

UTAH VINE SERVICE

CUSTODY INFORMATION

To access offender custody information:

- Call **1-877-884-8463**
- Visit **www.vinelink.com**
- Download the **VINEmobile app**
- **TTY** users, call 1-866-847-1298

HOW DO I REGISTER?

If the offender is in custody, you can register to receive VINE notifications.

If you register a phone number, you must create a four-digit personal identification number (PIN) that you will need when you receive notifications. Make sure your PIN is easy to remember. Write it down and keep it in a safe place.

Email registrations do not require a PIN.



NOTIFICATION

Once registered, you will be notified about offender custody status changes such as release, transfer, or escape.

When VINE calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets VINE know that you received the call and will stop the service from calling you again.

No PIN is required to register for email notifications. You will receive one email when there is a change in custody status.

UTAH VINE SERVICE

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TTY: 1-866-847-1298

www.vinelink.com

VICTIM RESOURCES

Domestic Violence Information Line
1-800-897-5465

Rape Recovery Center
1-888-421-1100

Protective Order Information
Salt Lake Area: Legal Aid
1-801-328-8849
Outside the Salt Lake Area:
Legal Services
1-800-662-4245

Utah Office for Victims of Crime
Salt Lake Area
1-801-238-2360
Outside the Salt Lake Area
1-800-621-7444

Utah Department of Public Safety
Victim Services
1-801-965-4461

Utah Trafficking in Persons Task Force
(UTIP)
1-801-200-3443

National Domestic Violence Hotline
1-800-799-SAFE (1-800-799-7233)

National Organization for
Victim Assistance
1-800-TRY-NOVA (1-800-879-6682)

For other referral services, please call
211 – If available in your area or your
local law enforcement agency.



VINE is an automated service that lets you track the custody status of offenders in jail or prison over the phone or internet. You can also register to be notified by phone and/or email if the custody status of an offender changes.

Write down the following information, remove this panel, and keep it in a safe place:

Offender name

/

Offender number / LE Case #

Your four-digit PIN

- If you do not answer a notification call, VINE will leave a message and will continue calling back until you enter your PIN or until up to 48 hours have passed. You may get a call from VINE in the middle of the night.
- Do not register a phone number that rings to a switchboard.
- VINE is confidential.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number (1-877-884-8463) and press zero for a VINE service representative.
- VINE service representatives are available 24 hours a day, seven days a week to assist you.



Search for "VINEmobile"
where you get your apps.

Victims' Bill of Rights

Your rights as a victim or witness of a crime are important.

The Utah legislature passed a victims' bill of rights in 1987 and Constitutional legislation in 1994 to ensure all victims and witnesses of a crime, especially children, are treated with courtesy and sensitivity.

The law lists some of your rights:

1. **Threats:** It is a crime for anyone to threaten you or to hurt you because of your testimony. You have a right to know what to do if you are threatened. You have the right to be treated with dignity and respect.
2. **Your Role:** You have a right to know what you are expected to do as a witness. We will explain it to you.
3. **Your Case:** You have a right to know what is happening in your case. We will keep you informed and we will explain each legal step so you will understand what is going on in your case.
4. **Safe Place:** You have a right to be in a safe place when you are waiting for court. We will show you where to wait for your turn to testify.
5. **Restitution:** You have a right to be paid for medical expenses and other losses that result from a violent crime. We can tell you about the restitution laws in Utah and whether you should apply for help from the Crime Victims' Reparation Board.
6. **Getting Your Property Back:** You have the right to retrieve any of your property that has been taken as evidence when it is no longer needed as evidence.
7. **Job Problems:** If serving as a witness causes problems with your job, you have a right to assistance from us. You may ask us to talk to your employer to explain your duty as a witness. We will try to avoid conflicts with your work, but when we cannot, we will try to make your time in court as short as possible.
8. **Speedy End to the Case:** You have the right to have your case completed quickly. We will do what we can to get a speedy disposition of the case.
9. **Timely Notice:** You have a right to timely notice of all court dates. If the case is canceled or postponed, we will let you know as soon as possible.
10. **Speak to the Judge:** You have the right to be present during all court proceedings – and to speak to the judge in the proceeding.
11. **Testimony Requirements:** You may not be required to testify at the preliminary hearing.

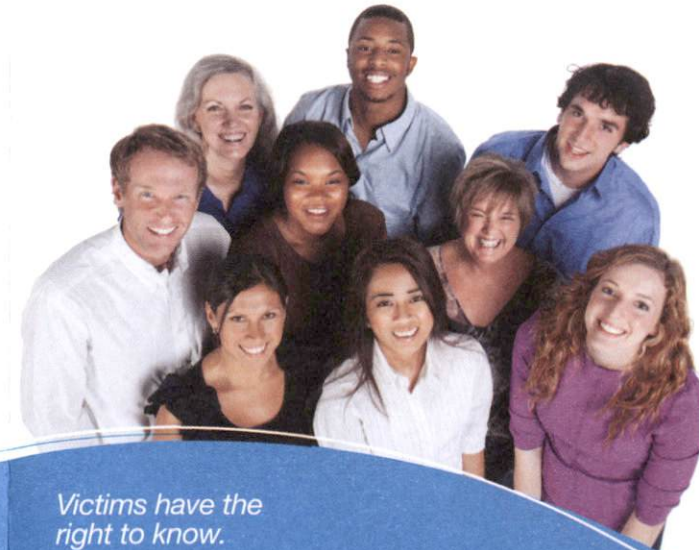


VICTIM INFORMATION & NOTIFICATION EVERYDAY

Utah VINE Service

Information & Notification for
Offender Custody Status

1-877-UT-4-VINE



Victims have the
right to know.

Do not rely solely on
VINE for your safety.
If you feel you are in
danger, call 911.

Appriss®
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1-877-884-8463
www.vinelink.com

A service provided by
Utah Department of Public Safety