### Appropriate Device Use

Medical reference

Researching issues

Problem-based learning

Accessing textbooks

Exam review and preparation

Preparing presentations

How do I Integrate Apps?

Is there more?

#### Integrating Apps

Students are buying them.

Price is much less than textbooks.

Many apps are poor quality

Educators can guide students to quality

As class assignments

As extra credit

As remediation

As a game or contest



# How do I Integrate Apps? Use built in communication features email Social media integration

Classroom Polling



Change Your
Lecture: Active Ratio

Our belief that we have to "teach" is fundamentally flawed.

How much do we learn from a 19year-old male student pretending to be an 80-year-old woman?



#### Assisted Living Facility

25 EMT students

5 residents

Learning in all domains

Obtaining a history may be a challenge



Vital sign challenges

Limited mobility

Heavy clothing

Extremes in findings



You don't have to do it all at once.

#### The Differences

Expectations

Seating

Activities

Outcomes

Everything!



**FIVE** 

# Let the Students Teach

## What do you do before a lecture?

Check your notes?

Review the material?

Make sure you know it cold?

Isn't that what we want from our students?

#### Watch What Students Do

If given an assignment to teach a group of students do they:

Create PowerPoints?

Write on the dry erase board?

Create a video?

It is our job to change the tradition!

#### You are still needed

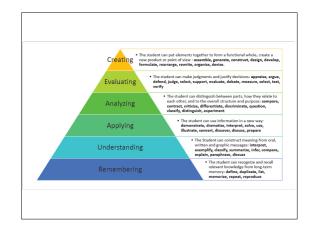
Advise students as they develop their presentation

Assure the correct message/info is sent

Facilitate as needed

You Want Your Students To Be Able To Think.

Here's your chance.



#### Examples

#### **Exercises**

List the five most essential qualities of an EMT you would want to come to your house and care for you or a loved one.

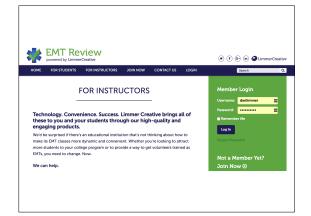
List three things an EMT can do without a doctor's permission and three things that need a doctor's permission. You may use your book and other resources available to you.

#### **Exercises**

You are called to the scene of a "man down." You arrive to find a man on the ground outside a local supermarket. The man appears to be responsive but a little confused. He can answer directions and answer basic questions. He is in his 40s-50s. He shows no signs of injury or trauma (e.g. getting assaulted or hit by a car).

List at least 5 medical conditions that may be causing the patient's altered mental status.

For each of the conditions above, list two or three things that might help you confirm that diagnosis on scene.



#### Thank you!

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