

2016  
January-December



PROACTIVE  
PROFICIENT  
PROFESSIONAL

Our Quarterly Review of  
Critical Accountability  
and Dashboard Outcomes





Colonel Michael Rapich, UHP Superintendent



Major Mark Zesiger



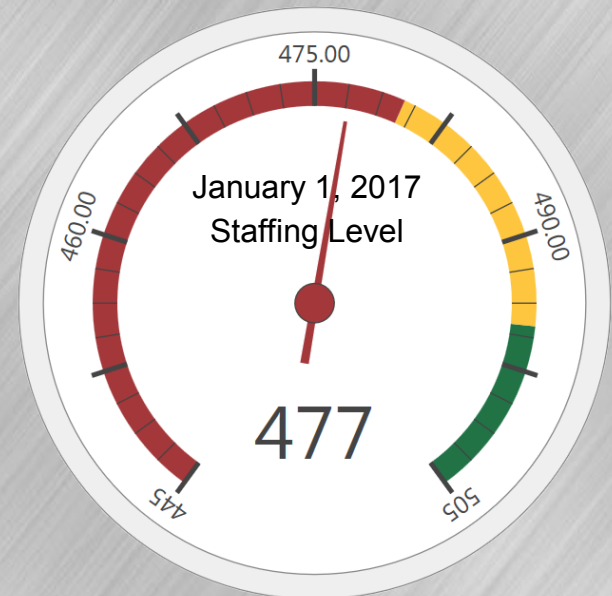
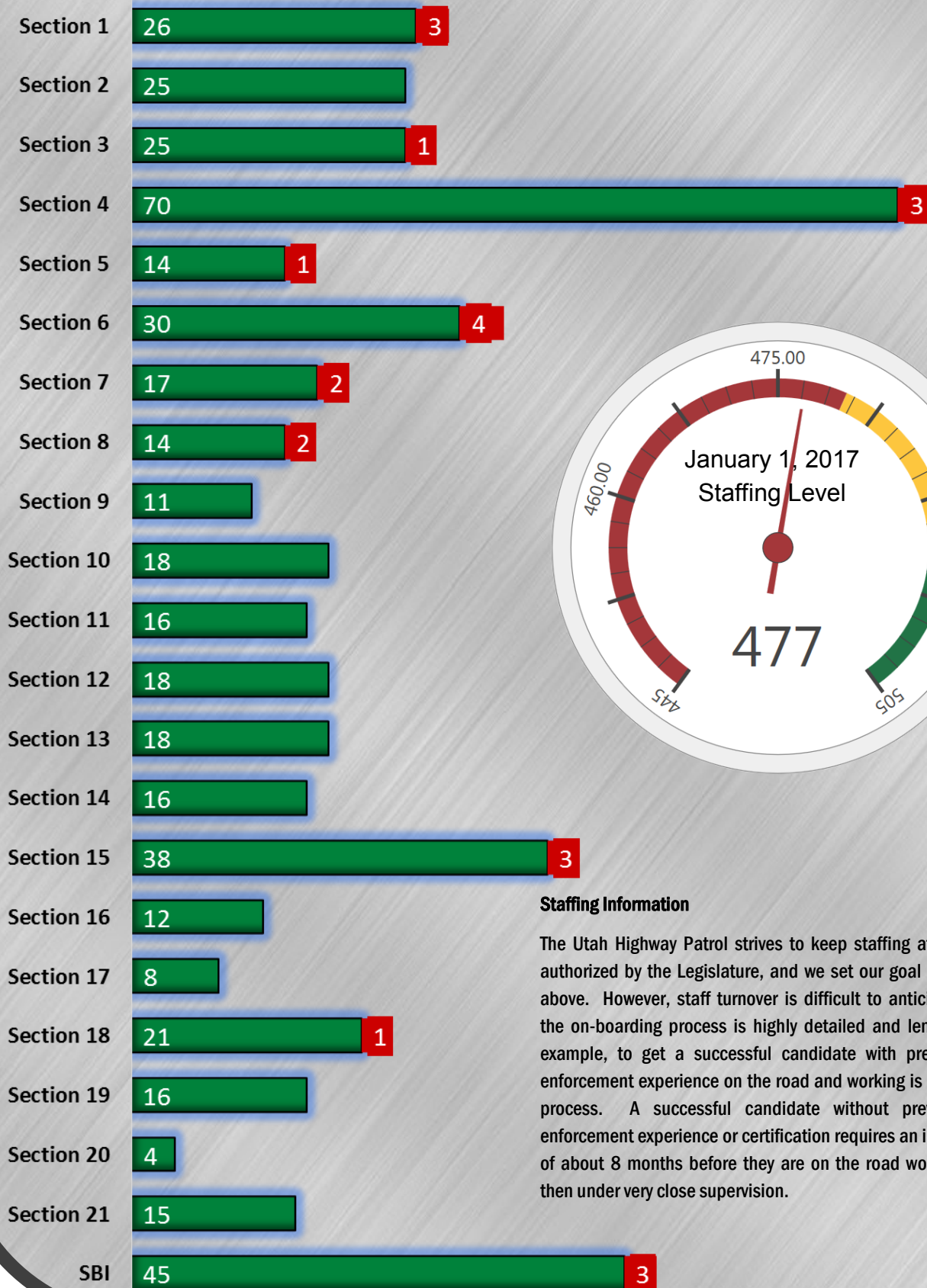
Major Jess Anderson

## Our Mission: *Our mission is to provide quality police services and to protect the constitutional rights of all people in Utah.*

The Utah Highway Patrol believes in taking advantage of new information and communication technologies to effectively reduce traffic-related fatalities and injuries and remove criminal activity, and also continuing the knowledge-building trajectory for our staff. We strive to find outstanding recruits to fill vacancies, and to provide the equipment, training and resources to enable Troopers to return home safely each day. We also believe it is paramount to share our accountability and dashboard measures with those we serve, empowering them with information to understand, appreciate, and trust the agency and staff to do the right thing for all people in Utah. We hope you find this Quarterly Review of Critical Accountability and Dashboard Outcomes interesting and informative.



## Overall Trooper Staffing Level and Shortfall by Section

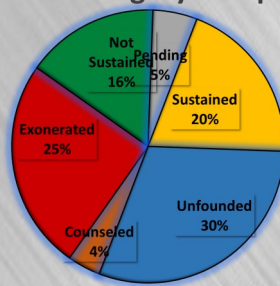


### Staffing Information

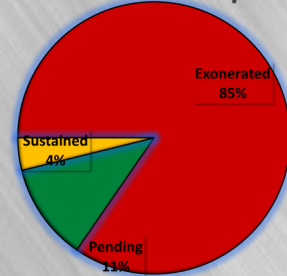
The Utah Highway Patrol strives to keep staffing at the level authorized by the Legislature, and we set our goal at 98% or above. However, staff turnover is difficult to anticipate, and the on-boarding process is highly detailed and lengthy. For example, to get a successful candidate with previous law enforcement experience on the road and working is a 3 month process. A successful candidate without previous law enforcement experience or certification requires an investment of about 8 months before they are on the road working, and then under very close supervision.

# Accountability Measures Dashboard

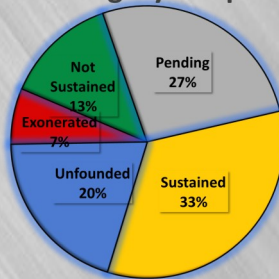
76 Category II Inquiries



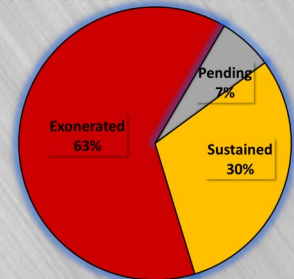
26 Use of Force Inquiries



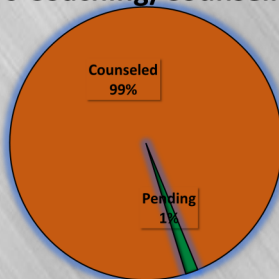
15 Category I Inquiries



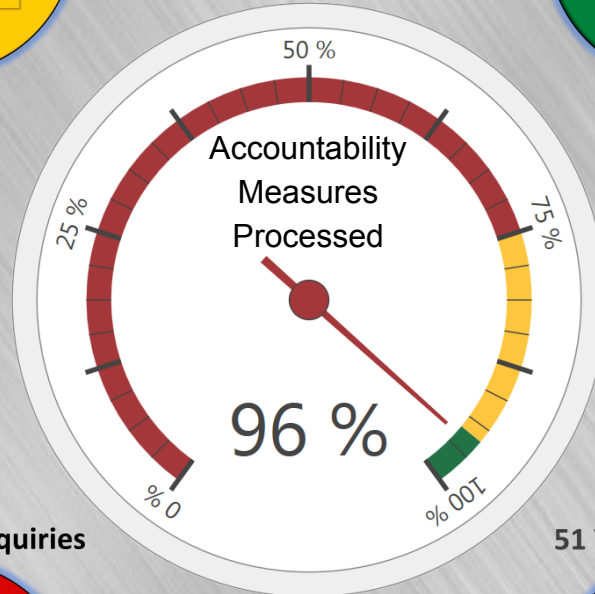
201 Patrol Car Accidents



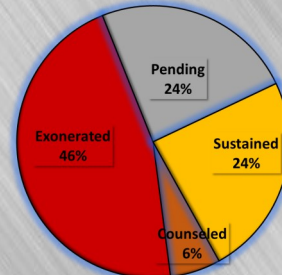
70 Coaching/Counseling



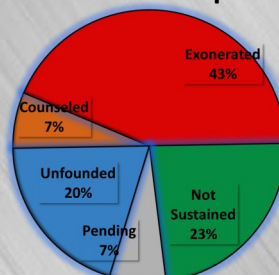
Accountability Measures Processed



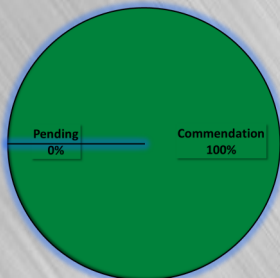
51 Vehicle Pursuits



30 Citizen Inquiries



454 Commendations



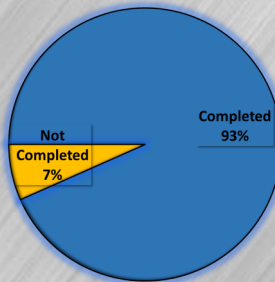
## Inquiry or Event Type Definitions

- ♦ **Category I Inquiry:** A Category I complaint is one where a Trooper is suspected or has been accused of dishonesty, moral turpitude or breaking the law
- ♦ **Category II Inquiry:** A category II complaint is one where a Trooper has been accused or is suspected of violating policy and procedure or peace officer standards
- ♦ **Citizen Inquiry:** A question or general inquiry about a Trooper's action
- ♦ **Coaching/Counseling Event:** A Trooper might be coached or counseled on style, work performance or socially acceptable behaviors
- ♦ **Commendation Suggestion:** A person has contacted UHP and related a positive experience with a Trooper
- ♦ **Use of Force:** A Trooper has been involved in a situation involving the use of force
- ♦ **Patrol Car Accidents:** A determination whether a Trooper could have reasonably avoided damage to a patrol car
- ♦ **Vehicle Pursuit Incidents:** A review of pursuits to determine if policy was followed

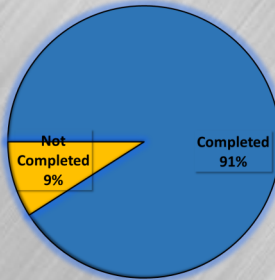


# Training Benchmarks Dashboard

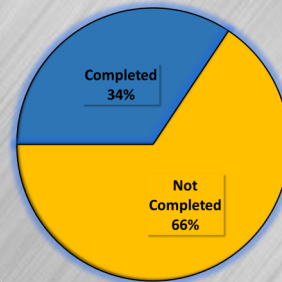
## Below 100 Training



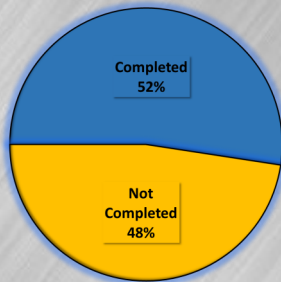
## All Sworn Training



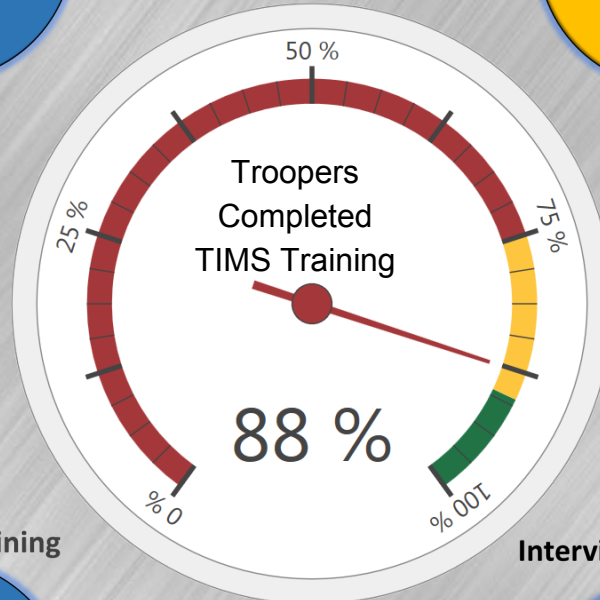
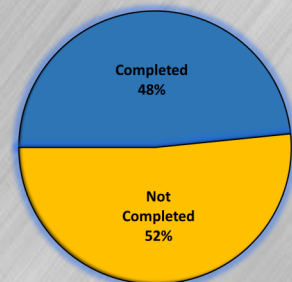
## Crisis Intervention Training



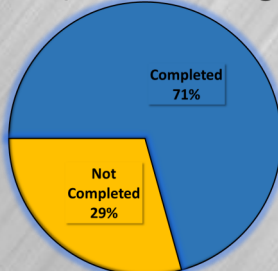
## Court Room Testimony



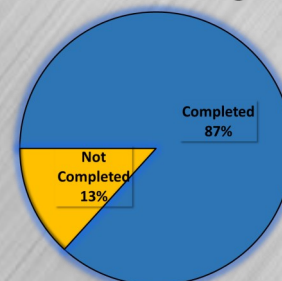
## LPO Training



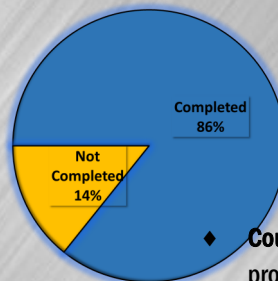
## DRE/ARIDE Training



## Interview/Interrogation



## Commercial Vehicle Safety

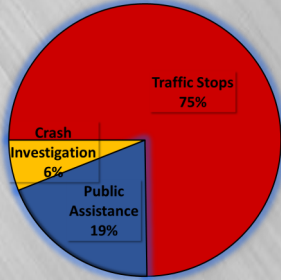


### Training Definitions

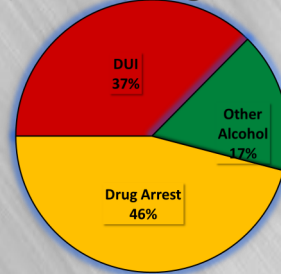
- ◆ **TIMS Training:** Traffic Incident Management (TIMS), a planned, coordinated multi-disciplinary process to clear traffic incidents and restore traffic flow safely and quickly.
- ◆ **Below 100 Training:** Five tenants to improve officer safety, including mindset and tactical awareness
- ◆ **Interview and Interrogation Training:** Using factual analysis and its application in interviews/interrogations, conducting non-accusatory interviews to evaluate truthfulness, and interpreting verbal/physical behavior
- ◆ **LPO Training:** Leadership in Police Organizations (LPO) to promote the culture that every Trooper is a leader
- ◆ **Court Room Testimony Training:** To prepare Troopers for professional criminal prosecution
- ◆ **DRE/ARIDE Training:** Drug Recognition Expert (DRE) to identify drug-impaired drivers and Advanced Roadside Impaired Driving Enforcement (ARIDE) to enhance field sobriety testing
- ◆ **Commercial Vehicle Safety Training:** Information on safety and enforcement when handling crashes and traffic violations involving commercial vehicles or buses
- ◆ **Crisis Intervention Training:** Increase Trooper effectiveness with individuals having emotional or mental illness issues
- ◆ **All Sworn Training:** All-Sworn Training with a focus on emotional well-being and the changing environment of law enforcement

# Trooper Activity Dashboard

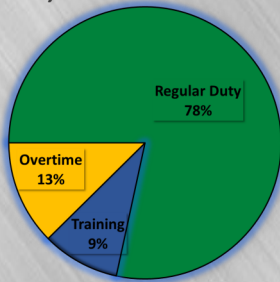
367,718 Roadway Contacts



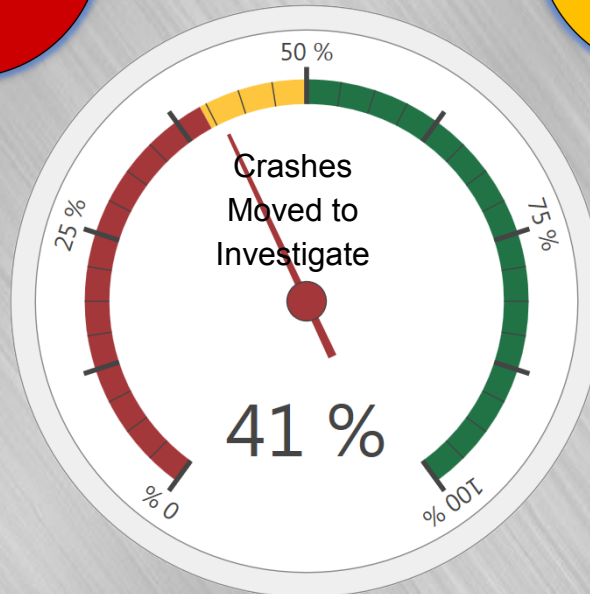
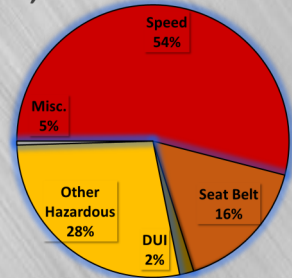
12,309 Alc./Drug Arrests



655,813 Hours Worked



274,936 Traffic Violations



## Metric Information

- ♦ **Hours Worked:** The Utah Highway Patrol schedules Troopers' work shifts to maintain consistent coverage statewide. However, staffing shortfalls often require overtime work, as do holidays, special events and local conditions. Also, UHP believes that training is critical to Trooper safety and providing the skills and experience needed to meet our Mission. We plan for about 10% of a Trooper's time to be spent in training.
- ♦ **Roadway Contacts:** Protecting, assisting and educating the public on Utah's roadways is a cornerstone of the Utah Highway Patrol's purpose, and contacts with motorists is one measure of our success.
- ♦ **Crashes Moved/Investigated:** Crash investigation is an important tool to identify the causes of the crash and use

that information to plan future infrastructure changes and appropriate educational and enforcement efforts. Moving vehicles from the roadway quickly before investigating (if possible) promotes motorist and Trooper safety.

- ♦ **Alcohol/Drug Arrests:** Removing impaired drivers from Utah roadways increases roadway safety, and interdiction efforts to stop the flow of illegal drugs is an investment in Utah's safety and future.
- ♦ **Traffic Violations:** Roadway contacts are most often the result of a traffic law violation. Speeding is the most common violation, followed by a group of other hazardous violations such as distracted or aggressive driving. Miscellaneous includes registration and licensing violations.





**Major M. Zesiger**  
Asst. Superintendent



**Colonel M. Rapich**  
Superintendent



**Major J. Anderson**  
Asst. Superintendent



**Capt. C. Simmons**  
Bureau 1

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Section 1

**Lt. M. Loveland**  
Section 2

**Lt. M. McKay**  
Section 3

**Box Elder Comm.**  
**Cedar Comm.**  
**Price Comm.**  
**Richfield Comm.**  
**Salt Lake Comm.**  
**Uintah Comm.**



**Capt. D. McCleve**  
Comm. Bureau



**Capt. S. Winward**  
Bureau 2

**Lt. J. Nigbur**  
**Lt. B. Mason**  
Section 4

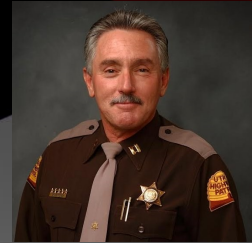
**Lt. P. Kotter**  
Section 16

**Lt. A. Lepley**  
Section 19

**Lt. C. Nye**  
Section 6

**Lt. S. Judd**  
Section 8

**Lt. J. Willmore**  
Section 21



**Capt. B. Riches**  
Bureau 3



**Capt. K. Middaugh**  
Bureau 4

**Lt. B. Gehring**  
Section 5

**Lt. B. Anderson**  
**Lt. G. Willmore**  
Section 15

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Section 10

**Lt. T. Roberts**  
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**Lt. S. Robertson**  
Section 14



**Capt. N. Bowles**  
Bureau 5



**Capt. A. Workman**  
Bureau 7

**Lt. S. Esplin**  
Section 11

**Lt. S. Hinton**  
Section 12

**Lt. T. Trotta**  
Section 20

**Lt. H. Watkins**  
Section 7

**Lt. D. Bennion**  
Section 9

**Lt. J. Ricks**  
Section 17

**Lt. R. Richey**  
Section 18



**Capt. B. Blair**  
Bureau 6



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