

# 2018 ANNUAL REPORT



2018 Annual Report  
Public Service Commission of Utah

For the Period of July 1, 2017 to June 30, 2018

# 2018 Public Service Commission of Utah for the Period July 1, 2017 - June 30, 2018

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# STATE OF UTAH

## Public Service Commission



**Honorable Gary Herbert**  
**Governor, State of Utah**  
**Honorable Members of the Senate**  
**Honorable Members of the House of Representatives**

It is a pleasure to present to you the Annual Report for fiscal year 2018 of the Public Service Commission of Utah. This report has been prepared in accordance with Utah Code § 54-1-10, which requires the PSC to submit to you a report of its activities during the fiscal year ending June 30, 2018.

This annual report highlights the issues and activities the PSC has focused on during the year.

We look forward to your continued support as we serve the citizens of Utah.

Respectfully submitted,

A handwritten signature in cursive script, reading "Thad LeVar".

Thad LeVar, Commission Chair

A handwritten signature in cursive script, reading "David R. Clark".

David R. Clark, Commissioner

A handwritten signature in cursive script, reading "Jordan A. White".

Jordan A. White, Commissioner

# Personnel

June 30, 2018

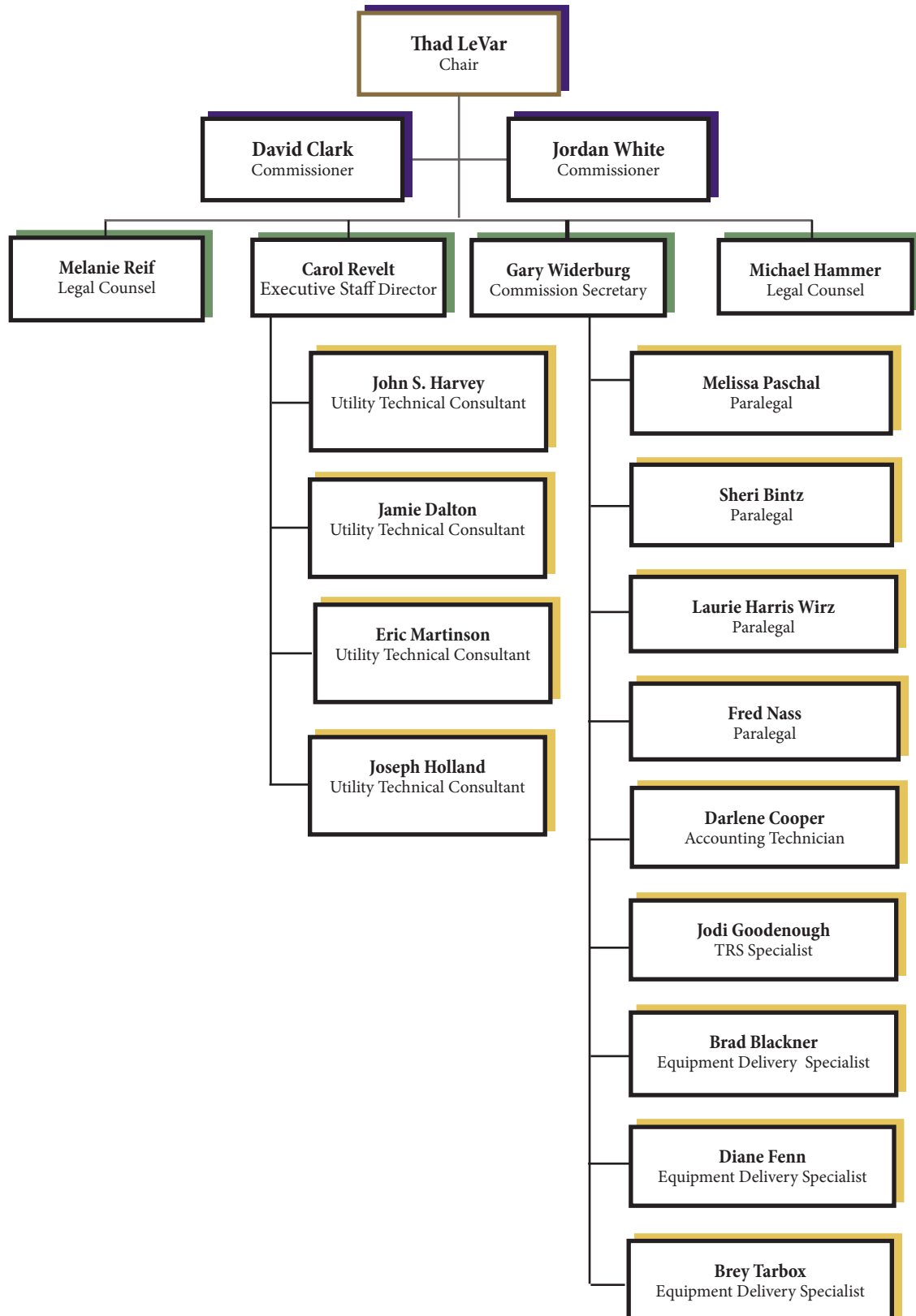


Chair . . . . .	Thad LeVar
Commissioner. . . . .	David Clark
Commissioner. . . . .	Jordan White
Commission Secretary . . . . .	Gary Widerburg
Executive Staff Director . . . . .	Carol Revelt
Legal Counsel . . . . .	Melanie Reif
Legal Counsel . . . . .	Michael Hammer
Utility Technical Consultant . . . . .	John Harvey
Utility Technical Consultant . . . . .	Jamie Dalton
Utility Technical Consultant . . . . .	Eric Martinson
Utility Technical Consultant . . . . .	Joseph Holland
Paralegal . . . . .	Sheri Bintz
Paralegal . . . . .	Melissa Paschal
Paralegal . . . . .	Laurie Harris Wirz
Paralegal . . . . .	Fred Nass
Accounting Technician . . . . .	Darlene Cooper
Telecommunications Relay Specialist (TRS) . . . . .	Jodi Goodenough
Equipment Delivery Specialist . . . . .	Brad Blackner
Equipment Delivery Specialist . . . . .	Diane Stidham
Equipment Delivery Specialist . . . . .	Brey Tarbox



# PSC Organization

*June 30, 2018*



# COMMISSIONERS



**Thad LeVar**

*Appointed as Chair: June 19, 2015*

**T**had was appointed to the Public Service Commission of Utah by Governor Gary R. Herbert on December 20, 2012, and was appointed Commission Chair by Governor Herbert on June 19, 2015. He had been with the Utah Department of Commerce since 2004, and at the time of his appointment he was the agency's deputy director. In that role Thad had oversight responsibilities related to both the Office of Consumer Services and the Division of Public Utilities, and twice served as interim director of the Division. While working with the Department of Commerce Thad was appointed to be a member of the steering committee for Governor Herbert's 2011 Utah Business Regulation Review, a project that resulted in over 300 changes to Utah state government including streamlining and eliminating a significant number of rules and regulations.

Previously in his career Thad held jobs first as an administrative law judge, and then as division director, with the Utah Division of Consumer Protection, an agency that investigates allegations of deceptive sales practices. He also worked as an associate general counsel to the Utah Legislature, where his duties included serving as counsel for both the House and Senate committees on public utilities and technology. Before law school, Thad taught in secondary schools in Texas and Arkansas. He is a graduate of the J. Reuben Clark Law School at Brigham Young University.

Thad has served as a member of the Committee on Energy Resources and the Environment of the National Association of Regulatory Commissions (NARUC), and currently serves on NARUC's Committee on Gas. He also served as an inaugural member of the Body of State Regulators for the Western Energy Imbalance Market.



**David Clark**

*Appointed: January 1, 2013*

**D**avid was appointed to the Public Service Commission of Utah by Governor Gary Herbert on January 1, 2013. At the time of his appointment, he had been serving as the Commission's legal counsel since 2010. David serves in a number of national and regional organizations related to public utility regulation, including: the Electricity Committee of the National Association of Regulatory Utility Commissioners (NARUC); the Member Representatives Committee of the North American Electric Reliability Corporation (NERC); the Member Advisory Committee of the Western Electric Coordinating Council (WECC); the Steering Committee of the Northern Tier Transmission Group (NTTG); and the Western Interconnection Regional Advisory Body (WIRAB).

During a 22-year legal career in California, David represented energy and telecommunications utilities in administrative hearings, and practiced corporate law for a public utility holding company, serving as manager of the company's Legal Division. He began his law practice as a member of the United States Navy Judge Advocate General's Corps.

More recently, David founded a financial services business in the banking sector, serving clients in the western United States. He also spent three years in full-time, volunteer church service. David's other community activities have included service on the boards of the San Diego Urban League, the Poway Center for the Performing Arts Foundation, the San Diego Cystic Fibrosis Foundation, and the San Diego Chapter of the J. Reuben Clark Law Society. David received his undergraduate and law degrees from Brigham Young University.



**Jordan White**

*Appointed: June 5, 2015*

**J**ordan was appointed to the Public Service Commission of Utah by Governor Gary Herbert on June 5, 2015, and was reappointed on March 1, 2017. At the time of his appointment, he was serving as the Commission's legal counsel. Mr. White previously served as President of the National Conference of Regulatory Attorneys and as a member of the NARUC Subcommittee on Law. He currently serves on the NARUC Committee on Energy Resources and the Environment, Peak Reliability's Member Advisory Committee, and as Chair of the Western Energy Imbalance Market Body of State Regulators.

Prior to joining the Commission, Jordan practiced at the law firm Fabian VanCott in Salt Lake City where he represented clients on energy and natural resource matters. Jordan later worked as in-house counsel for energy companies including PacifiCorp and NextEra Energy, Inc., where his work focused on electric utility operations, project development and regulatory matters.

Before law school, Jordan practiced as a mental health therapist, working primarily with children and adolescents. He currently serves on the boards of YMCA of Northern Utah and Futures Through Choices, a non-profit organization that strives to enhance the lives of individuals with developmental disabilities. Mr. White received his undergraduate, masters of social work, and law degree from the University of Utah.

# HISTORY

## OF THE PUBLIC SERVICE COMMISSION & REGULATORY PROCESS

Since its origin under the Public Utilities Act of 1917, the PSC has served the citizens of Utah through technical and economic regulation of the state's public utility companies. These privately owned but government regulated companies provide the electricity, natural gas, water, sewer and telecommunications, through which important services are delivered to Utah households and businesses.

Utility systems are key structural elements of Utah's economy. Collectively, all such structural elements, whether provided by public authorities or regulated private companies, are known as "infrastructure." Roads, railways, and other modes of transportation, and communications and other network-based services like electricity, natural gas, and water, facilitate the flow of goods and services between buyers and sellers, making this infrastructure a prerequisite for economic growth.

Utility companies are certificated monopolies. With recent exceptions, primarily in the telecommunications industry, each utility is the sole provider of utility service in a designated geographic area of the State called "certificated service territory."

Because there is no competition, federal and state law obligates the

PSC to promote and protect the public interest by ensuring that public utility service is adequate in quality and reliability, and is available to everyone at just and reasonable prices. This is the PSC's goal. The prices, terms and conditions of utility service affect the quality of the state's infrastructure.

### *Organization of the Regulatory Function in Utah Today*

Since 1983, when the legislature last reorganized Utah's public utility regulatory function, the PSC has been an independent entity with a small clerical, legal, and technical advisory staff. The PSC consists of a three-member commission, each commissioner appointed by the Governor to a six-year term, an administrative secretary and finance staff, an executive staff director and technical staff, and legal and paralegal staff. Currently the PSC employs sixteen full-time and three part-time employees.

The Division of Public Utilities, within the Utah Department of Commerce, performs public utility audits and investigations, helps resolve customer complaints, and enforces PSC Orders. Since its 1983 reorganization, the Division has been empowered to represent an impartially-determined, broad public interest before the PSC. The Division employs a Director and a clerical and technical staff of approximately thirty people and receives legal assistance from the Office of the Attorney General.

Utah's utility consumer advocate was first established as the Committee of Consumer Services in 1977 by the Utah Legislature. In 2009 the Utah Legislature reorganized the Committee into the Office of Consumer Services. The Office is staffed with five full-time professionals led by a Director who is appointed by the Governor, with the concurrence of the Committee



and consent of the Senate, for a term of six years. The Director, on behalf of the Office, represents the interests of residential and small commercial consumers. The Committee of Consumer Services now exists as a nine-member layperson board as part of the Office to advise it regarding utility rate changes and other regulatory actions on residential, small commercial and irrigator customers and to help establish policy objectives.

### *How the PSC Works*

As a regulatory decision-making body, the PSC exercises a delegated legislative power. Each regulatory decision is reached quasi-judicially – that is to say, the decision must be based on evidence of record gathered in open public hearings in docketed proceedings. All dockets are closely scheduled, but the due process rights of parties, carefully

observed by the PSC, govern their timing.

In the course of a hearing, parties participating may include the subject public utility, the DPU, and the OCS. Parties present the sworn testimony and evidence of expert witnesses on matters at issue and witnesses are cross-examined by the attorneys assisting each party.

In cases where tens of millions of dollars may be at stake or important issues of regulatory policy arise, a number of other intervenors representing interests as diverse as low-income customers, environmental groups, and large industrial customers may also participate. They employ expert witnesses and attorneys. They want to be involved because regulatory decisions distribute outcomes as gains or losses to particular parties. Cases raise is-

sues of law, economics, accounting, finance, engineering, and service quality.

The PSC's task is reaching decisions that balance the often-competing interests of concerned parties in pursuit of outcomes that protect and promote the overall public interest. These decisions, reviewed by the Utah Supreme Court, must be drawn directly from the evidentiary record created in open public hearings or filed on the public record.

During fiscal year 2018, there were 377 active and opened dockets. The PSC regulated 177 utility companies including gas, electric, telecommunications, water, sewer, and railroads, and nearly \$3.6 billion intrastate revenue was reported in the 2017 calendar year.





# Public Service Commission of Utah 2018 Annual Report

## Public Service Commission of Utah Commissioners

<u>Years of Service</u>	<u>Name</u>	<u>Home Town</u>
1917-21	Henry H. Blood	Kaysville
1917-23	Joshua Greenwood	Nephi
1917-25	Warren Stoutner	Salt Lake City
1921-23	Abbot R. Heywood	Ogden
1923-37	Elmer E. Corfman	Salt Lake City
1923-37	Thomas E. McKay	Huntsville
1925-33	George F. McGonagle	Salt Lake City
1933-35	Thomas H. Humphreys	Logan
1935-37	Joseph S. Snow	St. George
1937-41	Ward C. Holbrook	Clearfield
1937-41	Otto A. Wiesley	Salt Lake City
1937-40	Walter K. Granger	Cedar City
1941-43	George S. Ballif	Provo
1941-49	Oscar W. Carlson	Salt Lake City
1941-51	Donald Hacking	Price
1943-52	W.R. McEntire	Huntsville
1949-73	Hal S. Bennett	Salt Lake City
1951-56	Stewart M. Hanson	Salt Lake City
1952-72	Donald Hacking	Price
1956-57	Rue L. Clegg	Salt Lake City
1957-63	Jesse R. Budge	Salt Lake City
1963-65	Raymond W. Gee	Salt Lake City
1965-67	D. Frank Wilkins	Salt Lake City
1967-69	Donald T. Adams	Monticello
1969-72	John T. Vernieu	Richfield
1972-75	Eugene S. Lambert	Salt Lake City
1972-76	Frank S. Warner	Ogden
1973-79	Olof E. Zundel	Brigham City
1975-76	James N. Kimball	Salt Lake City
1976-77	Joseph C. Folley	Ogden
1976-82	Milly O. Bernard	Salt Lake City
1977-80	Kenneth Rigtrup	Salt Lake City
1979-85	David R. Irvine	Bountiful
1980-89	Brent H. Cameron	Salt Lake City
1982-95	James M. Byrne	Salt Lake City
1985-92	Brian T. Stewart	Farmington
1989-91	Stephen F. Mecham	Salt Lake City
1991-92	Stephen C. Hewlett*	Salt Lake City
1992-95	Stephen C. Hewlett	Salt Lake City
1992-2003	Stephen F. Mecham	Salt Lake City
1995-2005	Constance B. White	Salt Lake City
1995-2001	Clark D. Jones	Salt Lake City
2001-2012	Richard M. Campbell	Riverton
2003-2012	Theodore Boyer	Salt Lake City
2005-2015	Ronald Allen	Stansbury Park
2013-Present	Thad LeVar	Tooele
2013-Present	David Clark	Draper
2015-Present	Jordan White	Bountiful

\*Commissioner Pro Tempore 1991 - 1992

## Public Service Commission of Utah Secretaries

<u>Years of Service</u>	<u>Name</u>	<u>Home Town</u>
1917-23	Thomas E. Banning	Salt Lake City
1923-35	Frank L. Ostler	Salt Lake City
1935-36	Theodore E. Thain	Logan
1936-38	Wendell D. Larson	Salt Lake City
1938-40	J. Allan Crockett	Salt Lake City
1941-43	Charles A. Esser	Salt Lake City
1943-44	Theodore E. Thain	Logan
1945-48	Royal Whitlock	Gunnison
1949-49	C.J. Stringham	Salt Lake City
1949-56	Frank A. Yeamans	Salt Lake City
1956-59	C.R. Openshaw, Jr.	Salt Lake City
1959-60	Frank A. Yeamans	Salt Lake City
1960-70	C.R. Openshaw, Jr.	Salt Lake City
1970-71	Maurice P. Greffoz*	Salt Lake City
1971-72	Eugene S. Lambert	Salt Lake City
1972-77	Ronald E. Casper	Salt Lake City
1977-79	Victor N. Gibb	Orem
1979-81	David L. Stott	Salt Lake City
1981-83	Jean Mowrey	Salt Lake City
1983-86	Georgia Peterson	Salt Lake City
1986-91	Stephen C. Hewlett	Salt Lake City
1991-2011	Julie P. Orchard	Bountiful
2012-Present	Gary L. Widerburg	Ogden

\*Acting Secretary







## ***ELECTRIC UTILITIES OVERVIEW***

The principal electric utility regulated by the PSC is PacifiCorp, who does business in Utah as Rocky Mountain Power. PacifiCorp is an investor-owned utility serving approximately 907,000 residential, commercial and industrial customers in Utah. PacifiCorp also serves retail customers in five other western states and wholesale customers throughout the west. PacifiCorp provides approximately 80 percent of the electricity to Utah homes and businesses. Other Utah customers are served either by municipal utilities, which are not regulated by the PSC, or by rural electric cooperatives or electric service districts, which are subject to minimal state regulation.

### ***RATE CHANGES***

Under Utah Code Annotated § 54-4-4, the PSC is responsible for determining just and reasonable rates for PacifiCorp. Utah law enables the PSC to approve rate changes reflecting the outcome of a general rate case (“GRC”) in which costs associated with the generation, transmission, and distribution of electricity are evaluated. In addition, the PSC has the authority to approve rate adjustments reflecting costs associated with the installation of major facilities in between GRCs, the implementation of approved demand-side management/energy efficiency programs, energy balancing accounts, the funding of low income assistance programs, and the implementation of a sustainable transportation and energy plan (“STEP”). In fiscal year 2018, the PSC approved five rate changes, which resulted in an approximate 4.9 percent decrease in the annual bill of a typical residential customer. An average residential customer uses 700 kilowatt-hours of electricity per month.

### ***Electric Energy Conservation***

In 2003, the PSC approved Electric Service Schedule No. 193, Demand Side Management (“DSM”) Cost Adjustment, the funding source for cost-effective energy efficiency and load management programs proposed and managed by PacifiCorp and approved by the PSC. In 2017, PacifiCorp spent approximately \$53.6 million on energy efficiency and load management programs. These programs help reduce load and improve energy efficiency in new and existing homes and non-residential buildings and processes, encour-

age the purchase of energy-efficient appliances, and directly control air conditioners and irrigation pumps. During 2017, approximately 204 megawatts (“MW”) of power and 372,945 megawatt hours (“MWh”) of energy were saved through these programs.

On July 14, 2017, PacifiCorp requested temporary suspension of the DSM Cost Adjustment collection as, under the then current rates, its DSM balancing account was projected to be over-collected by \$17 million as of December 2017. This request was approved by the PSC and made effective August 1, 2017. Subsequently, on December 12, 2017, the PSC approved the reinstatement of the DSM Cost Adjustment surcharge rate at approximately 3.66 percent, effective January 1, 2018; a decrease from the previously effective rate of 3.68 percent. The change was the result of PacifiCorp’s efforts to align collections with forecast expenditures for 2018 and to account for a surplus amount in the DSM balancing account. This adjustment resulted in an approximate 0.02 percent decrease in a typical residential customer’s annual bill.

### ***Energy Balancing Account (“EBA”)***

In November 2017, the DPU filed its final audit report of PacifiCorp’s 2017 EBA application requesting approval to refund approximately \$6.5 million in deferred EBA costs incurred in calendar year 2016, previously approved by the PSC on an interim basis. The DPU’s audit report recommended further reductions in EBA costs totaling approximately \$8.6 million.

In February 2018, the PSC approved an uncontested settlement stipulation authorizing PacifiCorp to offset calendar year 2016 EBA costs with PacifiCorp's requested \$6.5 million refund and to apply an additional credit of \$2.8 million against EBA costs in PacifiCorp's forthcoming 2018 EBA filing (for a total adjustment of \$9.3 million). The stipulation resulted in no change to the EBA surcharge rate of \$0.00 per kilowatt-hour.

In March 2018, PacifiCorp filed its 2018 EBA filing and in April 2018, the PSC approved PacifiCorp's request for authority to increase Electric Service Schedule No. 94, EBA rates to recover \$2.8 million in total deferred EBA costs incurred in calendar year 2017, on an interim basis, effective May 1, 2018. This interim rate change resulted in an approximate 0.12 percent increase in a typical residential customer's annual bill.

### ***Impacts of Federal Tax Legislation***

In December 2017, the PSC opened dockets to investigate the revenue requirement impacts of the new federal tax legislation ("Tax Reform Act") enacted on December 22, 2017 to PacifiCorp. Among other things, the Tax Reform Act resulted in a reduction of the federal corporate tax rate from 35 percent to 21 percent.

In March 2018, PacifiCorp filed a tariff application in which it estimated that the reduction in the federal corporate tax rate from 35 percent to 21 percent and the repeal of the domestic production activities deductions would result in an approximate \$76.2 million reduction in its Utah revenue requirement. PacifiCorp recommended an initial rate decrease of approximately \$20 million reflected in the proposed new Electric Service Schedule No. 197, Federal Tax Act Adjustment ("Schedule 197"), with the balance to be deferred as a regulatory liability to offset future costs once they became known.

In April 2018, based upon comments filed by the DPU, the OCS, the Utah Association of Energy Users ("UAE"), the Utah Industrial Energy Consumers, US Magnesium, LLC, and Nucor Steel-Utah, the PSC

issued an order directing PacifiCorp to implement an ongoing, annual rate reduction of \$61 million associated with the Tax Reform Act, to be allocated to its retail and qualifying Special Contract customers, effective May 1, 2018. The PSC ordered PacifiCorp to refund the \$61 million for 2018 to customers on a monthly basis over the remaining eight months of calendar year 2018. Going forward, the \$61 million decrease will result in an annual bill decrease of approximately 3.45 percent, or about \$32, for a residential customer using 700 kilowatt-hours per month.

The PSC's order also directed PacifiCorp to identify its final calculation of the full revenue requirement impacts of the Tax Reform Act. Accordingly, on June 15, 2018, PacifiCorp filed an application in which it determined the change in income tax rates in the Tax Reform Act would result in a net reduction of \$92.3 million in its annual revenue requirement. PacifiCorp proposes that the PSC continue to implement the current \$61 million annual rate reduction and defer the remaining \$31.3 million difference into a regulatory liability to offset future costs. PacifiCorp also estimates a \$740 million excess deferred income tax balance as of December 31, 2018 related to property and non-property items for which it proposes future regulatory treatment. The PSC's evaluation of this proposal will continue into FY 2019.

### ***Renewable Energy Credit ("REC") Balancing Account***

In May 2018, the PSC approved a \$1.5 million interim rate increase in PacifiCorp's recovery of revenues from Electric Service Schedule No. 98, REC Revenue Adjustment balancing account, effective June 1, 2018. This rate change resulted in a 0.08 percent increase in a typical residential customer's annual bill.

### ***LARGE ELECTRIC POWER PLANT PROCUREMENT***

Utah Code Ann. § 54-17 ("Energy Resource Procurement Act") authorizes the PSC to regulate PacifiCorp's



solicitation activities for a significant energy resource, as defined in Utah Code Ann. § 54-17-102(4), and to approve PacifiCorp's decision to acquire a significant energy resource. This act also enables an energy utility to voluntarily request PSC approval of other types of resource decisions, such as those concerning the acquisition, management, or operation of energy production, processing, transmission, or distribution facilities or processes, before the utility implements the decision.

In June 2017, PacifiCorp filed a request for approval of a solicitation process and concurrently filed an application for approval of a significant energy resource decision and voluntary request for approval of resource decision ("Application"). In September 2017, the PSC approved PacifiCorp's proposed solicitation process.

In its Application, later updated to reflect the results of the solicitation process and other evaluations, PacifiCorp requested approval to procure specified wind resources and new transmission facilities in Wyoming. Specifically, PacifiCorp requested approval of the following wind facilities, totaling 1,150 MW: (1) TB

Flats I and II (500-MW benchmark project); (2) Cedar Springs (400-MW project, one-half build transfer agreement ("BTA"), one-half power-purchase agreement ("PPA"); and (3) Ekola Flats (250-MW benchmark project). PacifiCorp also requested approval of a resource decision to construct the 138 mile Aeolus-to-Bridger/Anticline transmission line supporting network upgrades.

PacifiCorp identified these projects as part of its least-cost, least-risk portfolio to meet customers' resource needs. PacifiCorp also represents that these projects are a time-limited resource opportunity that allows PacifiCorp to take advantage of recent changes to the federal Internal Revenue Service ("IRS") Code implemented by the Protecting Americans from Tax Hikes Act of 2015 ("the PATH Act"). The Path Act extended the availability of Production Tax Credits, or PTCs, for wind facilities under construction before January 1, 2020.

In June 2018, the PSC authorized PacifiCorp to construct these wind and transmission facilities and to proceed with the BTA/PPA arrangement for the proposed Cedar Springs facility.

### **WIND REPOWERING**

As mentioned above, the Energy Resource Procurement Act, Utah Code Ann. § 54-17-402, enables an energy utility to voluntarily request PSC approval of other types of resource decisions such as those concerning the acquisition, management, or operation of energy production, processing, transmission, or distribution facilities or processes before the utility implements the resource decision.

Pursuant to this statute, in June 2017, PacifiCorp filed with the PSC a voluntary request for approval of a resource decision to upgrade or "repower" 999.1 MW of existing wind capacity at PacifiCorp's Glenrock I, Glenrock III, Rolling Hills, Seven Mile Hill I, Seven Mile Hill II, High Plains, McFadden Ridge, Dunlap wind facilities in Wyoming, the Leaning Juniper facility in



Oregon, and the Marengo I, Marengo II, and Goodnoe Hills wind facilities in Washington. The proposed project includes the installation of new nacelles with higher-capacity generators and new rotors with longer blades allowing wind turbines to produce more energy over a wider range of wind speeds.

PacifiCorp identified the project as a least-cost, least-risk resource in its 2017 Integrated Resource Plan (“IRP”) preferred portfolio. Similar to its proposal to acquire new wind and transmission projects, the wind repowering project represents a time-limited opportunity allowing PacifiCorp to take advantage of recent IRS tax code changes. These improvements will effectively extend the period during which federal PTC benefits will be realized for these resources.

In its May 2018 decision, the PSC approved all of the projects identified in PacifiCorp’s request except for the Leaning Juniper facility.

## ***OTHER RENEWABLE RESOURCE ACTIVITIES***

### ***Renewable Energy Qualifying Facility Avoided Costs***

The Public Utility Regulatory Policies Act of 1978 (“PURPA”) and the rules promulgated thereunder by the Federal Energy Regulatory Commission (“FERC”) require electric utilities to purchase energy and capacity from qualifying facilities (“QFs”) at the utility’s avoided cost. These regulations serve as the foundation of PacifiCorp’s obligation to purchase capacity and energy made available from QFs within its service territory.

In May 2017, PacifiCorp filed an application proposing changes to its Electric Service Schedule No. 37 (“Schedule 37”) avoided cost pricing methodology for small QFs, to be consistent with its methodology used for determining avoided cost prices under Electric Service Schedule No. 38 (“Schedule 38”) for large QFs. Specifically, PacifiCorp proposed to calculate Schedule 37 rates specific to each resource type using the Partial Displacement Differential Revenue Requirement (“PDDRR”) methodology approved by the PSC for determining non-standard avoided costs under Schedule 38.

In June 2017, PacifiCorp proposed, among other things, modifications to the currently approved Schedule 38 avoided cost pricing methodology to allow PacifiCorp to own the RECs associated with a QF’s output during the portion of a QF’s contract in which it receives an avoided capacity payment based on the deferral of a like renewable resource. With this change, a QF would receive no additional compensation for RECs beyond the capacity payment associated with the proxy resource being deferred. During any portion of a QF’s term, when its avoided capacity costs are not based on the costs of a renewable resource, the QF would be entitled to the RECs associated with its output. In addition, PacifiCorp proposed to calculate avoided cost pricing beyond the end of the IRP preferred portfolio resource expansion planning period.

In a January 2018 order, the PSC approved PacifiCorp’s proposal concerning retention of RECs associated with QF output and also approved PacifiCorp’s proposed application of the Proxy/PDDRR methodology to Schedule 37 QFs. The PSC also determined that proposed Wyoming wind and transmission facilities are deferrable until a final PSC determination is made regarding these resources or PacifiCorp independently determines it will no longer pursue these projects. The PSC also declined to subject Schedule 37 projects to the Schedule 38 project queue and denied PacifiCorp’s proposed treatment of PTCs in the calculation of avoided cost prices.



### ***PacifiCorp's Sustainable Transportation & Energy Plan Act Initiatives***

In March 2016, the Utah Legislature enacted Senate Bill 115, Sustainable Transportation and Energy Plan Act ("STEP"). Among other things, STEP establishes a 5-year pilot program authorizing PacifiCorp to allocate \$10 million annually, subject to PSC approval, for the implementation of programs to develop solar resources, improve air quality, expand electric vehicle infrastructure and to evaluate clean coal technologies, battery storage, and other emerging technologies.

During FY 2018, the PSC approved revisions to several of PacifiCorp's STEP-related electric service schedules and regulations. Specifically, the PSC approved revisions to Electric Service Schedule No. 2E – Residential Service – Electric Vehicle Time-of-Use Pilot Option - Temporary, Electric Service Schedule No. 121 Plug-in Electric Vehicle Load Research Study Program - Temporary, and Electric Service Regulation No. 13, STEP Commercial Line Extension Pilot Program. The PSC also approved PacifiCorp's proposed STEP reporting template.

In August 2017, PacifiCorp filed an application requesting approval of a STEP-related smart inverter program with a budget of \$450,000 and a microgrid program with a budget of \$250,000 which the PSC approved in October 2017. In April 2018, PacifiCorp filed its first annual STEP program status report that presents the overall calendar year 2017 monthly accounting detail for the STEP program as well as information on the individual STEP programs. This report is currently under review.

### ***Investigation of the Costs and Benefits of PacifiCorp's Net Metering Program and Export Credit Rate***

Utah Code Annotated § 54-15-105.1 requires the PSC to determine whether the costs that PacifiCorp or other customers will incur from a net metering program will exceed the benefits of the net metering program or whether the benefits will exceed the costs. In November 2015, the PSC issued an order establishing an analytical framework in support of its statutory mandate. Pursuant to this order, in November 2016, Pacifi-

Corp submitted its "Compliance Filing and Request to Complete All Analyses Required under the Net Metering Statute for the Evaluation of the Net Metering Program." After a lengthy process, on August 28, 2018, PacifiCorp filed a Settlement Stipulation ("Stipulation") entered into by PacifiCorp, the DPU, the OCS, Vivint Solar, Inc., Auric Solar, LLC, HEAL Utah, Intermountain Wind and Solar, LLC, Legend Solar, LLC, Utah Solar Energy Association, Salt Lake City Corporation, Summit County, Utah Citizens Advocating Renewable Energy ("UCARE"), and Utah Clean Energy ("Signatories"). The Stipulation resolved many issues related to net metering, and established a process going forward to resolve other issues. Following receipt of testimony and a hearing, in September 2017 the PSC approved the Stipulation.

Among other things, the Stipulation identifies program caps, deadlines, time frames, and rates for PacifiCorp's current net metering program and a new transition program. The Stipulation also identifies a process for determining an export credit rate to be effective when the transition program cap is reached or the date the PSC issues a final order in the export credit rate proceeding, whichever is earlier. In addition, the Stipulation identifies various fees for transition and post-transition customers.

Regarding the net metering program, the Stipulation: 1) set a net metering program cap date of November 15, 2017 ("NEM Cap Date"); 2) set the net metering program cap at the cumulative generating capacity of the customer generation systems for which complete interconnection applications have been submitted to PacifiCorp by the NEM Cap Date; and 3) allows current net metering customers and customers who submit a complete interconnection application to PacifiCorp on or before the NEM Cap Date, and are interconnected within twelve months from the date the interconnection application is approved, to remain on the current Net Metering Program through December 31, 2035 ("Grandfathering Period"). After the Grandfathering Period expires, NEM Customers will become subject to the applicable rate class and any rate and rate structure then in effect that would otherwise apply to those customers.



Regarding the transition program, the Stipulation:

1) adopted transition program caps of 170 MW for residential and small non-residential schedules, and 70 MW for large non-residential schedules; 2) specifies a transition period of the NEM Cap Date through December 31, 2032 (“Transition Period”); 3) limits transition program eligibility to customers who submit customer generation system interconnection applications after November 15, 2017 until the earlier of the date on which the transition cap is reached or the date the PSC issues a final order in the export credit proceeding (“Transition Customers”); and 4) identifies transition customer export rates (based on 15-minute netting of exported and imported energy) and other limitations. At the end of the Transition Period, Transition Customers will become subject to the applicable rate class and any rate or rate structure then in effect that would otherwise apply to those customers.

In accordance with the Stipulation, in December 2017, PacifiCorp filed an application to initiate the Export Credit Proceeding in Docket No. 17-035-61. The proceeding has been separated into two phases with Phase I addressing PacifiCorp’s proposed load research study plan, and Phase II addressing the determination of the export credit rate. Parties supported a procedural schedule in this docket consistent with the Stipulation which allows the PSC to conclude the export credit proceeding by the end of 2020. In February 2018, PacifiCorp filed its proposed load research study plan and in May 2018, the PSC approved the plan with certain modifications. PacifiCorp will file its proposed export credit rate testimony in early 2020.

### **PLANNING FOR LEAST COST AND RELIABLE POWER**

The PSC requires PacifiCorp to file, on a biennial basis, an IRP describing its plan to supply and manage growing demand for electricity in its six-state service territory for the next 20 years. During the intervening year, PacifiCorp files an update to its most recent IRP. In April 2017, PacifiCorp filed its 2017 IRP.

As presented in the 2017 IRP, through 2028, PacifiCorp will meet its resource needs with new renewable

resources, demand side management resources, and short-term firm market purchases. Over the 20-year planning horizon, the preferred portfolio includes 1,959 MW of new wind resources plus an additional 905 MW of capacity from upgrades (“repowering”) to existing wind resources, 1,040 MW of new solar resources, 1,313 MW of new natural gas resources, 30 MW of new geothermal resources, 2,077 MW of incremental energy efficiency resources, and 365 MW of new direct load control capacity. The 2017 IRP also assumes PacifiCorp will reduce 2,741 MW of its existing coal resource capacity and 358 MW of its existing natural gas resource capacity by the end of 2036.

In March 2018, the PSC issued an order acknowledging that the 2017 IRP substantially complies with the PSC’s IRP Standards and Guidelines. In this order, the PSC expressed concern that PacifiCorp’s timing in completing and making available to parties an analysis of PacifiCorp’s proposed wind repowering, new transmission, and new wind investments (collectively, “Energy Vision 2020”) deprived parties of a reasonable opportunity to evaluate that substantial element of its IRP. Accordingly, the PSC viewed Energy Vision 2020, including its effects on other aspects of the plan, to be less credible for IRP purposes than the remaining IRP components. As a result, the PSC stated that the reasonableness and prudence of some of the specific proposed Action Plan items included in the IRP being considered in other dockets would be evaluated independently, based on the evidence presented in those dockets.

In May 2018, PacifiCorp filed its 2017 IRP Update. The 2017 IRP Update shows that PacifiCorp will meet its incremental resource needs with new renewable resources, demand side management/energy efficiency resources, and short-term firm market purchases over the entire 20-year planning horizon. In comparison to the 2017 IRP preferred portfolio, the 2017 IRP update preferred portfolio includes an additional 754 MW of new wind resources and an additional 820 MW of new utility scale solar resources. According to PacifiCorp, these additions, in combination with a reduced load forecast, result in removal of the 1,313 MW of new natural gas resources and the 30 MW of new geothermal resources from the 2017 IRP preferred portfolio.



In addition, incremental energy efficiency resources are reduced by 200 MW, new direct load control capacity is reduced by 98 MW, and front office transactions are reduced by 66 MW. As with the 2017 IRP, PacifiCorp's 2017 IRP Update preferred portfolio assumes 1,463 MW of coal plant early retirements/conversions and 1,635 MW of thermal plant end-of-life retirements through the planning horizon.

### ***TICABOO AMENDED CERTIFICATE OF PUBLIC CONVENIENCE AND NECESSITY***

In January 2018, the Ticaboo Utility Improvement District ("Ticaboo") filed an application to amend its service territory. Ticaboo proposed to expand its service territory to include areas not presently served by a public utility, including Bullfrog Marina, Halls Crossing Marina, Dangling Rope Marina, and Hite Ranger Station, along with much of the area immediately surrounding Lake Powell. Ticaboo asserted that it is uniquely suited to provide electric service to the Lake Powell area, as neither PacifiCorp nor Garkane Energy serves the areas in question and no other public utility exists in the vicinity.

In May 2018, the PSC issued an order determining that Ticaboo's proposal was in the public interest and approved Ticaboo's application to modify its Certificate of Public Convenience and Necessity, pursuant to Utah Code Ann. § 17B-2a-406.

### ***REQUESTS FOR AGENCY ACTION***

#### ***Petition for Declaratory Ruling***

In October 2017, PacifiCorp filed a request for agency action and petition for declaratory ruling, requesting the PSC establish the rights and obligations of PacifiCorp and Kennecott Utah Copper LLC ("Kennecott") with regard to disputed charges under Electric Service Schedule No. 94, Energy Balancing Account Pilot Program. Kennecott claimed that under the terms of a new energy services agreement between Kennecott and PacifiCorp, approved by the PSC in 2016, it was not required to pay residual EBA Tariff charges accrued in 2015. PacifiCorp disputed this claim, arguing Kennecott was obligated to pay the contested 2015

EBA charges. In March 2018, the PSC approved a settlement stipulation between PacifiCorp, Kennecott, and the DPU resolving the dispute. According to the settlement stipulation, Kennecott will pay \$114,290.36 to PacifiCorp and PacifiCorp will include the remaining balance of approximately \$147,000 as a component in PacifiCorp's 2018 EBA filing.

#### ***Glen Canyon Power Purchase Agreements***

In May 2017, PacifiCorp requested PSC approval, under the provisions of PURPA, of power purchase agreements ("PPAs") with Glen Canyon Solar A, LLC and Glen Canyon Solar B, LLC (collectively, "Glen Canyon") for solar generation projects located in southern Utah. In a related matter, Glen Canyon filed a request for agency action asking the PSC to issue an order requiring PacifiCorp to influence PacifiCorp's transmission function to make certain assumptions in preparing studies pertaining to the interconnection and transmission costs associated with Glen Canyon's projects. Glen Canyon asserted PacifiCorp has adequate transmission capacity on the Sigurd-to-Glen Canyon transmission line to transport Glen Canyon's output to loads located in northern Utah. PacifiCorp disputed this claim, arguing adequate transmission rights are not available on this line because PacifiCorp has existing transmission obligations to Arizona Public Service, an Arizona electric utility.

In December 2017, the PSC denied Glen Canyon's request for agency action and an associated motion for preliminary injunctions. In January 2018, Glen Canyon filed a motion for stay of action requesting the PSC not approve the PPAs and delay or stay further action with respect to the PPAs until after FERC has had an opportunity to resolve relevant issues of federal law. PacifiCorp's Solicitation Process for Solar Photovoltaic and Thermal Resources

#### ***PacifiCorp's Solicitation Process for Solar Photovoltaic and Thermal Resources***

In May 2018, pursuant to newly enacted Utah Code Ann. § 54-17-807, Solar photovoltaic or thermal solar energy facilities, PacifiCorp filed an application requesting approval of its 2018 renewable resources Utah request for proposals, seeking up to approximately

308,000 megawatt-hours (“MWh”) per year, for up to 25 years, of new geothermal, solar photovoltaic, and/or wind resources that can achieve commercial operation before March 31, 2020. PacifiCorp intends to use the acquisition of resources through this request for proposals to meet the needs of customers taking service under Electric Service Schedule No. 32, Service From Renewable Energy Facilities, and Electric Service Schedule No. 34, Renewable Energy Purchases for Qualified Customers 5000kW and Over, and also to expand the Subscriber Solar Program (Schedule 73).

This application is currently stayed, at the unopposed request of PacifiCorp, to allow time to discuss and resolve parties’ concerns related to the request for proposals and proposed changes to Schedule 34.

#### ***Power Purchase Agreement between PacifiCorp and Monticello Wind Farm***

In December 2017, pursuant to Utah Code Ann. § 54-12-2, PacifiCorp filed an application requesting approval of a PPA between PacifiCorp and Monticello Wind Farm. The avoided cost rates in the PPA rely on an outdated methodology that uses a proxy resource as the basis for calculating compensation rates. The current avoided cost method was approved by the PSC in 2013, and was further refined in 2015 to include a more detailed process, including time-limited milestones, for QFs and PacifiCorp to follow when working toward a PPA. In May 2018, the PSC issued an order concluding the filed PPA did not contain rates reflective of PacifiCorp’s avoided costs consistent with Electric Service Schedule 38 and that PacifiCorp has not shown it is obliged under federal or state law to purchase electricity from Monticello Wind Farm at the rates enumerated in the PPA.

### ***2018 LEGISLATIVE CHANGES***

**House Bill 188:** During the 2018 General Session, the Utah Legislature passed House Bill 188 (“HB 188”) limiting the jurisdiction of the PSC over out-of-state distribution electrical cooperatives (“Out-of-State Co-op”) if the Out-of-State Co-op: 1) has not previously been headquartered or maintained its principal place of business in Utah; 2) serves fewer than 25,000 total customers; 3) provides less than 20 percent of the Out-of-State Co-op’s total power sales in Utah; and 4) provides and maintains documentation with the PSC certifying that the Out-of-State Co-op is subject to applicable laws, rules, and regulations in the state in which its principal place of business is located. HB 188 is now codified at Utah Code Ann. § 54-2-202.

**House Bill 261:** During the 2018 General Session, the Utah Legislature passed House Bill 261, Renewable Energy Amendments (“HB 261”). In general, HB 261: 1) permits certain utilities to apply to the PSC regarding solar energy projects under certain circumstances; 2) addresses exemptions from certain provisions; 3) prescribes requirements for the application; 4) imposes process requirements; 5) requires public hearing and comments; and 6) provides for rulemaking authority. HB 261 is now codified at Utah Code Ann. § 54-17-807, titled “Solar photovoltaic or thermal solar energy facilities.”

Pursuant to Utah Code Ann. § 54-17-807(11), requiring the PSC to adopt rules in accordance with the Utah Administrative Rulemaking Act, on May 31, 2018, the PSC initiated Docket No. 18-R450-01, Proposed Rulemaking Concerning Utah Code Ann. § 54-17-807, Solar Photovoltaic or Thermal Solar Energy Facilities, Enacted May 8, 2018. The rulemaking process is ongoing into FY 2019.

### ***OTHER ACTIVITIES***

During FY 2018, the PSC reviewed 6 electric cooperative tariff filings for compliance with Utah Code Ann. § 54-7-12(7), evaluated three electric cooperative financing agreements, two electric cooperative interest rate adjustment requests, and one electric cooperative pole attachment agreement.





## *ELECTRIC TECHNICAL CONFERENCES*

The PSC sponsored the following technical conferences during fiscal year 2018:

### *Docket No. 17-035-39 – Voluntary Request of Rocky Mountain Power for Approval of Resource Decision to Repower Wind Facilities*

- August 30, 2017: PacifiCorp presented information and answered questions regarding its application to repower existing wind resources in Wyoming, Oregon, and Washington.

### *Docket Nos. 17-035-T07 and 17-035-37 – Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 37, Avoided Cost Purchases from Qualifying Facilities; Rocky Mountain Power's 2017 Avoided Cost Input Changes Quarterly Compliance Filing*

- August 31, 2017: PacifiCorp presented information and answered questions pertaining to its proposed changes to the avoided cost methodologies for qualifying facility pricing.

### *Docket No. 17-035-40 – Application of Rocky Mountain Power for Approval of a Significant Energy Resource Decision and Voluntary Request for Approval of Resource Decision*

- October 11, 2017: PacifiCorp presented information regarding its application to acquire wind and transmission resources in Wyoming.



## ***ELECTRIC DOCKETS***

**Docket No. 05-035-54** – In the Matter of the Application of MidAmerican Energy Holdings Company and PacifiCorp for an Order Authorizing MidAmerican Energy Holdings Company to Exercise Substantial Influence Over the Policies and Actions of PacifiCorp

**Docket No. 09-035-15** – In the Matter of the Application of Rocky Mountain Power for Approval of its Proposed Energy Cost Adjustment Mechanism

**Docket No. 12-035-77** - In the Matter of the Request for a Home Energy Report Pilot Program

**Docket No. 13-035-02** - In the Matter of the Application of Rocky Mountain Power for Authority to Change its Depreciation Rates Effective January 1, 2014

**Docket No. 13-035-184** - In the Matter of the Application of Rocky Mountain Power for Authority to Increase its Retail Electric Utility Service Rates in Utah and for Approval of its Proposed Electric Service Schedules and Electric Service Regulations

**Docket No. 14-035-114** – In the Matter of the Investigation of the Costs and Benefits of PacifiCorp's Net Metering Program

**Docket No. 15-035-61** - In the Matter of the Application of Rocky Mountain Power for Approval of its Subscriber Solar Program (Schedule 73)

**Docket No. 15-035-84** - In the Matter of the Application of Rocky Mountain Power for Approval of the Purchase and Transfer Agreement and the Power Supply Agreement with Navajo Tribal Utility Authority (NTUA) and Amendment of Certificate of Public Convenience and Necessity

**Docket No. 15-2508-01** – In the Matter of the Formal Complaint of Marian Seamons against Ticaboo Utility Improvement District

**Docket No. 16-035-09** – In the Matter of Rocky Mountain Power's Petition for Review to the Utah Utility Facility Review Board

**Docket No. 16-035-18** – In the Matter of Low Income Lifeline Program Reports 2016

**Docket No. 16-035-36** – In the Matter of Rocky Mountain Power's Sustainable Transportation and Energy Plan ("STEP") Act Initiatives

**Docket No. 17-025-01** - Notification of Empire Electric Association, Inc. of Prepayment of its Outstanding Loans from United States Rural Utilities Service and Application for New Loan Funds from National Rural Utilities Cooperative Finance Corporation

**Docket No. 17-025-02** - Empire Electric Association, Inc. 2018 Pole Attachment Agreement and Associated Fees and Charges

**Docket No. 17-025-T02** - Empire Electric Association, Inc.'s Tariff Revisions

**Docket No. 17-028-T02** – Garkane Energy Cooperative, Inc.'s Proposed Tariff Revisions for Schedule SP-IMP – Special Impact Fee to Recover Upgrade Investment

**Docket No. 17-030-T01** - Moon Lake Electric Association, Inc.'s Proposed Tariff Revisions

**Docket No. 17-031-T01** - Mt. Wheeler Power, Inc.'s Tariff Revisions to Rule 9, Line Extensions

**Docket No. 17-035-01** – Application of Rocky Mountain Power to Decrease the Deferred EBA Rate through the Energy Balancing Account Mechanism

**Docket No. 17-035-12** – PacifiCorp's Semi-Annual Hedging Report

**Docket No. 17-035-14** – Application of Rocky Mountain Power for Authority to Revise Rates in Tariff Schedule 98, Renewable Energy Credits Balancing Account

**Docket No. 17-035-15** – PacifiCorp's Financial Reports 2017

**Docket No. 17-035-16** – PacifiCorp's 2017 Integrated Resource Plan

**Docket No. 17-035-21** – Formal Complaint of Lewiston City Corporation against Rocky Mountain Power

**Docket No. 17-035-23** – Application of Rocky Mountain Power for Approval of Solicitation Process for Wind Resources

**Docket No. 17-035-24** – Low Income Lifeline Program Reports 2017

**Docket No. 17-035-25** – PacifiCorp d/b/a Rocky Mountain Power's Request for a Declaratory Ruling Regarding Allocation of Interconnection Costs under the Public Utility Regulatory Policies Act

[Docket No. 17-035-26](#) – Application of Rocky Mountain Power for Approval of the Power Purchase Agreement between Rocky Mountain Power and Glen Canyon Solar A, LLC

[Docket No. 17-035-28](#) – Application of Rocky Mountain Power for Approval of the Power Purchase Agreement between Rocky Mountain Power and Glen Canyon Solar B, LLC

[Docket No. 17-035-31](#) – Rocky Mountain Power's Customer Owned Generation and Net Metering Report and Attachment A for the Period April 1, 2016 through March 31, 2017

[Docket No. 17-035-32](#) – Rocky Mountain Power's Demand-Side Management 2016 Annual Energy Efficiency and Peak Load Reduction Report

[Docket No. 17-035-34](#) – Rocky Mountain Power's CY 2016 Affiliated Interest Report

[Docket No. 17-035-35](#) – Rocky Mountain Power's Solar Photovoltaic Incentive Program (Schedule 107) 2017 Annual Report

[Docket No. 17-035-36](#) – Glen Canyon Solar A, LLC and Glen Canyon Solar B, LLC's Request for Agency Action to Adjudicate Rights and Obligations under PURPA, Schedule 38 and Power Purchase Agreements with Rocky Mountain Power

[Docket No. 17-035-37](#) – Rocky Mountain Power's 2017 Avoided Cost Input Changes Quarterly Compliance Filing

[Docket No. 17-035-39](#) – Voluntary Request of Rocky Mountain Power for Approval of Resource Decision to Repower Wind Facilities

[Docket No. 17-035-40](#) – Application of Rocky Mountain Power for Approval of a Significant Energy Resource Decision and Request to Construct Wind Resource and Transmission Facilities

[Docket No. 17-035-41](#) - Rocky Mountain Power's Semi-Annual Demand-Side Management (DSM) Forecast Reports

[Docket No. 17-035-42](#) - Formal Complaint of Rulon Crosby against Rocky Mountain Power

[Docket No. 17-035-43](#) – Rocky Mountain Power's Annual Cost of Service Study - 2016

[Docket No. 17-035-44](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with Parowan City, Utah

[Docket No. 17-035-45](#) - Formal Complaint of Wendi Russell against Rocky Mountain Power

[Docket No. 17-035-46](#) - Formal Complaint of Steven Seftel against Rocky Mountain Power

[Docket No. 17-035-47](#) - Application of Rocky Mountain Power for Approval of the Pole Attachment Agreement between Rocky Mountain Power and UBTA-UBET Communications, Inc., Uintah Basin Electronic Telecommunications, L.L.C., d/b/a Strata Networks

[Docket No. 17-035-48](#) - Rocky Mountain Power's Notice of Renewable Resources in 2018

[Docket No. 17-035-49](#) - Formal Complaint of Brent E. Hill against Rocky Mountain Power

[Docket No. 17-035-50](#) - Application of Rocky Mountain Power for Approval of its Amended Agreement for Electric Service with Blanding, Utah

[Docket No. 17-035-51](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with Spring City, Utah



[Docket No. 17-035-52](#) - Formal Complaint under Schedule 38, Clenera, LLC on behalf of 1.21 GW LLC against Rocky Mountain Power

[Docket No. 17-035-53](#) - Rocky Mountain Power's Service Quality Review Report

[Docket No. 17-035-54](#) - Rocky Mountain Power's Petition for Declaratory Ruling re Kennecott Utah Copper LLC's 2015 EBA Recovery Charges

[Docket No. 17-035-55](#) - Application of Rocky Mountain Power for Approval of Electric Service Agreement Extension between PacifiCorp and Nucor Corporation

[Docket No. 17-035-56](#) - Application of Rocky Mountain Power for Approval of Electric Service Agreement Extension between PacifiCorp and US Magnesium LLC

[Docket No. 17-035-57](#) - Request of Rocky Mountain Power for Major Event Exclusion for the Weather-Related Events that Occurred on September 4-5, 2017

[Docket No. 17-035-58](#) - Application of Rocky Mountain Power for Approval of the Pole Attachment Agreement between Rocky Mountain Power and XO Communications Services, LLC

[Docket No. 17-035-59](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with Manti City, Utah

[Docket No. 17-035-60](#) - Application of Rocky Mountain Power for Approval of Power Purchase Agreement between PacifiCorp and Tesoro Refining and Marketing Company

[Docket No. 17-035-61](#) - Application of Rocky Mountain Power to Establish Export Credits for Customer Generated Electricity

[Docket No. 17-035-62](#) - Formal Complaint of Darlene Schmidt against Rocky Mountain Power

[Docket No. 17-035-63](#) - Application of Rocky Mountain Power for Approval of Extension of Power Purchase Agreement between PacifiCorp and Tesoro Refining and Marketing Company

[Docket No. 17-035-64](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah

[Docket No. 17-035-65](#) - Application of Rocky Mountain Power for Approval of its Agreement for Electric Service to Additional Customers with Murray City, Utah

[Docket No. 17-035-66](#) - Formal Complaint of Bringard Millworks LC against Rocky Mountain Power

[Docket No. 17-035-67](#) - Request of Rocky Mountain Power for Approval of its Ninth-Year Strategic Communications and Outreach Action Plan and Budget for Demand Side Management

[Docket No. 17-035-68](#) - Application of Rocky Mountain Power for Approval of Power Purchase Agreement between PacifiCorp and Monticello Wind Farm, LLC

[Docket No. 17-035-69](#) - Investigation of Revenue Requirement Impacts of the New Federal Tax Legislation Titled: "An act to provide for reconciliation pursuant to titles II and V of the concurrent resolution of the budget for fiscal year 2018"

[Docket No. 17-035-70](#) - Rocky Mountain Power – Berkshire Hathaway Energy Companies Common Guidelines for Small Cell Antenna Installation

[Docket No. 17-035-71](#) - Application of Rocky Mountain Power for Approval of Electric Service Agreement and Operating Reserves Agreement between PacifiCorp and US Magnesium, LLC

[Docket No. 17-035-72](#) - Application of Rocky Mountain Power for Approval of Electric Service Agreement between PacifiCorp and Nucor-Plymouth Bar Division, a Division of Nucor Corporation

[Docket No. 17-035-T07](#) – Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 37, Avoided Cost Purchases from Qualifying Facilities

[Docket No. 17-035-T09](#) - Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 140, Non-Residential Energy Efficiency Program

[Docket No. 17-035-T10](#) - Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 193, Demand Side Management (DSM) Cost Adjustment

[Docket No. 17-035-T11](#) - Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 32, Service from Renewable Energy Facilities

[Docket No. 17-035-T12](#) - Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 111, Residential Energy Efficiency



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[Docket No. 17-035-T13](#) - Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 193, Demand Side Management (DSM) Cost Adjustment

[Docket No. 17-035-T14](#) - Rocky Mountain Power's Proposed Tariff Revisions, Proposing to Update Index Sheet No. B.1

[Docket No. 17-035-T15](#) - Rocky Mountain Power's Proposed Housekeeping Tariff Revisions

[Docket No. 17-035-T16](#) - Rocky Mountain Power's Proposed Tariff Revisions, Proposing Changes to Electric Service Schedule No. 140, Non-Residential Energy Efficiency Program

[Docket No. 17-066-T02](#) - Dixie Power's Proposed Tariff Revisions

[Docket No. 17-506-01](#) - Application of Deseret Generation & Transmission Co-operative for Approval to Issue Securities in the Form of Amended Secured Promissory Note

[Docket No. 18-022-01](#) - Bridger Valley Electric Association – Application of Deseret Generation & Transmission Co-operative, Bridger Valley Electric Association, Dixie-Escalante Rural Electric Association, Flowell Electric Association, Garkane Power Association, Moon Lake Electric Association, and Mount Wheeler Power, Inc. for Approval to Issue Securities

[Docket No. 18-025-01](#) - Application of Empire Electric Association, Inc. to Change its Interest Rate for 2018

[Docket No. 18-025-02](#) - Empire Electric Association, Inc.'s Update to its Capital Credit Interest Rate for 2018

[Docket No. 18-025-03](#) - Empire Electric Association, Inc.'s Out-of-State Distribution Electric Cooperative Exemption Certification

[Docket No. 18-027-01](#) - Application of Flowell Electric Association, Inc. for Approval to Issue Securities in the Form of Revolving Credit Promissory Note

[Docket No. 18-027-02](#) - Flowell Electric Association – Application of Deseret Generation & Transmission Co-operative, Bridger Valley Electric Association, Dixie-Escalante Rural Electric Association, Flowell Electric Association, Garkane Power Association, Moon Lake Electric Association, and Mount Wheeler Power, Inc. for Approval to Issue Securities

[Docket No. 18-028-01](#) - Garkane Power Association – Application of Deseret Generation & Transmission Co-operative, Bridger Valley Electric Association, Dixie-Escalante Rural Electric Association, Flowell Electric Association, Garkane Power Association, Moon Lake Electric Association, and Mount Wheeler Power, Inc. for Approval to Issue Securities

[Docket No. 18-030-02](#) - Moon Lake Electric Association – Application of Deseret Generation & Transmission Co-operative, Bridger Valley Electric Association, Dixie-Escalante Rural Electric Association, Flowell Electric Association, Garkane Power Association, Moon Lake Electric Association, and Mount Wheeler Power, Inc. for Approval to Issue Securities

[Docket No. 18-031-01](#) - Mt. Wheeler Power, Inc. – Application of Deseret Generation & Transmission Co-operative, Bridger Valley Electric Association, Dixie-Escalante Rural Electric Association, Flowell Electric Association, Garkane Power Association, Moon Lake Electric Association, and Mount Wheeler Power, Inc. for Approval to Issue Securities

[Docket No. 18-031-T01](#) - Mt. Wheeler Power, Inc.'s Proposed Tariff Revisions

[Docket No. 18-035-01](#) - Application of Rocky Mountain Power to Increase the Deferred EBA Rate through the Energy Balancing Account Mechanism

[Docket No. 18-035-02](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah

[Docket No. 18-035-03](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with Hyrum City, Utah

[Docket No. 18-035-04](#) - PacifiCorp's Semi-Annual Hedging Report

[Docket No. 18-035-05](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with Manti City, Utah

[Docket No. 18-035-06](#) - Application of Rocky Mountain Power for Authority to Revise Rates in Tariff Schedule 98, Renewable Energy Credits Balancing Account

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[Docket No. 18-035-07](#) - Division of Public Utilities' Audit of PacifiCorp's 2017 Fuel Inventory Policies and Practices

[Docket No. 18-035-08](#) - Application of Rocky Mountain Power for Approval of the Renewable Energy Contract between PacifiCorp and the University of Utah and the Related Agreement with Amor IX, LLC

[Docket No. 18-035-09](#) - PacifiCorp's Financial Reports 2018

[Docket No. 18-035-10](#) - Rocky Mountain Power's 2017 Annual Report of the Blue Sky Program

[Docket No. 18-035-11](#) - Rocky Mountain Power's Annual Report of the Subscriber Solar Program for the Period of January 1, 2017 through December 31, 2017

[Docket No. 18-035-12](#) - Application of Rocky Mountain Power for Approval of the Pole Attachment Agreement between Rocky Mountain Power and Commnet Cellular Inc. Network Corporation, d/b/a Verizon Wireless

[Docket No. 18-035-13](#) - Rocky Mountain Power Application for Approval of the Pole Attachment Agreement between Rocky Mountain Power and Verizon Wireless (VAW) LLC, d/b/a Verizon Wireless

[Docket No. 18-035-14](#) - Rocky Mountain Power Application for Approval of the Pole Attachment Agreement between Rocky Mountain Power and Wasatch RSA No. 2 Limited Partnership, d/b/a Verizon Wireless

[Docket No. 18-035-15](#) - Low Income Lifeline Program Reports 2018

[Docket No. 18-035-16](#) - Rocky Mountain Power's First Annual Sustainable Transportation and Energy Plan Act ("STEP") Program Status Report

[Docket No. 18-035-17](#) - Rocky Mountain Power's Service Quality Review Report

[Docket No. 18-035-18](#) - Application of Rocky Mountain Power for Approval of its Agreement for Electric Service to Additional Customers with Oak City, Utah

[Docket No. 18-035-19](#) - Rocky Mountain Power's Demand-Side Management (DSM) 2017 Annual Energy Efficiency and Peak Load Reduction Report

[Docket No. 18-035-20](#) - Application of Rocky Mountain Power for Approval of its Amendment to Agreement for Electric Service to Additional Customers with City of Blanding, Utah

[Docket No. 18-035-21](#) - Application of Rocky Mountain Power for Approval of Solicitation Process for Solar Photovoltaic and Thermal Resources

[Docket No. 18-035-22](#) - PacifiCorp d/b/a Rocky Mountain Power's Affiliated Interest Report for Calendar Year 2017

[Docket No. 18-035-23](#) - Rocky Mountain Power's 2018 Avoided Cost Input Changes Quarterly Compliance Filing

[Docket No. 18-035-24](#) - Rocky Mountain Power's Solar Photovoltaic Incentive Program (Schedule 107) 2018 Annual Report

[Docket No. 18-035-25](#) - Rocky Mountain Power's Annual Cost of Service Study – 2017

[Docket No. 18-035-26](#) - Request of Monticello Wind Farm, LLC for Findings and Conclusions Regarding the Existence of a Legally Enforceable Obligation as Regards PacifiCorp dba Rocky Mountain Power

[Docket No. 18-035-T01](#) - Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 300, Regulation Charges, in Compliance with the PSC's January 20, 2016 Order in Docket No. 15-035-69, and February 27, 2017 Order in Docket No. 17-035-T02

[Docket No. 18-035-T02](#) - Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 37, Avoided Cost Purchases from Qualifying Facilities

[Docket No. 18-035-T03](#) - Rocky Mountain Power's Proposed Tariff Revisions to Electric Service Schedule No. 135, Net Metering Service

[Docket No. 18-066-01](#) - Application of Dixie-Escalante Rural Electric Association, Inc. for Approval to Issue Securities in the Form of Amended and Restated Revolving Credit Promissory Note and Supplement

[Docket No. 18-066-02](#) - Dixie-Escalante Rural Electric Association – Application of Deseret Generation & Transmission Co-operative, Bridger Valley Electric Association, Dixie-Escalante Rural Electric Association, Flowell Electric Association, Garkane Power Association, Moon Lake Electric Association, and Mount Wheeler Power, Inc. for Approval to Issue Securities

[Docket No. 18-066-T01](#) - Dixie Power's Proposed Tariff Revisions

[Docket No. 18-066-T02](#) - Dixie Power's  
Proposed Tariff Revisions

[Docket No. 18-506-01](#) - Deseret Gen-  
eration & Transmission Co-operative  
– Application of Deseret Generation  
& Transmission Co-operative, Bridger  
Valley Electric Association, Dixie-Es-  
calante Rural Electric Association,  
Flowell Electric Association, Garkane  
Power Association, Moon Lake Elec-  
tric Association, and Mount Wheeler  
Power, Inc. for Approval to Issue  
Securities

[Docket No. 18-2508-01](#) - Application  
for Amendment to the Certificate of  
Public Convenience and Necessity of  
Ticaboo Utility Improvement District





## **ELECTRIC UTILITY COMPANIES**

Operating in the State of Utah under the jurisdiction of the  
Public Service Commission

### **Bridger Valley Electric Association**

40014 Business Loop I-80  
PO Box 399  
Mountain View, WY 82939-0399  
Tel: (307) 786-2800  
(800) 276-3481  
Fax: (307) 786-4362

### **Deseret Generation & Transmission Cooperative**

10714 South Jordan GTWY.  
Suite 300  
South Jordan, UT 84095-3921  
Tel: (801) 619-6500  
(800) 756-3428  
Fax: (801) 619-6599

### **Dixie Escalante Rural Electric dba Dixie Power**

71 East Highway 56  
HC 76 Box 95  
Beryl, UT 84714-5197  
Tel: (435) 439-5311  
Fax: (435) 439-5352

### **Empire Electric Association, Inc.**

801 North Broadway  
PO Box Drawer K  
Cortez, CO 81321-0676  
Tel: (970) 565-4444  
(800) 709-3726  
Fax: (970) 564-4404

### **Flowell Electric Association, Inc.**

495 North 3200 West  
Fillmore, UT 84631  
Tel: (435) 743-6214  
Fax: (435) 743-5722

### **Garkane Energy Cooperative Inc.**

120 West 300 South  
PO Box 465  
Loa, UT 84747-0465  
Tel: (435) 836-2795  
(800) 747-5403  
Fax: (435) 836-2497

### **Moon Lake Electric Association, Inc.**

188 West 200 North  
PO Box 278  
Roosevelt, UT 84066-0278  
Tel: (435) 722-5428  
Fax: (435) 722-5433

### **Mt. Wheeler Power, Inc.**

1600 Great Basin BL.  
PO Box 151000  
Ely, NV 89315  
Tel: (775) 289-8981  
(800) 977-6937  
Fax: (775) 289-8987

### **PacifiCorp dba**

### **Rocky Mountain Power**

1407 West North Temple  
Salt Lake City, UT 84116  
Tel: (801) 220-2000  
Fax: (801) 220-2798

### **Raft River Rural Electric Coopera- tive, Inc.**

155 North Main Street  
PO Box 617  
Malta, ID 83342-0617  
Tel: (208) 645-2211  
(800) 342-7732  
Fax: (208) 645-2300

### **Ticaboo Utility Improvement District**

Highway 276, Mile Marker 27  
PO Box 2140  
Ticaboo, UT 84533-2140  
Tel: (435) 788-8343  
Tel: (435) 788-2115

### **South Utah Valley Electric Service District dba SESD**

803 North 500 East  
PO Box 349  
Payson, UT 84651-0070  
Tel: (801) 465-9273  
Fax: (801) 465-4580

### **Wells Rural Electric Company**

1451 Humboldt Avenue  
PO Box 365  
Wells, NV 89835-0365  
Tel: (775) 752-3328  
Fax: (775) 752-3407











## NATURAL GAS UTILITIES OVERVIEW

Dominion Energy Utah (“Dominion”) currently provides natural gas distribution services to over one million customers and is the only natural gas utility regulated by the PSC for ratemaking purposes. Unlike most other natural gas utilities, Dominion owns or has access to natural gas production resources (i.e., cost-of-service gas) to meet a portion of its residential, commercial, and industrial sales customers’ gas demand. In addition, Dominion provides other services related to natural gas, such as the transportation of customer-acquired gas commodities through Dominion’s distribution system, and the sale of compressed natural gas for use in natural gas vehicles (“NGV”).

### *Questar Gas Corporation–Dominion Resources, Inc. Post-Merger Integration Update*

In September 2016, the PSC approved a merger stipulation (“Merger Stipulation”) executed by parties to that docket between Questar Gas Company and Dominion Energy Resources, Inc. Paragraph 36 of the Merger Stipulation provides that Dominion will file with the PSC quarterly post-merger integration updates on planned and accomplished activities associated with the merger. DEU’s most recent quarterly post-merger update filed in FY 2018 contains nine exhibits to demonstrate that DEU is complying with its stipulated merger commitments. Based on its review of this document, the DPU concluded Dominion has materially met its requirement to report to the PSC on Dominion’s merger progress.

### *Utah House Bill 422: Natural Gas Infrastructure Amendments*

During the 2018 General Session, the Utah State Legislature passed House Bill 422 – Natural Gas Infrastructure Amendments (“HB 422”). Among other things, HB 422 authorizes the PSC to spread rural gas infrastructure development costs to the larger customer base and to approve the inclusion of rural gas infrastructure development costs within a gas corporation’s base rates under certain circumstances.

### *Rate Mechanisms*

The PSC is responsible for determining just and reasonable rates for Dominion. During general rate case proceedings, the PSC evaluates system costs, excluding those for gas supply and transportation that Dominion incurs to provide service to its retail customers. At the conclusion of these proceedings, the PSC sets distribution non-gas (“DNG”) rates to Dominion’s costs and to provide a fair rate of return on its investments. Dominion’s most recent general rate case concluded in February 2014 and, pursuant to stipulation, Dominion will file its next general rate case between July 1 and December 31, 2019.

DNG rates are set to include recovery of costs associated with Dominion’s U.S. Department of Transportation-required pipeline integrity management program, currently estimated at over \$10 million per year. Under this program, Dominion is required to conduct ongoing assessments of pipeline integrity and associated risks, collect and analyze pipeline data, and implement preventive and mitigated measures to ensure pipeline safety. When actual incurred integrity management costs vary from those projected, the difference is maintained in a special balancing account that is evaluated during general rate case proceedings.

Dominion also collects revenue through a variety of other PSC-approved rate mechanisms. At least twice annually, Dominion files a “pass-through” application with the PSC to adjust its rates to recover the costs

of producing its own gas and purchases from others (collectively referred to in rates as the gas commodity rate element), and the costs associated with gas gathering, storage, and interstate transportation (collectively referred to in rates as the supplier non-gas, or SNG, rate element). When actual costs vary from those projected, the difference is maintained in a balancing account, and an appropriate rate adjustment is made in a pass-through rate proceeding. Most recently, in May 2018, Dominion's pass-through application reflected commodity and SNG costs of \$483.8 million for Utah customers. The rates set in this proceeding reflected an estimated decrease of approximately \$82.8 million when compared with the previous pass-through proceeding. Commodity and SNG costs currently represent the majority of the costs of providing natural gas service to customers in Utah.

Since 2006, the PSC has approved the use of several other balancing accounts agreed to in various settlement stipulations, each supported by a diverse group of parties. These balancing accounts track costs and revenues associated with: the Conservation Enabling Tariff ("CET"), which allows Dominion to collect a fixed revenue-per-customer on a monthly basis in exchange for promoting customer energy efficiency programs; Dominion's Energy Efficiency ("EE") program; and Dominion's energy assistance program for qualified low income customers ("EA"). Rate adjustments associated with these accounts are normally filed concurrent with pass-through proceedings. The CET and EE balancing account rate adjustments are only applicable to Dominion's GS rate schedule, whereas those associated with the EA program are applicable to all sales and transportation customers, as well as the natural gas vehicle rate schedules.

In June 2010, as part of an overall general rate case settlement agreement among parties, the PSC approved Dominion's implementation of an Infrastructure Tracker ("IT") Pilot Program which allows Dominion to track and recover costs it incurs between general rate cases directly associated with replacement of certain aging infrastructure. These costs are recovered through a surcharge included on all of Dominion's

published rate schedules. As part of the PSC-approved stipulation in Dominion's 2013 general rate case, the IT Pilot Program was continued in its pilot status and was expanded to include belt lines as eligible for funding through the IT collection mechanism. The stipulation specifies that the amount eligible to be collected through the IT (for both the high pressure and intermediate high pressure natural gas facilities) is limited to \$65 million per year, adjusted for inflation.

### *Rate Changes*

In FY 2018, Dominion filed applications to change its rates nine times in as many separate rate proceedings. In addition, Dominion filed one application requesting approval to maintain the CET amortization rate at \$0.00 per Dth. All applications were approved by the PSC, resulting in eight rate changes during FY 2018, and one rate change that will be effective in early FY 2019. The following information presents the effective dates of the approved rate changes, the PSC-approved revenue changes and, in parentheses, the associated percent change in a typical residential customer's annual bill. A typical residential customer is defined as one using 82 decatherms per year of natural gas. With the exception of the pass-through and IT Pilot Program dockets, which are pending the review of the DPU's audits, these rate changes have been set as final.

On October 1, 2017, Dominion implemented an approximate \$7.3 million (0.70 percent) rate increase reflecting the following elements: 1) a \$0 (0 percent) change associated with the CET account balance; 3) a \$1.39 million (0.15 percent) increase associated with the EE program; 4) a \$0.02 million (0.01 percent) decrease associated with the low-income energy assistance program account balance; and 5) a \$5.92 million (0.57 percent) increase associated with the IT Pilot Program.

On November 1, 2017, Dominion implemented a \$24.6 million (2.56 percent) rate increase associated with the gas pass-through balancing account, reflecting a projected \$22.5 million increase in gas commodity costs and \$2.1 million increase in SNG costs.

On December 1, 2017, Dominion implemented a \$0.7 million (0.08 percent) rate decrease associated with the IT Pilot Program.

Effective June 1, 2018, Dominion implemented an \$82.8 million (8.52 percent) decrease for the gas pass-through balancing account reflecting a projected \$83.8 million decrease in gas commodity costs and \$1.0 million increase in SNG costs.

Because the balancing account rates are set using a future test year, to the extent the future unfolds differently than forecast, the amount collected in the balancing accounts can vary from projections. Rates reset in subsequent proceedings take into account the current status of the balancing account. As of the end of FY 2018, the gas pass-through balancing account reflected a balance of \$31 million owed to ratepayers, the CET balancing account reflected a balance of \$10.5 million owed to ratepayers, the DSM balancing account reflected a balance of \$1.7 million owed to Dominion, the Integrity Management account reflected a balance of \$2.6 million owed to Dominion, and the Low Income Energy Assistance program account reflected a balance of \$0.3 million owed to ratepayers.

As required, concurrent with the filing of the November 2017 and May 2018 pass-through applications, Dominion filed applications to update the Transportation Imbalance Charge ("TIC"). The rate is applicable to transportation customers taking service under Questar's MT, TS and FT-1 rate schedules. Effective November 1, 2017, the PSC approved on an interim basis a decrease to the TIC rate from \$0.08457 to \$0.07919 per decatherm, applicable to volumes in excess of a plus or minus five-percent tolerance threshold. Concurrent with the May 2018 pass-through application, the PSC approved on an interim basis Dominion's application for a TIC rate decrease to \$0.07645 per decatherm, applicable to volumes in excess of a plus or minus five-percent tolerance threshold.

### ***Rate Impacts from the Tax Cuts and Jobs Act***

In December 2017, the PSC opened dockets to investigate the revenue requirement impacts of the new federal tax legislation ("Tax Reform Act") enacted on December 22, 2017 to Dominion. In June 2018, the PSC approved a settlement stipulation between Dominion, the DPU, the OCS, and UAE related to a reduction in the federal income tax rate from 35 percent to 21 percent as a result of the passage of the Tax Reform Act. The stipulation identifies the timing of two customer surcredits resulting from the Tax Reform Act and a process for identifying and evaluating the effect of the Tax Reform Act on excess deferred income taxes included in the rate-base calculation of Dominion's revenue requirement. The PSC has approved the following rate reductions:

Tax Reform Surcredit 1: Effective June 1, 2018, Dominion implemented a \$14.5 million (1.79 percent) rate decrease resulting from reduced taxes and an annual revenue requirement decrease, effective until the forthcoming 2019 general rate case.

Tax Reform Surcredit 2: Effective August 1, 2018, Dominion will implement a \$9.5 million (1.01 percent) rate decrease resulting from federal income taxes Dominion over-accumulated between January 1, 2018 and May 31, 2018, plus any carrying charges.

In addition to the approved Tax Reform Act-related customer surcredits mentioned above, the Tax Reform Act also resulted in a revenue requirement reduction for the IT Pilot Program. Accordingly, on March 1, 2018, Dominion implemented a \$2.5 million (0.27 percent) rate decrease for the IT Pilot Program.

### ***Change in Carrying Charge Applied to Balancing Accounts***

In April 2015, the PSC issued an order in Docket No. 14-057-32 approving a change in the carrying charges applied to Questar accounts 182.3, 182.4, 191.1, 191.8, 191.9 and 235.1, including the method for calculating the carrying charges. Section 8.07 of Dominion's tariff identifies how interest rates are calculated, including which interest rate sources Dominion is to use when



calculation its carrying charge. Effective April 1, 2018, the PSC approved Dominion's proposal to change its carrying charge interest rate from 4.19 to 4.09 percent.

### ***Third-Party Billing***

In July 2017, the PSC approved Dominion's application to implement a new Section 8.08 in its tariff allowing Dominion to contract with other entities to utilize Dominion's utility bill to charge customers for non-utility goods or services, subject to certain provisions. The PSC also approved the implementation of a minimum charge per bill of \$0.16062 and a charge per line, above 11 lines, of \$0.01460.

Effective April 1, 2018, the PSC approved Dominion's application for approval to update the minimum Third-Party Billing rate from \$0.16062 to \$0.16219, and the per-line charge, above 11 lines, from \$0.01460 to \$0.01474.

In a related matter, in May 2018, the PSC opened a docket to address a gas line insurance coverage letter sent to Dominion's customers with Dominion Energy's name on the letterhead. Since then the PSC set a schedule for addressing issues associated with this letter sent under the provisions of the newly approved Section 8.08 Third-Party Billing section of Dominion's tariff. This matter continued into FY 2019.

### ***Firm Peak Hour Services***

In May 2017, Dominion and Kern River Gas Transmission ("KRG") entered into a firm peak hour service agreement providing Dominion 100,008 decatherms per day in firm capacity at an annual cost of \$874,000 to be used during high hours of demand. In November 2017, Dominion executed a firm peak hour contract with its affiliate, Dominion Energy Questar Pipeline, for an additional 250,000 decatherms per day in firm peak hour capacity at an annual cost of \$1,487,815. Both peak hour agreements are effective during core heating season months and their costs were included in Dominion's gas pass-through application forecast in Docket No. 17-057-20, which the PSC approved on an interim basis, effective November 1, 2017.

On October 27, 2017, Dominion, the DPU, and the OCS moved the PSC to approve a schedule to address the two peak hour contracts. The PSC review continued into FY 2019.

### ***Allocation of Peak Hour Services Costs to Transportation Customers***

Following the execution of the May 2017 KRG peak hour services agreement, Dominion filed an application to modify its Tariff to implement a charge to firm transportation customers for their use of Dominion's firm peak hour services. The PSC denied Dominion's application because DEU's Tariff precludes SNG cost class allocation levels from being set outside of a general rate case proceeding.

### ***Liquefied Natural Gas Facility***

On April 30, 2018, Dominion filed an application for a voluntary request for approval of a resource decision under the provisions of Utah Code Ann. 54-17-401. The application requests PSC approval of Dominion's decision to construct a liquefied natural gas ("LNG") facility in Salt Lake County. As proposed, the LNG facility will consist of a 15-million gallon LNG storage tank and facilities for gas pretreatment, liquefaction, and vaporization. Also as proposed, the facility will be capable of liquefying 8.2 million cubic feet per day and vaporizing approximately 150,000 million cubic feet per day. Dominion asserts the LNG facility will fulfill the need to mitigate gas supply shortfalls and other reliability risks to which it is increasingly exposed. Dominion proposes the costs and benefits of the facility would be allocated only to sales customers. PSC consideration of Dominion's LNG application continued into FY 2019.

### ***Resource Planning***

The PSC requires Dominion to prepare and file an annual integrated resource plan ("IRP") which is used by Dominion as a guide for meeting the natural gas requirements of its customers on both a day-to-day and long-term basis. The PSC-approved 2009 IRP Standards and Guidelines ("2009 Standards and Guidelines") are intended to ensure that present and

future customers of Dominion are provided natural gas energy services at the lowest cost consistent with safe and reliable service, the fiscal requirements of a financially healthy utility, and the long-run public interest. The IRP is based on a 20-year planning horizon, focusing on the immediate future. During FY 2018, the PSC concluded its evaluation of Dominion's 2017 IRP (representing the plan year of June 1, 2017, through May 31, 2018) and commenced review of Dominion's 2018 IRP filed in June 2018 (representing the plan year of June 1, 2018, through May 31, 2019).

Pertaining to Dominion's 2017 IRP, the PSC invited parties to file comments and reply comments in August and October of 2017, respectively. In January 2018, the PSC issued an order determining that, with the exception of Section 8 – Peak-Hour Demand and Reliability, Dominion's 2017 IRP generally complied with the requirements of the 2009 Standards and Guidelines. In addition, the order required Dominion to monitor and report on demand-response issues, initiate an IRP docket early each year, modify the IRP so the action plan is readily accessible, and include a discussion of its interruptible customer rate structures and tariff provisions in a 2018 pre-IRP filing public meeting. The order also specified that Dominion must provide modeling sensitivity analyses and certain other information in future IRPs pertaining to all evaluated solutions for addressing perceived peak hour deficiencies and in all filings related to approval of an LNG facility.

As part of the IRP process, Dominion evaluates data on natural gas supply and demand, energy efficiency and conservation, system constraints and capabilities, and gas drilling, gathering, transportation and storage, as well as results from a cost-minimizing stochastic mode, to develop a resource acquisition plan and strategy. In the 2018 IRP, Dominion identified a cost-of-service gas production level of 70.6 million decatherms (compared with 70.7 million decatherms in the 2017 IRP) and a balanced portfolio of 49.7 million decatherms of purchased gas (compared with 45.6 million decatherms in the 2017 IRP) to meet the gas supply requirements of its customers during the 2018 IRP year.

In the 2018 IRP, Dominion also identified several potential future system upgrade and replacement projects to ensure safe, adequate service. Dominion concluded it should continue to monitor and manage producer imbalances, promote cost-effective energy efficiency measures, secure contracts for peak hour requirements and to secure needed storage and transportation capacity, and take the necessary steps to obtain required approvals for the design and construction of an on-system LNG facility to ensure system reliability for customers. In addition, Dominion concluded there is no current need for additional price stabilization measures for purchased gas contracts to mitigate the risk of volatility in the marketplace but it will continue to review this issue on an annual basis.

As mentioned above, to prevent catastrophic pipeline failure incidents, the U.S. Department of Transportation's Pipeline and Hazardous Materials Safety Administration ("PHMSA") promulgated rules to ensure the integrity of natural gas transmission and distribution lines. The 2018 IRP addresses Dominion's planned integrity management program activities and associated costs. Dominion estimates it will spend approximately \$8 million in 2018, \$10 million in 2019, and \$12 million in 2020 on transmission integrity management activities. Dominion also estimates it will spend approximately \$3 million per year on distribution integrity management activities during each of those three years.

Prior to filing the 2018 IRP, Dominion participated in three pre-IRP filing technical conferences to address, among other things: the proposed 2018 IRP outline, Dominion's interruptible tariff, demand-response issues, design-day calculation, supply reliability, a review of the 2018 heating season, and a review of Dominion's 2018 request for proposal for purchased gas. Following Dominion's filing of the 2018 IRP, the PSC held a post-IRP filing technical conference in June 2018, during which Dominion presented information and responded to questions concerning its 2018 IRP. Evaluation of Dominion's 2018 IRP will continue into FY 2019.

### ***Natural Gas Conservation and Energy Efficiency***

The PSC reviews and approves Dominion's annual plan and budget for EE activities and the market transformation initiative. This plan addresses Dominion's proposed programs to encourage residential and commercial customers to conserve energy through education and the use of energy-efficient products, appliances, and construction methods.

In calendar year 2017, Dominion spent \$22.1 million on its energy efficiency programs, or 88 percent of its PSC-approved \$25.1 million budget. According to Dominion, in 2017 there were approximately 76,000 participants in the various ThermWise® rebate, low income efficiency, and energy plan programs, and the energy comparison report was distributed to 255,000 customers. These efforts, in total, resulted in an estimated annual natural gas savings of over 892,000 decatherms.

In December 2017, the PSC approved Dominion's proposed 2018 EE programs and market transformation initiative budget of \$24.5 million, a \$0.54 million (or two percent) decrease from budget year 2017. According to Dominion, the decrease is mainly attributed to decreases in rebates for smart thermostats and furnaces. Dominion estimated an annual savings of 1,145,562 decatherms, eight percent above the projected 2017 natural gas savings estimate, noting the primary reason for the savings increase is due to the Energy Comparison Report. The energy savings are approximately equivalent to the average annual natural gas consumption of almost 14,000 residential homes served by Dominion, based on an annual average consumption of 82 decatherms.

In 2018, Dominion will continue to offer the same EE programs and initiatives offered in its 2017 EE Plan with minor changes. The programs currently offered by Dominion are: ThermWise® Appliance Rebates, ThermWise® Builder Rebates, ThermWise® Business Rebates (including custom rebates), ThermWise® Weatherization Rebates, ThermWise® Home Energy Plan, Low Income Efficiency, ThermWise® Energy Comparison Report, and a comprehensive Market Transformation initiative. These programs offer rebates, fund

training and grants, and provide information to Dominion customers, with the goal of decreasing energy consumption.

### ***Infrastructure Tracker***

From January 2011, when the first IT collection rate was approved, through June 2018, Dominion collected over \$90.5 million through the IT rate adjustment mechanism to cover the costs associated with its infrastructure replacement program in between general rate cases.

In November 2017, Dominion filed its 2018 Replacement Infrastructure Annual Plan ("Infrastructure Replacement Plan") and Budget indicating Dominion plans to replace high pressure ("HP") feeder line segments in Davis and Utah Counties, as well as several intermediate high pressure ("IHP") belt line segments in Davis, Salt Lake, and Utah Counties, at an estimated cost of \$63.9 million.





### *Pipeline Safety*

On April 12, 2018, the DPU filed with the PSC a request for agency action on a notice of probable violation, proposed civil penalty, and proposed compliance order against Pacific Energy & Mining Company (“PEMC”) in Docket No. 18-2602-01. The docket continued into FY 2019.



## NATURAL GAS TECHNICAL CONFERENCES

The PSC sponsored the following technical conferences during FY 2018:

### **Docket No.17-057-12 - Dominion Energy Utah's Integrated Resource Plan (IRP) for Plan Year: June 1, 2017 to May 31, 2018**

- August 2, 2017: - Dominion presented information and answered questions regarding its 2017 IRP.

### **Docket No. 17-057-05 - Questar Gas Company's Quarterly Integration Progress Reports**

- January 9, 2018 - Dominion presented information concerning deficiencies identified in Dominion's Customer Service Standards Report relating to billing and transponder replacement program issues.

### **Docket No. 18-057-01 – Dominion Energy Utah's Integrated Resource Plan (IRP) for Plan Year: June 1, 2018 to May 31, 2019**

- February 21, 2018, Pre-Filing IRP Technical Conference: Dominion presented information and answered questions regarding IRP Standards and Guidelines, 2017 IRP Order, interruptible tariff, proposed 2018 IRP outline, and demand response.
- March 13, 2018, Pre-Filing IRP Technical Conference: Dominion presented information and answered questions regarding its heating season review, design peak day calculation, and supply reliability.
- April 24, 2018, Pre-Filing IRP Technical Conference: Dominion presented information and answered questions about requests for proposals and recommendations for gas supply purchase planning, as well as Wexpro planning matters.
- June 26, 2018, Post-Filing IRP Technical Conference: Dominion presented its 2018 IRP as filed and answered questions from participating parties.

### **Docket No. 18-057-07 – Dominion Energy's Gas Line Coverage Letter**

- June 14, 2018: Dominion presented information and answered questions concerning the gas line insurance coverage letter under review in this docket.

### **Docket No. 18-057-03 – Request of Dominion Energy Utah for Approval of a Voluntary Resource Decision to Construct an LNG Facility**

- June 19, 2018: Dominion presented information and answered questions concerning its request for approval to construct an on-system LNG facility.

## **NATURAL GAS DOCKETS**

**Docket No. 08-057-23** - In the Matter of the Pass-Through Application of Questar Gas Company for an Adjustment in Rates and Charges for Natural Gas Service in Utah

**Docket No. 09-057-03** - In the Matter of the Pass-Through Application of Questar Gas Company for an Adjustment in Rates and Charges for Natural Gas Service in Utah

**Docket No. 09-057-12** - In the Matter of the Pass-Through Application of Questar Gas Company for an Adjustment in Rates and Charges for Natural Gas Service in Utah

**Docket No. 10-057-09** - In the Matter of the Pass-Through Application of Questar Gas Company for an Adjustment in Rates and Charges for Natural Gas Service in Utah

**Docket No. 10-057-17** - In the Matter of the Pass-Through Application of Questar Gas Company for an Adjustment in Rates and Charges for Natural Gas Service in Utah

**Docket No. 11-057-02** - In the Matter of the Pass-Through Application of Questar Gas Company for an Adjustment in Rates and Charges for Natural Gas Service in Utah

**Docket No. 11-057-05** - In the Matter of the Request of the Division of Public Utilities for Enforcement Action under the Natural Gas Pipeline Safety Act against Questar Gas Company

**Docket No. 11-057-08** - In the Matter of the Pass-Through Application of Questar Gas Company for an Adjustment in Rates and Charges for Natural Gas Service in Utah

**Docket No. 12-057-02** - In the Matter of the Application of Questar Gas Company for Authority to Change its Existing Tariff by Removing the Commodity Amortization Rate

**Docket No. 12-057-08** - In the Matter of the Pass-Through Application of Questar Gas Company for an Adjustment in Rates and Charges for Natural Gas Service in Utah

**Docket No. 12-057-11** - In the Matter of the Application of Questar Gas Company for a Tariff Change and Adjustment to the Low Income Assistance/Energy Assistance Rate

**Docket No. 13-057-03** - In the Matter of the Pass-Through Application of Questar Gas Company for an Adjustment in Rates and Charges for Natural Gas Service in Utah

**Docket No. 13-057-07** - In the Matter of the Pass-Through Application of Questar Gas Company for an Adjustment in Rates and Charges for Natural Gas Service in Utah

**Docket No. 13-057-10** - In the Matter of the Application of Questar Gas Company for a Tariff Change and Adjustment to the Low Income Assistance/Energy Assistance Rate

**Docket No. 14-057-09** - In the Matter of the Pass-Through Application of Questar Gas Company for Adjustment in Rates and Charges for Natural Gas Service in Utah

**Docket No. 14-057-22** - In the Matter of the Pass-Through Application of Questar Gas Company for an Adjustment in Rates and Charges for Natural Gas Service in Utah

**Docket No. 15-057-04** - In the Matter of the Pass-Through Application of Questar Gas Company for an Adjustment in Rates and Charges for Natural Gas Service in Utah

**Docket No. 15-057-11** - In the Matter of the Pass-Through Application of Questar Gas Company for an Adjustment in Rates and Charges for Natural Gas Service in Utah

**Docket No. 16-057-05** - In the Matter of the Pass-Through Application of Questar Gas Company for an Adjustment in Rates and Charges for Natural Gas Service in Utah

**Docket No. 16-057-08** - In the Matter of Questar Gas Company's Integrated Resource Plan (IRP) for Plan Year: June 1, 2016 to May 31, 2017

**Docket No. 16-057-09** - In the Matter of the Pass-Through Application of Questar Gas Company for an Adjustment in Rates and Charges for Natural Gas Service in Utah

**Docket No. 16-057-17** - In the Matter of Questar Gas Company's Replacement Infrastructure 2017 Annual Plan and Budget

**Docket No. 17-057-05** - Questar Gas Company's Quarterly Integration Progress Reports

**Docket No. 17-057-06** - Questar Gas Company Financial Documents Filed in 2017

**Docket No. 17-057-07** - Pass-Through Application of Questar Gas Company for an Adjustment in Rates and Charges for Natural Gas Service in Utah



[Docket No. 17-057-09](#) – Application of Questar Gas Company to Make Tariff Modifications to Charge Transportation Customers for Peak Hour Services

[Docket No. 17-057-10](#) – Questar Gas Company’s Energy Efficiency Reports, 2017

[Docket No. 17-057-11](#) – Formal Complaint of Aaron Christner against Dominion Energy Utah

[Docket No. 17-057-12](#) – Dominion Energy of Utah’s Integrated Resource Plan (IRP) for Plan Year: June 1, 2017 to May 31, 2018

[Docket No. 17-057-13](#) – Request for Agency Action and Complaint of US Magnesium, LLC against Dominion Energy Utah

[Docket No. 17-057-14](#) - Formal Complaint of Kathryn D. Bezyack-Blackett against Dominion Energy of Utah

[Docket No. 17-057-15](#) - Application of Dominion Energy Utah to Amortize the Conservation Enabling Tariff Balancing Account

[Docket No. 17-057-16](#) - Application of Dominion Energy Utah for a Tariff Change and Adjustment to the Low Income Assistance/Energy Assistance Rate

[Docket No. 17-057-17](#) - Application of Dominion Energy Utah to Amortize the Energy Efficiency Deferred Account Balance

[Docket No. 17-057-18](#) - Application of Dominion Energy Utah to Change the Infrastructure Rate Adjustment

[Docket No. 17-057-19](#) - Formal Complaint of Chek Line, Inc. against Dominion Energy Utah

[Docket No. 17-057-20](#) - Pass-Through Application of Dominion Energy Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah

[Docket No. 17-057-21](#) - Application of Dominion Energy Utah for an Adjustment to the Daily Transportation Imbalance Charge

[Docket No. 17-057-22](#) - Dominion Energy Utah’s Application for Approval of the 2018 Year Budget for Energy Efficiency Programs and Market Transformation Initiative

[Docket No. 17-057-23](#) - Application of Dominion Energy Utah to Change the Infrastructure Rate Adjustment

[Docket No. 17-057-24](#) - Formal Complaint of S. Koyle against Dominion Energy Utah

[Docket No. 17-057-25](#) - Dominion Energy Utah’s Replacement Infrastructure 2018 Annual Plan and Budget Replacement

[Docket No. 17-057-26](#) - Investigation of Revenue Requirement Impacts of the New Federal Tax Legislation Titled: “An act to provide for reconciliation pursuant to titles II and V of the concurrent resolution of the budget for fiscal year 2018”

[Docket No. 17-057-T04](#) - Application of Dominion Energy Utah for Approval of a Third-Party Billing Rate

[Docket No. 18-057-01](#) - Dominion Energy Utah’s Integrated Resource Plan (IRP) for Plan Year: June 1, 2018 to May 31, 2019

[Docket No. 18-057-02](#) - Dominion Energy Utah’s Energy Efficiency Reports, 2018

[Docket No. 18-057-03](#) - Request of Dominion Energy Utah for Approval of a Voluntary Resource Decision to Construct a Liquefied Natural Gas (LNG) Facility

[Docket No. 18-057-04](#) - Pass-Through Application of Dominion Energy Utah for an Adjustment in Rates and Charges for Natural Gas Service in Utah

[Docket No. 18-057-05](#) - Application of Dominion Energy Utah for an Adjustment to the Daily Transportation Imbalance Charge

[Docket No. 18-057-07](#) - Dominion Energy – Gas Line Coverage Letter

[Docket No. 18-057-08](#) - Dominion Energy Utah Financial Documents Filed in 2018



**Docket No. 18-057-T01** - Dominion Energy Utah's Proposed Tariff Revisions to Section 2.07, Infrastructure Rate Adjustment Tracker, and Associated Refund

**Docket No. 18-057-T02** - Dominion Energy Utah – Annual Calculation of the Third-party Billing Rate and Request for Tariff Change

**Docket No. 18-057-T03** - Dominion Energy Utah's Application for Proposed Tariff Change

**Docket No. 18-2602-01** - Pacific Energy & Mining Company

## **NATURAL GAS UTILITY COMPANIES**

**Operating in the State of Utah under the jurisdiction of the Public Service Commission**

### **Regulatory Affairs**

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Telecommunications



## TELECOMMUNICATIONS UTILITIES OVERVIEW

In fiscal year 2018, Utah’s incumbent local exchange telecommunications providers (“ILEC”) served approximately 258,000 traditional landline telephones, while competitive local exchange telecommunications companies (“CLEC”) served approximately 350,000. Wireless carriers served close to 2.4 million customers/accounts. In addition, an unknown, but likely increasing, number of customers are choosing to use voice over internet protocol (“VoIP”) for voice service. Overall, local exchange and voice service in Utah is characterized by intra-industry competition among local exchange companies, wireless telecommunications providers, and VoIP companies. As a result of consumers having these options, the total number of traditional landline accounts in Utah has declined from a peak of 1.2 million in 2001, to 0.608 million even as the state has seen increases in population, households, and businesses.

The regulation of telecommunications companies in Utah has changed significantly over the past twenty-five years. These changes are due to alterations in the number and type of providers in the industry (see box at right), the types of technologies used, consumer preferences, and the legal landscape.

CenturyLink QC (“CenturyLink”) is the largest certificated telecommunications provider in Utah, and is the largest ILEC in the state serving most urban and suburban areas. It operates under state pricing flexibility rules and faces both intra- and inter-industry competition. CenturyLink operates under the same service quality regulations that all rate-of-return regulated local exchange companies and non-regulated competitive companies are subject to. CenturyLink offers service to residential and business customers located primarily along the Wasatch Front and within most of the major population centers from Logan to St. George. CenturyLink’s service area includes about ninety percent of the state’s population.

Currently, the PSC sets rates and the Utah Universal Public Telecommunications Service Support Fund (“UUSF”) distributions through regulation statutory framework for seventeen rural independent incumbent telephone companies (“Rural Incumbents”) providing landline local exchange service in the more rural areas of the state. These Rural Incumbents generally do not face competition from CLECs but, like CenturyLink, they compete with both wireless and VoIP providers.

**ILEC - Incumbent Local Exchange Carrier.** These are the legacy phone companies which have an obligation to serve. This category includes CenturyLink and the Rural Incumbents.

**Rural Incumbent** - A legacy ILEC with an obligation to serve within its defined service territory. These carriers serve populated areas of the state not served by CenturyLink.

**CLEC - Competitive Local Exchange Company.** These carriers compete directly with CenturyLink.

**UUSF** - Utah’s Universal Public Telecommunications Service Support Fund.

**Lifeline** - A low income assistance program where qualifying recipients receive either a discount off of their monthly bill or, in the case of some wireless providers, a complete basic service.

Many of these companies are part of larger corporate entities that also compete in the wireless, internet, video, and VoIP markets. The PSC does not regulate wireless providers, toll resellers, video providers, internet service providers, or VoIP companies.

The other major providers of telephone service are the CLECs. Since 1995, the PSC has received 328 applications from CLECs for Certificates of Public Convenience and Necessity (“CPCN”), and has granted 255. In fiscal year 2018, there were 158 certificated CLECs. Of these, 54 made ongoing payments into the UUSF, which historically has served two purposes: (1) to defray the capital investment costs and the ongoing operating costs of Rural Incumbents so as to allow the providers a reasonable profit while also guaranteeing reasonable rates for rural customers; and (2) to provide a Lifeline program under which low-income households receive a monthly subsidy to offset the cost of telecommunications services.

Most of Utah’s active CLECs provide service exclusively to business customers. Most CLECs use at least some network elements of CenturyLink’s public telephone network. One exception is Comcast, which offers VoIP to both residences and businesses over its own cable network, which interconnects directly with CenturyLink’s public telephone network.



### *Significant Developments*

The PSC’s 2016 and 2017 annual reports discussed ongoing efforts by the Federal Communications Commission (“FCC”) to support the build-out of broadband facilities in un-served or under-served areas of the country. During the 2017 General Legislative Session, the Utah Legislature passed Senate Bill 130, Universal Service Fund Amendments, which adopted the same objective by permitting reimbursements from the UUSF for reasonable costs that (a) are incurred by a Rural Incumbent provider in deploying a broadband fiber-to-the-home network; and (b) cannot reasonably be recovered through rates. Utah’s Rural Incumbents had begun upgrading their networks prior to the Legislature’s expansion of the UUSF, and the PSC had approved use of the UUSF to offset a portion of those costs. However, the new legislation will likely allow Rural Incumbents to claim UUSF support in new ways.

In addition, Senate Bill 130 expanded the UUSF in the following ways:

1. It approved wireless providers to apply for Lifeline support (Lifeline is a low-income assistance program, with both federal and state components).
2. It required the PSC to identify purposes for which CenturyLink may receive ongoing UUSF support.
3. It required the PSC to identify circumstances for which any provider might be approved to receive a one-time distribution from the UUSF.

During FY 2018, the PSC repealed administrative rules R746-360, R746-341, and R746-343 and instituted a proceeding (Docket No. 17-R008-01) to enact R746-8, Utah Universal Public Telecommunications Service Support Fund, establishing rules for the administration of the UUSF. R746-8 defines the UUSF funding mechanism and allowable uses in accordance with Senate Bill 130’s directives. The PSC implemented a surcharge of \$0.36 per access line per month to fund the UUSF. Work is continuing within Docket No. 17-R008-01 to develop language with respect to one-time distributions of UUSF and depreciation issues.

In response to tax law changes at the federal level, the PSC initiated proceedings for each of the rate-of-return ILECs to address impacts to their revenue requirement and related issues. The PSC held a technical conference and directed the carriers to work with the DPU to develop a path forward to address the issues raised by the legislation. The DPU and the carriers recommended to the PSC that the revenue requirement effects be considered on a case-by-case basis for each carrier once the depreciation rules are in effect.

***Certificates of Public Convenience and Necessity and Interconnection Agreements***

During FY 2018, Utah continued to see limited interest from potential competitors to CenturyLink. The PSC granted three CPCN applications and acknowledged twelve interconnection agreements between CLECs and CenturyLink.

***Eligible Telecommunications Carriers (ETCs)***

During FY 2018, the PSC received three requests from wireless carriers to be designated as eligible telecommunications carriers (“ETC”) to allow participation in the federal and state Lifeline programs and two requests to add participation in the state Lifeline program to carriers’ existing ETC designations. All five requests continued into FY 2019.

***TELECOMMUNICATIONS TECHNICAL CONFERENCE***

The PSC sponsored five technical conferences during fiscal year 2018 regarding various aspects related to the rulemaking proceeding, Docket No. 17-R008-01, and tax law changes:

***Docket No. 17-R008-01 - Utah Administrative Code R746-8, Proposing to Repeal R746-360, R746-341, and R746-343***

- March 12, 2018: - The purpose of the technical conference was to further discuss depreciation issues.
- March 15, 2018: The purpose of the technical conference was to further discuss one-time UUSF distributions.
- May 14, 2018: The purpose of the technical conference was to further discuss one-time UUSF distributions.

***Docket No. 17-R008-01 and 17-R341-01 – Utah Administrative Code R746-8, Proposing to Repeal R746-360, R746-341, and R746-343; Utah Administrative Code R746-341-4(B), Annual Eligibility Verification***

- June 13, 2018: The purpose of this technical conference was to address Lifeline eligibility and verification procedures.

***Docket Nos. 17-040-01, 17-042-02, 17-043-01, 17-046-01, 17-052-02, 17-053-01, 17-054-01, 17-576-01, 17-2180-01, 17-2201-01, 17-2302-02, 17-2303-02, 17-2419-01 – Investigation of Revenue Requirement Impacts of the New Federal Tax Legislation Titled: “An act to provide for reconciliation pursuant to titles II and V of the concurrent resolution of the budget for fiscal year 2018”***

- June 18, 2018: The purpose of the technical conference was to discuss how an evaluation of the telecom revenue requirement should be conducted to account for the effects of all of the changes associated with the Tax Reform Act, the changes to Utah Code Ann. § 54-8b-15, and the newly enacted and proposed administrative rule changes collectively.



## **Telecommunications Dockets Summary**

The PSC addressed 165 telecommunications dockets in FY 2018. Most involved tariffs; price lists; complaints; and the entry, exit, or reorganization of CLECs. Of the remainder, 13 dealt with the interactions between carriers, and 11 dealt with requests from wireless carriers to participate in either the federal or state Lifeline programs. The PSC did not receive any requests from Rural Providers for rate changes or for adjustments to their UUSF support levels, but the PSC did receive one request for reimbursement of costs incurred in a previous UUSF docket.



## **Telecommunications Dockets**

### **ETC Dockets**

**Docket No. 09-2511-01** - In the Matter of the Petition of TracFone Wireless, Inc. for Designation as an Eligible Telecommunications Carrier in the State of Utah for the Limited Purpose of Offering Lifeline Service to Qualified Households

**Docket No. 10-2521-01** - In the Matter of Virgin Mobile USA, L.P. Petition for Limited Designation as an Eligible Telecommunications Carrier

**Docket No. 12-2553-01** - In the Matter of the Petition of Telrite Corporation d/b/a Life Wireless for Limited Designation as an Eligible Telecommunications Carrier

**Docket No. 16-2590-01** - In the Matter of the Application of Boomerang Wireless, LLC d/b/a enTouch Wireless for Designation as a Federal Eligible Telecommunications Carrier in the State of Utah for the Limited Purpose of Offering Wireless Lifeline Service to Qualified Households (Low Income Only)

**Docket No. 17-2511-01** - Request of TracFone Wireless, Inc. to Amend its Designation as an Eligible Telecommunications Carrier to Receive Utah Universal Service Fund Support for Lifeline Service

**Docket No. 17-2597-01** - Petition of Assist Wireless, Inc. for Designation as an Eligible Telecommunications Carrier for the Purpose of Offering Lifeline Service on a Wireless Basis

**Docket No. 17-2598-01** - Petition of Vaix, Inc. dba Senawave Communications for Designation as an Eligible Telecommunications Carrier for the Purpose of Offering Lifeline Broadband Service in the State of Utah

**Docket No. 18-2521-02** - Virgin Mobile USA, L.P. Petition for Limited Designation as an Eligible Telecommunications Carrier

**Docket No. 18-2549-02** - Petition to Amend Q Link Wireless LLC's Designation as an Eligible Telecommunications Carrier to Participate in the Utah Universal Service Fund

**Docket No. 18-2597-01** - Petition of Assist Wireless, LLC to Amend its Designation as an Eligible Telecommunications Carrier to Receive Utah Universal Service Fund Support for Lifeline Service

**Docket No. 18-2601-01** - Petition of Sage Telecom Communications, LLC d/b/a TruConnect for Designation as an Eligible Telecommunications Carrier in the State of Utah

### **CPCN Dockets**

**Docket No. 17-051-03** - Beehive Telephone Company, Inc.'s Petition to Relinquish its Competitive Local Exchange Carrier Designation

**Docket No. 17-2599-01** - Application of SQF, LLC for a Certificate of Public Convenience and Necessity to Provide Local Exchange Telecommunications Services in the State of Utah

**Docket No. 17-2600-01** - Application of Birch Communications, Inc. for a Certificate of Public Convenience and Necessity to Provide Facilities-Based and Resold Local Exchange, Access, and Interexchange Telecommunications Services in the State of Utah

**Docket No. 18-2603-01** - Application of Time Clock Solutions, LLC for Certificate of Public Convenience and Necessity to Provide Telecommunications Services in the State of Utah

### ***Lifeline Rate Dockets***

**Docket No. 17-2432-02** - Notice by Global Connection Inc. of America dba Stand Up Wireless Re: Changes to its Lifeline Plan Offering

**Docket No. 17-2526-01** - Notice by i-wireless, LLC Re: Changes to its Lifeline Plan Offering

**Docket No. 17-2590-01** - Notice by Boomerang Wireless, LLC d/b/a en-Touch Wireless Re: Updated Lifeline Plan Description

**Docket No. 18-2432-01** - Notice from Global Connection Inc. of America dba Stand Up Wireless of Lifeline Rate Changes

**Docket No. 18-2549-01** - Notice by Q Link Wireless LLC Re: Changes to its Wireless Lifeline Plan

**Docket No. 18-2569-01** - Notice by Tempo Telecom, LLC Re: Changes to its Wireless Lifeline Plan

### ***CLEC Organization Dockets***

**Docket No. 17-2202-01** - Joint Application of Electric Lightwave, LLC; Eschelon Telecom of Utah, Inc.; and Integra Telecom of Utah, Inc. for Approval to Complete a Pro Forma Internal Consolidation

**Docket No. 17-2263-01** - Joint Application of Electric Lightwave, LLC; Eschelon Telecom of Utah, Inc.; and Integra Telecom of Utah, Inc. for Approval to Complete a Pro Forma Internal Consolidation

**Docket No. 17-2299-01** - Joint Application of Electric Lightwave, LLC; Eschelon Telecom of Utah, Inc.; and Integra Telecom of Utah, Inc. for Approval to Complete a Pro Forma Internal Consolidation

**Docket No. 17-2366-01** - In the Matter of the Notice of Transfer of Indirect Control of West Safety Communications Inc.

**Docket No. 17-2468-01** - Notice of Transfer of Indirect Control of YMax Communications Corp.

**Docket No. 17-2494-01** - Application of Bandwidth.com CLEC, LLC for Approval to Transfer Indirect Control

**Docket No. 17-2500-01** - Joint Application of TeleQuality Communications, Inc. and Education Networks of America, Inc. for Informal Adjudication of Indirect Transfer of Control

**Docket No. 17-2514-01** - In the Matter of the Joint Application of Broadview Networks Holdings, Inc.; Broadview Networks, Inc.; and Windstream Holdings, Inc. for Approval to Transfer Indirect Control of Broadview Networks, Inc.

**Docket No. 17-2539-01** - In the Matter of the Joint Application of GTT Americas, LLC; Pivotal Global Capacity, LLC; and GC Pivotal, LLC d/b/a Global Capacity for Approval to Transfer Control of GC Pivotal, LLC to GTT Americas, LLC

**Docket No. 17-2548-01** - Notification of Cincinnati Bell Any Distance, Inc. of Name Change

**Docket No. 17-2563-01** - Joint Notice of BCHI Holdings, LLC, Ionex Communications North, Inc., Birch Communications, Inc. and Fusion Telecommunications International, Inc. Regarding an Intracorporate Reorganization

**Docket No. 17-2600-02** - Joint Notice of BCHI Holdings, LLC, Ionex Communications North, Inc., Birch Communications, Inc. and Fusion Telecommunications International, Inc. Regarding an Intracorporate Reorganization

**Docket No. 18-094-01** - Notice of Change of Control - Sprint Corporation and SoftBank Group Corp. Reorganization of Intermediate Subsidiaries and Stock Allocation

**Docket No. 18-2480-01** - Notification of Transfer of Control of Mitel Cloud Services, Inc.



**Docket No. 18-2480-02** - Joint Application of MLN TopCo Ltd., Mitel Networks Corporation, and Mitel Cloud Services, Inc. f/k/a Mitel NetSolutions, Inc. for Approval to Transfer Indirect Control of Mitel Cloud Services, Inc. to MLN TopCo Ltd.

**Docket No. 18-2521-01** - Notice of Change of Control – Sprint Corporation and SoftBank Group Corp. Reorganization of Intermediate Subsidiaries and Stock Allocation

**Docket No. 17-049-09** - Formal Complaint of Stephen D. and Tamara Thomas against Qwest Corporation d/b/a CenturyLink

**Docket No. 17-049-11** - Formal Complaint of Judith Maack against Qwest Corporation, d/b/a CenturyLink QC

**Docket No. 18-049-02** - Formal Complaint of Ann Seeley against CenturyLink

### ***Tariff and Price List Dockets***

**Docket No. 17-041-T02** - Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah's Tariff Revisions Introducing a Two Year Term Plan for Frontier Commercial Voice Unlimited Bundled Service

**Docket No. 17-041-T03** - Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah's Tariff Revisions Removing Ineligible Programs from the Lifeline Telephone Service

**Docket No. 17-041-T04** - Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah's Tariff Revisions Removing the Hearing or Speech Impaired Surcharge from the Tariff

**Docket No. 17-041-T05** - Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah's Tariff Revisions to Grandfather Four Business Bundles

**Docket No. 17-049-P10** - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing grandfathers the following Central Office Type services; Uniform Call Distribution and Central Office-Automatic Call Distribution.

**Docket No. 17-049-P11** - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing increases the Late Payment Charge to the greater of \$7.00 or 4% applied against the entire unpaid balance, and rate increases to various directory listings and increases Directory Assistance from \$3.99 to \$4.99.

**Docket No. 17-049-P12** - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing eliminates CenturyLink's 1-800 Calling Service for residence and business customers.

**Docket No. 17-049-P13** - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing introduces two offers available to residential customers: Home Phone Extra Package and Unlimited Nationwide Calling Bundle.

**Docket No. 17-049-P14** - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing grandfathers Qwest Home Phone Package.

**Docket No. 17-049-P15** - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing expands the scope of the Huntsville local calling area and this EAS expansion will not result in a higher rate for basic local exchange service provided to customers in the Huntsville area.

**Docket No. 17-050-T02** - Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company's Tariff Revisions Introducing a Two Year Term Plan for Frontier Commercial Voice Unlimited Bundled Service

**Docket No. 17-050-T03** - Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company's Tariff Revisions Removing Ineligible Programs from the Lifeline Telephone Service

**Docket No. 17-050-T04** - Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company's Tariff Revisions Removing the Hearing or Speech Impaired Surcharge from the Tariff

**Docket No. 17-050-T05** - Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company's Tariff Revisions to Grandfather Frontier Commercial Voice Unlimited



**Docket No. 17-087-P08** - AT&T Corp. Custom Network Services Price List - This filing increases AT&T Business Network Rate Schedules 1 and 2.

**Docket No. 17-087-P09** - AT&T Corp. Local Exchange Services Price List - This filing increases rates for All In One local service plans.

**Docket No. 17-087-P10** - AT&T Corp. Custom Network Services Price List - This filing increases the rates for selected All In One Long Distance rate plans.

**Docket No. 17-087-P11** - AT&T Corp. Message Telecommunications Services Price List - The purpose of this filing is to consolidate certain residential plans.

**Docket No. 17-087-P12** - AT&T Corp. Residential Local Exchange Services Price List - This filing increases the rates for multiple residential plans.

**Docket No. 17-095-P01** - MCI Communications Services, Inc. d/b/a Verizon Business Services - With this filing, Verizon Business adds to the tariff the service offerings previously offered by TTI National, Inc. in Tariff No. 1.

**Docket No. 17-2204-P04** - CenturyLink Communications, LLC - This filing makes the following changes to its residential long distance calling plans: increases the per minute rate for the residential long distance calling plan “Easy Talk,” and the grandfathered residential long distance calling plans “Choice Long Distance” and “300 Minute Plan,” removes the residential calling plans “Membership Plan,” “200 Plan,” and “10 Cent Flat Rate Plan” as there are no customers and these plans will no longer be available, and, removes the duplicative monthly charge reflecting its location in the CenturyLink Rates and Services Schedule for the grandfathered residential long distance calling plans “Rollback,” “Choice Long Distance,” “300 Minute Plan,” “10 Cent Single Rate,” and “7 Cent Preferred Plan.”

**Docket No. 17-2204-P05** - CenturyLink Communications, LLC - This filing is grandfathering business long distance plans and adding the new Option 3 for Total Advantage Express.

**Docket No. 17-2204-P06** - CenturyLink Communications, LLC - This filing revises the monthly recurring charge language that refers to the Company’s Rates and Services Schedules.

**Docket No. 17-2208-P02** - XO Communications Services, LLC - This filing increases monthly recurring charges for Basic Business Lines, Centrex, ISDN-PRI, Switched Digital T1 Service, Remote Call Forwarding, Toll Free, and XO Long Distance Business Plans.

**Docket No. 17-2266-P01** - Level 3 Communications, LLC - This filing amends the tariff to replace terminating switched access rates with a reference to interstate switched access rates and to reduce terminating switched access rates, where necessary, in parity with the company’s interstate access tariff, Level 3 Communications, LLC Tariff F.C.C. No. 4.



**Docket No. 17-2270-P01** - All West Utah, Inc. - This filing terminates Local Transport and Local Switching rates in compliance with the FCC's November 18, 2011 Report and Order and Further Notice of Proposed Rulemaking in WC Docket No. 10-90, Phase VI ("FCC Transformation Order").

**Docket No. 17-2292-P01** - QuantumShift Communications, Inc. d/b/a vCom Solutions - This price list contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by QuantumShift Communications, Inc.

**Docket No. 17-2299-P01** - Integra Telecom of Utah, Inc. - This filing incorporates increases in monthly recurring charges.

**Docket No. 17-2301-P03** - SBC Long Distance, LLC, d/b/a SBC Long Distance, d/b/a AT&T Long Distance - The purpose of this filing is to increase Business Default Plan for Hierarchical Billing usage rates.

**Docket No. 17-2301-P04** - SBC Long Distance, LLC, d/b/a SBC Long Distance, d/b/a AT&T Long Distance - The purpose of this filing is to eliminate the minimum AT&T local access line requirement for High Volume Calling IV plan.

**Docket No. 17-2301-P05** - SBC Long Distance, LLC, d/b/a SBC Long Distance, d/b/a AT&T Long Distance - The purpose of this filing is to grandfather High Volume Calling II plans.

**Docket No. 17-2405-P01** - ACN Communication Services, LLC - This filing increases the local and national Directory Assistance rates for business and residential customers.

**Docket No. 17-2413-P02** - BullsEye Telecom, Inc. - This filing increases the per minute rate for Corporate Advantage Business Local Exchange Services and introduces the Minimum Usage Commitment charge.

**Docket No. 17-2414-P02** - Granite Telecommunications, LLC - With this submission, Granite Telecommunications, LLC complies with Tariff Filing Requirements, Section H.34, of its Enterprise Infrastructure Services contract with the U.S. General Services Administration.

**Docket No. 17-2457-P02** - Metropolitan Telecommunications of Utah, Inc. d/b/a MetTel - The purpose of this filing is to increase rates for Listing Services.

**Docket No. 17-2461-P01** - Veracity Networks, LLC - This Price List revises Page No. 46.

**Docket No. 17-2461-P02** - Veracity Networks, LLC - This Price List revises Page No. 46.

**Docket No. 17-2461-P03** - Veracity Networks, LLC - This Price List revises Page No. 46.

**Docket No. 17-2468-P01** - This Price List removes the Telecommunications Relay Surcharge provision.

**Docket No. 17-2478-P01** - YMax Communications Corp. - This filing, made in compliance with the Federal Communications Commission Report and Order in WC Docket No. 10-90, et. al., FCC No. 11-161, implements the sixth phase of intercarrier compensation transition.

**Docket No. 17-2543-P01** - Spectrotel, Inc. d/b/a OneTouch Communications d/b/a Touch Base Communications - This Price List removes the Telecommunications Relay Surcharge provision.

**Docket No. 17-2563-P02** - Ionex Communications North, Inc. dba Birch Communications - This filing revises rates for BirchNet Basic, BirchNet Essentials, BirchNet Basic Plus, and BirchNet Value Line and Directory.

**Docket No. 18-040-T01** - Central Utah Telephone, Inc.'s Proposed Tariff Revisions

**Docket No. 18-041-T01** - Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah's Tariff Revisions to Discontinue Busy Verification and Busy Interrupt Features

**Docket No. 18-041-T02** - Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah's Tariff Revisions to Remove an Obsolete Reference to Verification and Interrupt

**Docket No. 18-041-T03** - Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah's Tariff Revisions to Include Less Restrictive Language Regarding Frontier Digital Phone Nonrecurring Service Charges

**Docket No. 18-043-T01** - Gunnison Telephone Company's Proposed Tariff Revisions

**Docket No. 18-049-P01** - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing deletes grandfathered directory listing options for which there is no remaining demand.

**Docket No. 18-049-P02** - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing revises terms and conditions governing employee telephone service for standardization and consistency.

**Docket No. 18-049-P03** - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing updates the Low-Income Telephone Assistance Program Language in response, per Rule R746-8.

**Docket No. 18-049-P04** - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing introduces a new bundle option for residential customers.

**Docket No. 18-049-P05** - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing changes certain rates for the grandfathered Centrex 21 Service.

**Docket No. 18-049-P06** - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - Effective June 1, 2018, the Facility Relocation Cost Recovery Fee will be decreased.

**Docket No. 18-049-P07** - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing grandfatheres the Purchase Plus Reward Plan.

**Docket No. 18-049-P08** - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing increases the monthly rates for residence flat rated and measured access lines and decreases Extended Area Service rates for certain exchanges. Monthly rates for Business Utility Lines, Stand-by Lines, Measured Usage Service, various directory listings and packaged services will also increase. In addition, the Trouble Isolation Charge reference on Page 31 in Section 9 and Page 145 in Section 109 is being corrected.

**Docket No. 18-049-P09** - Qwest Corporation d/b/a CenturyLink QC - Exchange and Network Services Price List - This filing adjusts the Lifeline state credit calculation and Tribal Lifeline credit to account for the increase in the Interstate Subscriber Line Charge.

**Docket No. 18-049-T01** - This filing removes the Direct Dial Coin Feature on Smart Public Access Lines Provided by CenturyLink.

**Docket No. 18-049-T02** - This filing is the seventh step in implementing the Terminating Switched End Office Access Service reductions mandated in the Federal Communications Commission's November 18, 2011 Report and Order and Further Notice of Proposed Rulemaking in WC Docket Nos. 10-90, etc.

**Docket No. 18-050-T01** - Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company's Tariff Revisions to Discontinue Busy Verification and Busy Interrupt Features

**Docket No. 18-050-T02** - Navajo Communications Company, Inc. d/b/a Frontier Navajo Communications Company's Tariff Revisions to Include Less Restrictive Language Regarding Frontier Digital Phone Nonrecurring Service Charges

**Docket No. 18-051-T01** - Beehive Telephone Company, Inc.'s Proposed Tariff Revisions

**Docket No. 18-053-T01** - UBTA-UBET Communications Inc.'s Proposed Tariff Revisions

**Docket No. 18-054-T01** - Union Telephone Company's Proposed Tariff Revisions

**Docket No. 18-087-P01** - AT&T Corp. - Business Local Exchange Services Price List - This filing increases AT&T All in One Service monthly charges for multiple local plans.

**Docket No. 18-087-P02** - AT&T Corp. - Custom Network Services Price List - This filing increases AT&T Business Network Service Schedule 1 and Schedule 2 rates.

**Docket No. 18-087-P03** - AT&T Corp. - Custom Network Services Price List - This filing increases rates for selected All In One Intrastate Long Distance plans.

**Docket No. 18-087-P04** - AT&T Corp. - Message Telecommunication Services Price List - The purpose of this filing is to increase rates for a certain consumer Long Distance plan and consolidate plans.

**Docket No. 18-087-P05** - AT&T Corp. - Message Telecommunication Services Price List - The purpose of this filing is to withdraw Lucky Dog 10-10-345 Dial Around Service.



**Docket No. 18-576-T01** - Skyline Telecom's Proposed Tariff Revisions

**Docket No. 18-2201-T01** - Bear Lake Communications, Inc.'s Proposed Tariff Revisions

**Docket No. 18-2204-P01** - CenturyLink Communications, LLC - This filing grandfathers the residential calling plans Home Phone Unlimited and Home Phone II Per Minutes and will not be available to new customers.

**Docket No. 18-2204-P02** - CenturyLink Communications, LLC - This filing changes the timing of calls for the long distance business plan Business Basics III.

**Docket No. 18-2204-P03** - CenturyLink Communications, LLC - This filing makes the following changes to its residential long distance calling plans: increases the intrastate monthly recurring charge for Easy Talk Stand Alone Unlimited Long Distance from \$12.20 to \$12.75 and increases the monthly recurring charge for 5 Cent Saver Plan and Preferred Unlimited.

**Docket No. 18-2204-P04** - CenturyLink Communications, LLC - This filing introduces 30 Minutes Long Distance for residential customers and eliminates CenturyLink's 1 800 Calling Service for business and residential customers.

**Docket No. 18-2204-P05** - CenturyLink Communications, LLC - This filing increases the monthly rate by \$1.00 for the CenturyLink Choice Long Distance Basic Business plan for business customers.

**Docket No. 18-2299-P01** - Integra Telecom of Utah, Inc. - This filing incorporates increases in monthly recurring charges, as well as an increase in the Network Access Assessment charge.

**Docket No. 18-2301-P01** - SBC Long Distance, LLC, d/b/a SBC Long Distance, d/b/a AT&T Long Distance - The purpose of this filing is to increase the Residential MTS minimum usage charge and the Business Default Plan for Hierarchical Billing usage rates.

**Docket No. 18-2301-P02** - SBC Long Distance, LLC, d/b/a SBC Long Distance, d/b/a AT&T Long Distance - The purpose of this filing is to revise the Business Calling and Business Calling Monthly service descriptions.

**Docket No. 18-2301-P03** - SBC Long Distance, LLC, d/b/a SBC Long Distance, d/b/a AT&T Long Distance - The purpose of this filing is to increase the rate for AT&T One Rate Nationwide 10 Cents Direct Minimum Usage Charge (MUC).

**Docket No. 18-2301-P04** - SBC Long Distance, LLC, d/b/a SBC Long Distance, d/b/a AT&T Long Distance - The purpose of this filing is to increase the rate for Business Message Telecommunications Service Minimum Usage Charge.

**Docket No. 18-2301-P05** - SBC Long Distance, LLC - The purpose of this filing is to introduce Block of Time Term Plans for Business.

**Docket No. 18-2405-P01** - ACN Communication Services, LLC - The purpose of this filing is to increase the monthly recurring charges for the Business Advantage rates.

**Docket No. 18-2414-P01** - Granite Telecommunications, LLC's 2018 FCC USF/ICC Transformation Order/47 C.F.R. § 51.911(c) Letter of Compliance

**Docket No. 18-2450-P01** - Preferred Long Distance, Inc. dba Telplex Communications dba Telplex - With this submission, Telplex increases the local line recurring charge, rates for certain custom calling features and directory listing services reflecting underlying carrier rate increases, and removes fee and surcharge references.

**Docket No. 18-2450-P02** - Preferred Long Distance, Inc. dba Telplex Communications dba Telplex's 2018 FCC USF/ICC Transformation Order/47 C.F.R. § 51.911(c) Letter of Compliance

**Docket No. 18-2457-P01** - Metropolitan Telecommunications of Utah, Inc. d/b/a MetTel - The purpose of this filing is to increase rates for the Subscriber Access Charge.

**Docket No. 18-2509-P01** - dishNET Wireline L.L.C.'s 2018 FCC USF/ICC Transformation Order/47 C.F.R. § 51.911(c) Letter of Compliance

**Docket No. 18-2563-T01** - Ionex Communications North, Inc. d/b/a Birch Communications Notification of Company Name Change and Updated Tariff

**Docket No. 18-2600-T01** - Birch Communications, LLC f/k/a Birch Communications, Inc.'s Initial Local and Access Tariffs and Notice of Change in Company Name



### ***Interconnection Dockets***

**Docket No. 17-042-01** - Interconnection Agreement between Emery Telephone, Carbon/Emery Telcom, Inc., and Hanksville Telcom, Inc. and Verizon Wireless

**Docket No. 17-049-10** - Interconnection Agreement between Qwest Corporation dba CenturyLink QC and Airus, Inc.

**Docket No. 17-049-13** - Interconnection Agreement between Qwest Corporation dba CenturyLink QC and Cascade Access, LLC dba Reliance Connects

**Docket No. 17-049-14** - Amendment to Interconnection Agreement between Qwest Corporation dba CenturyLink QC and Cascade Access, LLC dba Reliance Connects

**Docket No. 17-049-16** - Amended Interconnection Agreement between Qwest Corporation dba CenturyLink QC and Wide Voice, LLC

**Docket No. 17-049-17** - Amended Interconnection Agreement Between Qwest Corporation dba CenturyLink QC and Granite Telecommunications, LLC

**Docket No. 17-2302-01** - Interconnection Agreement between Emery Telephone, Carbon/Emery Telcom, Inc., and Hanksville Telcom, Inc. and Verizon Wireless

**Docket No. 17-2303-01** - Interconnection Agreement between Emery Telephone, Carbon/Emery Telcom, Inc., and Hanksville Telcom, Inc. and Verizon Wireless

**Docket No. 18-049-03** - Interconnection Agreement between Qwest Corporation dba CenturyLink QC and Matrix Telecom, LLC dba Matrix Bus Technologies dba Trinsic Communications

**Docket No. 18-049-04** - Interconnection Agreement between Qwest Corporation dba CenturyLink QC and Matrix Telecom, LLC dba Excel Telecommunications (fka Comtel)

**Docket No. 18-049-05** - Interconnection Agreement between Qwest Corporation dba CenturyLink QC and Matrix Telecom, LLC dba VarTec Telecom (fka Comtel)

**Docket No. 18-049-06** - Amended Interconnection Agreement between Qwest Corporation dba CenturyLink QC and Airus, Inc. (Routing of Traffic through a Third Party Transit Provider)

**Docket No. 18-049-07** - Amendment to Interconnection Agreement between Qwest Corporation dba CenturyLink QC and Airus, Inc. (Carrier Partner for Interconnected VoIP Provider Amendment)

**Docket No. 18-049-10** - Amendment to the Interconnection Agreement between Qwest Corporation dba CenturyLink QC and All West/Utah, Inc.

### ***Pole Attachment Dockets***

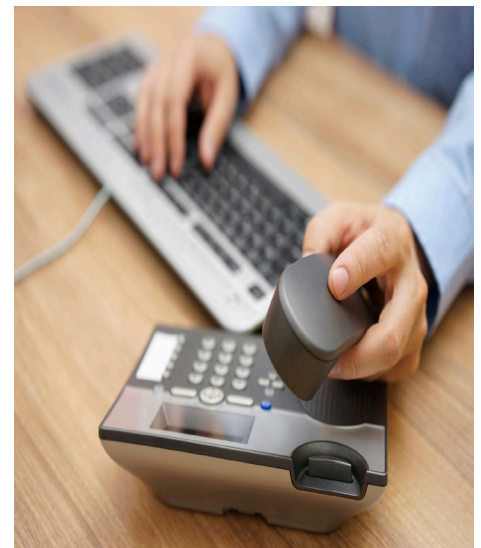
**Docket No. 17-049-12** - Approval of the Small Cell Wireless Pole Attachment Agreement between Crown Castle NG West, LLC and Qwest Corporation d/b/a CenturyLink

**Docket No. 17-049-15** - Motion for Approval of the Small Cell Wireless Pole Attachment Agreement between Mobilitie, LLC and Qwest Corporation d/b/a CenturyLink QC

### ***Tax Legislation Dockets***

**Docket No. 17-040-01** - Investigation of Revenue Requirement Impacts of the New Federal Tax Legislation Titled: "An act to provide for reconciliation pursuant to titles II and V of the concurrent resolution of the budget for fiscal year 2018"

**Docket No. 17-042-02** - Investigation of Revenue Requirement Impacts of the New Federal Tax Legislation Titled: "An act to provide for reconciliation pursuant to titles II and V of the concurrent resolution of the budget for fiscal year 2018"



[Docket No. 17-043-01](#) - Investigation of Revenue Requirement Impacts of the New Federal Tax Legislation Titled: “An act to provide for reconciliation pursuant to titles II and V of the concurrent resolution of the budget for fiscal year 2018”

[Docket No. 17-046-01](#) - Investigation of Revenue Requirement Impacts of the New Federal Tax Legislation Titled: “An act to provide for reconciliation pursuant to titles II and V of the concurrent resolution of the budget for fiscal year 2018”

[Docket No. 17-052-02](#) - Investigation of Revenue Requirement Impacts of the New Federal Tax Legislation Titled: “An act to provide for reconciliation pursuant to titles II and V of the concurrent resolution of the budget for fiscal year 2018”

[Docket No. 17-053-01](#) - Investigation of Revenue Requirement Impacts of the New Federal Tax Legislation Titled: “An act to provide for reconciliation pursuant to titles II and V of the concurrent resolution of the budget for fiscal year 2018”

[Docket No. 17-054-01](#) - Investigation of Revenue Requirement Impacts of the New Federal Tax Legislation Titled: “An act to provide for reconciliation pursuant to titles II and V of the concurrent resolution of the budget for fiscal year 2018”

[Docket No. 17-576-01](#) - Investigation of Revenue Requirement Impacts of the New Federal Tax Legislation Titled: “An act to provide for reconciliation pursuant to titles II and V of the concurrent resolution of the budget for fiscal year 2018”

[Docket No. 17-2180-01](#) - Investigation of Revenue Requirement Impacts of the New Federal Tax Legislation Titled: “An act to provide for reconciliation pursuant to titles II and V of the concurrent resolution of the budget for fiscal year 2018”

[Docket No. 17-2201-01](#) - Investigation of Revenue Requirement Impacts of the New Federal Tax Legislation Titled: “An act to provide for reconciliation pursuant to titles II and V of the concurrent resolution of the budget for fiscal year 2018”

[Docket No. 17-2302-02](#) - Investigation of Revenue Requirement Impacts of the New Federal Tax Legislation Titled: “An act to provide for reconciliation pursuant to titles II and V of the concurrent resolution of the budget for fiscal year 2018”

[Docket No. 17-2303-02](#) - Investigation of Revenue Requirement Impacts of the New Federal Tax Legislation Titled: “An act to provide for reconciliation pursuant to titles II and V of the concurrent resolution of the budget for fiscal year 2018”

[Docket No. 17-2419-01](#) - Investigation of Revenue Requirement Impacts of the New Federal Tax Legislation Titled: “An act to provide for reconciliation pursuant to titles II and V of the concurrent resolution of the budget for fiscal year 2018”

## *Numbering Waiver Dockets*

[Docket No. 18-049-01](#) - Qwest Corporation, dba CenturyLink QC’s Request for a Numbering Waiver

[Docket No. 18-049-08](#) - Qwest Corporation dba CenturyLink QC’s Request for Numbering Waiver – Spanish Fork Rate Center

[Docket No. 18-2245-01](#) - MCIMetro Access Transmission Services Corp. d/b/a Verizon Access Transmission Services Request for Numbering Waiver within the Clearfield Rate Center

[Docket No. 18-2558-01](#) - Teleport Communications America, LLC’s Request for Waiver - Provo, UT Rate Center

[Docket No. 18-2558-02](#) - Teleport Communications America, LLC’s Request for Waiver - Murray, UT Rate Center

## *Miscellaneous Dockets*

[Docket No. 17-049-03](#) - CenturyLink’s Petition for Modification to its Performance Assurance Plan Reports to the Commission

[Docket No. 17-051-02](#) - Beehive Telephone Company, Inc.’s Request for RUS Loan Approval

[Docket No. 18-049-09](#) - 2018 CenturyLink QC Monthly Performance Assurance Plan PID-PAP Reports

[Docket No. 18-2302-01](#) - Carbon/Emery Telcom, Inc.’s Application for Recovery of Utah Universal Service Fund Application Costs



## TELECOMMUNICATION COMPANIES

### INCUMBENT LOCAL EXCHANGE CARRIERS (ILECs)

*Operating in the State of Utah under the jurisdiction of the Public Service Commission*

**Albion Telephone Company, Inc.**

**d/b/a ATC Communications**

225 West North Street  
Albion, ID 83311  
Tel: (208) 673-5335  
Fax: (208) 673-6200

**All West Communications, Inc.**

50 West 100 North  
Kamas, UT 84036-0588  
Tel: (435) 783-4361  
Toll Free: (888) 292-1414  
Fax: (435) 783-4928

**Bear Lake Communications**

**d/b/a CentraCom Interactive**

35 South State Street  
Fairview, UT 84629  
Tel: (435) 427-3331  
Toll Free: (800) 427-8449  
Fax: (435) 427-3200

**Beehive Telephone Company, Inc.**

2000 East Sunset Road  
Lake Point, UT 84074-9779  
Tel: (435) 837-6000  
Toll Free: (800) 629-9993  
Fax: (435) 837-6109

**Carbon - Emery Telecom Inc.**

455 East SR 29  
Orangeville, UT 84537  
Tel: (435) 748-2223  
Fax: (435) 748-5001

**Central Utah Telephone**

**d/b/a CentraCom Interactive**

35 South State Street  
Fairview, UT 84629  
Tel: (435) 427-3331  
Toll Free: (800) 427-8449  
Fax: (435) 427-3200

**CenturyTel of Eagle, Inc.**

**d/b/a CenturyLink**

100 CenturyLink Drive  
Monroe, LA 71203  
Tel: (318) 388-9081  
Toll Free: (800) 562-3956  
Fax: (318) 340-5244

**Citizens Telecommunications Com-  
pany of Utah d/b/a Frontier Commu-  
nications of Utah**

1800 41st Street  
Everett, WA 98201  
Tel: (425) 261-5855  
Toll Free: (888) 340-9545  
Fax: (425) 258-9597

**Direct Communications Cedar**

**Valley, LLC**

150 South Main  
Rockland, ID 83271  
Tel: (801) 789-2800  
Fax: (801) 789-8119

**Emery Telephone**

**d/b/a/ Emery Telcom**

455 East SR 29  
Orangeville, UT 84537-0550  
Tel: (435) 748-2223  
Fax: (435) 748-5001

**Farmers Telephone Company, Inc.**

26077 Highway 666  
Pleasant View, CO 81331  
Tel: (970) 562-4211  
Toll Free: (877) 828-8656  
Fax: (970) 562-4214

**Gunnison Telephone Company**

29 South Main Street  
Gunnison, UT 84634  
Tel: (435) 528-7236  
Fax: (435) 528-5558

**Hanksville Telecom, Inc.**

455 East SR 29  
Orangeville, UT 84537  
Tel: (435) 748-2223  
Fax: (435) 748-5222

**Manti Telephone Company**

40 West Union Street  
Manti, UT 84642  
Tel: (435) 835-3391  
Fax: (435) 835-0008

**Navajo Communications Company,  
Inc. (UTAH) d/b/a Frontier Navajo**

**Communications Company**

1800 41st Street  
Everett, WA 98201  
Tel: (425) 261-5855  
Toll Free: (888) 340-9545  
Fax: (425) 258-9597

**Qwest Communications, QC**

**d/b/a CenturyLink QC**

1801 California Street, Third Floor  
Denver, CO 80202  
Tel: (801) 237-7200  
Toll Free: (888) 642-9996

**Skyline Telecom**

**d/b/a CentraCom Interactive**

35 South State Street  
Fairview, UT 84629  
Tel: (435) 427-3331  
Toll Free: (800) 427-8449  
Fax: (435) 427-3200

**South Central Utah Telephone  
Association, Inc. d/b/a South Central  
Communications**

45 North 100 West  
Escalante, UT 84726  
Tel: (435) 826-0225  
Fax: (435) 826-0826

**COMPETITIVE LOCAL EXCHANGE CARRIERS (CLECs)**  
*Operating in the State of Utah under the jurisdiction of the  
Public Service Commission*

**UBTA-UBET Communications, Inc.**  
**d/b/a UBTA Communications, Strata**  
**Networks**  
211 East 200 North  
Roosevelt, UT 84066  
Tel: (435) 622-5007  
Fax: (435) 646-2000

**Union Telephone Company**  
850 North Highway 414  
Mountain View, WY 82939  
Tel: (307) 782-6131  
Toll Free: (800) 646-2355  
Fax: (307) 782-6913

**Access One, Inc.**  
820 West Jackson Blvd. 6th Floor  
Chicago, IL 60607  
Tel: (269) 381-8888  
Toll-Free: (800) 804-8333  
Fax: (312) 441-1010

**Access Point, Inc.**  
1100 Crescent Green, Suite 109  
Cary, NC 27518  
Tel: (919) 851-4838  
Toll-Free: (800) 957-6468  
Fax: (919) 851-5422

**ACN Communications Services, Inc.**  
1000 Progress Place  
Concord, NC 28025-2449  
Tel: (704) 260-3000  
Toll-Free: (877) 226-1010  
Fax: (704) 260-3625

**Affinity Network Incorporated**  
250 Pilot Road, Suite 300  
Las Vegas, NV 89119  
Tel: (407) 260-1011  
Fax: (407) 260-1033

**Airespring, Inc.**  
6060 Sepulveda Blvd., Suite 220  
Van Nuys, CA 91411  
Tel: (818) 786-8990  
Toll-Free: (888) 389-2899  
Fax: (818) 786-9225

**Airus, Inc. f/k/a IntelePeer, Inc.**  
222 South Riverside Plaza, Ste. 2730  
Chicago, IL 60607  
Tel: (312) 506-0920  
Toll-Free: (888) 380-2721  
Fax: (312) 506-0931

**All West Utah, Inc. d/b/a**  
**d/b/a All West World Connect**  
50 West 100 North  
Kamas, UT 84036-0588  
Tel: (435) 783-4361  
Toll-Free: (888) 292-1414  
Fax: (435) 783-4928

**ANPI Business, LLC**  
**d/b/a Voyany Communications**  
3905 Annapolis Lane North, Ste. 195  
Plymouth, MN 55447  
Tel: (216) 373-4635  
Toll-Free: (866) 629-8200

**AT&T Corp.**  
One AT&T Way, Room 2B115E  
Bedminster, NJ 07921  
Tel: (908) 234-7386  
Fax: (908) 532-1808

**Bandwidth.com CLEC, LLC**  
900 Main Campus Drive, Ste. 100  
Raleigh, NC 27606  
Tel: (913) 439-3571  
Toll-Free: (855) 513-9666  
Fax: (919) 238-9903

**BCM One, Inc.**  
521 5th Avenue, 14th Floor  
New York, NY 10175-0000  
Toll-Free: (888) 543-2000  
Fax: (212) 843-0457

**BCN Telecom, Inc.**  
1200 Mt. Kemble Avenue, 3rd Floor  
Harding Township, NJ 07960  
Tel: (908) 470-4700  
Fax: (908) 470-4707

**Birch Communications, LLC**  
320 Interstate North Parkway SE  
Atlanta, GA 30339  
Tel: (678) 424-2400  
Toll-Free: (866) 424-5100  
Fax: (678) 424-2501

## COMPETITIVE LOCAL EXCHANGE CARRIERS(CLECs) Cont'd

**Blackfoot Communications, Inc.**  
**d/b/a Blackfoot**

1221 North Russell Street  
Missoula, MT 59808  
Tel: (406) 541-5000  
Toll-Free: (866) 541-5000  
Fax: (406) 532-1999  
Web: www.blackfoot.com

**Bresnan Broadband of Utah, LLC**

12405 Powerscourt Drive  
St. Louis, MO 63131  
Tel: (314) 965-0555  
Toll-Free: (866) 207-3663  
Fax: (314) 288-3555

**Broadband Dynamics, LLC**

8757 East Via De Commercio 1st Floor  
Scottsdale, AZ 85258  
Tel: (480) 941-0444  
Toll-Free: (800) 277-1580  
Fax: (480) 941-1143

**Broadview Networks, Inc.**

1018 West 9th Avenue  
King of Prussia, PA 19406  
Tel: (610) 755-4446  
Toll-Free: (800) 276-2384  
Fax: (347) 287-0845

**Broadvox-CLEC, LLC**

75 Erieview Plaza, Ste. 400  
Cleveland, OH 44114  
Tel: (216) 373-4600  
Toll-Free: (800) 205-6912  
Fax: (216) 373-4830

**Broadweave Networks of Utah, LLC**

744 North 300 West  
Provo, UT 84601  
Tel: (801) 691-5800  
Fax: (801) 307-1104

**BT Communications Sales, LLC**  
**a/k/a Concert Communications Sales,**  
**LLC**

11440 Commerce Park Drive, Ste. 1000  
Reston, VA 20191  
Tel: (703) 755-6733  
Toll-Free: (866) 221-8623  
Fax: (703) 755-6740

**BullsEye Telecom, Inc.**

25925 Telegraph Road, Ste. 210  
Southfield, MI 48033  
Tel: (248) 784-2500  
Toll-Free: (877) 638-2855  
Fax: (248) 784-2501

**CBTS Technology Solutions, Inc.**

221 East Fourth Street, Ste. 103-1290  
Cincinnati, OH 45202  
Tel: (866) 587-2287

**Central Telecom Services, LLC**  
**d/b/a CentraCom Interactive**

35 South State Street  
Fairview, UT 84629  
Tel: (435) 427-3331  
Toll-Free: (800) 427-8449  
Fax: (435) 427-3200





**COMPETITIVE LOCAL EXCHANGE CARRIERS(CLECs) Cont'd**

**Citizens Telecommunications Company of Utah d/b/a Frontier Communications of Utah**

1800 41st Street  
Everett, WA 98201  
Tel: (425) 261-5855  
Toll-Free: (888) 340-9545  
Fax: (425) 258-9597

**Clear Rate Communications, Inc.**

2600 West Big Beaver Road, Ste. 450  
Troy, MI 48048  
Tel: (248) 556-4500  
Toll-Free: (877) 877-4799  
Fax: (248) 556-4501  
Web: [www.clearrate.com](http://www.clearrate.com)

**Comcast Phone of Utah, LLC**

One Comcast Center  
Philadelphia, PA 19103  
Tel: (215) 286-8667  
Toll-Free: (800) 288-2085  
Fax: (215) 286-8414  
Web: [www.comcast.com](http://www.comcast.com)

**Comtech21, LLC**

One Barnes Park South  
Wallingford, CT 06492  
Tel: (203) 679-7000  
Fax: (203) 679-7387

**Crexendo Business Solutions, Inc.**

1615 South 52nd Street  
Tempe, AZ 85281  
Tel: (602) 903-7271  
Web: [www.crexendo.com](http://www.crexendo.com)

**Crown Castle NG West, LLC d/b/a NextG Networks West**

1220 Augusta Drive, Ste. 600  
Houston, TX 77057  
Tel: (408) 954-1580  
Toll-Free: (866) 446-3984  
Fax: (408) 383-5397

**dishNet Wireline, LLC f/k/a Liberty-Bell Telecom, LLC**

2460 West 26th Avenue, Ste. #380-C  
Denver, CO 80211  
Tel: (303) 831-1977  
Toll-Free: (866) 664-2355  
Fax: (303) 831-1988  
Web: <http://bundles.dish.com>

**EarthLink, LLC**

3000 Columbia House Blvd., Ste. 106  
Vancouver WA 98661-2969  
Tel: (360) 693-9009  
Toll-Free: (866) 636-4357  
Fax: (360) 737-0828  
Web: [www.earthlink.com](http://www.earthlink.com)

**Easton Telecom Services, LLC**

Summit II Unit A, 3040 Brecksville Road  
Richfield, OH 44286  
Tel: (330) 659-6700  
Toll-Free: (800) 222-8122  
Fax: (330) 659-9379  
Web: [www.eastontele.com](http://www.eastontele.com)

**Electric Lightwave, LLC**

265 East 100 South, Ste. 100  
Salt Lake City, UT 84111  
Tel: (801) 746-2000  
Toll-Free: (888) 746-2150  
Fax: (801) 505-4200

**Emery Telecommunications & Video, Inc.**

455 East SR 29  
Orangeville, UT 84537-0550  
Tel: (435) 748-2223  
Fax: (435) 748-5001  
Web: [www.etv.net](http://www.etv.net)

**Entelegant Solutions, Inc.**

2520 Whitehall Park Drive, Ste. 200  
Charlotte, NC 28273  
Tel: (704) 323-7488  
Toll-Free: (800) 975-7192  
Fax: (704) 504-5868  
Web: [www.entelegant.com](http://www.entelegant.com)

**Eschelon Telecom of Utah, Inc. d/b/a Integra Telecom**

265 East 100 South, Ste. 200  
Salt Lake City, UT 84111  
Tel: (801) 746-2000  
Toll-Free: (888) 746-2159  
Fax: (801) 505-4200  
Web: [www.eschelon.com](http://www.eschelon.com)

**ExteNet Systems, Inc.**

3030 Warrenville Road, Ste. 340  
Lisle, IL 60532  
Tel: (630) 505-3800  
Fax: (630) 577-1365  
Web: [www.extenetsystems.com](http://www.extenetsystems.com)

**FirstDigital Telecom, LLC**

90 South 400 West, Ste. M-100  
Salt Lake City, UT 84101  
Tel: (801) 456-1000  
Toll-Free: (800) 540-9789  
Fax: (801) 456-1010  
Web: [www.firstdigital.com](http://www.firstdigital.com)

**France Telecom Corporate Solutions, LLC**

13775 McLearen Road, Mail Stop 1100  
Oak Hill, PA 20171-3212  
Tel: (703) 375-7323  
Toll-Free: (866) 280-3726  
Fax: (703) 925-4712

**Frontier Communications of America, Inc.**

1800 41st Street, Floor #5, Room 33  
Everett, WA 98201  
Tel: (570) 631-5003  
Fax: (570) 631-8026

## COMPETITIVE LOCAL EXCHANGE CARRIERS(CLECs) Cont'd

### ***GC Pivotal, LLC***

200 South Wacker Drive, Ste. 1650  
Chicago, IL 60606  
Tel: (312) 673-2400  
Toll-Free: (866) 226-4244  
Fax: (312) 673-2422

### ***Global Connection of America, Inc.***

5555 Oakbrook Parkway, Ste. 620  
Norcross, GA 30093  
Tel: (678) 741-6200  
Toll-Free: (877) 511-3009  
Fax: (678) 458-6773

### ***Global Crossing Local Services, Inc.***

1025 Eldorado Blvd  
Broomfield, CO 80021  
Tel: (720) 888-1000  
Toll-Free: (877) 453-8353  
Fax: (720) 225-5877

### ***Granite Telecommunications, LLC***

100 Newport Avenue Extension  
Quincy, MA 02171  
Tel: (866) 847-1500  
Fax: (866) 847-5500

### ***Greenfly Networks, Inc.***

#### ***d/b/a Clearfly Communications***

550 South 24th Street West, Ste. 201  
Billings, MT 59102  
Tel: (406) 580-4530  
Toll-Free: (866) 652-7520  
Fax: (406) 869-4614

### ***IDT America Corp.***

520 Broad Street, 17th Floor  
Newark, NJ 07102  
Tel: (973) 428-4854  
Toll-Free: (800) 888-9126  
Fax: (973) 438-1455

### ***Impact Telecom, Inc.***

9250 East Costilla Ave, Ste. 400  
Greenwood Village, CO 80112  
Tel: (303) 779-5700  
Toll-Free: (866) 557-8919  
Fax: (303) 779-0500

### ***inCONTACT, Inc.***

#### ***d/b/a United Carrier Networks***

75 West Town Ridge Parkway, Tower 1  
Sandy, UT 84070  
Tel: (866) 541-0000  
Toll-Free: (800) 669-3319  
Fax: (866) 800-0007

### ***iNetworks Group, Inc.***

125 South Wacker Drive, Ste. 2510  
Chicago, IL 60606  
Tel: (312) 212-0822  
Toll-Free: (866) 409-2826  
Fax: (312) 422-9201

### ***Integra Telecom of Utah, Inc.***

18110 SE 34th Street,  
Building One, Ste. 100  
Vancouver, WA 98683  
Tel: (360) 558-6900  
Toll-Free: (866) 468-3472

### ***InTTec, Inc.***

1001 South Douglas Highway, Ste. 201  
Gillette, WY 82717-2799  
Tel: (307) 685-5536  
Toll-Free: (888) 682-1884  
Fax: (307) 682-2519

### ***Ionex Communications North, Inc.***

#### ***d/b/a Birch Communications***

2300 Main Street, Ste. 340  
Kansas City, MO 64108  
Tel: (816) 300-3000  
Toll-Free: (888) 772-4724  
Fax: (816) 300-3350

### ***IPDataStream, LLC***

4000 SE International Way, Ste. F204  
Milwaukie, OR 97222  
Tel: (503) 205-4767  
Toll-Free: (877) 255-4767  
Fax: (866) 912-4768

### ***Level 3 Communications, LLC***

1025 Eldorado Blvd.  
Broomfield, CO 80021-8869  
Tel: (720) 888-1000  
Toll-Free: (877) 453-8353  
Fax: (720) 225-5877

### ***Level 3 Telecom of Utah, LLC***

1025 Eldorado Blvd.  
Broomfield, CO 80021-8869  
Tel: (720) 888-1000  
Toll-Free: (877) 453-8353  
Fax: (720) 255-5877

### ***Local Access, LLC***

11442 Lake Butler Boulevard  
Windermere, FL 34786  
Tel: (866) 841-7898  
Toll-Free: (866) 841-7898  
Fax: (888) 315-4278

### ***Magna5, LLC***

2828 North Harwood St, Ste. 1700  
Dallas, TX 75201  
Tel: (214) 932-9293

### ***Matrix Telecom, LLC***

#### ***d/b/a Matrix Business Technologies***

#### ***d/b/a Excel Telecommunications***

#### ***d/b/a Trinsic Communications***

#### ***d/b/a Vartec Telcom***

433 East Las Colinas Blvd., Ste. 500  
Irving, TX 75039  
Tel: (972) 910-1900  
Toll-Free: (888) 411-0111  
Fax: (866) 418-9750

## COMPETITIVE LOCAL EXCHANGE CARRIERS (CLECs) Cont'd

**MCI Communications Services, Inc.**

**d/b/a Verizon Business Services**

5055 North Point Parkway, 2nd Floor  
Alpharetta, GA 30022  
Tel: (678) 259-1749  
Toll-Free: (888) 605-0469  
Fax: (800) 854-7960

**MCImetro Access Transmission Services Corp.**

5055 North Point Parkway, 2nd Floor  
Alpharetta, GA 30022  
Tel: (678) 259-1749  
Toll-Free: (888) 605-0469  
Fax: (800) 854-7960

**McLeod USA Telecommunications Services, LLC**

d/b/a Paetec Business Services  
600 Willowbrook Office Park  
Fairport, NY 14450  
Toll-Free: (800) 634-0395  
Fax: (800) 523-6998

**MegaPath Corporation**

2220 O'Teele Avenue  
San Jose, CA 95131  
Tel: (408) 616-6400  
Fax: (408) 952-7539

**Metropolitan Telecomm of Utah, Inc.**

**d/b/a MetTel**

55 Water Street, 31st Floor  
New York, NY 10041  
Tel: (212) 607-2004  
Toll-Free: (800) 876-9823  
Fax: (212) 635-5074

**Mitel Cloud Services, Inc.**

7300 West Boston Street  
Chandler, AZ 85226-3229  
Tel: (602) 253-6004  
Toll-Free: (800) 894-7026  
Fax: (602) 798-7000

**Mobilitie, LLC**

660 Newport Center Drive, Ste. 200  
Newport Beach, CA 92660  
Tel: (949) 717-6023  
Toll-Free: (877) 999-7070

**Neighborhood Networks, Inc.**

P.O. Box 970968  
Orem, UT 84097  
Tel: (801) 609-7900  
Toll-Free: (844) 889-6641  
Fax: (801) 852-0228

**Net Talk.com, Inc.**

1100 NW 163rd Drive  
North Miami, FL 33169  
Tel: (305) 621-1200  
Fax: (305) 621-1201

**Neutral Tandem-Utah, LLC**

550 West Adams Street, Ste. 900  
Chicago, IL 60661  
Tel: (312) 384-8000  
Toll-Free: (866) 388-7251  
Fax: (312) 346-3276

**New Horizons Communications Corp.**

420 Bedford St, Ste. 250  
Lexington, MA 02420  
Tel: (339) 222-7518

**NewPath Networks, LLC**

2000 Corporate Dr.  
Canonburg, PA 15317  
Tel: (724) 416-2000  
Toll-Free: (888) 632-0931  
Fax: (724) 743-7021

**NextGen Communications, Inc.**

275 West Street, Ste. 400  
Annapolis, MD 21401  
Tel: (410) 349-7097  
Toll-Free: (800) 959-3749  
Fax: (410) 295-1884

**North County Communications Corp.**

3802 Rosecrans Street, Ste. 485  
San Diego, CA 92110  
Tel: (619) 364-4750  
Toll-Free: (619) 364-4700  
Fax: (619) 364-4710

**Onvoy, Inc. d/b/a Onvoy Voice Services**

10300 6th Avenue North  
Plymouth, MN 55441  
Tel: (736) 230-2036  
Toll-Free: (800) 933-1224  
Fax: (952) 230-4200

**PAETEC Communications, LLC**

600 Willowbrook Office Park  
Fairport, NY 14450-4223  
Tel: (585) 340-2600  
Toll-Free: (877) 472-3832  
Fax: (585) 340-2801

**Peerless Network of Utah, LLC**

222 South Riverside Plaza, Ste. 2730  
Chicago, IL 60606  
Tel: (407) 260-1011  
Fax: (407) 260-1033

**Preferred Long Distance, Inc.**

**d/b/a Telplex Communications**

**d/b/a Ringplanet**

16830 Ventura Blvd., Ste. 350  
Encino, CA 91436-1716  
Tel: (818) 380-9090  
Toll-Free: (888) 235-2026  
Fax: (818) 380-9099

**Prestige Broadband, LLC**

224 South Main St, Ste. 535  
Springville, UT 84663  
Tel: (801) 210-2099  
Toll-Free: (888) 783-3327



**COMPETITIVE LOCAL EXCHANGE CARRIERS (CLECs) Cont'd**

**QuantumShift Communications, Inc.**

**d/b/a vCom Solutions**

12657 Alcosta Blvd., Ste. 418  
San Ramon, CA 94583  
Tel: (415) 209-7044  
Toll-Free: (800) 804-8266  
Fax: (415) 415-1458

**Qwest Communications Company, LLC,**

**d/b/a CenturyLink QCC**

1801 California Street, Third Floor  
Denver, CO 80202  
Tel: (303) 992-1400  
Toll-Free: (800) 362-1228  
Fax: (303) 296-2782

**RCLEC, Inc.**

20 Davis Drive  
Belmont, CA 94002  
Tel: (650) 472-4100  
Toll-Free: (888) 898-4591  
Fax: (888) 528-7464

**Redline Phone, Inc.**

2706 Decker Lake Blvd, Ste. 100  
West Valley City, UT 84119  
Tel: (801) 217-9000

**Sorenson Communications, Inc.**

4192 South Riverboat Road  
Salt Lake City, UT 84123  
Tel: (801) 287-9400  
Fax: (801) 281-3294

**South Central Communications Telecom Services, LLC**

45 North 100 West  
Escalante, UT 84726  
Tel: (435) 826-4211  
Fax: (435) 826-4900

**Spectrotel, Inc.**

**d/b/a OneTouch Communications**

**d/b/a Touch Base Communications**

3535 State Highway 66, Ste. 7  
Neptune, NJ 07753  
Tel: (732) 345-7000  
Toll-Free: (888) 773-9722 Business Customers  
Toll-Free: (888) 700-5830 Residential Customers  
Fax: (732) 345-7893

**Sprint Communications Company LP**

6200 Sprint Parkway  
Overland Park, KS 66251  
Tel: (800) 829-0965  
Toll-Free: (800) 829-0965

**SummitIG, LLC**

22375 Broderick Dr., Ste. 165  
Dulles, VA 20166  
Tel: (703) 376-3694  
Toll-Free:  
Fax: (703) 652-0743

**Talk America Services, LLC**

10802 Executive Center Drive  
Benton Building, Ste. 300  
Little Rock, AR 72211  
Tel: (501) 748-5870  
Toll-Free: (855) 546-5500  
Fax: (330) 425-0881

**Teleport Communications America, Inc.**

One AT&T Way, Room 2B115E  
Bedminster, NJ 07921  
Tel: (908) 234-7386  
Toll-Free: (888) 227-3824  
Fax: (908) 532-1808

**Telequality Communications, Inc.**

16601 Blanco Road  
San Antonio, TX 78232  
Tel: (210) 481-5499  
Fax: (210) 408-1700

**Teltrust Corporation**

3783 South 500 West, Ste. 6  
Salt Lake City, UT 84115  
Tel: (801) 260-9020  
Toll-Free: (866) 260-9020  
Fax: (801) 265-8181

**Velocity The Greatest Phone Company**

**Ever, Inc.**

7130 Spring Meadows Drive West  
Holland, OH 43528-9296  
Tel: (419) 868-9983  
Toll-Free: (800) 983-5624  
Fax: (419) 868-9986

**Veracity Networks, LLC**

379 North University Avenue, Ste. 301  
Provo, UT 84601-2878  
Tel: (801) 379-3000  
Fax: (801) 373-0682

**Vitcom, LLC**

4118 – 14th Avenue, Ste. 101  
Brooklyn, NY 11219  
Tel: (212) 571-4000  
Toll-Free: (877) 766-1199

**Western Safety Communications, Inc.**

**f/k/a Intrado Communications, Inc.**

1601 Dry Creek Drive  
Longmont, CO 80503  
Tel: (720) 494-5800  
Toll-Free: (720) 494-5800  
Fax: (720) 494-6600

**Wholesale Carrier Services, Inc.**

5471 North University Drive  
Coral Springs, Florida 33067  
Tel: (954) 227-1700  
Toll Free: (888) 940-5600  
Fax: (561) 750-7244

## COMPETITIVE LOCAL EXCHANGE CARRIERS (CLECs) Cont'd

### Wide Voice, LLC

410 South Rampart, Ste. 390  
Las Vegas, NV 89145  
Tel: (702) 553-3007  
Toll-Free: (844) 844-8444  
Fax: (702) 825-2582

### WilTel Communications, LLC

1025 Eldorado Blvd.  
Broomfield, CO 80021-8869  
Tel: (720) 888-1000  
Toll-Free: (877) 453-8353  
Fax: (720) 225-5877

### WiMacTel, Inc. d/b/a Intellicall Operator Services of North America

2225 East Bayshore Road, Ste. 200  
Palo Alto, CA 94303  
Tel: (800) 820-4680  
Toll-Free: (888) 476-0881  
Fax: (877) 476-0890

### Windstream NuVox, LLC

4001 North Rodney Parham  
Little Rock, AR 72212  
Tel: (501) 748-7000

### Xmission Networks, LLC

51 East 400 South, Ste. 100  
Salt Lake City, UT 84111  
Tel: (801) 539-0852  
Toll-Free: (877) 964-7746  
Fax: (801) 539-0853

### XO Communications Services, LLC

13865 Sunrise Valley Road  
Herndon, VA 20171  
Tel: (703) 547-2000  
Toll-Free: (888) 575-6398  
Fax: (703) 547-2881

XYN Communications of Utah, LLC  
8275 South Eastern Avenue, Ste. 200  
Las Vegas, NV 89123  
Tel: (504) 832-1894

### YipTel, LLC

9176 South 300 West, Ste. 1  
Sandy, UT 84070  
Tel: (801) 975-7466  
Fax: (801) 975-2233

### YMax Communications Corp.

5700 Georgia Avenue  
Palm Beach, FL 33405  
Tel: (561) 290-8336  
Toll-Free: (888) 370-5005  
Fax: (561) 586-2328

### Zayo Group, Inc.

400 Centennial Parkway, Ste. 200  
Louisville, CO 80027  
Tel: (303) 381-4683  
Toll-Free: (800) 390-6094  
Fax: (303) 226-5922

## ELIGIBLE TELECOMMUNICATIONS CARRIERS (ETCS)

### Blue Jay Wireless, LLC

5010 Addison Circle  
Addison, TX 75001  
Tel: (972) 788-8860

### Budget Prepay, Inc.

d/b/a Budget Mobile  
1325 Barksdale Blvd., Suite 200  
Bossier City, LA 71111  
Tel: (407) 740-8575

### Cricket Communications, Inc.

10307 Pacific Center Ct.  
San Diego, CA 92121  
Tel: (858) 882-6000  
Fax: (858) 882-6010

### Global Connect, Inc.

d/b/a Stand Up Wireless  
5555 Oakbrook Parkway, Suite 620  
Norcross, Georgia 30093  
Tel: (678) 741-6200  
Toll-Free: (800) 544-4441

Fax: (678) 741-6333

### iWireless, LLC

1 Levee Way, Suite 3104  
Newport, KY 41071  
Tel: (770) 956-7525

### Q Link Wireless, LLC

499 Sheridan Street, Suite 300  
Dania, FL 33004  
Tel: (678) 672-2837

### Telrite Corporation

d/b/a Life Wireless  
4113 Monticello Street  
Covington, GA 30014

### Tempo Telecom, LLC

2323 GRAND, Suite 925  
Kansas City, MO 64108

### TracFone Wireles, Inc.

d/b/a Safelink Wireless  
9700 North West 112TH Avenue  
Miami, FL 33178  
Tel: (305) 715-3733

### Virgin Mobile USA, L.P.

d/b/a Assurance Wireless  
6391 Sprint Parkway, Mailstop:  
KSOPHT0101-Z2400  
Overland Park, KS 66251  
Tel: (913) 762-5929  
Fax: (908) 607-4823



## *TELECOMMUNICATIONS RELAY SERVICE & EQUIPMENT DISTRIBUTION PROGRAM*

The PSC began administering the Relay Utah program in 1987 with the goal of providing telecommunications access and equipment to those who are deaf, hard of hearing, and speech-challenged. Through the Relay Utah program, those with hearing or speech challenges have multiple service and equipment options including video relay, internet protocol relay, captioned telephones, application software, amplified telephones, and wireless devices. Relay services have expanded to include Spanish language, Speech-to-Speech, Voice Carry Over (VCO), Captioned Telephone (CapTel), and Hearing Carry Over (HCO).

### *Funding*

The PSC uses funds from the UUSF to administer the Relay Utah program. Expenditures for FY 2018 totaled \$952,510 and were used for the following purposes:

1. Purchase and distribution of telecommunications devices.
2. Providing Telecommunications Relay Services (TRS) and Captioned Telephone Services (CTS) for individuals who are deaf, hard of hearing, or speech challenged.
3. General program administration.
4. Training individuals as certified sign language interpreters.

### *Consumer Education*

The PSC collaborates with Penna Powers Brian & Haynes ("PPBH") for marketing, outreach, public relations, education, and grassroots activities for relay services and equipment distribution. Each year, PPBH and the PSC utilize print, television, and social media advertising to raise awareness of Relay Utah. The PSC contracts with Sprint Relay for its TRS and CTS. Sprint Relay provides a full-time in-state coordinator who provides outreach and information.





***Outreach Activities***

Outreach events provide educational information on Relay Utah concerning equipment and service options for the deaf, hard of hearing, and speech-challenged community.

*Highlights of outreach activities include the following events:*

DATE	LOCATION	ACTIVITIES & ATTENDANCE
06/29/2018	Catholic Community Food Bank	
06/22/2018	Catholic Community Food Bank	
06/21/2018	Autumn Glow Senior Health Fair	
06/20/2018	Friendship Manor Presentation	
06/16/2018	Spanish Fork Community Health & Wellness Fair	
06/15/2018	Catholic Community Food Bank	
06/11/2018	Draper Senior Center Health & Wellness Fair	
06/08/2018	Catholic Community Food Bank	
06/06/2018	Parkinson's Disease Health Fair and Mini-Expo	
06/01/2018	Catholic Community Food Bank	
05/30/2018	TREEO Health Fair	
05/23/2018	Brigham City Senior Center Health Fair	
05/19/2018	HLS Better Hearing and Speech	6 applications distributed
05/17/2018	Association for Utah Community Health (AUCH)	68 packets and 92 brochures distributed
05/17/2018	AgeWise Conference	

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DATE	LOCATION	ACTIVITIES & ATTENDANCE
04/11/2018	Riverdale Senior Center Health Fair	17 applications distributed
04/10/2018	Utah Commission on Aging Presentation	
04/09/2018	Three Link Tower	
04/08/2018	Utah Assisted Living Association Conference	
04/27/2018	Golden Hours Senior Health Fair	5 applications, 7 brochures distributed
04/26/2018	Beaver County Senior Health Fair	
04/19/2018 thru 04/21/2018	American Occupational Therapy Association Annual Conference & Expo	29 packets, 71 brochures distributed
04/12/2018	Utah Aging Alliance Conference	10 brochures distributed
04/12/2018 thru 04/13/2018	Utah Conference for Public Health	
04/10/2018	Work Ability Job Fair	
03/28/2018	Bear River/Tremonton Senior Center Health Fair	7 applications, 32 brochures distributed
03/23/2018	St. George Celebrating Wellness Expo	9 applications, 39 brochures distributed
03/22/2018	River's Bend Senior Center Health Fair	12 applications, 12 brochures distributed
03/20/2018	Utah Independent Living Center	100 brochures distributed
03/16/2018	Catholic Community Charities Senior Food Bank Day	11 applications, 14 brochures distributed
03/13/2018	Employer Workshop on Hiring and Retaining Indi- viduals with Disabilities	

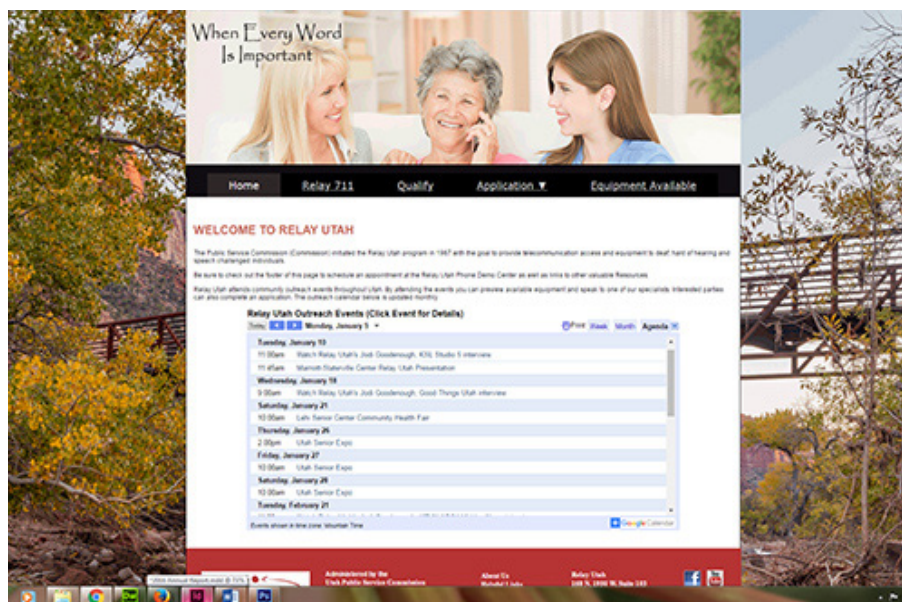
Public Service Commission of Utah 2018 Annual Report

DATE	LOCATION	ACTIVITIES & ATTENDANCE
03/12/2018	Roy Hillside Senior Center	
03/06/2018	Active Re-Entry Independent Living Center (Price, Vernal, Emery, Moab, Mexican Hat)	50 brochures distributed
03/01/2018	USHA Conference	
02/24/2018	KUTV2 Health and Fitness Fair	12 applications, 61 brochures distributed
02/19/2018	South Jordan Health and Wellness Fair	5 applications, 16 brochures distributed
01/20/2018	Lehi Legacy Center Wellness Fair	7 applications, 17 brochures distributed
01/10/2018	Springville Senior Center	3 applications, 32 brochures distributed
12/11/2017	Utah Independent Living Center Staff Presentation	Tooele Office
11/06/2017	Ability First Staff Presentation	
11/04/2017	Mountainland Annual Caregiver Conference	
11/03/2017 thru 11/04/2017	Sanderson Center Fall Bazaar	
10/14/2017	Salt Lake Farmer's Market	
10/11/2017	Hyrum Senior Fair	1 application distributed
10/12/2017	Provo Senior Center Health Fair	
10/07/2017	Tooele Senior Center Expo	
10/07/2017	Tooele Senior Fair	13 applications, 62 brochures distributed



# Public Service Commission of Utah 2018 Annual Report

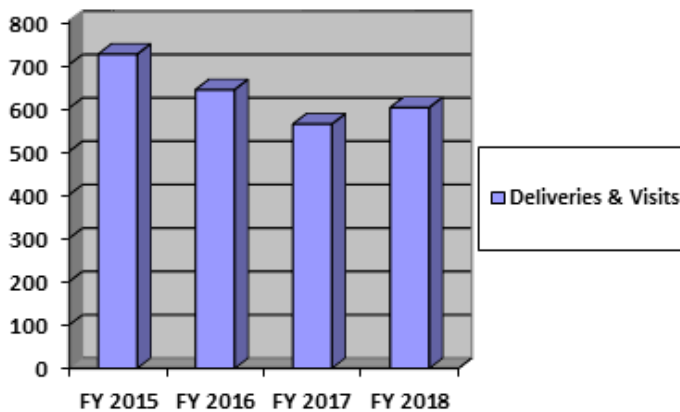
DATE	LOCATION	ACTIVITIES & ATTENDANCE
09/29/2017	Orem Senior Center Celebrating Seniors Health Fair	11 applications, 16 brochures distributed
09/27/2017	South Jordan Community Center Senior Health & Wellness Fair	
09/14/2017	Golden Hours Senior Center Health Fair	9 applications, 14 brochures distributed
09/21/2017	North View Senior Center Health Fair	4 applications, 7 brochures distributed
09/12/2017 thru 09-13-2017	Utah Health Care Association	21 applications, 30 brochures distributed
09/08/2017	Deaf Blind Mini Conference	6 applications, 7 brochures distributed
08/28/2017	Be Well Utah Family Health Fair (University of Utah)	
08/14/2017	West Valley Senior Safety & Health Fair / Family Safety & Health Fair	
08/14/2017	Utah County State Fair Senior Day	6 applications, 18 brochures distributed
08/08/2017	West Jordan Senior Fair	11 applications, 13 brochures distributed
07/21/2017	Butlerville Days	1 application, 2 brochures distributed



## Equipment Training and Distribution

The PSC employs one full-time and three (3) part-time employees who provide equipment distribution, training, repairs, and outreach throughout Utah. To provide effective services, employees respond to requests by phone, email, and text regarding questions on equipment and training. This approach has improved customer service and reduced unnecessary on-site visits.

The Relay Utah equipment and training distribution program provided telecommunications equipment distribution, troubleshooting, and training for 601 clients in FY 2018. The following graph is a four-year history of the equipment training and distribution program.



Having trouble hearing family and friends on your phone?



Come meet with us to hear how you can get an amplified or captioning phone, at no cost, for your home to help you stay connected with family and friends.

Day Date Time

## Interpreter Certification Advancement Network (ICAN)

The PSC contracts with the Division of Services for the Deaf and Hard of Hearing, a subdivision of the Utah State Office of Rehabilitation (USOR), for the Interpreter Certification Advancement Network (ICAN) program, to provide American Sign Language (ASL) interpreter training. The program achieves this through monthly workshops, language immersion training, and regular mentoring provided by experienced certified and native ASL users. The following chart is a summary of the certification advancement rates based on calendar years 2015, 2016, and 2017.

Year	Participants	Certification Advancement	Success Rate
2015	17	11	65%
2016	16	9	56%
*2017	13	7	54%

\* Some participants have passed part of the test and are still in the testing process for the remaining test components.

## Community Feedback

Utah Code Ann. § 54-8b-10(7) states, “The [PSC] shall solicit advice, counsel, and physical assistance from deaf, hard of hearing, or severely speech impaired individuals and the organizations serving [them] in the design and implementation of the program.” The PSC hosts quarterly meetings with the Relay Utah Consumer Council (RUCC). The RUCC is comprised of representatives of different groups or organizations including individuals who are deaf, hard of hearing, or speech challenged; and individuals who use the services provided by the PSC. The RUCC meetings are held in conjunction with Sprint Relay for members to actively provide feedback and ideas of how to best meet the needs of Relay consumers in Utah.

### Mobile Device Program

The PSC is currently in the second year of the mobile device pilot program that provides specialized mobile and tablet devices for individuals who are deaf, hard of hearing, and speech challenged. The PSC approved six applications during FY 2018.

### Relay Utah Website

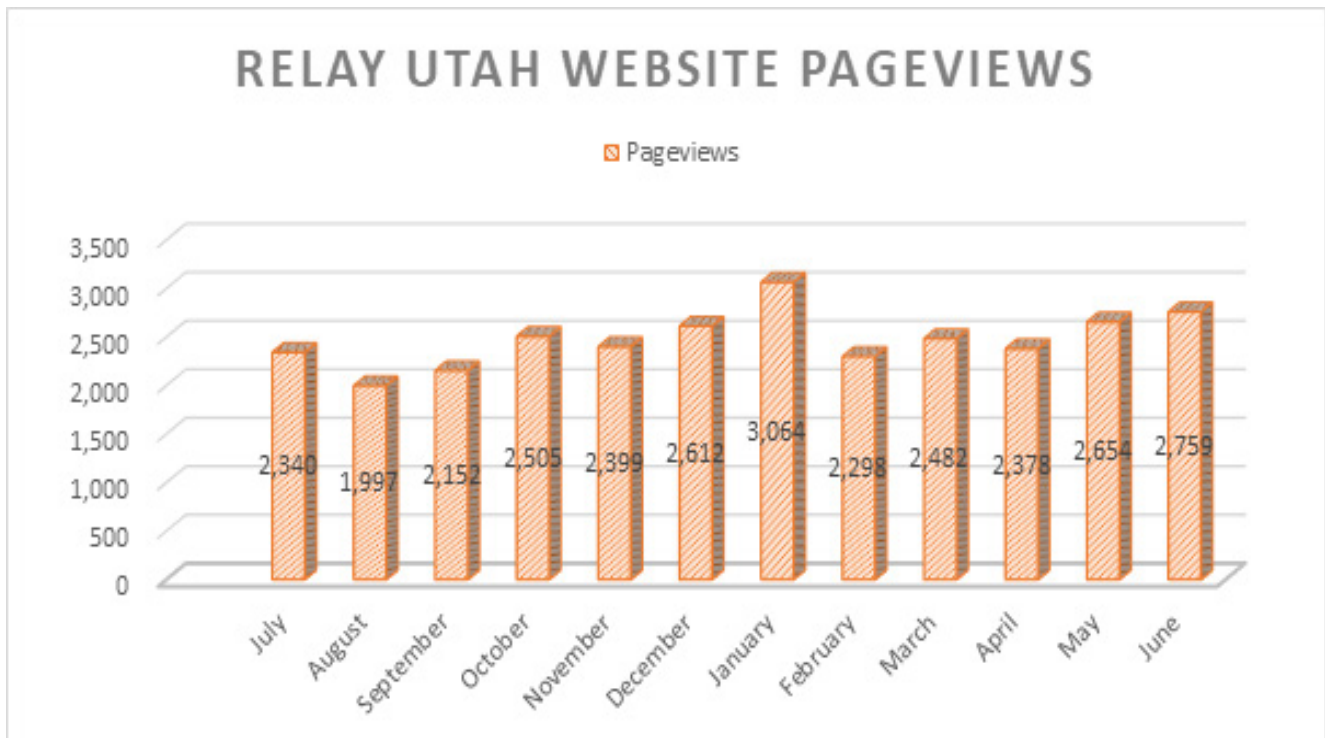
[Relay.utah.gov](http://Relay.utah.gov) provides calendar information for upcoming events and an online appointment system for individuals desiring to review and test telecommunications equipment at the Relay Utah demo room. The website includes applications and a list of available telecommunications equipment commonly distributed by Relay Utah. Relay Utah also maintains a Facebook page.

### Relay Utah Demo Room

To assist individuals with hearing issues, the Relay Utah office has a public demo room for individuals to test various types of telecommunications devices. An induction audio loop system was installed at the Relay Utah demo room in FY 2018. The induction audio loop system benefits individuals who use hearing aids or cochlear implants with telecoil (t-coil) capability. Induction audio loop systems greatly reduce background noise and competing sounds and are helpful in difficult listening situations such as theaters, meetings, and public events. During FY 2018, sixty-nine visits were accommodated in the demo room.

### Relay Utah Office

The Relay Utah office and demo room are located at 168 North 1950 West in Salt Lake City. Testing rooms are also available at the Robert G. Sanderson Community Center in Taylorsville and its satellite office in St. George.







Water

## **WATER UTILITIES OVERVIEW**

**M**ost Utahns receive culinary water from municipal systems, quasi-governmental special improvement districts, or water districts, none of which are subject to PSC regulation. Similarly, the PSC does not regulate irrigation water that is delivered by irrigation cooperatives in Utah. However, the PSC is charged by the legislature with regulating private water companies so as to ensure that customers of such companies have access to water at just and reasonable rates.

### ***Water Companies***

Most private water companies are established as non-profit cooperatives, with control and ownership of the company transferring to the lot owners as the lots are sold. The PSC must exercise its jurisdiction as long as a developer retains effective voting control of the water company. Once the lot owners/water users attain voting control, the PSC must relinquish jurisdiction.

The PSC adjudicates the status of a water company informally unless that status is contested. While a company is subject to PSC jurisdiction, it is required to hold a Certificate of Public Convenience and Necessity, to maintain a tariff, and to obtain approval from the PSC for all rates. A company that is verified to be a customer-owned and operated cooperative is issued an informal letter of exemption.

### ***PSC Jurisdiction***

As with other utilities, the PSC exercises regulatory jurisdiction over rates and changes in tariffs. Rate cases in the water context are relatively infrequent and are usually resolved collaboratively. The PSC also adjudicates consumer complaints regarding water companies, as it does with other utilities.

### ***Tax Law Evaluation***

The PSC initiated Docket No. 18-999-04 to investigate whether any regulatory action was needed with respect to the impacts of the new Tax Reform Act on water utilities. The DPU evaluated the impact of the Tax Reform Act on the twenty-six water utilities and one sewer utility regulated by the PSC and recommended no action be taken. The DPU found that twelve of the water utilities are non-profit organizations and have no corporate income tax obligations; thirteen of the water utilities and one sewer utility have taxable incomes of less than \$50,000 and any income tax increases will have an insignificant effect on their revenue requirements; and one water utility with earnings marginally greater than \$50,000 will have a potential federal income tax increase of about 4%, but the effect of this increase will be minimal.

## ***WATER DOCKETS***

### ***Rates***

**Docket No. 16-2443-01** – In the Matter of WaterPro Inc.'s Application for Culinary Water Rate Case (Rate Increase)

**Docket No. 17-098-01** - Application of Community Water Company for Approval of General Rate Increase and Special Charge for Major Plant Upgrade/Repair

### ***Federal Tax Act implications***

**Docket No. 18-999-04** – Investigation into Appropriate Regulatory Action for Water or Sewer Utilities holding a CPCN from the PSC, and the Impacts on those Utilities from New Federal Legislation

### ***Exemption from PSC Jurisdiction***

**Docket No. 18-2604-01** – Application of Summit Vista Water Company for Exemption from Utah Public Service Commission Regulation

### ***CPCN***

**Docket No. 18-2199-01** – Request of White Hills Water Company to Cancel its Certificate of Public Convenience and Necessity, and to Transfer its Customers to Eagle Mountain City

### ***Complaints***

**Docket No. 17-2372-01** – Formal Complaint of Tanya and Nick Olsen against South Duchesne Culinary Water, Inc.

**Docket No. 17-2372-02** – Formal Complaint of Shane Houskeeper against South Duchesne Culinary Water









## **WATER UTILITY COMPANIES**

**Operating in the State of Utah under the jurisdiction of  
the Public Service Commission**

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***Bridgerland Water Company, Inc.***

Bridgerland Village  
Garden City, UT 84028  
Tel: (435) 757-6840  
Fax: (435) 755-3009

***Canaan Springs Water Company***

3659 Canaan Ranch Road  
Apple Valley, UT 84737  
Tel: (435) 877-1409

***Cedar Ridge Distribution Company***

12435 North Hillcrest Drive  
Deweyville, UT 84309  
Tel: (435) 257-7152

***Community Water Company, LLC***

1840 Sun Peak Drive  
Park City, UT 84098  
Tel: (435) 200-8400  
Fax: (435) 200-8454

***Coyotes-N-Cowboys Linecamp***

Subdivision, LLC  
1770 South SR 22  
Antimony, UT 84712  
Tel: (435) 624-3216  
Fax: (435) 624-3211

***Dammeron Valley Water Works, LLC***

1 Dammeron Valley Drive East  
Dammeron Valley, UT 84783  
Tel: (435) 574-2295  
Fax: (435) 656-0504

***Eagle's Landing Water Company, LLC***

9155 North Cedar Pass Road  
Eagle Mountain, UT 84005  
Tel: (801) 794-9559  
Fax: (801) 794-9669

***Elk Ridge Estates Water Company***

P.O. Box 100013  
Alton, UT 84710  
Tel: (435) 648-2464  
Fax: (800) 299-6201

***Falcon Crest Water Company, LLC  
C/O Lone Peak Realty &  
Management***

4115 South 430 East, Ste. 201  
Salt Lake City, UT 84107  
Tel: (801) 268-1087  
Fax: (801) 262-7937

***Grand Staircase Water Company,  
LLC***

101 Larkspur Landing Circle,  
Ste. 310  
Larkspur, CA 94939  
Tel: (415) 925-8000

***Harmony Mountain Ranch Water  
Company***

2116 North Canyon Greens Drive  
Washington, UT 84780  
Tel: (435) 531-1717  
Fax: (435) 627-9383

***Hi-Country Estates Homeowners  
Association***

d/b/a Hi-Country Estates Phase #1  
Water Company  
124 Hi-Country Road  
Herriman, UT 84065  
Tel: (801) 254-2360  
Fax: (801) 505-4664

***Hidden Creek Water Company***

5225 Alvera Cir  
Salt Lake City, UT 84117  
Tel: (801) 272-3525  
Fax: (801) 277-6691

***Highlands' Water Company, Inc.***

5880 North Highland Drive  
Mountain Green, UT 84050  
Tel: (801) 876-2510  
Fax: (801) 876-2510

***Horseshoe Mountain Ranch Estates  
Owners Assoc., Inc.***

10160 Roseboro Road  
Sandy, UT 84092  
Tel: (801) 572-4728  
Fax: (801) 572-7456

***Kayenta Water Users, Inc.***

d/b/a KWU, Inc.  
800 North Kayenta Parkway  
Ivins, UT 84738  
Tel: (435) 628-7234  
Fax: (435) 628-7707

## **WATER UTILITY COMPANIES** Cont'd

Operating in the State of Utah under the jurisdiction of the Public Service Commission

### ***Lake Front Estates Water Users Association***

156 North Main Street  
Richfield, UT 84701  
Tel: (801) 561-1752  
Fax: (801) 561-6083

### ***Lakeview Water Corporation***

932 South 6525 East  
Huntsville, UT 84317  
Tel: (801) 745-2639

### ***Legacy Sweet Water, Inc.***

3451 North Triumph Blvd.,  
Garden Level  
Lehi, UT 84043  
Tel: (800) 973-3715  
Fax: (801) 384-7143

### ***Pine Valley Irrigation Company***

316 Diagonal Street  
St. George, UT 84770  
Tel: (435) 673-3435

### ***Pineview West Water Company***

828 Radford Lane  
Eden, Utah 84310  
Tel: (801) 675-1711

### ***South Duchesne Culinary Water, Inc.***

59 West Main Street  
Duchesne, UT 84021  
Tel: (435) 738-6400  
Fax: (435) 738-6003

### ***Wanship Cottage Water Company***

320 Old Farm Road  
Coalville, UT 84017  
Tel: (435) 336-5584  
Fax: (435) 336-2380

### ***Waterpro, Inc.***

12421 South 800 East  
Draper, UT 84020  
Tel: (801) 571-2232  
Fax: (801) 571-8054

### ***Willow Creek Water Company, Inc.***

14015 North 400 West  
Beaver Dam, UT 84306  
Tel: (435) 458-3429

## **SEWER COMPANIES**

Operating in the State of Utah under the jurisdiction of the Public Service Commission

### ***Mountain Sewer Corporation***

932 South 6525 East  
Huntsville, UT 84317  
Tel: (801) 745-2639





## MISCELLANEOUS DOCKETS OVERVIEW

[Docket No. 17-999-01](#) – Miscellaneous Correspondence and Reports Regarding Electric Utility Services; 2017

[Docket No. 17-999-02](#) – Miscellaneous Correspondence and Reports Regarding Gas Utility Services; 2017

[Docket No. 17-999-03](#) – IMiscellaneous Correspondence and Reports Regarding Telecommunications Utility Services; 2017

[Docket No. 17-999-05](#) – Universal Service and Speech/Hearing Impaired Funds Status Reports

[Docket No. 17-999-08](#) – Annual Reports for Calendar Year 2016 of Natural or Other Gas Transmission and Gathering Systems

[Docket No. 17-999-12](#) - Miscellaneous Electric Correspondence for 2017

[Docket No. 17-999-14](#) – 2017 Universal Service Fund (USF) CAF ICC Review

[Docket No. 17-999-17](#) - Electric Cooperative Unclaimed Capital Credit Reports

[Docket No. 18-999-01](#) - Miscellaneous Correspondence and Reports Regarding Electric Utility Services; 2018

[Docket No. 18-999-02](#) - Miscellaneous Correspondence and Reports Regarding Gas Utility Services; 2018

[Docket No. 18-999-03](#) - Miscellaneous Correspondence and Reports Regarding Telecommunications Utility Services; 2018

[Docket No. 18-999-04](#) - Investigation into Appropriate Regulatory Action for Water or Sewer Utilities holding a CPCN from the PSC, and the Impacts on those Utilities from New Federal Legislation

[Docket No. 18-999-05](#) - Eligible Telecommunications Carriers' Annual Lifeline Recertification Filings

[Docket No. 18-999-08](#) - Pipeline and Hazardous Materials Safety Administration (PHMSA) Annual Reports for Calendar Year 2017 of Natural or Other Gas Transmission and Gathering Systems

[Docket No. 18-999-09](#) - Universal Service and Speech/Hearing Impaired Funds Status Reports

[Docket No. 18-999-11](#) - Pipeline and Hazardous Material Safety Administration (PHMSA) Incident Reports Filed in 2018

[Docket No. 18-999-12](#) - 2018 Universal Service Fund (USF) CAF ICC Review



## ***RULES DOCKETS OVERVIEW***

**Docket No. 17-R001-01** - Utah Administrative Code R746-1, Amendments to Enact Provisions Consistent with the Open and Public Meetings Act, to Clarify Requirements that Apply to Persons Granted Intervenor Status, and Clarify Requirements that Apply to Attorneys Appearing before the PSC but not Licensed with the Utah State Bar

**Docket No. 17-R008-01** – Utah Administrative Code R746-8, Proposing to Repeal R746-360, R746-341, and R746-343

**Docket No. 17-R343-01** – Notice of Proposed Rule Amendment for R746-343-15 Rule for Deaf, Severely Hearing or Speech Impaired Person – Surcharge

**Docket No. 17-R360-01** – IUtah Administrative Code R746-360 Universal Public Telecommunications Service Support Fund

**Docket No. 17-R360-02** – Proposed Rule Amendment to R746-360-6, Universal Public Telecommunications Service Support Fund – Eligibility for Fund Distributions

**Docket No. 17-R409-01** - Proposed Change to Public Service Commission Rule R746-409-1 Pipeline Safety

**Docket No. 18-R001-01** – Proposed Amendment to R746-1-201 Complaints

**Docket No. 18-R450-01** - Proposed Rulemaking Concerning Utah Code Ann. § 54-17-807, Solar Photovoltaic or Thermal Solar Energy Facilities, Enacted May 8, 2018





## COMPLAINTS

### *The Role of the Division of Public Utilities*

A dissatisfied customer who cannot resolve utility service issues through contact with the utility can seek assistance from state regulators. Utility consumers may contact the [Division of Public Utilities](http://www.publicutilities.utah.gov) (DPU) ([www.publicutilities.utah.gov](http://www.publicutilities.utah.gov)) through an informal complaint process. DPU staff construct a factual statement through discussions with the complainant and the utility regarding the problem. Often this step resolves the dispute. At times, a customer facing service difficulties may also request the assistance of the [Office of Consumer Services](#) (OCS). Through following the same sort of process the DPU does, if the OCS learns that other customers are experiencing similar utility service issues, it may petition the Public Service Commission for action in a matter having wider applicability.



### *Formal Complaints*

If the informal process does not yield satisfactory results for either party, the complaint can be escalated to the PSC as a formal complaint requesting review and a hearing. Complaints resolved through informal processes are listed below. By far, most customer complaints are resolved during the informal process.

### *Type of Utility Complaint FY 2018*

Electric	86
Natural Gas	323
Telecom - ILEC* (including CenturyLink)	77
Telecom - CLEC*	23
Telecom - Long Distance	3
Water and Sewer	6
<b>Total</b>	<b>518</b>

\* ILEC - Incumbent Local Exchange Carrier

\* CLEC - Competitive Local Exchange Carrier



# 2018 ANNUAL REPORT

Public Service Commission of Utah  
160 East 300 South  
Salt Lake City, UT 84111