Utah Department of Public Safety

Commissioner
Keith D. Squires

2015 Annual Report

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I am pleased to provide you with the Utah Department of Public Safety's Annual Report 2015 which highlights efforts made toward accomplishing our mission of "working together as One DPS to provide a safe and secure Utah."

The Utah Department of Public Safety is comprised of hardworking, dedicated individuals, who are committed to continuous improvement. We appreciate Governor Gary Herbert's vision, and support his efforts to "adhere to principles of frugality and common sense, and foster a spirit of collaboration, partnership and leadership."

Our public's safety is the foundation that our society is established upon. As we work diligently to accomplish our objectives, be transparent in our operations, and to deliver quality service to our customers, we feel strongly that our work will help the citizens of Utah experience an unparalleled quality of life in our great state.

We have an important responsibility, and we have a dynamic team that is up for taking on every challenge.
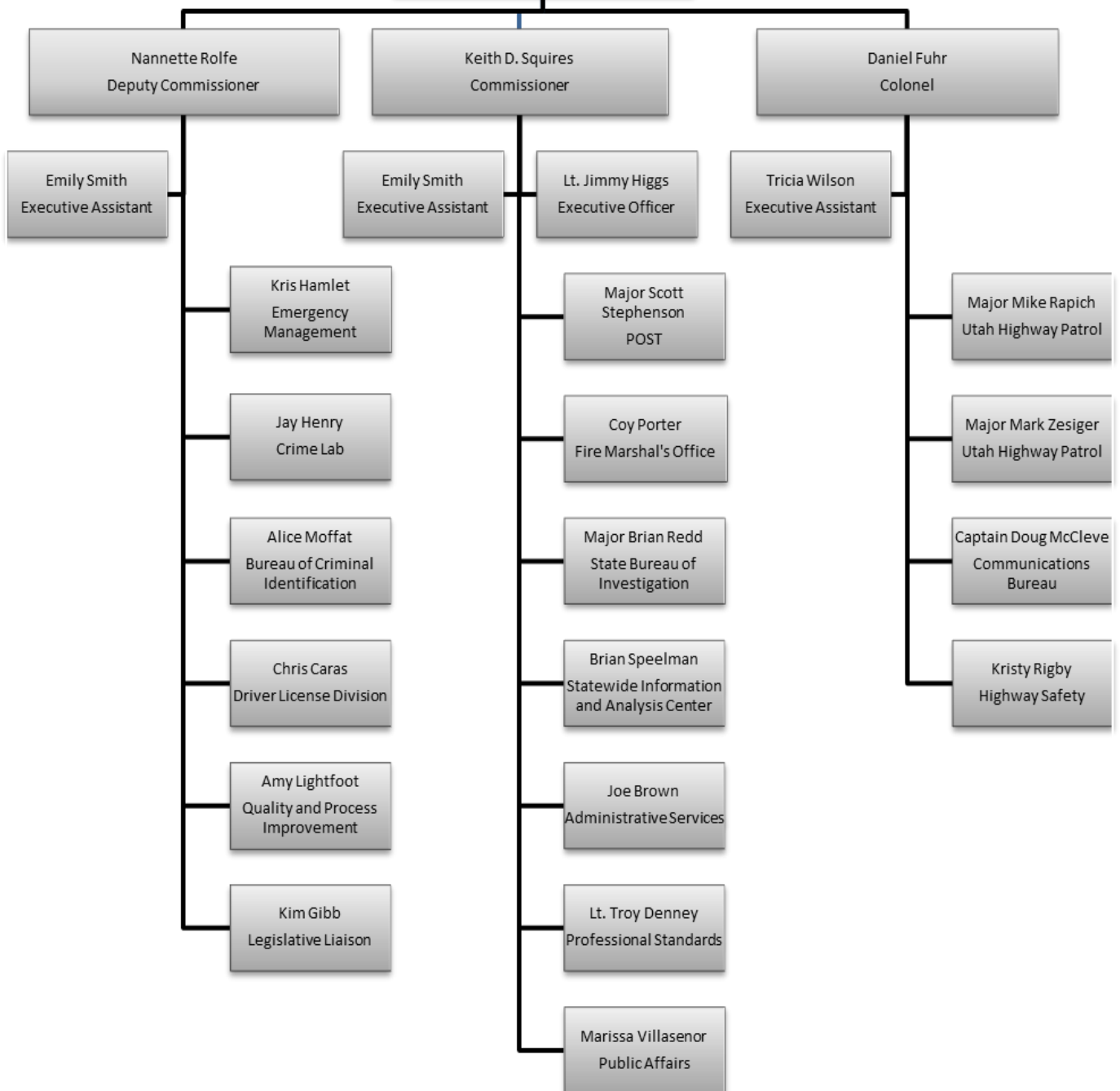
Commissioner Keith D. Squires
Utah Department of Public Safety

Organizational Chart

Keith D. Squires, Commissioner
Utah Department of Public Safety

Nannette Rolfe
Deputy Commissioner

Keith D. Squires
Commissioner

Daniel Fuhr
Colonel

Emily Smith
Executive Assistant

Emily Smith
Executive Assistant

Lt. Jimmy Higgs
Executive Officer

Tricia Wilson
Executive Assistant

Kris Hamlet
Emergency
Management

Major Scott
Stephenson
POST

Major Mike Rapich
Utah Highway Patrol

Jay Henry
Crime Lab

Coy Porter
Fire Marshal's Office

Major Mark Zesiger
Utah Highway Patrol

Alice Moffat
Bureau of Criminal
Identification

Major Brian Redd
State Bureau of
Investigation

Captain Doug McCleve
Communications
Bureau

Chris Caras
Driver License Division

Brian Speelman
Statewide Information
and Analysis Center

Kristy Rigby
Highway Safety

Amy Lightfoot
Quality and Process
Improvement

Joe Brown
Administrative Services

Kim Gibb
Legislative Liaison

Lt. Troy Denney
Professional Standards

Marissa Villasenor
Public Affairs

Utah Highway Patrol
PO Box 141100
SLC, UT 84114-1100
(801) 965-4518

Colonel Daniel Fuhr, Superintendent

Statutory Authority/Responsibility: Title 53 Chapter 8; 53-10-502
Employees: 473 Sworn, 53 Civilian
Budget: General 79%, Dedicated 9%, Transportation 8%, Restricted 3%, Federal 1%

Major Mike Rapich
Assistant Superintendent

Major Mark Zesiger
Assistant Superintendent

The Number One objective of the Utah Highway Patrol is to have every trooper return home safely with honor each day. In 2015 no trooper lost their life, or sustained critical injury.

The three primary initiatives of the Utah Highway Patrol is to have State troopers who are:
- o *Proactive* — working with a purpose to reduce crime, injuries and deaths
- o *Proficient* — using knowledge, skills and abilities to serve and protect the rights of all people
- o *Professional*— honoring the law enforcement profession with high integrity and values

HIGHLIGHTS AND ACCOMPLISHMENTS

- In 2015 the Utah Highway Patrol focused their three primary initiatives in the following programs:
  - o *DUI:* With impairment-related fatal crashes statistically on the rise, UHP troopers made a concerted effort to intercept DUI drivers before deadly crashes occurred. DUI enforcement increased 6.14% over 2015 with 4,582 DUI drivers being safely removed from Utah roadways. As part of this effort, 11 multiagency DUI blitzes were organized by UHP sections throughout the State. Involving multiple agencies strengthened relationships as fellow officers worked together in this significant cause.

  - o *Speed:* UHP troopers focused on reducing dangerous speeds throughout the State. This emphasis was especially important in 2015 given increasing speed limits. UHP troopers made 131,849 speeding driver contacts in their efforts to reduce this crash-contributing behavior.

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o **Seatbelt:** With the statutory change allowing seatbelt enforcement as a primary offense, UHP troopers made significant efforts in increasing seatbelt compliance throughout the State. In 2015, 25,116 seatbelt enforcement and education contacts were made; a 137% increase as compared to 2014.

o **Aggressive Driving:** In addition to a focused effort by regular patrol troopers, four unmarked patrol cars were deployed along the Wasatch Front to specifically target and intercept aggressive drivers. These patrol cars were assigned to Salt Lake, Davis, Weber, and Utah Counties. This effort was combined with a concentrated media and public awareness campaign to bring awareness to the problem of aggressive drivers on urban freeways.

o **Public Assists:** Troopers across the State continued their efforts to assist stranded motorists. In 2015, 69,478 motorists received assistance by the Utah Highway Patrol. Opportunities to provide friendly service to the public is a priority as UHP Troopers try to counteract negative sentiments being projected towards law enforcement across the country.


- **Crash Clearance Initiative:** The Utah Highway Patrol has continued its efforts to quickly remove crashes from high speed roadways in order to reduce the danger to citizens and troopers. Of the 18,655 crashes investigated by UHP troopers, 7,746 (41%) were moved to a safer location.

- **Aero Bureau:** The DPS Aero Bureau provided invaluable and lifesaving assistance to Utah citizens and other law enforcement agencies in 2015. Although a nearly devastating event damaged one of the UHP helicopters in August, the Aero Bureau flew 549 hours and made 79 rescues.

- **Criminal Interdiction:** Through the normal course of their duties, Utah Highway Patrol troopers interdicted criminals throughout the State of Utah in 2015. The crimes committed included identity theft, financial crimes, drug transportation, human trafficking, kidnapping, homicide and others. These efforts are lead by the UHP Interdiction Team, which consists of highly trained troopers proficient at interdicting the criminal element. UHP interdiction totals for 2015 included: 241 pounds methamphetamine; 4,922 pounds marijuana; 28 pounds heroin; 11 firearms; and, $619,418 cash.

State Bureau of Investigation
5500 W Amelia Earhart Dr., Suite 100
SLC, UT 84116
(801) 532-2168
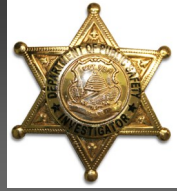
Major Brian Redd, Division Director

Statutory Authority/Responsibility: 53-10-302, 77-39-101
Employees: 48 Sworn, 4 Civilian
Budget: General 100%

The State Bureau of Investigation (SBI) is the investigative arm of the Department of Public Safety (DPS). SBI works closely with law enforcement agencies throughout the State, the Utah Highway Patrol, and other DPS divisions to provide investigative services and support. Cases span a wide variety and range from homicide to identity theft and cybercrime.

HIGHLIGHTS AND ACCOMPLISHMENTS

- **Major Crimes:** In addition to providing investigative support to local, state and federal agencies, the major crimes section is responsible for investigating gang activity, organized crime, criminal extremist groups, and others promoting violence. Unit members are assigned to, or otherwise work closely with, various task forces throughout the state including:
  * FBI Cyber Task Force
  * Joint Terrorism Task Force
  * FBI Safe Streets Task Force
  * Salt Lake Area Gang Project (Metro Gangs)
  * SECURE Task Force
  * US Marshal's Joint Criminal Apprehension Team
  * FBI Public Corruption Unit

During 2015, the major crimes section spent 30,000 hours investigating 2,695 cases. Some of the case highlights are as follows:
  o SBI investigated a marijuana seizure on I-70 in Richfield, and determined that electronics in the vehicle contained child pornography. SBI made contact with authorities in Colorado who are now investigating the child pornography case. Other victims in Colorado have been identified and the investigation is ongoing.
  o An SBI Task Force agent worked a case in coordination with California law enforcement where a Mexican Drug Cartel distribution point in Ogden, Utah was identified. A suspect was taken into custody at a motel in Ogden, and found to be in possession of methamphetamine, heroin, cocaine, a machine pistol and handgun.
  o SBI assisted UHP with an investigation of a possible child abuse case involving a truck driver traveling with his children that was stopped on SR-191 in Grand County. One of the children had multiple bruises and indicated his father beat him. The investigation resulted in the arrest of the father for second degree child abuse. It was later discovered that the suspect had been highlighted in an officer safety alert issued in the state of Idaho.

- **Cyber Crime:** Criminal activity associated with cyber crime has grown exponentially in the last few years, and the State Bureau of Investigation has led the effort nationally in investigating these crimes. SBI was the first to investigate cyber crime at the State level in close coordination with the Federal Bureau of Investigation.
    - ○ SBI Cyber Agents provided critical information to an FBI agent in another division regarding a hacker that had made 20 bomb threats to a school in Michigan as well as other schools and airports. The hacker was arrested, and ordered to pay back $100,000 in restitution.
    - ○ SBI Cyber Agents working in conjunction with the FBI Cyber Task Force investigated a $90,000 business email compromise which resulted in the arrest of three Nigerians living in South Korea as they arrived at a banking institution to pick up transferred funds. Cyber agents and others participated in a Skype call with South Koreans to discuss the coordination of investigation and future arrests in the United States.
    - ○ Agents assisted Layton PD with a sophisticated merchant account fraud.
    - ○ Agents investigated a local resident who facilitated internet fraud and sent fraud proceeds out of the country via Western Union and Money Gram.
    - ○ Agents responded to the home of a Utah Judge who had recently been targeted on Twitter. The Judge had some personal information posted online and experienced a possible computer intrusion.
    - ○ Several member of the Utah Legislature were Doxed via Twitter in an attempt to intimidate them. The members were contacted and advised how to protect themselves in the future.

- **Criminal Interdiction:** The criminal interdiction section of SBI is responsible for the arrest and apprehension of those involved in drug trafficking and narcotic distribution. This section coordinates the DPS highway interdiction unit and the UHP K-9 team.

    Additionally, the criminal interdiction section assigns investigators to narcotic task forces in an effort to better coordinate cases and share intelligence. Unit members are assigned to, or otherwise work closely with, various task forces throughout the state including:
    - ∗ DEA Metro Narcotics Task Force
    - ∗ DEA St. George
    - ∗ Utah County Major Crimes Task Force
    - ∗ Iron/Garfield/Beaver County Task Force
    - ∗ Central Utah Narcotics Task Force

- **Alcohol Enforcement Team:** Investigators from the alcohol enforcement section are responsible for enforcing State alcohol laws and regulations. This section focuses on public safety concerns with an emphasis on reducing over-service of alcohol, service to or consumption of alcohol by minors, and DUI. The unit works closely with the UHP DUI Squad, the Division of Alcoholic Beverage Control, and local law enforcement to share intelligence and ensure problem locations and events are identified.

    Unit members perform overt and covert inspections, conduct investigations and support local law enforcement with youth alcohol enforcement. Inspections and investigations are initiated randomly and based upon complaints.
    - ○ In 2015, the Alcohol Enforcement Team (AET) made 1,550 covert underage buyer visits. The percentage of restaurants visited that did not sell to minors was 88%, and the percentage of club/taverns visited that did not sell to minors was 93%.
    - ○ The AET conducted 29 youth alcohol operations resulting in 178 minor in possession citations, 42 adults supplying a minor citations and 20 other citations.
    - ○ The AET conducted 124 covert operations, 144 restaurant visits and 360 club/tavern visits. The

Peace Officer Standards and Training
410 West 9800 South
Sandy, UT 84070
(801) 256-2300

Major Scott Stephenson, Division Director

Statutory Authority/Responsibility: 53-6-101
Employees: 15 Sworn, 10 Civilian
Budget: General 3%, Dedicated 1%, Restricted 96%

Peace Officer Standards and Training (POST) provides professional law enforcement training to new cadets through the best-known methods of adult learning. POST is committed to the in-service training of certified peace officers and strives to: provide professional training in a manner consistent with the law; achieve excellence in law enforcement by bringing out the best in honesty, integrity, communication, and friendship; and, promote the best possible training and assistance throughout the law enforcement profession. Finally, POST provides objective and consistent investigation of complaints or allegations of misconduct against peace officers in an effort to promote and strengthen Utah citizens confidence in law enforcement.

HIGHLIGHTS AND ACCOMPLISHMENTS

- During 2015, Peace Officer Standards and Training (POST) added two satellite training academies in partnership with Utah State University-Eastern and the Uintah Basin Applied Technology College. This brings the number of satellite academies to 10, and will help POST to meet the demand for a larger peace officer applicant pool in the central and northeastern areas of the State.

- POST staff developed a new mental health training curriculum for its basic training academy. Increased exposure of officers to people experiencing a mental health crisis was the impetus for this additional focus on mental health.

- In response to the passing of SB 82 by Utah's legislature, POST administration participated in the development of a model policy for search warrants for all law enforcement department and agencies to reference and/or implement into their respective policies and procedures.

- POST staff hosted several collaborative law enforcement meetings and academy tours for international law enforcement professionals representing five European countries and six South American countries. Topics of discussion included peace officer investigations, public corruption, human trafficking, ethics and canine training.

- POST integrated its web-based records management system with Salt Lake City Police Department (SLCPD) to increase POST's reporting accuracy as it pertains to auditing in-service training hours for SLCPD's officers. This combined resource effort also allowed SLCPD to purchase additional training models relevant to its department.

- POST Investigations Section:
  - Received 244 complaints of peace officer misconduct which resulted in 154 investigations.
  - Presented 78 cases to the POST Council for possible sanction and received 27 voluntary relinquishments.
  - Conducted 1,643 background reviews on applicants for peace officer training at POST and the various satellite training academies.

- POST Training Section:
  - Conducted 197 in-service training programs on 16 different topics that were attended by 4,635 officers.
  - Conducted 13 basic training academy sessions which resulted in certification of 341 law enforcement officers.
  - Issued 1,360 special function officer certifications, 788 correctional officer certifications, and 1,036 law enforcement officer certifications.

Driver License Division
PO Box 144501
Salt Lake City, UT 84114-4501
(801) 965-4437

Chris Caras, Division Director

Statutory Authority/Responsibility: 53-3-103, 53-3-104
Employees: 396 Civilian
Budget: Federal 1%, Restricted 99%

The mission of the Driver License Division is to license and regulate drivers in Utah and promote public safety. Driver License employs approximately 396 people and operates 28 facilities statewide (15 full-time offices, 12 part-time offices, 1 administrative complex). The Division is divided into the following three bureaus.

Administrative Services Bureau is responsible for oversight of functions affecting the entire division such as budget, accounting, administrative rules, supplies, facilities, vehicles, data processing and system quality assurance.

Driver Services Bureau is responsible for the licensing of Utah drivers and conducting administrative hearings. Duties include: screening applicants prior to issuing licenses, ID cards, or driving privilege cards; reviewing identity and lawful presence documents; determining if applicants are able to safely operate motor vehicles by administering written and driving skill tests for cars, motorcycle and commercial vehicles; entering medical information that may affect a person's driving ability; and, processing renewal by mail and internet applications.

Records Bureau is responsible for specialized areas of expertise pertaining to the division. Duties include: updating driver records with citations and withdrawal actions, insurance policies, DUI arrests, convictions and withdrawals, and failure to appear citations; scanning documentation; preparing certified records on drivers; managing the Division's Call Center and Special Programs; training interlock, motorcycle safety, and 3rd party testers.

2015 Driver License Statistics	
Licenses Issued	492,656
Driving Privilege Cards Issued	31,673
Identifications Cards Issued	47,161
Knowledge Testing Administered	309,298
Skills (Road) Tests Administered	25,044
Incoming Calls	460,256
Emergency Contact added to the DL Record	32,152

HIGHLIGHTS AND ACCOMPLISHMENTS

- During 2015 two new facilities were opened in Price and Vernal allowing for better customer service.

- Renovations were also made to the West Valley office as part of an improvement effort to decrease customer wait times and improve customer service.
    - During 2015, the West Valley Driver License Office was able to reduce customer wait times from an average of 24 minutes to an average of 4 minutes, while serving an additional 4,000 customers each month.

- In an effort to improve communication with Native American customers, and better inform them about the requirements to obtain a Utah Driver License or Identification Card, Driver License staff attended the 10th Annual Governor's Native American Summit. This was the first year that Driver License has been part of the Summit and is looking forward to attending the 2016 Summit.

- The Division acquired and implemented a new automated knowledge testing system. This system increased functionality in the area of audio and video capabilities, and provided the ability to better analyze and monitor test effectiveness.

- The American Association of Motor Vehicle Administrators (AAMVA), Region IV held its annual conference in Park City on June 1-5. The conference was hosted by the Utah Driver License Division and the Department of Motor Vehicles. Some of the topics covered during the conference included:
    - Unconventional vehicles
    - Autonomous vehicles
    - Legalizing marijuana
    - Teen Drivers

Bureau of Criminal Identification
3888 West 5400 South
Kearns, UT 84129
(801) 965-4445

Alice Moffat, Division Director

Statutory Authority/Responsibility: 53-10-201, 53-10-202
Employees: 3 Sworn, 135 Civilian
Budget: General 9%, Dedicated 56%, Restricted 35%

The Bureau of Criminal Identification was established in 1927 and has a wide variety of duties that include managing criminal history and fingerprint databases, issuing permits and licenses, providing critical information to law enforcement, producing crime statistics and alerting citizens of missing persons.

HIGHLIGHTS AND ACCOMPLISHMENTS

- Performed employment/licensing background checks for qualified entities.
  - o Utah BCI is the first in the country to begin utilizing the new FBI Next Generation Identification (NGI) RapBack system. This new system allows Utah BCI to request civil applicant fingerprints be retained by the FBI for searches against future submissions and latent inquiries. If an applicant is booked into a jail anywhere in the country, the fingerprints will be submitted to the FBI NGI system and "hit" against the retained civil applicant fingerprints. Notification will be sent from the FBI to BCI, and BCI will then notify the entity that requested the fingerprints to be retained. In the past, a fingerprint "background check" was only good at the moment the fingerprints were run in the system.
  - o Completed 130,623 fingerprint-based background checks required by legislative statute for employment and licensing purposes.
  - o Completed 11,778 name-based background checks for employment and licensing purposes.

- Operated a help line 24 hours a day, 7 days a week, 365 days a year for all criminal justice agencies statewide and across the country.
  - o Completed quality control on over 14,000 National Crime Information Center (NCIC) entries made by law enforcement agencies.
  - o Responded to 21,000 calls for service and 22,000 email requests.
  - o Activated, removed or updated 34,000 Utah Criminal Justice Information System (UCJIS) user accounts.

- Managed the Missing Person Clearinghouse and AMBER Alert program for the State of Utah.
  - o National Missing and Unidentified Persons System (NamUs) administrators reported Utah led the nation with DNA submissions and identification of cold cases.

- Continued to manage a computerized fingerprint database, and verify all fingerprints submitted to BCI for criminal purposes, or as part of an employment or licensing application process.
    - Processed 91,022 fingerprint-based arrest record transactions
    - Processed 293,788 fingerprint-based applicant background checks

- Entered, updated, and maintained data in the Utah Criminal History (UCH) file for all submitted criminal arrests and the outcome of the arrests.
    - Performed UCH entry quality control on 78,914 electronically submitted fingerprint arrest records
    - Entered 3,844 manually submitted fingerprint arrest records into UCH
    - Entered 7,871 single-print citation arrest records into UCH

- Determined eligibility and issued eligibility certificates for 4,702 applications for expungement.

- Assisted 47,050 walk-in customers with personal record checks and other services available at BCI. The average wait time per customer was 3 to 5 minutes.

- The Field Services Section trained Utah Criminal Justice Information System (UCJIS) users, and performed agency audits to ensure users were compliant with state and federal laws, rules and guidelines.

- Published the Annual Crime in Utah Report. http://bci.utah.gov/utah-crime-statistics/

- Issued Concealed Firearm Permits (CFP), private investigator licenses and bail enforcement agent licenses.
    - Issued 78,332 CFP's, which was the third highest number of CFP's issued in a given year.
    - The online CFP renewal system processed the highest percentage of renewal applications (42%) since it was initiated in 2012.
    - Completed 164,946 fingerprint-based background checks for Concealed Firearm Permit (CFP) applicants.
    - In 2015, BCI began utilizing the Automated Background Check (ABC) system for background checks of concealed firearm permit applicants. This new process now includes a second review to confirm the applicant is not a prohibited person.

- Conducted 102,641 background checks on individuals wishing to purchase a firearm. Approximately 20% of the background checks were completed using an online system.

- In October 2015, BCI hosted the National Association of State Uniform Crime Reporting Program (ASUCRP) Conference in Park City, Utah. Association members are dedicated to providing accurate, timely, and complete crime-related data and statistics to the Federal Bureau of Investigation and the public.

Bureau of Forensic Services
PO Box 148285
Salt Lake City, UT 84114-8285
(801) 964-4487

**Jay Henry, Laboratory Director**

Statutory Authority/Responsibility: 53-10-401, 53-10-402
*Employees: 48 Civilian*
Budget: General 73%, Restricted 27%

HIGHLIGHTS AND ACCOMPLISHMENTS

- The Crime Lab conducted over 79,000 tests on 10,460 items of evidence, and produced 4,553 laboratory reports for more than 140 law enforcement, fire, prosecutorial and defense agencies from June 2013 through July 2014.

- The number of Combined DNA Indexing System (CODIS) "hits" continues to increase. The last six years have seen a **443%** rise in the number of investigative associations generated by this database. This includes a **34%** upsurge above last year's metrics:

**CODIS Hits and Investigations Aided
(Utah 2009-2015)**
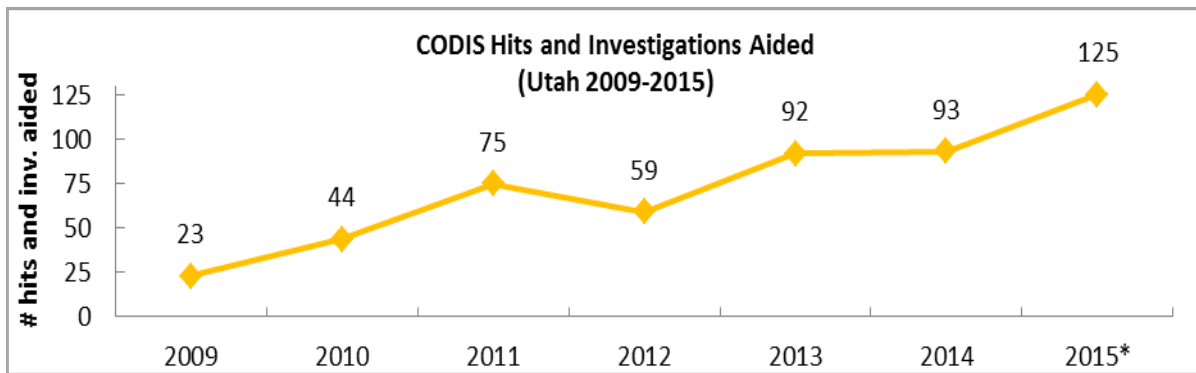
- The number of DNA case submissions continues to increase. From 2009 to 2015, the number of casework submissions for DNA testing has risen by **292%** and includes a **44%** increase above the 2014 numbers.

**Casework submissions for DNA Testing
(Utah 2009-2015)**

*estimated

18
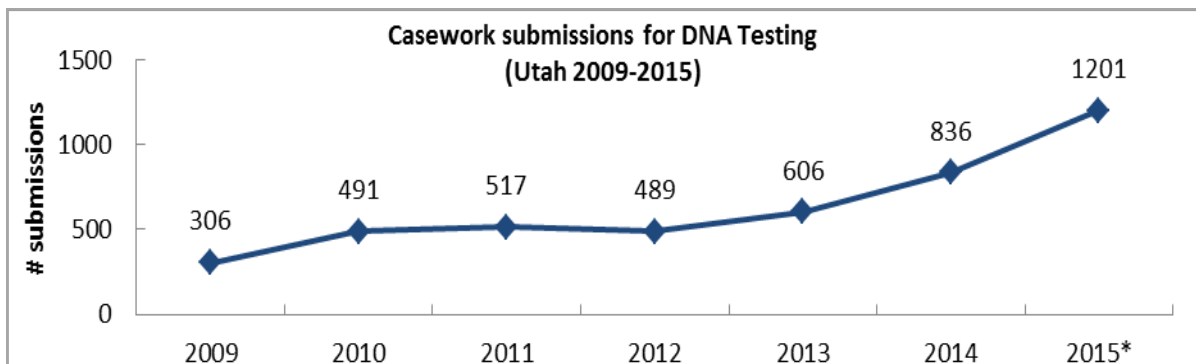
- In June of 2015, ground was broken on a new $41 million Unified State Laboratory.   This purpose-built, modern facility will house the Department of Public Safety Crime Laboratory, Department of Health Office of the Medical Examiner and the Department of Food and Agriculture laboratories. Completion is scheduled for Fall/Winter 2016.

Figure 1-Unified State Laboratory - Module 2

RESPONSIBILITIES

- **Forensic Chemistry –**This section is responsible for the analysis and identification of controlled substances, fire debris detection and analysis, fiber and paint comparisons.

- **Firearms and Tool Marks –** This section is responsible for the comparison of ammunition components recovered from crime scenes (casings, bullets, etc.) to submitted firearms. The section also performs serial number restoration, distance determination, firearm function testing, and shooting scene reconstruction.

- **Impression Evidence –** This discipline detects, develops, enhances, and compares impression evidence which includes latent (hidden) prints, tire tracks, and footwear impressions. The section also manages the latent print portion of the Automated Fingerprint Identification System (AFIS) and is actively working to enhance the Palm Print Database.

- **Forensic Biology –** This laboratory is responsible for the detection, identification, and comparison of biological evidence. The analysis of biological evidence is individualized through a variety of DNA analysis tools. This section also houses the Convicted Offender DNA Indexing System (CODIS), which is a program managed by the Federal Bureau of Investigation (FBI) and is used to link "unsolved" crimes on both state and federal levels.

- **Intermountain West Regional Computer Forensic Laboratory (IW-RCFL)** is a partnership laboratory dedicated to the analysis of digital evidence; including computers, cell phones, jump drives and servers.

- **Lab Locations:** Salt Lake City, Taylorsville, Ogden and Cedar City.

Division of Emergency Management
1110 State Office Building
Salt Lake City, UT 84114
(801) 538-3400

Kris J. Hamlet, Division Director

Statutory Authority/Responsibility: 53-2a-101, 53-2-104
Employees: 66 Civilian
Budget: General 7%, Federal 93%

The Division of Emergency Management (DEM) is the lead State agency for emergency preparedness, disaster response, recovery and mitigation for the State of Utah. Our mission is to support local, state and tribal government in their emergency management duties. Our agency serves as the State's administrative agency for homeland security and preparedness grants, managing tens of millions of dollars of funding each year to support emergency programs throughout the State. Utah DEM is nationally recognized as an accredited emergency management agency: emaponline.org

Hildale Flood 2015

HIGHLIGHTS AND ACCOMPLISHMENTS

Outreach and Preparedness

- The 2015 Great Utah ShakeOut was the State's largest earthquake drill yet with 965,000 participants and a global-leading per-capita participation rate of 32%. Since 2012, more than 3.6 million people in Utah have participated in a ShakeOut drill. ShakeOut.org/Utah

- In 2015, the DEM liaisons supported a total of 150 Local Emergency Planning Committee (LEPC) meetings within their regions while logging over 99,550 miles traveling statewide to support incidents or disasters, and attend trainings or exercises.

- More than 20,000 people attended 90 Be Ready Utah booths and fairs in 2015. The team also established a Capitol Hill Community Emergency Response Team for state employees.

- In 2015, DEM launched Utah Public-Private Partnerships to engage the Utah business community in preparedness and continuity planning.

Training and Exercise

- DEM offered 93 training courses to 2,108 participants including public officials, first responders and emergency managers from the public and private sectors.

- In 2015, DEM held conferences with a combined attendance of 4,000.

- DEM hosted monthly training at the State Emergency Operations Center (EOC) for the State Emergency Response Team (SERT), which is made up of various state and non-government agencies that support our local emergency managers and responders during a disaster or large-scale emergency.

State EOC

Planning

- DEM produced weekly situation reports throughout the year sharing emergency and disaster information with our partners. Sign up for reports at http://emergencyinfoutah.com.

- DEM also coordinates all state agency Continuity of Operations Plans and is undertaking a cyber emergency response plan.

Mitigation

- Utah DEM is currently pursuing a $41 million grant to mitigate future flooding along the Weber River.

Disasters and Disaster Assistance

- In 2015, the DPS Mobile Command Vehicle was deployed six times to assist state and local agencies carry out emergency, disaster, law enforcement and large-scale event operations.

- In 2015, DEM assisted with the Gold King Mine contamination spill by coordinating with other state agencies and providing support to San Juan County and also provided support during fires, floods and other incidents. DEM staff also responded to Hildale to support state efforts in the search for victims after the flooding that occurred in September 2015.

Gold King Mine Spill 2015

Grants and Funding

- During 2015, DEM applied for and received $5.6 million from the 2015 Emergency Management Performance Grant (EMPG), and $3.8 million from the 2015 State Homeland Security Grant Program (SHSP).

Social media: Follow BeReadyUtah (preparedness info) or Utah Emergency (emergency info) on Twitter, Facebook, Instagram or YouTube.

Statewide Information and Analysis Center
410 West 9800 South, #370
Sandy, UT 84070
(801) 256-2360

Brian Speelman, Division Director

Statutory Authority/Responsibility: 53-10-302
Employees: 14 Civilian
Budget: General 100%

The Utah Statewide Information and Analysis Center (SIAC) serves as Utah's Fusion Center; a public safety partnership designed to collect, analyze, and disseminate intelligence to enhance the protection of Utah's citizens, communities, and critical infrastructure.

As Utah's designated Fusion Center, the SIAC has four primary Public Safety responsibilities:

1. **Criminal Investigative Support:** The SIAC employs unique information tools and capabilities to support Utah law enforcement agencies throughout the state with identifying and locating subjects, strengthening criminal cases, and preparing cases for prosecution.
2. **Intelligence Analysis and Production:** SIAC provides Utah's Public Safety community with actionable intelligence and strategic perspectives on criminal threats impacting our communities, and serves as the statewide interface with the federal government for homeland security information sharing.
3. **Intelligence Liaison Officer (ILO) Program:** ILOs provide a vital link for the exchange of information between Utah's Public Safety agencies. SIAC develops and manages Utah's ILO program, provides training, and grants agency access to criminal intelligence information and services.
4. **Critical Infrastructure Protection:** In partnership with Critical Infrastructure owners and operators, SIAC provides a framework for strengthening the resiliency of infrastructure that is deemed critical to the state and nation.

SIAC Analysts have subject matter expertise and focus on five major threat domains:
- **Gangs:** street, prison, and outlaw motorcycle gangs
- **Trafficking:** human trafficking and drug trafficking
- **White Color:** fraud and general crimes
- **Cyber:** cyber-enabled financial fraud and criminal intrusions
- **Terrorism:** international and domestic

SIAC enhances law enforcement investigations ranging from homicide and violent crime, to narcotics, human trafficking, cyber and homeland security-related threats. SIAC responds to numerous requests daily from law enforcement agencies both locally and nationwide.
- Requests for service have increased dramatically every year from nearly 2,000 in 2010 to more than 10,180 in 2015.

HIGHLIGHTS AND ACCOMPLISHMENTS

- The SIAC was recognized at the 2015 Governor's Award for Excellence for Outstanding Public Service.

- In 2015, SIAC provided vital criminal and homeland security threat information to the Utah public safety community by publishing 113 analytical intelligence products and 94 situational awareness alerts; including joint FBI-SIAC intelligence bulletins and joint DHS-SIAC intelligence reports.

- SIAC disseminated over 400 intelligence reports to Utah public safety agencies throughout 2015, and received and assessed 91 suspicious activity reports; 28 of which were referred to the FBI for investigation.

- SIAC Intelligence Liaison Officer (ILO) program trained 135 ILOs in 2015, expanding the program to 349 ILOs representing 169 public safety agencies throughout the state.

- SIAC Critical Infrastructure Protection Coordinator conducted 59 protection briefings, enhanced information sharing with numerous private sector facilities, and disseminated 77 critical infrastructure protection-related intelligence products.

- SIAC, in conjunction with the US Department of Homeland Security, hosted a 3-day Cybersecurity for Industrial Control Systems (ICS) Course June 1-3, 2015. The purpose of the course was to enhance Utah's critical infrastructure industrial control system security, and provide a comparative analysis of IT and control system architecture, security vulnerabilities, and mitigation strategies unique to the control system domain.

- In 2015, Commissioner Squires announced the rollout of the DPS/FBI sponsored Community Awareness Program (CAP). In conjunction with the Counterterrorism Learning Lab (CELL), SIAC created a curriculum, information video, and trainings which help law enforcement work within their communities to counter radicalization and implement a community-based *"If You See Something, Say Something"* campaign.
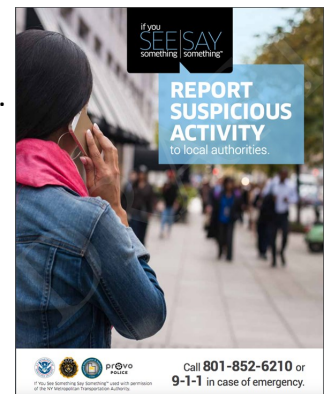
- In December 2015, Utah SIAC helped major event venue owners and operators implement the See-Say program. SIAC also provided CAP training for security and event staff in order to mitigate threats to mass gatherings.

- SIAC serves as Utah's Officer Safety Deconfliction Watch Center, which allows for controlled and secure monitoring of law enforcement operations and immediate notification of affected parties when conflicts arise. The Watch Center plays a critical role in the prevention of "blue on blue" hazardous situations and safeguarding the integrity of multijurisdictional investigations. During 2015, there were 807 potential conflicts alerted and resolved.

Fire Marshal's Office
5272 College Drive, #302
Murray, UT 84123
(801) 284-6350

Coy D. Porter, State Fire Marshal

Statutory Authority/Responsibility: 53-7-106, 53-7-204, 53-7-211, 53-7-214, 53-7-220, 53-7-225.5, 53-7-225.6, 53-7-316, 53-7-401, 53-7-411, 53-7-501 through 53-7-506
Employees: 7 Sworn, 21 Civilian
Budget: Restricted 91%, Dedicated 9%

The mission of the State Fire Marshal's Office (FMO) is to identify, develop and promote the protection of life and property from fire. The FMO is organized into several sections that work to accomplish this mission.

Fire Marshal Duties:
- Oversee the fire department assistance grant program.
- Fire Service Education Administrator (oversight for all fire training programs statewide, including the Utah Fire and Rescue Academy).
- Administration of the adopted fire codes on a statewide basis.
- Oversight of minimum safety standards for retail storage, handling, and sale of class C common state-approved explosives; minimum requirements for placement and discharge of display fireworks; and requirements for importer, wholesaler, display or special effects operator licenses.
- Enforcement and oversight of the Fire Safe Cigarette program.

Fire Prevention Section Duties:
- Perform annual primary and secondary school inspections.
- Review plans for new construction and existing building remodeling of:
    o Primary and secondary schools
    o State-owned buildings
    o Hospital and institutional facilities
    o Other buildings as defined by the Fire Marshal rules
- Perform construction inspections and certify fire clearance/occupancy, upon final completion and inspection for the above buildings.
- Oversee the Campus Fire Marshal and Utah Facilities Operation & Maintenance Association (UFOMA) programs.
- Train local fire departments in the inspection process.
- Maintain ICC (International Code Council) certifications through seminar attendance.
- Teach auxiliary classes to architects, contractors and others in the construction trade about the Fire Code and its application.

Fire Investigation Section Duties:

- Assist local fire departments, as called upon, to investigate and determine the origin and cause of a fire.
- Assist local law enforcement with the investigation and conviction of persons committing the crime of arson.
- Write fire investigation reports, collect evidence and maintain the custody of such, in the event of prosecution.
- Maintain Law Enforcement Officer POST certification through training and seminars.

Hazardous Materials Section Duties:

- Teach Hazardous Materials Awareness, Operations and Technician Level classes and National Fire Academy Hazardous Materials field courses.
- Provide a 24/7 Emergency Response Hot Line or Hazardous Material Help Line.
- Calibration and certification of responders monitoring equipment statewide.

Safety Section Duties:

- Licensing, inspecting, collection of fees, plan reviews, and testing of every propane dealer, supplier, and distributor throughout the state on a yearly basis.
- Licensing, testing, training, and repair of portable fire extinguishers and hood systems statewide.
- Manage and coordinate the delivery and maintenance of eight Life Safety Houses, four Hazard Houses, and one Earthquake/Severe Weather Simulation Trailer for the local fire departments to use throughout the state.
- Fire education and prevention statewide.
- Collection of fire data (type of fire, cause, injuries, amount of damage, dollar values, mutual assist needed) for use at the local, state and national level.
- Training and maintenance of the accelerant canine detection program (a cooperative effort between the State Fire Marshal's Office and the Federal Bureau of Alcohol, Tobacco and Firearms).

HIGHLIGHTS AND ACCOMPLISHMENTS

- The State Fire Marshal's Office was recognized by the Utah State Legislature for 50 years of service to the citizens of Utah.

- The State Fire Marshal's Office participated in 125 fire investigations during 2015.

- The State Fire Marshal's Office met with all County Commissioners during the year to address specific code issues that had generated some concerns. The Utah Association of Counties followed up with various Commissioners to ensure that their issues had been addressed and confirmed to their satisfaction.

- During 2015, the State Fire Marshal's Office inspected 191 schools that were new construction or additions/remodeling.

- During 2015, the State Fire Marshal's Office received a replacement arson/accelerant detection dog from the Bureau of Alcohol, Tobacco, Firearms and Explosives.

Highway Safety Office
5500 W Amelia Earhart Dr., Suite 155
Salt Lake City, UT 84116
(801) 366-6040

Kristy Rigby, Division Director

Statutory Authority/Responsibility: 41-19-1, 41-19-2
Employees: 2 Sworn, 14 Civilian
Budget: General 1%, Federal 80%, Restricted 14%, Other 5%

Created as a result of the U.S. Highway Safety Act of 1966, the Utah Department of Public Safety's Highway Safety Office is the lead agency in Utah for behavioral change programs designed to reduce traffic crash-related deaths, serious injuries and property loss. Each year, Congress allocates funds to reduce the incidence of deaths and injuries on the nation's highways through information, education and enforcement. The Highway Safety Office is the state agency that applies for federal funds and administers programs directed at these initiatives. Since 1969, the injury and fatal crash rate in Utah have steadily declined. Utilization of funds for local and statewide traffic safety programs, increased enforcement activities and improved awareness of traffic safety issues in local communities have all contributed to this success.

HIGHLIGHTS AND ACCOMPLISHMENTS

- **Primary Seat Belt Law —**Utah passed a Primary Seat Belt Law during the 2015 legislative session, which went into effect May 12, 2015.

- **Seat Belt Usage Increase—**Utah's observed seat belt use rate increased 3.8% from 83.4% in 2014 to 87.2% in 2015.

- **Creation of Crash Data Research Center—**Through the new Utah Public Safety Crash Data Initiative, a crash data and research center is being created at the University of Utah, where all data will be housed. The center is modeled after several others throughout the nation.

- **Pedestrian Action Plan Created—**A statewide pedestrian action plan has been developed to address the rise in pedestrian fatalities, which account for about 15% of all traffic-related collisions in Utah.

The Highway Safety Office manages and administers media, education and enforcement programs that address traffic safety issues including occupant protection, impaired driving, traffic records, distracted driving, motorcycle safety, speeding and aggressive driving, pedestrian safety, drowsy driving, and bicycle safety.

Occupant Protection: Studies have proven that seat belts save lives and reduce the risk of injury or death in the event of a traffic crash. The Occupant Protection program focuses on increasing seat belt use, encouraging proper car seat use for children and effectively reaching low belt use populations.
- High-Visibility Enforcement—Provide overtime shifts to law enforcement agencies throughout the State that enable them to conduct high-visibility enforcement during specific time periods.

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- Child Passenger Safety Technician Training—Conduct training to certify car seat technicians who help parents and care givers correctly install and fit car seats.
- School-Based Programs—Partner with parent groups and the Utah Highway Patrol to sponsor school-based programs that encourage students and parents to buckle up.
- Rural Population and Minority Population Outreach—In recognition of the different cultures and resulting need to tailor messages to effectively reach certain populations, the division has specific programs focused on reaching rural and minority motorists.

Impaired Driving: Utah continues to lead the nation with the lowest rate of fatal impaired driving crashes among the 50 states. The Impaired Driving program works to educate the public about the dangers and consequences of impaired driving. One of the best approaches is through deterrence.
- High-Visibility Enforcement—Provide resources and overtime shifts to law enforcement agencies throughout the State that enable them to conduct high-visibility enforcement at specific holidays and special events as well as regularly throughout the year.
- Law Enforcement Detection Training—Provide training for law enforcement officers to become drug recognition experts and phlebotomists to increase impaired driving detection and improve prosecution of impaired drivers.
- Traffic Safety Resource Prosecutor—Partner with the Attorney General's Office to fund a prosecutor who facilitates a coordinated, multi-disciplinary approach to the prosecution of impaired driving and other traffic crimes through the provision of training, education and technical support.
- State Funds for Enforcement and Compliance Checks—Distribute State funds to law enforcement throughout the year for DUI overtime and for conducting on-premise alcohol compliance checks through the Eliminating Alcohol Sales to Youth (EASY) program.

Vulnerable Roadway Users: Motorcyclists, pedestrians and bicyclists are the most vulnerable of Utah's roadway users. Both motorcyclists and pedestrians have experienced increases in fatalities over the last two years.
- Motorcycle Stakeholder Meeting and Partnerships—Host and facilitate meetings and partnerships with rider groups, rider education providers, representatives from Hill Air Force Base's rider program, and motorcycle dealers to address motorcycle safety issues.
- Crosswalk Enforcement and Education—Provide overtime to law enforcement agencies in areas with pedestrian issues to conduct crosswalk enforcement and education of both drivers and pedestrians.
- Road Respect Car and Bike Safety Campaign—Partner with Utah Department of Transportation to conduct the Road Respect bicycle safety initiative that spreads bicycle safety messages through the state and serves as a model of broad collaboration through the support and participation of state and local government agencies, legislators, private sector businesses and bicycle advocates.

Traffic Records: The Traffic Records Program works to ensure that complete, accurate, and timely traffic safety data are collected, analyzed, and made available for decision making. Analyzing reliable and accurate traffic records data is central to identifying traffic safety problems and designing effective countermeasures to reduce injuries and deaths caused by crashes.
- Analysis and Reporting—Provide statewide crash analysis including the annual Utah Crash Summary and maintain the Fatality Analysis Reporting System (FARS) in Utah. FARS is a national data system that collects data on all fatal traffic crashes in the U.S.
- Interagency Committee Management—The Division oversees the Utah Traffic Records Advisory Committee which is a multidisciplinary, interagency committee created to develop, promote and implement the Utah Traffic Safety Information Systems Strategic Plan.
- Law Enforcement Training—Provide a law enforcement liaison to work with law enforcement agencies to improve timeliness, accuracy and completeness of crash data.

Communications Bureau
2060 South 2760 West
Salt Lake City, UT 84104
(801) 887-3890

Captain Doug McCleve, Communications Director

Statutory Authority/Responsibility: 53-10-501, 53-10-502
*Employees: 1 Sworn, 111 Civilian*
Budget: General 59%, Federal 41%

The Communications Bureau mission is to provide effective communications support for public safety agencies; provide useful communications services for the public; and effectively manage the State's public safety communications resources.

Communications has six consolidated dispatch centers:

- **Box Elder Communications**
    - o Provides services for Box Elder County
- **Salt Lake Communications**
    - o Provides services for Salt Lake and Utah Counties
- **Uintah Basin Communications**
    - o Provides services for Daggett, Duchesne, and Uintah Counties
- **Price Communications**
    - o Provides services for Carbon, Emery, Grand, and San Juan Counties
- **Cedar Communications**
    - o Provides services for Beaver, Iron, and Washington Counties
- **Richfield Communications**
    - o Provides services for Millard, Juab, Sanpete, Sevier, Piute, Wayne, Garfield, and Kane Counties

COMMUNICATIONS BUREAU

Communications Centers

Price		Richfield	
Salt Lake		Vernal	
Cedar		Box Elder	
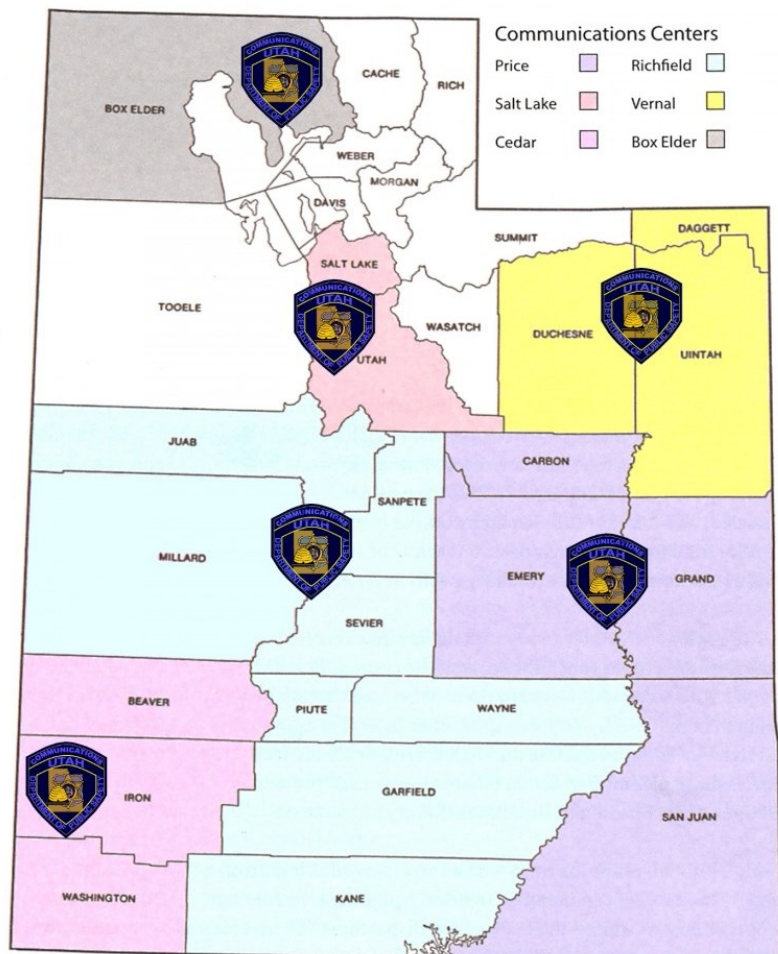
RESPONSIBILITIES

- Direct the resources of police, fire, emergency medical services and other public safety agencies during emergencies or disasters.
- Control and coordinate incident response.
- Act as Public Safety Answering Points (PSAPs) for 9-1-1.
- Provide pre-arrival medical protocol and telephonic basic life support instruction.
- Ensure standardized emergency dispatcher training through continuing education programs.
- Provide radio protocol training.
- Provide 9-1-1 public awareness and educational programs.
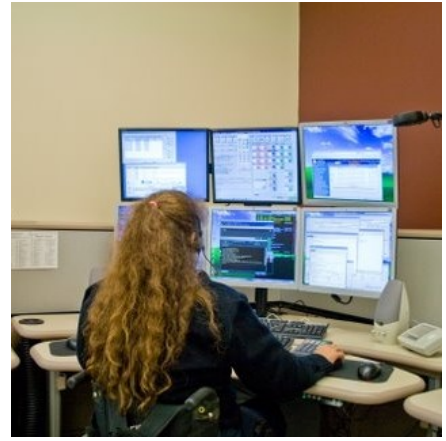
2015 Communications Statistics	
# of incidents dispatched	714,260
# of 9-1-1 calls received	91,658
Average 9-1-1 call wait time	3.6 seconds
9-1-1 public education trainings given	71
# of citizen/complaints received	0.00003%

HIGHLIGHTS AND ACCOMPLISHMENTS

- The Salt Lake Communications Center made new Computer Aided Dispatch (CAD) connections with Salt Lake Valley Emergency Communications Center (VECC), Tooele County Sheriff's Office, and five Public Safety Answering Points in Utah County. This improvement enabled calls to be processed faster without the need to make phone calls between communication centers. It also eliminated the need to always transfer a caller.

- Cedar Communications received part of a FEMA grant awarded to Iron County that was used to purchase a dispatch quality assurance software program. The new software has assisted the dispatchers in creating more consistency and enhancing call-taking skills, as well as improving Cedar Communications overall quality assurance program.

- Price Communications moved into a new building during 2015. This was a multiagency effort that took a great deal of time, effort and cooperation.

- In January 2015, Richfield Communications began dispatching for both Juab and Millard Counties which comprise Utah Highway Patrol Section 14. This allowed all radio traffic for Section 14 to be on one channel.

- A new VESTA 4 9-1-1 system was implemented in Richfield Communications Center. This IP-based system is Next Generation 9-1-1 capable, and will eventually allow text to 9-1-1, etc.

Statutory Authority/Responsibility: Title 53 Chapter 1
Employees: 4 Sworn, 26 Civilian
Budget: General 79%, Restricted 3%, Dedicated 18%

Joe Brown, Director of Administrative Services

The Division of Administrative Services (DAS) provides financial services and support to all the divisions and bureaus in the Utah Department of Public Safety (DPS). DAS also conducts business with many entities outside the department such as the Governor's office, legislative offices, local and federal governments and business. DAS pledges to provide prompt and accurate financial information, courteous service and helpful assistance when needed.

Specific DAS responsibilities include:

- Overseeing financial transactions of a $200 million budget comprised of state resources, restricted funds, fees, federal grants, contracts, and special revenue funds.
- Providing budget information to management, the Governor's office and the legislature.
- Processing invoices, travel reimbursements, purchasing contracts, etc.
- Assisting various divisions in the department with management of federal and state grant programs.
- Assisting with collection and reconciliation of revenue collected by various DPS divisions, and performing financial accounting functions in the State's financial system.

Amy Lightfoot, Quality and Process Improvement Director

The Utah Department of Public Safety takes the investment of taxpayer dollars seriously. DPS strives to make the most of Utah citizen's investment, and is continually seeking ways to provide better quality services and become more efficient in everyday operations. Public Safety embraces Governor Herbert's SUCCESS framework initiative, and has made great strides in reaching the Governor's goal of becoming 25% more efficient by the year 2017.

Quality and Process Improvement accomplishments for 2015 include:

- Returning over 3,800 hours of UHP trooper time back to the roadways by reducing the amount of time spent on paperwork.
- Increasing the number of latent fingerprint cases processed in the crime lab by 60%, while reducing case turnaround time by 66%.
- Improving the reliability standard for Driver License customers to wait no longer than 3 to 8 minutes from 55% to 79%.
- Eliminating a backlog of medical entry forms in the Driver License Division, and processing medical application forms same day.
- Consolidating evidence rooms from 27 to 15 rooms, and reducing the number of UHP troopers managing evidence as an extra assigned duty from 20 to 11 troopers.

Marissa Villasenor, Public Relations Director

Public Affairs is overseen by its director and includes one public information officer (PIO) who manages the Utah Highway Patrol media inquiries. The department is responsible for coordinating and fulfilling daily media requests, managing all social media accounts, the planning and execution of media campaigns, and keeping the Commissioner of Public Safety up-to-date on relevant news events, articles or topics related to public safety.

Public Affairs highlights for 2015 include:

- Worked closely with Commissioner Squires and staff to finalize a new department logo. The logo redesign also compliments the redesign of the new department website that was completed in 2015.
- The Utah Public Information Officers Association recognized UHP PIO Sgt. Todd Royce as "*PIO of the Year*." Sgt. Royce was nominated by members of the media who said they "appreciate his willingness to find the information in a timely manner and at all hours of the day."
- Followers on all DPS social media channels nearly doubled in 2015. DPS currently has more than 55,000 followers on its social media platforms.

Lieutenant D. Troy Denney, Professional Standards

The Office of Professional Standards has traditionally taken on the role of conducting administrative investigations; generally stemming from allegations of misconduct. While that is true, and is a large part of our day-to-day activities, Professional Standards is also responsible for coordinating and conducting all background investigations for the Department of Public Safety, administering polygraph examinations, and overseeing the Department's policy manual.

During 2015, Professional Standards accomplished the following:

- Conducted 339 background investigations; 128 for sworn positions, and 211 for civilian positions.
- Implemented IA Pro and Blue Team which is a case tracking system that tracks, catalogs and stores all personnel complaints and investigations within the Department. A large emphasis has been placed on training department supervisors on the use of the system.
- Provided polygraph examiner assistance to local law enforcement agencies by administering specific issue tests, which primarily deal with complex criminal investigations.

Kim Gibb, Legislative Liaison

Establishing good relationships with Utah's legislators is important. Understanding state agency challenges and needs can often times be complicated and difficult; therefore, providing good communication along with clear and timely information is critical to accomplishing department goals and objectives. Additional legislative liaison responsibilities include:

- Coordinating meetings and events between members of the department and the legislature.
- Drafting bill language, interpreting legislative drafts and statutory language, and providing recommendations.
- Serving as the Department's Administrative Rules Coordinator.