2018 STRATEGIC PLAN

PROACTIVE
PROFICIENT
PROFESSIONAL
WE ARE ONE DPS

NOW HIRING OPENINGS

STATE TROOPER
Our Mission

OUR MISSION IS TO PROVIDE QUALITY POLICE SERVICES AND TO PROTECT THE CONSTITUTIONAL RIGHTS OF ALL PEOPLE IN UTAH.

Our Vision

THE UTAH HIGHWAY PATROL SETS THE STANDARD FOR EXCELLENCE IN LAW ENFORCEMENT WITH PROFESSIONAL SERVICE, DEMONSTRATING ABSOLUTE INTEGRITY, COURAGE, AND FORGING TRUST WITH EVERY PUBLIC INTERACTION. WE ARE PROACTIVE IN OUR EFFORTS TO ENSURE SAFETY THROUGH EFFECTIVE AND FAIR COMMUNITY OUTREACH AND ENFORCEMENT. OUR TROOPERS ARE WORKING TO MAINTAIN THE HIGHEST LEVEL OF PROFICIENCY THROUGH CONSTANT IMPROVEMENT IN TRAINING AND EDUCATION TO INCREASE KNOWLEDGE OF ISSUES CRITICAL TO PUBLIC SAFETY. TEAMWORK IS OUR FOCUS AS WE STAND UNITED IN THE PURPOSE OF OUR PROFESSION, WORKING TO SERVE ALL WHO LIVE, WORK AND PLAY IN THE STATE OF UTAH.
EXECUTIVE GLANCE:
OUR 2018 GOALS & INITIATIVES

GOAL 1: Priority in Safety - The #1 goal of the Utah Highway Patrol is for every Trooper to arrive home safely at the end of every shift, embracing a lifestyle to achieve overall health and wellness.

Strategies
- Officer Safety - Develop, incorporate and adhere to proven officer safety strategies to prevent Trooper injury or death.
- Officer Fitness, Health and Wellness - Advocate a working and personal environment aimed at sustaining physical fitness, mental health and inner resilience to meet the demands of the profession throughout a law enforcement career.
- Traffic Incident Management - Increase motorist and Trooper safety, while reducing secondary crashes, through aggressive crash clearance techniques and proper implementation of TIMS procedures.

GOAL 2: Proactive Organization - Troopers working with a purpose to reduce crime, injury and death on Utah’s roadways while helping those in need.

Strategies
- Identify and Investigate All Crimes - Focused traffic enforcement to investigate all crimes with priority on the Top 5 enforcement initiatives (DUI, Seat Belt, Speed/Agressive, Distracted, and Drowsy).
- Educating Motor Vehicle Users - Provide educational outreach/presentations to the communities in which we serve.
- Operation: Rio Grande - Continue collaborating with other agencies and the public to establish and maintain a safe, orderly social environment in Salt Lake City’s Rio Grande District.

GOAL 3: Proficient Organization - Troopers who have the knowledge, skills and abilities to provide all services the public needs in a manner which protects the rights of all people.

Strategies
- Training - Training focused on the current trends and problems lying-in-wait so Troopers are prepared in all job-related situations.
- Post-Secondary Education - In today’s environment the Utah Highway Patrol finds post-secondary formal education a valued asset in developing leadership and competency.
- Thorough Crash Investigations - Provide Troopers with the training and resources to conduct thorough crash investigations.

GOAL 4: Professional Organization - Troopers of high integrity who understand the values of the Utah Highway Patrol and honor their profession, self and families.

Strategies
- Recognition - Recognize great work by Troopers and support staff through recognition programs.
- Transparency - Continue to advocate for transparency and open dialog with the public we serve and be an organization of constant improvement.
- Ethical Responsibilities - Troopers must have a strong moral compass to guide them through ethical questions in law enforcement.
- Monthly Audits - Conduct formal monthly audits to identify potential agency improvements.

GOAL 5: Effective Organization - An engaged Utah Highway Patrol administration with clear objectives, organizing for operational efficiency, offering resources for Field Commanders to accomplish a common set of goals, while providing for the safety and wellness of all members.

Strategies
- Trust and Collaboration - Continue to implement the best practices recommended by the President’s 21st Century Policing Task Force.
- Open Communication and Dialogue - Continue to promote open communication and dialogue, and provide information to effectively serve the public, through regularly scheduled meetings on issues facing the Utah Highway Patrol.
- Career Progression - Emphasize the importance of an individual career progression path and a preparation plan to provide a cadre of future leaders for UHP.
- Recruitment and Retention - Broaden the scope of Trooper recruitment, continuing to refine the application, testing and interview processes, while promoting measures to enhance Trooper retention.
- Strategy-Driven Deployment - Expand methods to use collected citation and crash data for more efficient deployment of resources.
- Work Groups and Task Forces - Utilize established Work Groups or Task Forces focused on high priority and immediate need issues for the Utah Highway Patrol.
TROOPER’S GLANCE:
OUR 2018 GOALS & INITIATIVES

Arrive Home Safely
Use the 6 Tenets:
- **Wear your seat belt** whenever in the patrol vehicle, even while parked.
- **Wear your body armor vest** at all times on duty, and a reflective vest when outside the patrol vehicle on any roadway.
- **Watch your speed** when pursuing or responding, using high speeds only when necessary (see WIN).
- Frequently ask yourself “What’s Important Now?”
- **Don’t be complacent.**
- Use **non-traffic side approaches**.

Manage the Crash Scene
Safely manage the crash scene:
- **Move crash off the highway**, if possible.
- **Secure** the incident scene.
- Provide emergency **medical aid** until help arrives.
- **Continually reevaluate** overall crash scene.
- **Safeguard** personal property.
- Conduct crash **investigation**.
- Serve as **incident commander**.
- Supervise **scene clearance**.
- Assist **disabled motorists**.
- **Direct traffic**.

Focus on the Top 5
Stop any vehicle for:
- **DUI** (Alcohol and Drug).
- **Unbelted** occupants.
- **Speeding or aggressive** driving.
- **Distracted** driving.
- **Drowsy** driving.

Maintain Your Fitness
- Participate in the annual 10-week **Colonel’s PT Challenge**.
- Join any **section-specific programs** to improve fitness.

Post-Secondary Education
- Work towards a **post-secondary degree or certificate**.

Your Career Progression Plan
- Develop your personal plan for a **career preparation and progression path** with education, training and assignment goals.

Engage in Community PI&E
- Conduct a **public information and education presentation** in your community.

Nominate Others for Recognition
- Take the time to **nominate at least one trooper** for a great job.

Be a Recruiter
- Be an active **recruiter for UHP**, seeking out those with the ideal set of skills and values to become a Utah State Trooper. You know who they are.
GOAL

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PRIORIT IN SAFETY: The #1 goal of the Utah Highway Patrol is for every Trooper to arrive home safely at the end of every shift, embracing a lifestyle to achieve overall health and wellness.

Strategy 1 - Officer Safety
Develop, incorporate and adhere to proven officer safety strategies to prevent Trooper injury or death.

Activities
- Troopers following the Below 100 Initiative’s 5 tenets to eliminate the incidence of preventable line-of-duty deaths and injuries, including:
  1. Wearing a seat belt whenever in the patrol vehicle, even when parked.
  2. Wearing body armor vest at all times on duty, and adding a reflective vest when outside the patrol vehicle on any roadway.
  3. Watching speed when pursuing or responding, and using high speeds only when necessary (see WIN).
  4. Assessing rapidly changing situations while on duty by frequently asking “What’s Important Now?”
  5. Understanding that being complacent is the most dangerous threat Troopers face.
- Reducing the risk of ambush by changing patrol and break routines daily.
- Providing sufficient space between patrol car and violator’s vehicle during traffic stops, and approaching vehicles on the out-of-traffic side.
- Using TIMS procedures to manage traffic flow at incident scenes to protect Troopers, other responders and the public.
- Understanding UHP’s response and pursuit procedures and policy clearly.
- Using proven search techniques to mitigate dangers from needles, powders, etc.

Outcomes
- One hundred percent (100%) of Troopers have received the Below 100 training, incorporated the principles daily, and none were injured or killed in the line of duty.
- Troopers received frequent training on various aspects of officer safety including out-of-traffic side approaches, changing daily routines, identifying search dangers, and increasing overall situational awareness.
- Traffic flow at all incident scenes was managed using the TIMS procedures.
- Troopers made no breaches of response and pursuit procedures and policy.

An example of wearing a reflective safety vest while making an out-of-traffic side approach during a traffic stop.

Using proven search techniques to mitigate the dangers from needles, powders, etc., is an important part of officer safety.
Strategy 2 - Officer Fitness, Health and Wellness

Advocate a working and personal environment aimed at sustaining physical fitness, mental health and inner resilience to meet the demands of the profession throughout a law enforcement career.

Activities

- Facilitating opportunities for all staff to actively participate in the Healthy Utah program.
- Urging all sworn and civilian staff in the Department to participate in the annual 10-week Colonel’s PT Challenge fitness activity to develop improved personal fitness levels and an ongoing physical fitness routine.
- Encouraging section-specific programs to improve individual and group workout routines.
- Fully implementing the Utah Physical Agility Test (UPAT) standards in conjunction with regular fitness activities.
- Offering nutrition planning for a balanced diet and lifestyle (Healthy Utah).
- Utilizing the Peer Support Program at the Section level to provide support for UHP members in need while also stressing the importance of the mental wellness counseling available through Dr. Partridge and other Department programs.
- Continue providing training to supervisors on emotional resilience and sharing the strategies with staff.
- Offering financial planning ideas to reduce monetary stress.

Outcomes

- Troopers received frequent training on officer health and wellness.
- Employees are well balanced and have the tools and resources to deal with the stresses of the job.
- Participation in the Colonel’s Challenge has increased Department-wide.
- Measured improvements from prior PT efforts and testing.
- Section-level debriefs (soda breaks, pizza party, etc.) were conducted by Lieutenants or Captains, as needed.
- Improvement in personal and organizational physical activity, performance and focus with a reduction in injuries.
- Peer Support was available and utilized to support UHP members.

Strategy 3 - Traffic Incident Management

Increase motorist and Trooper safety, while reducing secondary crashes, through aggressive crash clearance techniques and proper implementation of TIMS procedures.

Activities

- Striving for 100% participation by Troopers in Traffic Incident Management (TIMS) training.
- Field Section Lieutenants fostering 100% interagency TIMS training with all first-responders (fire department, local law enforcement, emergency medical) and support agencies (tow truck drivers) within their patrol area.
- Dispatch Centers using the tow truck mobile app to increase efficiency in tow truck response times to crashes and also queue clearance.
- Troopers and Dispatchers working to move all eligible crashes off the main roadway for investigation, and continuing to publicly promote the Move-Off initiative.
- Clearing crashes as quickly as possible to restore traffic flow and mitigate the number of secondary crashes.

Outcomes

- One hundred percent (100%) of Troopers are TIMS trained prior to field training completion.
- Each Field Section has facilitated interagency TIMS training.
- TIMS principles are implemented including reflective vests worn at all traffic and response incidents.
- All eligible crashes (about 50%) moved off the roadway for investigation.
- Tow truck response and crash clearance times continue to reduce.
- Annual interagency TIMS training with other first responder and support agencies conducted in every Field Section.
- Aggressive crash clearing has reduced the number of secondary crashes.

An example of using TIMS procedures at a fatal crash scene to protect first responders and reduce secondary crashes.
PROACTIVE ORGANIZATION: Troopers working with a purpose to reduce crime, injuries and deaths on Utah’s roadways while helping those in need.

Strategy 1 - Identify and Investigate All Crimes
Focused traffic enforcement to investigate all crimes with priority on the Top 5 enforcement initiatives, which include:
- Removing Alcohol and Drug Impaired Drivers (DUI) from Roadways.
- Employing Targeted Seat Belt Enforcement.
- Reducing Traffic Speeds and Stopping Aggressive Driving.
- Curtailing Distracted Drivers.
- Preventing Drowsy Driving.

Activities
- Measuring with SUCCESS Framework the timeliness (10 days or less) of UHP’s DUI arrest reports submitted to the Driver License Division for administrative action.
- Troopers focusing on active enforcement of Top 5 during every regular-duty shift.
- Sustaining a higher traffic enforcement presence in areas identified by Data-Driven Approaches to Crime and Traffic Safety (DDACTS) and Hot Spots Committee.
- Utilizing overtime shifts to boost enforcement of the Top 5 initiatives (DUI, seat belt use, speed enforcement, distracted driving prevention and drowsy driving mitigation) in identified areas.
- Organizing increased DUI enforcement efforts during weekends and target holidays in each of the 14 Field Sections, and every weekend during the 100 Deadliest Days of Summer.
- Increasing emphasis on identifying and removing the drug-impaired driver from Utah roads.
- Expanding Trooper accountability for overtime enforcement results.
- Using high-visibility efforts for holiday weekends and special events, including overtime enforcement.
- Stopping the aggressive driver using overtime enforcement and unmarked patrol cars.
- Institutionalizing Look Beyond The Stop in conjunction with high volume traffic stops to interdict criminal activities such as drug possession and trafficking, human trafficking, child endangerment, terrorist activities, etc.
- Initiating appropriate investigations and report criminal activity to SIAC, as appropriate.
- Capturing enforcement information on drug impaired drivers and related crash data for analysis.

Outcomes
- Reduction in deaths on Utah roadways, especially from impaired driving, seat belt non-use and speeding.
- Proactive, high visibility enforcement was increased during high traffic volume or hazardous travel times as measured through Weekly/Holiday Stats.
- Measurable increase in DUI enforcement during high probability times and locations, including drug-impaired.
- Look Beyond the Stop principles used and every opportunity to identify criminal activity taken and coordinated with the State Bureau of Investigation for criminal investigation.
- Suspicious activity reports (SARS) forwarded to the Statewide Information and Analysis Center (SIAC).
Strategy 2 - Educating Motor Vehicle Users
 Provide educational outreach/presentations to the communities in which we serve.

Activities
- Focusing on the Top 5 enforcement initiatives during educational and outreach presentations.
- Every Trooper participating in an educational presentation in their home community.
- Every Field Section participating in the Adopt-a-High School program, and also organizing mock DUI crash simulations in area high schools.
- Training PI&E Troopers on the “If You See Something, Say Something” program and identify opportunities to advocate with the public during PI&E activities.
- Promoting “Truckers Against Trafficking” during presentations to CMV drivers to enlist their help in reducing human trafficking.
- Making every traffic stop an opportunity to educate the public on life-saving measures.

Outcomes
- Each Trooper has participated in at least one outreach presentation during the year.
- Every Field Section has increased the number of high school adoptions and mock DUI presentations within their area.
- PI&E Troopers trained on the “If You See Something, Say Something” program which has been incorporated into PI&E presentations and activities.
- Public calls reporting suspicious or criminal activity have increased.

Strategy 3 - Operation: Rio Grande
 Continue collaborating with other agencies and the public to establish and maintain a safe, orderly social environment in Salt Lake City’s Rio Grande District.

Activities
- Continuing full service policing in the Rio Grande district, with a focus on familiarity, trust and proactive engagement on situational and personal needs.
- Recruiting and establishing a stable, long-term assigned officer core to ensure consistency, including:
  - Lieutenant - 1
  - Uniformed sergeants - 4
  - SBI sergeant - 1
  - Uniformed troopers - 25
  - Safe-space/courtyard troopers - 2
  - SBI agents - 9
  - Outreach/resource troopers - 3
  - K9 trooper/handler - 1
  - SIAC analyst - 1
- Using effective enforcement methods including bicycle and foot patrol.
- Continuing to meet with Community Action Groups to understand their concerns and meet their needs.
- Using intelligence-led policing, including “see something, say something” information collection, daily population counts, heat mapping, etc., to identify and follow criminal elements.

Outcomes
- Community and intelligence-led policing have highly diminished drug trafficking and criminal activity in the Rio Grande District.
- Intelligence gathering revealed information on larger criminal activities outside the Rio Grande District.
- Public nuisance crimes have been greatly reduced.
- Outreach and resources have been offered to the homeless and those with mental health challenges.
- Applying the 6 tenets of the UHP badge, Troopers have connected and reached out to residents and citizens.
GOAL

PROFICIENT ORGANIZATION: Troopers who have the knowledge, skills and abilities to provide all services the public needs in a manner that protects the rights of all people.

Strategy 1 - Training
Training focused on the current trends and problems lying-in-wait so Troopers are prepared in all job-related situations.

Activities
- Providing all-day Trooper training focusing on officer safety and wellness.
- Continued training on good-decision making in pursuits, response driving, and use of force.
- Offering mindset and tactical awareness training, with a focus on the current terrorism environment, intelligence gathering, and information sharing.
- Providing in-service training based on realistic and scenario-driven instruction for all Troopers.
- Conducting Leadership in Police Organizations (LPO) classes for all sworn members, stressing “Every Trooper A Leader.”
- Sustaining Crisis Intervention Training (CIT) classes to assure more effective interaction among law enforcement, mental health care providers, individuals with mental illness, their families and communities.
- Offering Crowd/Constitutional Rights training, when requested, to help Troopers protect lawful activity and gatherings while identifying and addressing unlawful behavior.
- Conducting Traffic Incident Management (TIMS) classes to offer a planned, coordinated multi-disciplinary process to clear traffic incidents and restore traffic flow safely and quickly.
- Offering Advanced Roadside Impaired Driving Enforcement (ARIDE) and Drug Recognition Expert (DRE) classes to enhance the ability to identify impaired drivers.
- Holding Drug Recognition Expert (DRE) classes for Troopers to identify people whose driving is impaired by drugs or a combination of alcohol and drugs.
- Teaching Mass Shooting/Rapid Response techniques to benefit from lessons learned in previous incidents.
- Each Crew facilitating and recording weekly/monthly training through the use of Daily Training Bulletins.
- Providing timely and relevant training themes and including the Below 100 initiatives and mindset and tactical awareness training.

Outcomes
- All Troopers received frequent training or information on officer wellness and safety.
- All UHP sworn staff are on course to meet the benchmark training requirements.
- Critical, specialized trainings were conducted.
- Troopers have the skills and abilities to respond to the needs of the public.
- UHP maintains the leading edge with Troopers highly trained including use of force, pursuit, response driving, and civil rights issues.
- Training conducted on high risk, low occurrence situations to safeguard Troopers and the Department.
- Issues and problems laying-in-wait were identified and mitigated.

The Aero Bureau offers a great example of performing frequent, critical, specialized training to mitigate problems laying-in-wait.
Strategy 2 - Post-Secondary Education
The necessity of post-secondary formal education for Troopers is demanded by the swiftly evolving law enforcement environment, one which includes cybercrimes, technology, intelligence gathering and more.

Activities
- Encouraging employees to use Department-provided resources for post-secondary education assistance.
- Publishing a list of education areas which afford the most benefit to UHP in the near and distant future.
- Formally recognizing employees’ achievements in post-secondary education during crew and Section Meetings.

Outcomes
- Every member encouraged and afforded the opportunity to complete a post-secondary degree or certificate related to their work.
- A list of suggested education areas was available to UHP members.
- Utah Highway Patrol is on track to achieve the Governor’s education and economic goal of 66% of staff holding a post-secondary degree or certificate by 2020.

Strategy 3 - Thorough Crash Investigations
Provide Troopers with the training and resources to conduct thorough crash investigations.

Activities
- Requesting the Highway Safety Office to select and review a random sample of UHP Electronic Crash Reports for completeness and accuracy.
- Scheduling a combination diagramming/photography class for crash scenes.
- Offering a multi-tiered succession of crash investigation training courses to increase Troopers’ crash investigation skills.
- Designating a MAIT reconstructionist in each of the 14 Field Sections, with additional MAIT diagram specialists identified to assist.
- Bureau Commanders selecting Troopers with a high level of competency in crash investigation to attend Department-funded crash reconstruction courses.
- Encouraging Troopers to attend specialty diagramming program courses (Faro, Total Station, and photogrammetry).
- Deploying the unmanned aerial vehicle program to map serious and fatal crash scenes.
- UHP Training assisting MAIT investigators to complete crash scene reconstructions on crashes required by policy, and closely review those MAIT reconstructions for accuracy.
- UHP Administration encouraging Troopers to participate in the MAIT program.

Outcomes
- Troopers are properly trained to fill out a complete and accurate Electronic Crash Report with the skills/tools to complete an accurate crash scene diagram.
- Troopers in the Department were encouraged to increase accident investigation skills through multiple level crash investigation courses.
- The report from the Highway Safety Office was used to improve completeness and accuracy of UHP crash reports.
GOAL

PROFESSIONAL ORGANIZATION: Troopers of high integrity who understand the values of the Utah Highway Patrol and honor their profession, self and families.

Strategy 1 - Recognition
Recognize great work by Troopers and support staff through recognition programs.

Activities
- Publishing regular What You Do Makes A Difference (WYDMAD) reports.
- Submitting nominations for the Annual Utah Department of Public Safety Awards.
- Recognizing a Trooper of the Year.
- Every supervisor utilizing and building upon the full range of employee recognition and counseling tools, and providing proper documentation in IA Pro/Blue Team.
- Actively promoting opportunities for Troopers and staff to express their thoughts, provide feedback and make recommendations for change.
- Publishing a regular communication highlighting UHP Trooper successes using the What’s Important Now (WIN) strategy.

Outcomes
- What You Do Makes A Difference (WYDMAD) reports were shared with UHP staff regularly.
- Nominations were accepted for a DPS Award, and a Trooper and Dispatcher of the Year were recognized.
- Reports highlighting Trooper successes using the What’s Important Now (WIN) strategy were distributed.
- Recognition and counseling were recorded in IA Pro/Blue Team.
- Multiple venues were available for Troopers and staff to provide feedback and make change recommendations.
- Troopers and support staff feel valued in their employment, and are motivated to make a difference in the lives of others daily.

Strategy 2 - Transparency
Continue to advocate for transparency and open dialog with the public we serve and be an organization of constant improvement.

Activities
- Sustaining social media optimization to draw new and unique visitors to UHP’s web site and highlight current trends, including information on inquiries, enforcement efforts and priorities, crashes and other statistical data.
- Using developed, effective social media communication strategies to share the Utah Highway Patrol’s message and information through designated UHP social media specialists.
- Continue promoting a strong working relationship with the media, with focus on continued transparency and also showing the many accomplishments of UHP.
- Utilizing the Messaging Plan to keep UHP members and efforts on-point.
- Documenting, investigating and responding to all inquiries from the public.
- Publishing a quarterly Transparency Report which includes information critical to the public regarding complaints, pursuits, use of force, etc.
- Publishing to the UHP web site an Annual Report which details the major activities of the Utah Highway Patrol.

Outcomes
- The Utah Highway Patrol’s web pages were optimized for easier navigation and highlighted current trends and efforts and shared statistical information.
- The strong, effective relationship with media partners continued.
- All inquiries received by the UHP received a response.
- A Communication Plan is distributed and messages were consistent and on-point.
- A quarterly Transparency Report was made available on the UHP web pages.
- An Annual Report was compiled and made available on the UHP web pages.
Strategy 3 - Ethical Responsibilities
Troopers must have strong integrity and a moral compass to guide them through ethical responsibilities in law enforcement.

Activities
- Utilizing Section Meetings and other organizational opportunities to reinforce standards of ethics.
- Publishing the POST Council investigative bulletin to educate Troopers on ethical issues.
- Providing training bulletins dealing with ethical issues in law enforcement.
- Continuing updates on constitutional issues and civil rights.
- Assuring understanding of Brady/Giglio issues.

Outcomes
- Troopers are worthy of the trust and confidence of the public.
- Troopers are mindful of the constitutional rights of people they serve, and use each interaction as a community-oriented approach to policing.

Strategy 4 - Monthly Audits
Conduct formal monthly audits to identify potential agency improvements.

Audit Activities
- JANUARY - Crash move-offs, TIMS review, and traffic safety.
- FEBRUARY - Response driving for pursuit, emergency and non-emergency calls.
- MARCH - Radio caller ID match with dispatch, operations, and 1st quarter Trooper inspections.
- APRIL - Mass shootings, rapid response, building security, ambush and officer safety, COOP plan, and mass notification.
- MAY - DUI arrest procedures, field sobriety testing, and assisting prosecution.
- JUNE - Computers, equipment, inventory, and 2nd quarter Trooper inspections.
- JULY - Evidence collection, packaging and storage, and drug testing protocols, and evidence room inventory.
- AUGUST - Traffic stops, search and seizure.
- SEPTEMBER - Review of Trooper benchmarks, promotional packets and training, and 3rd quarter Trooper inspections.
- OCTOBER - Report writing and prosecution.
- NOVEMBER - Crash investigation and fatal crash reviews.
- DECEMBER - Professionalism and Blue Team review, and 4th quarter Trooper inspections.

Outcomes
- Identified deficiencies have been resolved.
- Recognition was given for elements well done or for exceptional performance.

Administrative Impact on Public Safety Officers
- Subsequent to Brady, the Supreme Court held that evidence which may be used to impeach the testimony of a government witness falls within the scope of Brady when the credibility of the witness may have an effect on the jury’s determination of guilt or innocence.
- The Supreme Court modified the Brady rule to require the government to disclose exculpatory evidence even when the Defendant has not requested the information. Giglio at 107. (The Brady-Giglio Requirement).
- The Brady-Giglio requirement extends to police officers called by the government to testify.
GOAL 5

EFFECTIVE ORGANIZATION: An engaged Utah Highway Patrol administration with clear objectives, organizing for operational efficiency, offering resources to Field Commanders to accomplish a common set of goals, while providing for the safety and wellness of all members.

Strategy 1 - Trust and Collaboration
Continue to implement the best practices recommended by the President's 21st Century Policing Task Force*.

Activities
- Building Trust and Legitimacy - Promoting trust and ensuring legitimacy through procedural justice, transparency, accountability, and honest recognition of past and present obstacles.
- Policy and Oversight - Developing comprehensive and responsive policies on key topics while also implementing formal checks and balances and data collection and analysis.
- Technology and Social Media - Balancing the embrace of technology and digital communications with local needs, privacy, assessments, and monitoring.
- Community Policing and Crime Reduction - Encouraging the implementation of policies supporting community-based partnerships in the reduction of crime.
- Training and Education - Emphasizing the importance of high quality and effective training and education through partnerships with local and national training facilities.
- Officer Wellness and Safety - Endorsing practices which support officer wellness and safety through the re-evaluation of officer shift hours and data collection and analysis to help prevent officer injuries.

Outcomes
- Make measurable, articulable progress in each of these six areas through training, policy and programs.

Strategy 2 - Open Communication and Dialogue
Continue to promote open communication and dialogue, and provide information to effectively serve the public, through regularly scheduled meetings on issues currently facing the Utah Highway Patrol.

Activities
- Captains meeting as a group bi-weekly with the Colonel and Majors to discuss current issues and trends, sharing information on successes and challenges, facilitating short and long term planning, coordinating activities, and performing administrative audits/reviews and other tasks, as needed.
- Lieutenants meeting as a group bi-monthly with the Colonel, Majors and Captains to discuss current issues and trends, sharing information on successes and challenges, coordinating activities, and conducting a closed-door peer discussion.
- Sergeants meeting as a group annually for training and discussion of current issues and events.
- Troopers meeting as a group annually for training and discussion of current issues and events.
- Sergeants holding regularly-scheduled crew meetings.
- Conducting annual Bureau or Section meetings to facilitate one-on-one interaction between the Colonel and staff, serving as a forum for sharing concerns and discuss important information such as legislative issues, pay plans, etc.

Outcomes
- Utah Highway Patrol Administration, from front-line Sergeants through the Colonel, have aligned understanding of the direction and goals of the agency.
- All Utah Highway Patrol sworn and civilian staff attended a Bureau or Section Meeting with interaction afforded.
- Members of the organization are aware of contemporary and critical issues.
- Weekly Briefings were offered by SIAC.

Strategy 3 - Career Progression
Emphasize the importance of an individual career preparation and progression plan to provide a cadre of future leaders for UHP.

Activities
- Captains engaging each Trooper in their Bureau to discuss career plans.
- Coaching offered regarding a path to gain the skills and knowledge which will be valuable to UHP today and in the future, including cyber-environment, intelligence, anti-terrorism, etc.
- Emphasizing how the increased scrutiny of law enforcement agencies and officers makes the agency more responsive to the community and a more resilient organization.
- Captains offering opportunities for Troopers to be challenged and to promote personal growth.

Outcomes
- Captains offered to meet with each Trooper and discuss career progression.
- Coaching was offered and given to those with an interest.
- Personal growth assignments or tasks were offered, as available.

Strategy 4 - Recruitment and Retention
Broaden the scope of Trooper recruitment, continuing to refine the application, testing and interview processes, while promoting measures to enhance Trooper retention.

Activities
- Conducting at least 5 Trooper recruitment cycles.
- Coordinating with media specialists to push UHP's recruitment message out to our target audiences.
- Continuing with 2 Troopers assigned temporary duty as UHP recruiters.
- Actively recruiting military personnel who are leaving service, and at outdoors, sports, fitness and recreation events, car shows, gyms, and also events with a high level of minority demographics.
- Expanding the recruitment video to include “chapters” on the 30+ diverse assignment opportunities as a UHP Trooper, and show at recruiting and testing activities.
- UHP staff at applicant testing and interview events wearing their assignment uniforms, actively engaging the applicants in conversation about the Patrol and the wide variety of opportunities available, and also chatting about the Trooper's current assignment.
- Assigning UHP staff to each applicant, keeping them engaged and offering support throughout the application, testing and interview processes.
- Developing a welcome package (i.e. UHP Trooper magazine, UHP patch, UHP history, multitude of opportunities with UHP, etc.) for recruits and distributing at PT testing.
- Increasing number of UHP staff teaching at satellite POST academies and advocating UHP advantages.
- Continuing to evolve the hiring process, reducing the interval between application and a successful hiring.
- Using aggressive strategies to prevent losing good applicants to other employers.
- Continuing to work closely with the Legislature to enhance Trooper recruitment and retention, including funding the accelerated Trooper pay scale and a clear path of Trooper career progression.

Outcomes
- Five recruitment cycles were initiated, including at events which attracted potential applicants.
- Trooper hiring process reduced to less than 90 days.
- A 98% or better overall Trooper staffing level is achieved.
- UHP staff are teaching and advocating at satellite POST academies.
- The aggressive Trooper pay plan is fully funded.
- UHP continues to attract and retain the most talented, greatest officers in the State.
GOAL 5 (continued)

Strategy 6 - Work Groups and Task Forces
Utilize established Work Groups or Task Forces focused on high-priority and immediate-need issues for the Utah Highway Patrol.

Activities
- Officer Safety Group - Minimize the risk of harm to Troopers through proactive officer safety strategies. Focus will include:
  - Reflective markings for clothing and patrol vehicles.
  - Evaluate significant incidents, after action reports and lessons learned.
  - Document Trooper safety “near misses” and bring to Captains Meeting for discussion and consideration.
  - Develop monthly training and/or focused safety topics for Sections.
  - Group meets quarterly.

- Officer Fitness, Health and Wellness Group - To enhance organizational wellness by fostering healthier lifestyles and improving quality of life. Expectation for each Trooper to be engaged in a planned physical fitness training program. Focus will include:
  - Improving physical, mental, emotional and spiritual health.
  - Personal Health Assessments through Healthy Utah.
  - Each UHP member meeting with a professional once a year.
  - Keeping Peer Support Team and Partridge Group involved.
  - Engaging Peer Support Team at the Section level.
  - Training for financial wellness.
  - Group meets quarterly.
  - Implementation of the PT policy and encouraging use of the allotted time.
  - Assessing fitness equipment available to Section offices.
  - Continuing to gather data with the UPAT (Utah Physical Ability Test) testing.
  - Facilitating access to UPAT equipment for various Sections.
  - Recognizing fitness levels completed.
Establishing fitness training programs which help Troopers maintain an acceptable level of fitness.

Group meets quarterly.

**DUI Enforcement Task Force** - Expectation that the Utah Highway Patrol be the premier agency in the State for removing impaired drivers from the roadways. Focus will include:
- Standardized Field Sobriety Testing (SFST) proficiency for all Troopers.
- Trooper DUI arrest standards.
- Specialty enforcement for Holiday and specific weekend events.
- Section-focused DUI enforcement.
- Supporting Driver License Administrative Hearings with timely arrest report submissions (SUCCESS Measurement).
- Group meets quarterly.

**Training and Education Group** - Cultivating opportunities for development in a person’s personal or professional life is foremost for success in today’s law enforcement environment. Focus will include:
- Annual in-service training.
- Post-secondary education opportunities.
- Tracking post-secondary degrees.
- Partner with educational institutions for opportunities.
- Group meets quarterly.

**Criminal Interdiction Group** - A review of policy and procedure related to interdiction efficiencies is important as we look forward to emerging challenges. Focus will include:
- Explore more effective training alternatives.
- Assess current program evaluation and reporting.
- Review current field drug test kit (NIK) reliability and alternatives.
- Partner with Crime Lab to develop a Field Identification Drug Officer (FIDO) program.
- Devise reasonable NARCAN solutions with focus on officer safety.
- Identify controlled environment testing locations for powders.
- Issue personal protection equipment for Troopers to use when testing powders (safety measures).
- Embrace interdiction diversity through All Crimes, All Threats, All Hazards, All The Time philosophy.
- Review Interdiction case audits.
- Group meets quarterly.

**24/7 Implementation Group** - UHP assisting local law enforcement agencies with the trial 24/7 Sobriety Program and potentially statewide implementation. Focus will include:
- Assisting Web County with trial program.
- Group meets quarterly.

**Victim Advocate Overview Group** - Provide overview of Victim Advocate Program while identifying needed resources and services. Focus will include:
- Services to be offered to crime victims.
- Identifying those who need victim advocacy.

**Evidence Processing Group** - Conduct a review of UHP’s evidence processing procedures and work to streamline evidence purging for Field Sections. Focus will include:
- Filling evidence researcher position.
- Explore funding options for evidence custodians or technicians.
- Evaluate alternative evidence storage locations, such as local Sheriff's Office) for Field Sections without an evidence room.
- Review evidence disposal process and Memo of Understanding (MOU) liability.
- Consider purging process for digital evidence.
- Provide frequent reporting of evidence status and accountability standards.
- Group meets quarterly.

**Promotional Process Group** - A clear promotional process is paramount to promotional transparency, and this group will strive to communicate the process. Focus will include:
- Evaluate PT testing options.
- Establish controls for testing materials.
- Establish a schedule for the promotional process by June.
- Develop the format for promotional process.
- Establish a mechanism for information sharing and feedback.
- Assess the differences within the promotional packet and testing for both Sergeant and Lieutenant candidates.
- Group meets quarterly.

**Radio Communications Group** - Assuring seamless radio communication is critical to UHP operations and Trooper safety. Focus will include:
- Statewide review of radio identification template.
- Review 800/VHF patching issues and identify options.
- Group meets quarterly.
The Utah Highway Patrol’s strategic planning process is both ongoing and cyclic, involving close partnerships with the Utah Department of Transportation and the Utah Highway Safety Office, with details of the process shown in the graphic below.
Much of the statistical crash data which influenced this plan was collected and analyzed through a partnership with the Utah Department of Transportation and the Utah Highway Safety Office. Utah’s Highway Safety Plan (HSP) is directly aligned with the priorities and strategies in Utah’s Strategic Highway Safety Plan (SHSP) and includes a wide variety of proven strategies and countermeasures.
The Utah Highway Patrol is continually looking for new opportunities to present our information in a fresh and interesting way. We work closely with the Utah Department of Public Safety’s Highway Safety Office, Public Information Group and the Utah Department of Transportation to develop exciting ideas on how we can all improve highway safety in Utah. We strive to think outside of the box and try new approaches and techniques to reach our target audiences. The face of media continues to change, and there are numerous low-cost communication opportunities we strive to use.

The Utah Highway Patrol believes that having a united front and full participation in mobilizations, high-visibility enforcement and meaningful communication with the public produces overwhelmingly positive results.

In 2018 the Utah Highway Patrol is also increasing efforts to find viable candidates to fill vacant Trooper positions. The effectiveness of traditional recruitment methods are diminishing, and to meet our staffing needs requires a unified effort to find the best candidates.

Recruitment

Message:
♦ Plain and simple - we are looking for viable candidates to join the Utah Highway Patrol.
♦ Our message - We are looking for those who want to be part of something much bigger than themselves, an organization which prides itself on these 6 values: Integrity, Professionalism, Courage, Service, Teamwork and Knowledge.

Target Audience:
♦ A Primary Target - Men and Women, ages 21+
♦ A Primary Target - Minorities, ages 21+
♦ A Primary Target - Current POST-Certified
♦ A Primary Target - Ex-Military, ages 21+

Alcohol & Drug Impaired Driving

Enforcement:
♦ Generate high awareness of enforcement efforts regarding impaired driving and the higher chances of being caught if behind the wheel after having too much to drink or if impaired by drugs.

Social Norming:
♦ To inspire dialogue and recognition of the consequences and dangers of impaired driving and subsequently motivate people to change their attitudes and behavior.
♦ To encourage drivers to plan ahead and designate a sober driver before they drink or have a plan for a sober ride home.

Message:
♦ Plain and simple—don’t drive after drinking or if drug impaired.
♦ Our message remains simple and unwavering: if you are caught behind the wheel after having too much to drink or under the influence of drugs, you will be arrested and prosecuted. No excuses. No exceptions.

Target Audience:
♦ A Primary Target - Men, ages 21 to 54
♦ A Primary Target - Women, ages 21 to 44
♦ A Secondary Target - Male teens, ages 15 to 20
♦ A Secondary Target - Newly arrived immigrant men, ages 21 to 34

Seat Belt Use

Enforcement:
♦ Generate high awareness of enforcement efforts regarding seat belt use.

Social Norming:
♦ Convince drivers and passengers to always wear their seat belts.

Message:
♦ Plain and simple—seat belts save lives.
♦ Buckling up is the single most effective thing people can do to protect themselves in the unfortunate case of a crash.
♦ Seat belts, when used correctly, reduce the risk of fatal injury to front-seat passenger car occupants by 45 percent — and by 60 percent in pickup trucks, SUVs and minivans.
Target Audience:
- A Primary Target - Men, ages 18 to 34
- A Primary Target - Male teens, ages 15 to 17
- A Secondary Target - Newly arrived immigrant men, ages 18 to 34

**Speeding**

Enforcement:
- Generate high awareness of enforcement efforts regarding exceeding the speed limit.

Social Norming:
- To inspire dialogue and recognition of the dangers exceeding the speed limit by even a few mph.

Message:
- Plain and simple—speed is the highest contributing factor in fatal and serious injury crashes.
- Driving just 5 mph over the speed limit will significantly increase your chances of dying in a crash.

Target Audience:
- Primary Target - All Drivers, ages 15 to 54

**Distracted Driving**

Enforcement:
- Generate high awareness of enforcement efforts regarding driving while distracted or drowsy.

Social Norming:
- To inspire dialogue and recognition of the dangers of anything which takes the driver’s attention away from driving, no matter how briefly.

Message:
- Plain and simple—distraction for even 2 seconds opens the opportunity for a crash resulting in serious injury or death.
- At 70 mph, your car will travel the length of a football field during a 3 second distraction.

Target Audience:
- Primary Target - All Drivers, ages 15 to 54

**Primary Communication Vehicles**
- Earned Broadcast Television
- Earned Cable Television
- Earned Online Media
- Earned Radio
- Social Media
- PI&E Activities at Schools and Community Events

**Calendar of Events**

**February 3-4, 2018**
- Super Bowl Weekend, Drive Sober or Get Pulled Over

**March 2-4, 2018**
- NASCAR Weekend in Las Vegas

**March 17, 2018**
- St. Patrick’s Day

**April 1, 2018**
- Easter Holiday/Spring Break

**April 1-30, 2018**
- Distracted Driving Month (April)

**May 5, 2018**
- Cinco de Mayo

**May 21 - June 3, 2018**
- Click It Or Ticket Mobilization (UHSO)

**May 25 - September 3, 2018**
- 100 Deadliest Days of Summer

**May 25-28, 2018**
- Memorial Day Holiday

**July 2-4, 2018**
- Independence Day Holiday

**July 22-24, 2018**
- Pioneer Day Holiday

**August 31 - September 3, 2018**
- Labor Day Holiday

**September 14-16, 2018**
- NASCAR Fall Weekend in Las Vegas

**October 31, 2018**
- Halloween

**November 21-25, 2018**
- Thanksgiving Holiday

**December 15, 2018**
- December Holiday DUI Blitz

**December 223-25, 2018**
- Christmas Holiday

**December 29-31, 2018**
- New Years Eve Celebrations
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Legend
- Media Anticipated
- Priority, All Hands Effort
- 100 Days Activities
- DUI Blitz
- Saturation
- Section’s Discretion

2018 ACTIVITY PLANNING CALENDAR
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Legend: 
- **Priority, All Hands Effort**
- **100 Days Activities**
- **DUI Blitz**
- **Saturation**
- **Section’s Discretion**

Section's Anticipated Media Saturation DUI Blitz 100 Days Activities
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**HOLIDAY REPORTING PERIODS**

St. Patrick’s Day - March 17, 2018
Easter - March 30 - April 1, 2018
Memorial Day - May 25-28, 2018
July 4th - July 2-4, 2018
July 24th - July 22-24, 2018

Labor Day - August 31 - September 1, 2018
Halloween - October 31, 2018
Thanksgiving - November 21-25, 2018
Christmas - December 24-26, 2018
New Years Eve - December 31, 2018

**Legend**
- Media Anticipated
- Priority, All Hands Effort
- 100 Days Activities
- DUI Blitz
- Saturation
- Section’s Discretion