**Local Volunteer and Donations Management**

This training will support local governments and their Emergency Management partners in preparing for, responding to, and recovering from disaster events at the local level. The course is designed to strengthen the abilities of local jurisdictions to successfully prepare for and handle volunteer and donations management issues that may arise. The course content and activities may also serve as a template, thereby enhancing uniformity in addressing areas of donated unsolicited goods, unaffiliated volunteers, and undesignated cash. This training also provides information regarding the state’s volunteer and donations management responsibilities, which are designed to help build relationships between government and Non-Governmental Organizations.

**Course Objectives:**

* Identify how to manage effectively the surge of unsolicited goods.
* Gather information from organizations, agencies, volunteers, media, and others for donations intelligence purposes.
* Facilitate the matching of unaffiliated volunteers with appropriate organizations or agencies during program implementation.
* List the planning considerations for cash donations.
* Incorporate technology needed to manage successfully information on unaffiliated volunteers and unsolicited goods.
* Relate volunteer and donations management program responsibilities to the planning components of the annex.

**Program Area(s):** Advanced Professional Series; Integrated Emergency Management; Planning; Response and Recovery; Voluntary Organizations

**Delivery Location:** State Delivered

**Selection Criteria:** This course is designed for local-level staffs to include:

* Local Volunteer/Donations Coordinator
* Coordinator’s Alternate
* Leading stakeholders of voluntary organizations
* State/local Voluntary Organizations Active in Disaster Chair or Designee
* Public Information Officer or Liaison
* Program Functional Leads
* Government-Private Sector Liaison

**Required Prerequisites:** IS-0288, *The Role of Voluntary Organizations in Emergency Management;* IS-0700.a, *National Incident Management System, An Introduction;* and IS-0100.b, *Introduction to the Incident Command System, ICS-100*

**Course Length:** 1½ days