



Annual Report 2016

Utah Department
of Public Safety





Table of Contents

4 Commissioner's Message

5 Administration

6 Utah Highway Patrol

8 State Bureau of Investigation

10 Bureau of Forensic Services

12 Peace Officer Standards and Training

14 Driver License Division

16 DPS Dive Team and Aero Bureau

17 Fire Marshal

18 Bureau of Criminal Identification

20 Highway Safety

22 Communications

24 Statewide Information & Analysis Center

26 Division of Emergency Management

28 Commissioner's Office

30 In Memoriam: Trooper Eric Ellsworth

Commmissioner’s Message

First, I would like to thank the more than 1,500 employees of the Utah Department of Public Safety for their dedicated and selfless service. From the forensic scientists in our crime lab, the emergency management community liaisons, to our Troopers patrolling Utah’s highways. What public safety employees do matters. Public safety is a shared responsibility and they are the definition of that.

2016 was a year of unprecedented achievements and adversity for our department, including improving the efficiency of six public safety systems representing over \$20 million in operating expenses, to streamlining operations by becoming 25% more efficient. The year ended in the tragic death of Trooper Eric Ellsworth and reminded all Utahns of the selfless nature that is law enforcment. We will never forget the immeasurable sacrifice Eric made to keep Utah safe.

DPS looks forward to continuing a new era of accomplishments within our 11 divisions. This annual report is just a glimpse into each division and bureau and their contribution to Utah. They are the reason the Utah Department of Public Safety remains the standard for all other agencies across the country.

I am proud and truly humbled to lead this organization. To achieve true public safety, we need everyone’s help. I look forward to continuing to serve our great state and fulfilling our mission of ‘One DPS’ in 2017.



“I am proud and truly humbled to lead this organization. To achieve true public safety, we need everyone’s help.”

Commissioner Keith D. Squires
Utah Department of Public Safety

A handwritten signature of Keith D. Squires in black ink, written in a cursive style.

Administration

Keith D. Squires Commissioner

Governor Gary R. Herbert appointed Keith Squires to serve in his cabinet as Utah’s Commissioner of Public Safety in June 2013. Utah DPS provides statewide public safety services with over 1,500 employees, of which 469 are sworn state law enforcement officers. Squires additionally serves as the Governor’s Homeland Security Advisor and has extensive experience in state and local law enforcement and public safety services.

He has promoted through all ranks of DPS during his career and served in key agency positions, including Deputy Commissioner, Director of the State Bureau of Investigation, Assistant Superintendent of the Utah Highway Patrol and Director of Emergency Management and Homeland Security. Squires is recognized nationally for his expertise in various law enforcement and homeland security services.



Nannette Rolfe Deputy Commissioner

Nannette Rolfe was named by Commissioner Keith Squires to serve as his Deputy Commissioner for the Utah Department of Public Safety. In the history of the Utah Department of Public Safety Nannette Rolfe is the first female to serve as Deputy Commissioner.

Deputy Commissioner Rolfe has been an employee for the Utah Department of Public Safety for 30 years. Rolfe has worked in several divisions including the Bureau of Criminal Identification where she was a Bureau Director, the Division of Emergency Management where she served as Division Director and her most recent assignment as the Director of the Driver License Division.



Colonel Michael Rapich Superintendent of the Utah Highway Patrol

In 2016, Utah Department of Public Safety Commissioner Keith D. Squires appointed Major Michael Rapich to Colonel of the Utah Highway Patrol (UHP). Colonel Rapich brings 24 years of law enforcement experience to his position, including more than 17 years in a supervisory capacity. Rapich recently completed his Masters in Public Administration degree from Brigham Young University.

Colonel Rapich has progressed up through the ranks of the Patrol, and has been stationed throughout Utah, including rural and urban communities. He was one of the first members of the UHP DUI squad when it was originally established in 1994. Prior to serving a six year term as Major of the Highway Patrol, Rapich was the Bureau Commander of the State Bureau of Investigations.

Utah Highway Patrol



Colonel Michael Rapich



Major Mark Zesiger



Major Jess Anderson



About the Patrol

The three primary initiatives of the Utah Highway Patrol is to have State Troopers who are:

- Proactive: working with a purpose to reduce crime, injuries and deaths
- Proficient: using knowledge, skills and abilities to serve and protect the rights of all people
- Professional: honoring the law enforcement profession with high integrity and values

Interdiction Totals for 2016

Total stops: 213

Marijuana: 5,044 pounds

Hash: 43 pounds

Marijuana Edibles: 236 items

Methamphetamine: 512 pounds

Heroin: 50 pounds

Cocaine: 32 pounds

Fentanyl: 8 grams

Pharmaceuticals: 3,425 pills

U.S. Currency: \$1,117,520

Guns: 30

Public Information and Education

Troopers statewide participated in many public information and education events. Many sections sponsored an "Adopt-a-High School" program where they made multiple presentations at local high schools and attempted to foster community relationships with local students. They also incorporated seat belt surveys as part of the program in an attempt to determine how much of a voluntary compliance affect their education efforts were having on the students.



The Utah Highway Patrol is comprised of 465 sworn personnel and 54 civilian employees.

2016 Enforcement Totals:

- Speed Contacts= 148,505 (9.4% increase)
- Public Assists= 70,705 (3.5% increase)
- Crashes Investigated= 22,077 (24.5% increase)
- Crashes cleared Off Highway= 9,119
- DUI Arrests= 3,555 (4.8% increase)

↑ **148.8% increase**
Seat Belt Contacts

↑ **5,620 Drug Arrests**
34.2% Increase

↑ **274,936 Vehicle Stops**
8.7% Increase

In 2016, Commissioner Squires appointed Michael Rapich as the 18th Superintendent of the Utah Highway Patrol.



State Bureau of Investigation

The State Bureau of Investigation (SBI) is the investigative arm of the Department of Public Safety (DPS). SBI works closely with law enforcement agencies throughout the state, including the Utah Highway Patrol and other DPS divisions to provide investigative services and support. Cases span a wide variety and range from homicide to identity theft and cyber crime.



Major Brian Redd
Division Director

ALCOHOL ENFORCEMENT TEAM STATS:

- 405 covert operations
- 1,817 covert underage buyer operations
- 86% restaurant compliance rate (194 sales)
- 97% club/tavern compliance rate (10 sales)
- 5% of single events visit (655 single events)
- 88% of operations were intelligence driven
- 139 MIP/MIC youth alcohol citations
- 51 contributing alcohol to minors citations
- 167 outside agency contacts
- 6 over service referrals
- 35 other referrals, not including CUB sales
- 7 targeting responsibility for alcohol connected emergencies (TRACE)

SIGNIFICANT NONDRUG RELATED CRIMINAL INTERDICTION ARRESTS:

- One arrest of a male suspect listed as Colorado’s Most Wanted for 2nd degree murder and 1st degree assault with a deadly weapon.
- One arrest of a male suspect for homicide out of Virginia Beach after stabbing his girlfriend over 60 times with a knife.
- Agents arrested a male suspect for kidnapping after he transported his 17 year old girlfriend out of state.
- The recovery of a missing female juvenile who ran away after being raped by her stepfather. The step-father was later arrested after SBI investigators coordinated with Washington State investigators.

MAJOR CRIMES INVESTIGATIONS:

- Major Crimes opened 854 cases for investigations in 2016. The majority of these cases were referred to SBI from the Utah Highway Patrol as Troopers worked their daily shifts and came across criminal incidents that needed further investigation. These cases included: threats, drug pipelines, cyber, fraud, death investigations, sex crimes, violent crimes, narcotics, officer involved critical incidents and refugee outreach.



**213 CRIMINAL
INTERDICTION
STOPS**

**854 MAJOR
CRIME
INVESTIGATIONS**

REFUGEE OUTREACH

In November 2015, in response to heightened security concerns surrounding terrorism worldwide, Governor Herbert directed the Utah Department of Public Safety to conduct a review of the federal screening process for refugees and security procedures related to refugee resettlement in Utah. With a Public Safety officer assigned to be the refugee liaison and work with local law enforcement, resettlement agencies and other organizations to be a resource for and build relationships with Utah’s refugee community.

Between February 2016 and November 2016, efforts resulted in the following:

- 1,026 refugee contacts
- 34 U.S. law and cultural orientations with local partners
- 8 community civic dialogues
- 2,000+ refugee contacts at community events
- 3 local law enforcement coordination meetings



Bureau of Forensic Services

Testing of Unsubmitted Sexual Assault Kits

Beginning in October 2014, law enforcement agencies throughout the State of Utah began submitting Untested Sexual Assault Evidence Kits to the Utah Bureau of Forensic Services Crime Laboratory for DNA testing. The laboratory has been outsourcing those kits to a vendor laboratory and encouraging agencies to send kits to the FBI/NIJ partnership. DPS estimates that approximately 50% of the kits have been tested through the combined efforts of both programs.

	2016 (year to date total)
# of kits submitted to the crime lab from law enforcement agencies	1,559
# of kits sent by the crime lab to a vender for testing	1,005
#of kits returned to the crime lab from vendor	992
# of kits with testing complete	972
# of profiles entered into CODIS	408
# of associations made in CODIS	131

Reaccreditation

Every four years, the crime laboratory system must undergo a significant external review of its operations, facility and personnel. During August 2016, a team of ten forensic science assessors audited the cases, procedures, policies and practices of the Utah Department of Public Safety Crime Laboratory. As of January 8, 2017, the laboratory successfully passed this process. *Incidentally, during the last year, the laboratory surpassed a milestone of having consistently maintained national, accreditation standards for over 20 years.*

New Crime Laboratory Building

For 2016, laboratory personnel dedicated a significant amount of effort coordinating the completion of this “one-of-a-kind” state forensic science facility. The building contains crime scene processing bays as well as specialized laboratories for DNA, serology, firearms/toolmarks, latent prints, controlled substances and trace evidence. Since this is a consolidated building, the Office of the Medical Examiner (OME) and the Department of Food and Agriculture are also housed in this facility. DPS anticipates providing tours during the month of April 2017.



Firearms ballistic range during behind the scenes construction tour of the new State Crime Lab.



Crime Lab Responsibilities

- **Forensic Chemistry:** This section is responsible for the analysis and identification of controlled substances, fire debris detection and analysis, fiber and paint comparisons.
- **Firearms and Tool Marks:** This section is responsible for the comparison of ammunition components recovered from crime scenes (casings, bullets, etc.) to submitted firearms. The section also performs serial number restoration, distance determination, firearm function testing, and shooting scene reconstruction.
- **Impression Evidence:** This discipline detects, develops, enhances, and compares impression evidence which includes latent (hidden) prints, tire tracks, and footwear impressions. The section also manages the latent print portion of the Automated Fingerprint Identification System (AFIS) and is actively working to enhance the Palm Print Database.
- **Forensic Biology:** This laboratory is responsible for the detection, identification, and comparison of biological evidence. The analysis of biological evidence is individualized through a variety of DNA analysis tools. This section also houses the Convicted Offender DNA Indexing System (CODIS), which is a program managed by the Federal Bureau of Investigation (FBI) and is used to link “unsolved” crimes on both state and federal levels.



Jay Henry
Laboratory Director

Peace Officer Standards and Training



Peace Officer Standards and Training (POST) provides professional law enforcement training to new cadets through the best-known methods of adult learning. POST is committed to the in-service training of certified peace officers and strives to provide professional training in a manner consistent with the law; achieve excellence in law enforcement by bringing out the best in honesty, integrity, communication, and friendship; and, promote the best possible training and assistance throughout the law enforcement profession. POST also provides objective and consistent investigations of complaints or allegations of misconduct against peace officers in an effort to promote and strengthen Utah citizens' confidence in law enforcement.



Major Scott Stephenson
Division Director

HIGHLIGHTS AND ACCOMPLISHMENTS

- Through changes to POST's investigative process, POST has decreased the number of active cases by 48% and decreased the number of open cases by 40%. These changes have increased the investigative efficiency and have enabled better case management.
- Launched a new online POST application process that is designed to identify disqualifying conduct earlier in the process. This should reduce the number of overall applications that requires investigator follow up.

“POST serves 8,800 law enforcement professionals across the State; from urban and rural Utah, to county and municipality entities. In 2016, the POST staff was constantly reminded of the high demands placed upon basic training, in-service training, and investigations.”

Established a firearms simulator training program as a follow up to basic training. This training will be made available to POST graduates to expose them to additional decision making scenarios as they prepare for their field training experience. This program was approved by the POST Council on December 5, 2016.

- POST transferred ownership of the computer lab to the Salt Lake Community College. This will allow POST to recognize an approximate annual \$100,000 savings.
- Revision of all Administrative Rules related to POST. These revisions created more concise and current rules.
- Revised POST disciplinary guidelines to address peace officer past and current prescription misuse. The goal was to establish sanctions that balanced the integrity of the profession and an avenue to get back into the profession. These revisions were approved by POST Council on January 4, 2016.

**1,354
CERTIFICATIONS
ISSUED**

TRAINING NUMBERS

- In-service training: 146 course offered with 3,279 officers/students attending
- Dispatcher Academy: 10 courses offered with 158 students attending and 135 graduating
- Basic training: 7 law enforcement courses offered with 197 students graduating, 7 special functions officers courses offered with 127 students graduating.

CERTIFICATIONS ISSUED

- 331 Corrections Certifications
- 429 Law Enforcement Officer Certifications
- 594 Special Functions Officer Certifications

OFFICER MISCONDUCT INVESTIGATIONS

- 150 complaints received
- 83 investigation hearings conducted
- 38 cases closed with no action following investigation
- 28 voluntary relinquishments received from officers
- 60 cases presented to the POST Council
- 12 revocations issued
- 34 suspensions issued
- 10 letters of caution issued
- 1,057 POST applications reviewed
- 816 Peace Officer applications processed
- 94 waiver and reactivation applications processed
- 147 dispatcher applications processed

**83
INVESTIGATIONS
OPENED**





Driver License Division

The Driver License Division is comprised of three bureaus Administrative Services, Driver Services and the Records Bureau. The division employs 393 staff members and operates out of 28 locations across the state. Fifteen locations are full-time offices, twelve are part-time or travel locations and one administrative location.

LEGISLATIVE MANDATES

During the 2016 General Session the division was charged with studying two areas of interest. The first being an evaluation of the available technology and feasibility of implementing a digital or electronic “mobile” credential. This study was completed and a report was given to the Transportation Interim Committee in the October meeting. The second was an evaluation of the emerging technology and legal issues relating to Highly Automated or Autonomous Vehicle systems. This study was completed and a report was presented in November to both the Transportation and Public Utilities and Technology Interim Committees. These two studies illustrate the rapidly changing technological environment and issues the division faces.

OPERATIONAL HIGHLIGHTS

In July the division announced and began issuing updated and improved driver licenses, driving privilege cards and identification cards. Great care was taken in the redesign of our credentials to incorporate a number

of highly advanced security features. The combination of features and card construction make the new Utah credential highly secure against counterfeiting and or alteration. These credentials significantly advance our efforts in fraud deterrence and the protection of individual identities.



**534,429 Utah
Licenses
Issued in 2016**

Statewide the average anticipated wait time at Driver License Offices is six minutes fifty four seconds. On average the time required to complete a customer’s service is seven minutes and sixteen seconds. Considering 823,766 customers were served in our field offices in 2016 these wait and service times are representative of our ongoing commitment to providing excellent service to the citizens of Utah.

OUTREACH

In connection with the “mobile” driver license study the division conducted a survey of public interest in a mobile credential.

In regards to both the mobile credential and highly autonomous vehicle systems the division has become highly involved on a national level. This continued involvement is aimed at positioning the state to implement and or address these emerging issues and technologies.

2016 By the Numbers

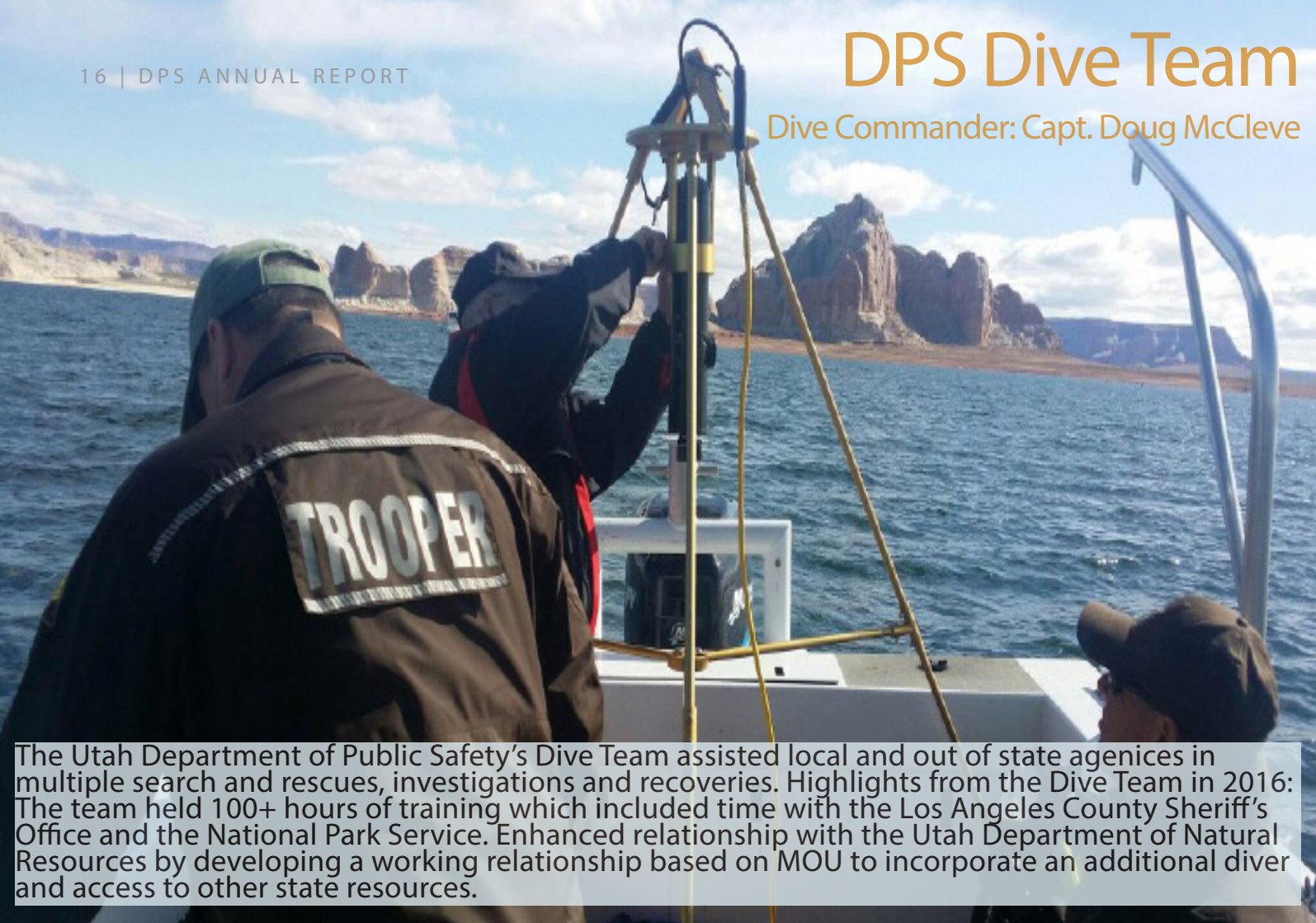
Licenses Issued	534,429
Learner Permits Issued	64,610
Driving Privilege Cards Issued	36,183
Identification Cards	6,518
Knowledge Testing Administered	269,251
Skills Tests Administered	29,621
Telephone Calls Received (call center)	376,209
Letters	842,014
Emergency Contact Records	69,043



Chris Caras
Division Director

DPS Dive Team

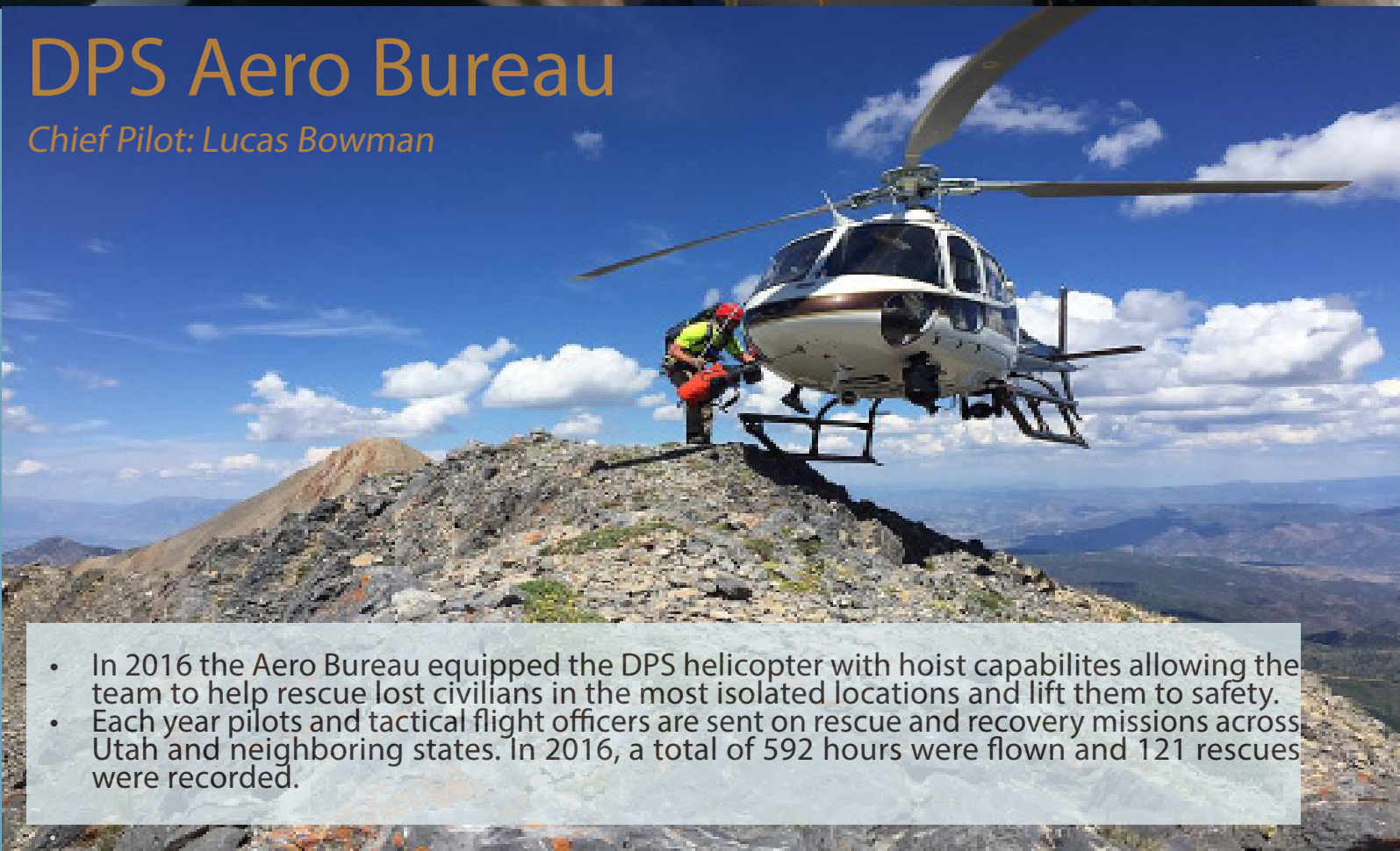
Dive Commander: Capt. Doug McCleve



The Utah Department of Public Safety's Dive Team assisted local and out of state agencies in multiple search and rescues, investigations and recoveries. Highlights from the Dive Team in 2016: The team held 100+ hours of training which included time with the Los Angeles County Sheriff's Office and the National Park Service. Enhanced relationship with the Utah Department of Natural Resources by developing a working relationship based on MOU to incorporate an additional diver and access to other state resources.

DPS Aero Bureau

Chief Pilot: Lucas Bowman



- In 2016 the Aero Bureau equipped the DPS helicopter with hoist capabilities allowing the team to help rescue lost civilians in the most isolated locations and lift them to safety.
- Each year pilots and tactical flight officers are sent on rescue and recovery missions across Utah and neighboring states. In 2016, a total of 592 hours were flown and 121 rescues were recorded.

Fire Marshal's Office

The mission of the State Fire Marshal's Office (FMO) is to identify, develop and promote the protection of life and property from fire. The FMO is organized into several sections that work to accomplish this mission.

Highlights from the State Fire Marshal's division for 2016:

- Helped to shepherd the new State Fire Code through the legislative process. This brings Utah up to using the most current International Fire Code (2015 edition) as the adopted State Fire Code.
- Performed and/or assisted with 123 fire investigations during the year.
- 187 school inspections were performed relating to new construction or additions/remodeling which were completed during the year.
- Participated in a five state (Utah, Hawaii, Alaska, Illinois and West Virginia) communications interoperability symposium and follow-up conference calls in order to update Utah's strategic plan involving interoperability.

Performed and assisted on 123 fire investigations throughout Utah



Coy D. Porter
State Fire Marshal

- Hosted an outreach training conference through the International Kitchen Exhaust Cleaning Association (IKECA) in June.
- Partnered with 35 other State Fire Marshal's to review current and on-going issues facing fire service around the country.
- Participated with three other State Fire Marshal's and representatives from 12 national organizations hosted by the National Fire Protection Association's 2016. Responder Forum in Charlotte, NC. This group met to provide input on a white paper to be produced in early 2017 regarding emerging fire service technology. Meetings were held in early November of 2016.

Bureau of Criminal Identification

The Bureau of Criminal Identification was established in 1927 and has a wide variety of duties that include managing criminal history and fingerprint databases, issuing permits and licenses, providing critical information to law enforcement, producing crime statistics and alerting citizens of missing persons.



Alice Moffat
Division Director

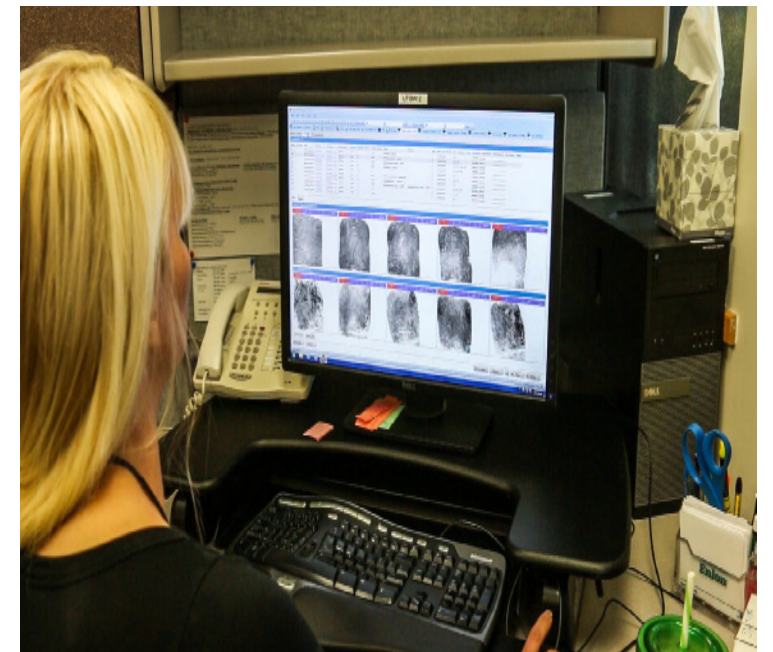
Concealed Firearm Permits received a new look in 2016. The first redesign since 1997.



Highlights and Accomplishments for 2016:

- Performed employment/licensing background checks for qualified entities:
 - 142,486 fingerprint-based background checks required by legislative statute for employment and licensing purposes.
 - 10,986 non-fingerprint background checks
 - 109,268 fingerprint-based background checks for Concealed Firearm Permit (CFP) applicants.
- Determine eligibility for expungements and issuing eligibility certificates.
 - Received 5,381 applications for expungement
 - Eligibility determined on 4,544 during 2016
 - 78.2% were eligible for expungement and 21.8% were not eligible for expungement
- Enter, update, and maintain data in the Utah Criminal History (UCH) file for all submitted criminal arrests and the outcome of these arrests.
 - Performed quality control for UCH entry on 68,053 electronically submitted 10-print fingerprint arrest records.
 - Entered 3,198 hard card (manually submitted) 10-print fingerprint arrest records into UCH.
 - Entered 23,387 single-print citation arrest records in to UCH.
- Provide operational and technical assistance 24x7x365 for all users, including criminal justice agencies statewide and across the country and Applicant Background Check agencies:
 - 26,000 telephone calls for service received
 - Over 27,000 emails sent/received
 - Over 15,000 passwords reset/accounts assisted
 - 33,000 accounts activated, removed, or updated
 - 11,000 background checks completed
 - Completed quality control on over 13,000 NCIC entries
- Trained on the Utah Criminal Justice Information System (UCJIS) files, test all UCJIS users, audit agencies for compliance with state and federal laws, gather and compile statewide crime statistics and produce the annual Crime in Utah (CIU) report, and manage the Utah Missing Person Clearing House and Utah AMBER Alert.
 - Initiated 353 Compliance audits
 - Worked with MIS in the re-write of the UCJIS web application
- Assisting citizens by providing personal records checks, reviewing or challenging their own Utah record or by taking incoming phone calls to all areas of BCI.
 - Assisted 56,666 walk-in customers with an average wait time of 3-5 minutes per customer
 - Receipted 194,453 transactions for services at BCI
 - Answered more than 18,000 phone calls to BCI
 - Performed over 32,000 personal records checks
 - Processed 193,413 pieces of mail
- Administration of Concealed Firearm Permit (CFP), Private Investigator, and Bail Enforcement Agent licenses
 - The online renewal system for concealed firearm permits processed the highest percent of renewal applications since initiated in 2012.
 - In 2016, 44% of the renewal applications were submitted online
 - 95,119 concealed firearm permits were issued. This was the 2nd highest year for the number of concealed firearm permits issued.
- Background checks conducted on individuals wishing to purchase a firearm:
 - 113,597 firearm background checks completed
 - 106,811 Utah Concealed Permit Verifications
 - 2,056 Evidence releases completed
 - 2,218 Long Gun Checks completed
 - 4,096 Packets of Research completed

2016 was the 2nd highest year for the number of concealed firearm permits issued.





Highway Safety Office

The Utah Department of Public Safety’s Highway Safety Office is the lead agency in Utah for behavioral change programs designed to reduce traffic crash-related deaths, serious injuries and property loss. Each year, Congress allocates funds to reduce the incidence of deaths and injuries on the nation’s highways through information, education and enforcement. The Highway Safety Office is the state agency that applies for federal funds and administers programs directed at these initiatives.

Seat Belt Usage Increase

Utah’s observed seat belt use rate increased to 87.9 percent in 2016 – this represents a 4.5 percent increase since the passage of Utah’s primary seat belt law in 2015.

Creation of the University of Utah Transportation and Public Safety – Crash Data Initiative

Progress toward a new crash data and research center (UTAPS-CDI) being created at the University of Utah, continued. The center is modeled after several others throughout the nation and will provide a centralized data source for state and local transportation safety experts and partners.

Interagency Partnership and Coordination

The division works hand-in-hand with the Utah Department of Transportation and Utah Department of Health to address traffic safety issues in Utah, coordinating efforts to maximize the reach of messages and programs.



Kristy Rigby
Division Director

Pedestrian Safety Action Plan

Finalized the Utah Pedestrian Safety Action Plan which was developed by a cross-section of state agencies and identifies tasks aimed at improving pedestrian safety in the state. The Plan is structured under seven emphasis areas, which include: data, analysis and evaluation; driver education and licensing, highway and traffic engineering; law enforcement and emergency services; communication; education and outreach; and legislation, regulation and policy.



Utah’s observed seat belt use rate increased to 87.9 percent in 2016 – a 4.5 percent increase.

Evidence-Based Enforcement

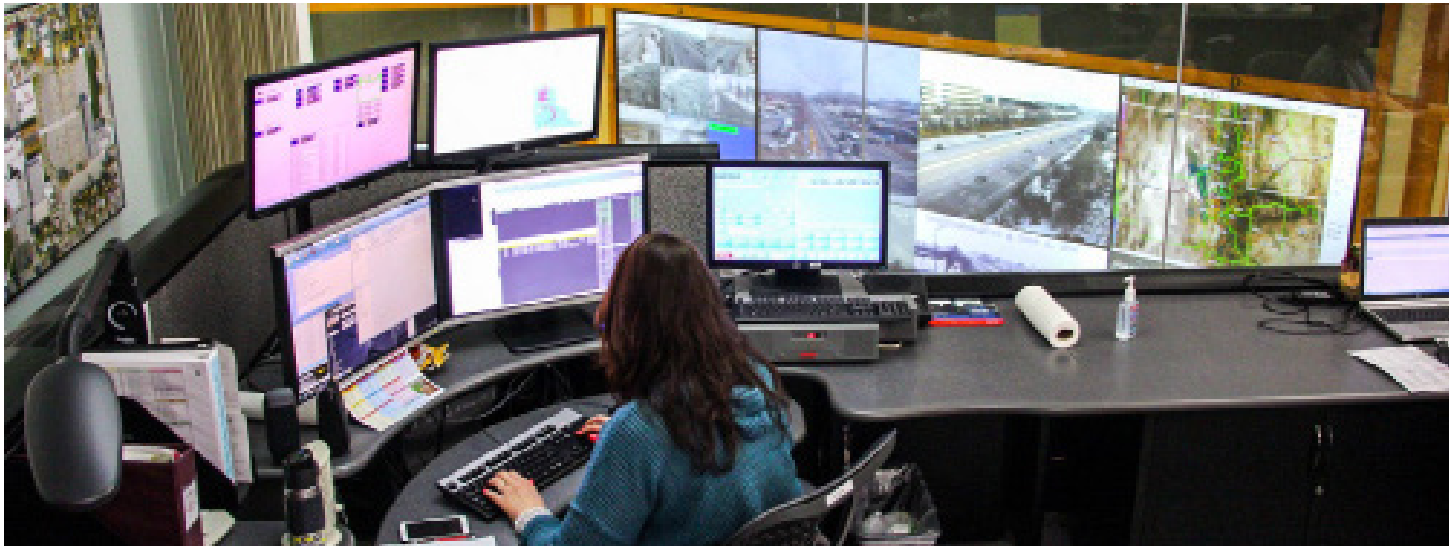
The Utah Department of Public Safety’s Highway Safety Office implemented an evidence-based traffic safety enforcement program to prevent traffic violations, crashes and crash fatalities and injuries in areas most at risk for such incidents. Results include:

- Four occupant protection enforcement periods resulting in a total of 10,686 seat belt contacts
- Seven impaired driving enforcement periods resulting in over 300 DUI arrests
- 18 DUI check points, resulting in 61 arrests
- Distracted driving enforcement in four communities
- Pedestrian and bicycle safety enforcement operations in three counties.

Utah had the lowest % in the U.S. of traffic deaths involving drunk drivers.



Communications Bureau



The Communications Bureau mission is to provide effective communications support for public safety agencies; provide useful communications services for the public; and effectively manage the State’s public safety communications resources. The bureau has six consolidated dispatch centers.

Box Elder Communications
Total Calls for Service: 58,507
Total 911 Calls: 17,472

Salt Lake Communications
(Provides services for Salt Lake and Utah Counties)
Total Calls for Service: 267,015
Total 911 Calls: 15,532

Uintah Basin Communications
(Provides services for Daggett, Duchesne, and Uintah Counties)
Total Calls for Service: 114,002
Total 911 Calls: 17,761

Price Communications
(Provides services for Carbon, Emery, Grand and San Juan Counties)
Total Calls for Service: 84,361

Cedar Communications
(Provides services for Beaver, Iron, and Washington Counties)
Total Calls for Service: 117,293
Total 911 Calls: 15,532

Richfield Communications
(Provides services for Millard, Juab, Sanpete, Sevier, Piute, Wayne, Garfield, and Kane Counties)
Total Calls for Service: 81,166
Total 911 Calls: 10,616



Highlights and Accomplishments for 2016:

The Cedar Communications Center participated in an Active Shooter Training involving the National Guard and local law enforcement, fire and EMS agencies in Iron County. This was a great opportunity to work with not only our local agencies, but to work with the National Guard, which was a wonderful experience.

722,344
total calls
for service

On July 28, 2016, Cedar Communications supervisors and manager worked with the Local Emergency Planning Committee to put together a full scale exercise- downed airplane at the Cedar City Airport.

Responsibilities

- Direct the resources of police, fire, emergency medical services and other public safety agencies during emergencies or disasters.
- Control and coordinate incident response.
- Act as Public Safety Answering Points (PSAPs) for 9-1-1.
- Provide pre-arrival medical protocol and telephonic basic life support instruction.
- Ensure standardized emergency dispatcher training through continuing education programs.
- Provide radio protocol training.
- Provide 9-1-1 public awareness and educational programs.

101,258
total 911
calls



Capt. Doug McCleve
Division Director



Statewide Information and Analysis Center

The Utah Statewide Information and Analysis Center (SIAC) serves as Utah’s state designated Fusion Center, a public safety partnership designed to collect, analyze, and disseminate criminal and homeland security related intelligence to enhance the protection of Utah’s citizens, communities, and critical infrastructure.

2016 SIAC Performance Summary

- During 2016, the Statewide Information & Analysis Center (SIAC) responded to 4,476 vital investigative and intelligence analysis Requests for Information (RFI), Criminal Case Support Requests (CSR) and Investigative De-confliction Requests from local, state, and federal law enforcement agencies.
- SIAC published 64 Analytical intelligence products and 85 Situational Awareness Products/Alerts in 2016, including joint FBI-SIAC Intelligence Bulletins and joint DHS-SIAC Intelligence Reports, providing vital criminal and homeland security threat information to the Utah Public Safety community.
- Disseminated a total of over 271 Intelligence Reports (Federal, Regional and Utah specific) to Utah public safety agencies throughout 2016.
- Received and assessed 89 Suspicious Activity Reports (SARs) and collected and processed another 303 tips and leads, conducting follow up and disseminating the information as appropriate to federal, state and local law enforcement for further action.
- SIAC Intelligence Liaison Officer (ILO) Program trained 75 new ILOs in 2016, expanding the

In 2016, the SIAC responded to 4,476 vital investigative & intelligence analysis requests.

- program to a total of 435 ILOs throughout the state.
- SIAC Public/Public Critical Infrastructure Protection outreach efforts resulted in 5 Public/Private CIP protection briefings completed in 2016. These briefings are designed to enhance information sharing with numerous private sector facilities.
- SIAC supported the development of 17 Federal Information and Intelligence Reports (IIR). The IIR is generated from raw information reported via the SIAC’s ILO network or other reporting streams received at the SIAC. The information is assessed for its potential value to the other federal, state and local law enforcement and Intelligence Community members and then developed as the IIR by SIAC assigned DHS Reports Officer.
- SIAC serves as Utah’s Officer Safety Deconfliction Watch Center, there were 503 potential conflicts alerted and resolved through the center.



Highlights and Accomplishments:

- Utah SIAC Identifies Individuals Connected to Mexico and a Local Honduran Drug Trafficking Ring in Utah.
- SIAC Produced Intel Report on Seized THC Extraction Laboratory Leads to Colorado Connection and New Investigation
- SIAC plays crucial role in “Operation Hammer of Justice.” Established to disrupt gang operations and crimes. The SIAC intelligence analysis assisted in the eventual arrest of 17 gang members.
- SIAC Gang Analysis Results in Utah Recognized as the First State in the U.S. to Document Eastside MC as an Outlaw Motorcycle Gang (OMG)
- Lynn Paul, SIAC Gang Intelligence Analyst Receives Metro Gang Task Force Award

75 new Intelligence Liaison Officers trained

SIAC Analysts have subject matter expertise and focus on five major threat domains:

1. Gangs: street, prison, and outlaw motorcycle gangs
2. Trafficking: human and drug trafficking
3. Cyber: cyber-enabled financial fraud and criminal intrusions
4. Terrorism: international and domestic

Utah’s Fusion Center has four primary Public Safety responsibilities:

1. Criminal Investigative Support
2. Intelligence Analysis & Production
3. Intelligence Liaison Officer Program
4. Critical Infrastructure Protection



Steve Hewitt
Division Director

Division of Emergency Management



The Division of Emergency Management (DEM) is the lead State agency for emergency preparedness, disaster response, recovery and mitigation for the State of Utah. Our mission is to support local, state and tribal government in their emergency management duties. Our agency serves as the State's administrative agency for homeland security and preparedness grants, managing tens of millions of dollars of funding each year to support emergency programs throughout the State. Utah DEM is nationally recognized as an accredited emergency management agency.

Highlights and Accomplishments for 2016

Outreach and Preparedness

The 2016 Great Utah ShakeOut was the state's largest earthquake drill, exceeding 1 million participants and with a U.S.- leading per-capita participation rate of 33%. Since 2012, more than 4.6 million people in Utah have participated in a ShakeOut drill. ShakeOut.org/Utah

DEM liaisons supported a total of 148 Local Emergency Planning Committee (LEPC) meetings within their regions, while logging over 87,940 miles traveling statewide to support incidents or disasters, and to attend trainings or exercises.

More than 34,379 people attended 151 Be Ready Utah booths and fairs in 2016. The Capitol Hill Community Emergency Response Team is now made up of 80 state employees.

DEM established "Be Ready Utah's Ready Schools Coordinating Council" in 2016 with over 130 members from many school organizations and the State Board of Education.

The Utah Public-Private Partnerships (UP3) has expanded their reach into Utah and Davis Counties to engage the Utah business community in preparedness and continuity planning. UP3 engaged 1,738 private sector partners and held 23 Private Sector Coordinating Council Meetings across the state.

Training and Exercise

DEM offered 81 training courses to 1,816 participants including public officials, first responders and emergency managers from the public and private sectors. DEM held conferences with a combined attendance of 2,700.

DEM hosted the Utah State Emergency Response Team (SERT) which met monthly to train and sharpen our coordination skills. This year we chose a different scenario each month to work through issues, including requesting resources, coordinate equipment within their agencies, and work as a team.

Planning

DEM produced weekly situation reports throughout the year sharing emergency and disaster information with our partners.

The new Cyber Incident Response Annex is completed, exercised, and finalized. It is now part of the Emergency Operations Plan (EOP).

The State has produced a draft Counter-Terrorism Annex. The first exercise of the state level plan is set for March 2017 in collaboration with the National Counterterrorism Center.

DEM coordinates all state agency Continuity of Operations Plans (COOP). Ninety-nine state agencies updated and exercised their COOP plans this year.

Mitigation

The Mitigation and Recovery Section completed the Utah Disaster Recovery Framework (UDRF) which will provide new insight and direction to the State for long-term recovery after a catastrophic event.

DEM was awarded \$3,289,822 in Federal funding in Pre-Disaster Mitigation (PDM) grant for mitigation projects and plans.



Scofield Reservoir Algae Bloom



Box Canyon Fire

Disasters and Disaster Assistance

Activations- The Emergency Operations Center (EOC) was activated three times in 2016: active monitoring during the wildfire season, coordination calls during the Carbon County flooding, and readiness for the Presidential election. DEM also supported the algae bloom incidents at Utah Lake, Scofield Reservoir, and Payson Lakes.

In 2016, the DPS Mobile Command Vehicle was deployed five times to assist state and local agencies to carry out emergency, disaster, law enforcement, and large-scale event operations.

Our Emergency Management Assistance Compact (EMAC) team assisted in deploying 27 members of the Utah Department of Public Safety Public Protection Unit (PPU) to assist the City of Cleveland, Ohio during the 2016 Republican National Convention July 16-22.

Grants and Funding

During 2016, DEM applied for and was awarded a two-year \$4.6 million Emergency Management Performance Grant (EMPG). This funding supports DEM staff and local emergency management programs throughout the State (with a 50% match requirement). DEM also received the State Homeland Security Grant Program (SHSP) award in the amount of \$3.7 million over three years.



Kris J. Hamlet
Division Director

Commissioner's Office



Joe Brown
Director of Administrative Services

The Division of Administrative Services (DAS) provides financial services and support to all the divisions and bureaus in the Department of Public Safety (DPS). DAS also conducts business with many entities outside the department such as the Governor's office, legislative offices, local and federal government and business. DAS pledges to provide prompt and accurate financial information, courteous service and helpful assistance when needed. Specific DAS responsibilities include:

- Overseeing financial transactions of a \$200 million budget comprised of state resources, restricted funds, fees, federal grants, contracts, and special revenue funds.
- Providing budget information to management, the Governor's office and the legislature.
- Processing invoices, travel reimbursements, purchasing contracts, etc.
- Assisting various divisions in the DPS with management of federal and state grant programs.



Amy Lightfoot
Quality and Process Improvement Director

The Utah Department of Public Safety takes the investment of taxpayer dollars seriously. DPS strives to make the most of Utah citizen's investment, and is continually seeking ways to provide better quality services and become more efficient in everyday operations. Public Safety embraces Governor Herbert's SUCCESS framework initiative, and is excited about reaching the Governor's goal of becoming 25% more efficient by the year 2017. Quality and Process Improvement accomplishments for 2016 include:

- Improving the efficiency of six public safety systems representing over \$20 million in operating expense by 41% overall.
- Expanding Utah Highway Patrol's DUI SUCCESS efforts to all field sections statewide, with a primary focus to remove dangerous drivers from the roadways and improve the expediency of administrative action involving those drivers. Improvements reached 35% above baseline in 2016.
- Improving the timeliness of Peace Officer Standards and Training investigations by 95% above baseline.
- Beginning the implementation of a centralized evidence management system for Utah Highway Patrol and State Bureau of Investigation in order to improve evidence purge rates and keep sworn personnel's focus on primary public safety priorities.



Lieutenant D. Troy Denney
Professional Standards

The Office of Professional Standards has traditionally taken on the role of conducting administrative investigations; generally stemming from allegations of misconduct. Professional Standards is also responsible for coordinating and conducting all background investigations for the Department of Public Safety, administering polygraph examinations, and overseeing the Department's policy manual. During 2016, Professional Standards accomplished the following:

- Coordinated and conducted 348 background investigations, 148 of those were for sworn-personnel positions, and the remaining 200 were for non-sworn positions.
- Conducted 118 polygraph examinations.
- During the past year, special attention was placed on ensuring quality data collection and storage within the IA case tracking system. To help guarantee the consistency of
- Another goal that was accomplished during the 2016 year was the historical entries for Category I cases. This was an enormous accomplishment to enter eight years worth of Data for Category I cases, and 7 years of data on Category II cases. 16 Category I investigations were conducted.



Kim Gibb
Legislative Liaison

Establishing good relationships with Utah's legislators is important. Understanding state agency challenges and needs can often times be complicated and difficult; therefore, providing good communication along with clear and timely information is critical to accomplishing department goals and objectives. Additional legislative liaison responsibilities include:

- Coordinating meetings and events between members of the department and the legislature.
- Drafting bill language, interpreting legislative drafts and statutory language, and providing recommendations.
- Serving as the Department's Administrative Rules Coordinator.



Marissa Cote
Public Relations Director

The Office of Public Affairs promotes the Utah Department of Public Safety's (DPS) goals, activities and accomplishments by working with reporters in traditional media organizations and by utilizing social media. The office also coordinates and organizes media events hosted by or involving DPS.

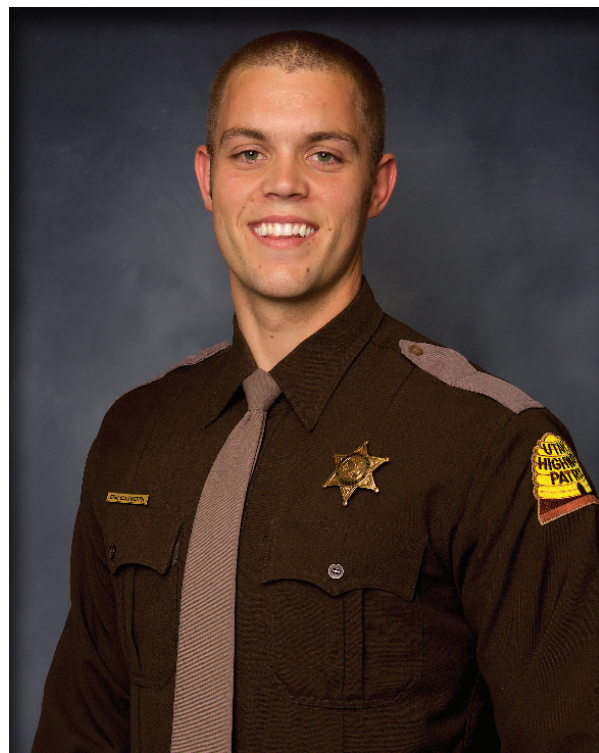
The DPS Office of Public Affairs covers all 11 divisions and bureaus within the department. Designated Public Information Officers (PIO) are assigned to the Utah Highway Patrol and the Division of Emergency Management, all other inquiries are handled by the office director. Public Affairs highlights for 2016 include:

- Followers on all social media channels more than doubled in 2016 to a combined following of over 80,000.
- Facilitated more than 4,200 media calls in 2016

In Memorium



On November 18, 2016 while responding to a call of low hanging power lines near Garland City, Trooper Eric Ellsworth was struck by a vehicle and was critically injured. Four days later on November 22, at the age of 31, Trooper Ellsworth succumbed to his injuries recieved in the line of duty. Trooper Ellsworth dedicated 7 years of his life to the Utah Highway Patrol. His first two years were spent in Green River. He spent his final five in Section 1 helping and serving the people of Box Elder County and Northern Utah. Our thoughts are forever with his wife and three young boys, his father, mother and extended family.



End of Watch 11/22/16

“Eric impacted, changed and saved lives. Eric will always be a giant, a hero among us. Well done, Trooper.”- Colonel Michael Rapich, Utah Highway Patrol

“Eric truly does represent the very best society has to offer. He’s a hometown hero.” - Utah Governor Gary R. Herbert

“You couldn’t ask for a better representative of the Utah Highway Patrol.”- Commissioner Keith D. Squires, Utah Department of Public Safety





Utah Department of Public Safety
4501 South 2700 West
Salt Lake City, UT 84114
Tel: 801-965-4461